#### MEMORANDUM

Date:	October 5, 2022
То:	Angela Calvillo, Clerk of the San Francisco Board of Supervisors
THROUGH:	Disability and Aging Services Commission
From:	Kelly Dearman, Executive Director, Department of Disability and Aging Services (DAS)
	Michael Zaugg, Director, Office of Community Partnerships
Subject:	Community Living Fund (CLF), Program for Case Management and Purchase of Goods and Services, Six-Month Report (January-June 2022)

### OVERVIEW

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Disability and Aging Services report to the Board of Supervisors every six months detailing the level of services provided and costs incurred in connection with the duties and services associated with this fund.

The CLF Program provides for home- and community-based services, or a combination of goods and services, that will help individuals who are currently or at risk of being institutionalized, to continue living independently in their homes or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources not available through any other mechanism, to vulnerable older adults and adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six-month period, along with project-todate figures where appropriate.

### **Key Findings**

#### **Referrals & Service Levels**

- The CLF Program received a total of 109 new referrals, a higher volume of referrals than in the prior period, but lower than broader trends over the history of the program. Approximately 62% of individuals referred were eligible, and 36% were approved to receive services.
- A total of 283 participants were served with most (199) receiving intensive case management through the Institute on Aging (IOA). Although consistent with the last two reporting periods, these service levels are nearly 20% lower than IOA

enrollment trends over the past two years; more so over the lifetime of the program. Of the total served, 98 participants also received services from Brilliant Corners through the Scattered Site Housing and Rental Subsidy program.<sup>1</sup>

### Demographics

Trends in CLF referrals are relatively consistent with slight shifts over time:

- About 61% of referred individuals were older adults aged 60 and up, a decrease from the last period, but more consistent with overall program trends to date. In 2011 and 2012, individuals referred were more equally split between older adults and younger adults with disabilities (aged 18-59), but older adults have typically represented the majority of referrals over the past several years.
- Trends in the ethnic profile of new referrals remain generally consistent with prior periods with some minor changes. Referrals for White individuals remained steady, making up the largest group of referrals by ethnicity (36%). Referrals for African-Americans, Asian/Pacific Islander, and Latino individuals each accounted for about a fifth of referrals (22%, 19%, and 18%, respectively) — representing a return to prior levels of Latino referrals, after a dip in the last period. Referrals for those identifying as an Other race decreased slightly (2%), and referrals for those with Unknown race decreased to 3%, more consistent with historic rates.
- Referrals for English-speaking individuals remain the most common, making up 72% of referrals in the current reporting period. The second most common primary language remains Spanish (14%), and referrals for Chinese speakers account for 7% of referrals. Approximately 11% of referrals overall speak Asian/Pacific Islander languages consistent with the last period, but higher than historic levels.
- Males represented a little over half (55%) of referrals this period, consistent with historical trends. About 3% of those referred identified as transgender or gender non-conforming, a slight increase from recent periods.
- Referred individuals most commonly identify as heterosexual (67% of all referrals; 85% of referrals with a documented response to the sexual orientation question). Persons identifying as a sexual minority, including gay/lesbian/same gender-loving, bisexual, and other identities, accounted for 12% of referrals — a higher proportion than historical levels. Nearly a quarter (22%) of referrals were missing sexual orientation data in their application for CLF services, consistent with prior periods.
- The most frequent zip codes for referred individuals in this period included 94102 (Hayes Valley/Tenderloin), 94109 (Polk/Russian Hill/Nob Hill), and 94103 (South of

<sup>&</sup>lt;sup>1</sup> This program was integrated into the data portion of the CLF Six Month Report in December 2018. Historic data was populated back to the July – December 2017 period based on when the program data was fully transitioned into a DAS-managed data system.

Market), which accounted for 16% of referrals, 12% of referrals, and 11% of referrals, respectively.

Referrals from Laguna Honda Hospital represent 13% of all referrals. This is lower than both recent periods (in which these referrals account for about 20% of all referrals), as well as trends over the entire program history. Between 2010 and 2016, 35% of referrals on average came from Laguna Honda Hospital. This pattern likely reflects broader trends in the Laguna Honda Hospital client population and availability of appropriate housing to support safe discharge and stability in the community. Many Laguna Honda Hospital residents need permanent supportive housing but there is a waitlist for this type of housing.

### Service Requests

The most common services requested at intake remain consistent with prior periods. These include case management (68%), in-home support (68%), assistive devices (45%), and housing-related services (44%). Notably, food was requested slightly more frequently than in prior periods (43%).

## **Program Costs**

The six-month period ending in June 2022 shows a net decrease of \$99,967 in CLF program costs over the prior six-month period, with decreased costs in case management, program operations, and the Scattered Site Housing program operated by Brilliant Corners.

Total monthly program costs per client<sup>2</sup> averaged \$2,228 per month in the latest six-month period, a decrease of \$67 per month over the prior six-month period. Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF participants who received any purchased services was \$189 per month in the latest reporting period, an increase of \$81 per client from the previous six-month period.

### Performance Measures

DAS is committed to measuring the impact of its investments in community services. The measures below are used to evaluate the performance of the CLF program in meeting its goal to support successful community living for those discharged from institution or at imminent risk of institutionalization.

Percent of participants with one or fewer unplanned ("acute") hospital admissions within a six-month period (excludes "banked" participants). Goal: 85%.

<sup>&</sup>lt;sup>2</sup> This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/[All Active Cases (from Section 1-1)]/6.

With **91%** of participants having one or fewer unplanned admissions, the CLF program exceeded the performance measure target. DAS will continue to monitor this measure and evaluate the goal threshold.

Percent of care plan problems resolved, on average, after one year of enrollment in the CLF Program (excludes "banked" participants). *Goal:* 80%

On average, **61%** of service plan items were marked as resolved or transferred. This performance, relative to prior periods, reflects adoption of a revised, more streamlined service plan tool in IOA's database. Challenges in this performance area during the reporting period include the lengthy timeframe needed to address some care plan interventions and lower enrollment levels, which allow a slimmer margin for underperformance. CLF will continue to develop strategies to address care plan completion, including enhanced oversight and staff training on documentation.

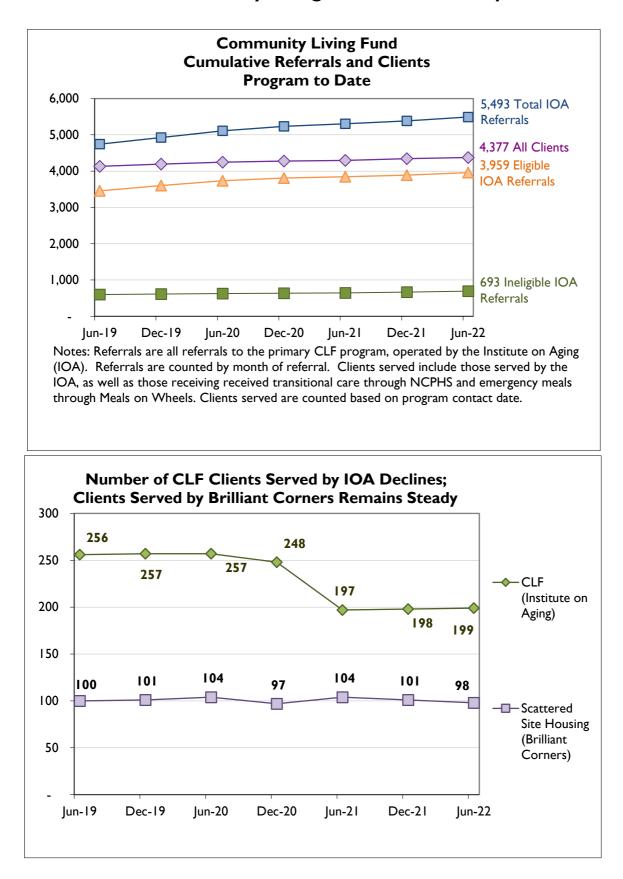
## Systemic changes / Trends affecting CLF

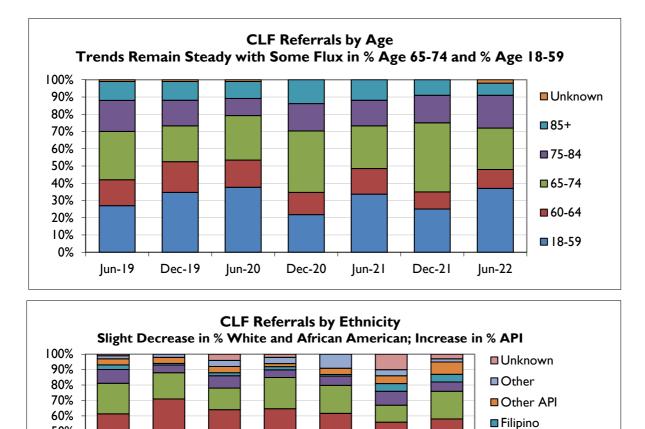
- As of September 2022, there are 35 referrals awaiting assignment. On average, these individuals have been waiting for 97 days. Approximately 86% are waiting for intensive case management; the others have been referred for a purchase of service (and have separate community case management). This waitlist is longer than the waitlist in the prior period, a return to historic waitlist trends. Consistent with the prior period, in a reversal of historic trends, individuals waiting for purchases of service have spent *less* time waiting on average than those waiting for intensive case management services (an average of 66 days waiting compared to 103 days waiting).
- During this reporting period, there were three (3) CLF participants transitioned into Scattered Site Housing units managed by Brilliant Corners. Of the three, two were discharged from Laguna Honda Hospital (LHH) and one was transitioned from a residential care facility for the elderly. The CLF program facilitates monthly Multi-Disciplinary Team (MDT) meetings hosted at IOA to review prospective referrals from Laguna Honda Hospital, or those in the community who are at imminent risk of institutionalization, for clinical appropriateness of independent community living. CLF-eligible individuals who have no appropriate housing alternatives and meet Scattered Site Housing criteria are considered for these units.
- CLF is committed to fostering a culture that embraces the diversity of participants and program staff, and aims to serve a population that is representative of San Francisco. During the reporting period, the CLF program continued collaboration with Self Help for the Elderly and developed new outreach materials with language capacity that are utilized during community and outreach events. CLF also continued its participation in the Asian and Pacific Islander (API) Community Partnership meetings and was invited to do an in-service presentation to the Filipino Service Providers Network in May. Furthermore, the CLF program has been working collaboratively with community partners that attend the LGBTQ+ Community Partnership meetings to help build understanding about CLF services and to find new ways to decrease inequity in the access to care and services. The efforts of CLF to

increase its visibility and the participation of API and LGBTQ+ individuals showed some positive results as referrals from these communities had increased slightly compared to previous years.

- The Institute on Aging (IOA) Pandemic Policies and Planning (PPP) Committee continued to monitor the pandemic, providing ongoing recommendations and COVID-19 protocols during this reporting period. IOA followed updated guidelines offered by the Department of Public Health and CDC regarding the Omicron subvariants BA.5 and BA.4. Personal Protective Equipment (PPE) and supplies were made available to CLF program staff to prevent disruption in care and expand inperson services. In some instances, the program also purchased PPE for participants to help them access community services that resumed in-person visits during this period. While most services have been conducted in the field, virtual options continued to be available for vulnerable community members who still express concerns about risks of exposure. Moreover, CLF has worked in collaboration with Laguna Honda Hospital and other inpatient facilities to support the provision of services. The safety and well-being of the participants and program staff remained to be the program's top priority.
- During this reporting period, the CLF Rapid Transitions Team continued its collaboration with In-Home Supportive Services (IHSS), Adult Protective Services, Homebridge, and the Department of Homelessness and Supportive Housing (HSH) to assist individuals who transitioned from Laguna Honda Hospital or Zuckerberg San Francisco General Hospital to Shelter-in-Place (SIP) hotel sites since March 2020. The team has not received any new referrals since December 2021. CLF is now focused on assisting the current eight (8) participants enrolled in the program who are still at a SIP site and anticipates continuing support for at least another 6 months as SIP sites are expected to close.
- CLF continues to support the DAS Public Guardian (PG) Office through the PG Housing Fund by providing housing subsidies and move-related cost assistance to individuals conserved by the PG who also meet CLF eligibility criteria. CLF helps these participants remain stable in licensed Assisted Living Facilities (ALF), supportive housing, or other similar types of housing. During this reporting period, CLF worked with the PG Office in assessing how the program can support new referrals as the need for these services remain prevalent and resources in the community that support this level of care are still scarce.
- In September 2021, CLF reestablished utilization of the California Community Transition (CCT) program to leverage Medi-Cal funds to increase its capacity to serve more participants. During this reporting period, 3 new applications were submitted to the Department of Health Care Services. CLF currently has a total of 7 participants that have been connected to CCT services, with 4 more that are pending for services. IOA expects to see an increase in community transitions that are supported by CCT services as more CLF members learn about this program.

In early June, the Community Options and Resource Engagement (CORE) team was assembled to help facilitate Laguna Honda Hospital patient discharges to independent living while the hospital completes its recertification process with the Centers for Medicare & Medicaid Services (CMS). The CORE team includes city agencies and community service providers that can support safe transition of individuals to the community, namely DAS, DPH, HSH, IHSS, CLF, Homebridge, SF Public Authority, and Brilliant Corners. The CORE team meets bi-weekly to develop a comprehensive community care plan for individuals ready to discharge.





■ Chinese

African American

■ Latino

■ White

Jun-22

Dec-21

50%

40% 30%

20%

10%

0%

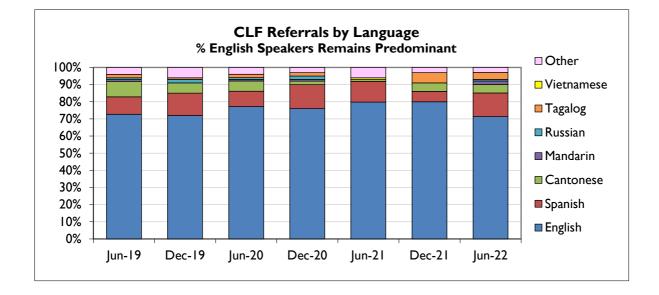
Jun-19

Dec-19

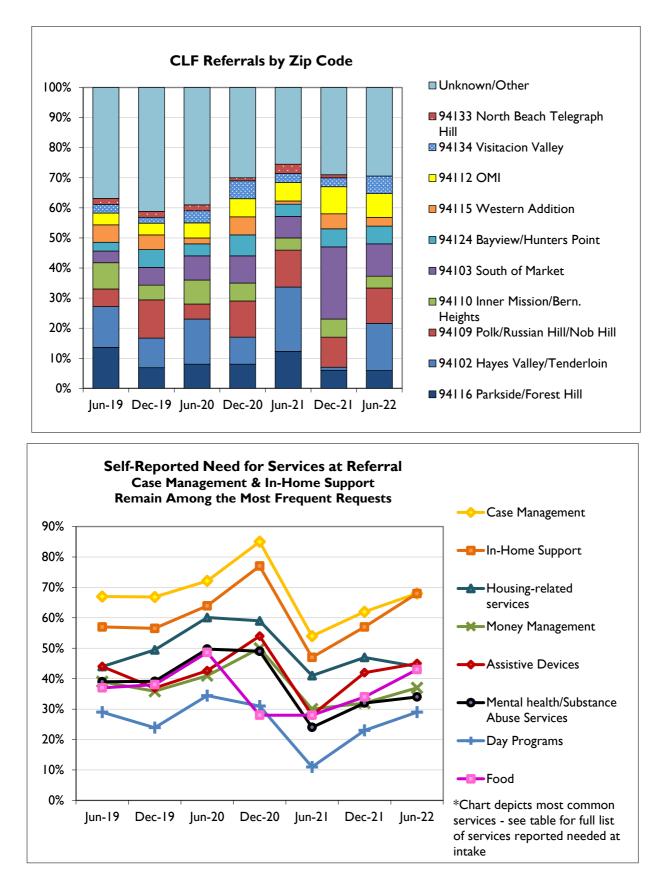
Jun-20

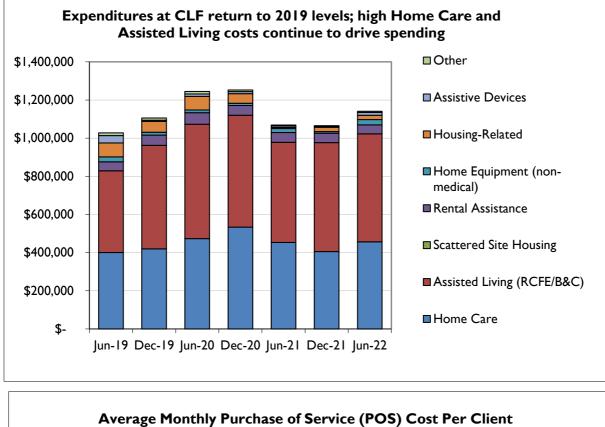
Dec-20

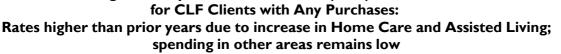
# **Community Living Fund Six-Month Report**

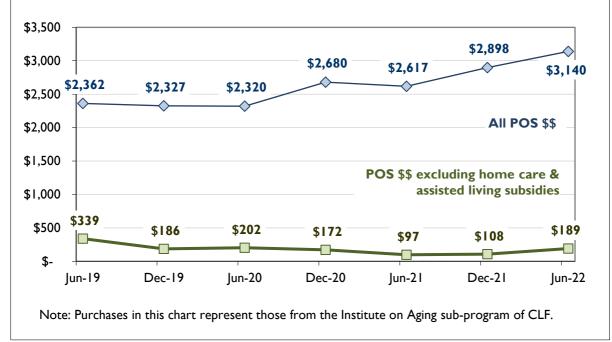


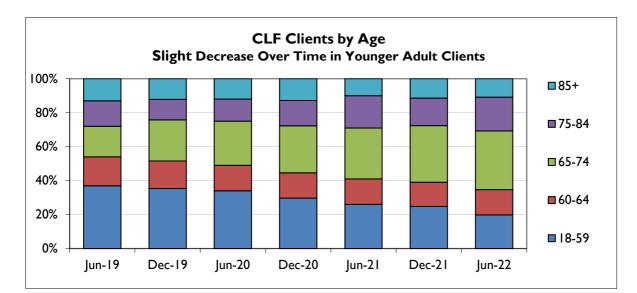
Jun-21

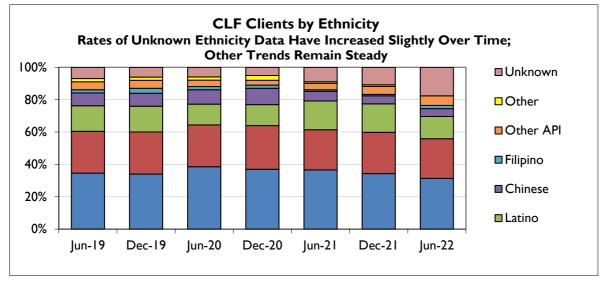


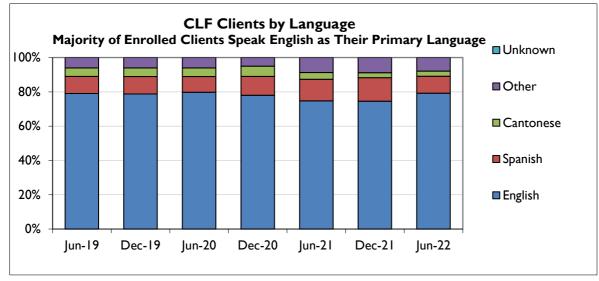


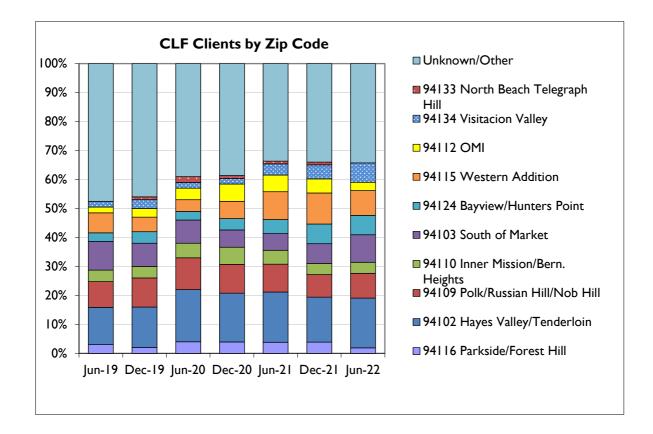












#### **Enrollment and Referral Trends**

Active Caseload	Dec	:-19	Jun	-20	Dec	:-20	Jun	-21	Dec	-21	Jun	-22
	#	%	#	%	#	%	#	%	#	%	#	%
All Active Cases*	340		350		344		281		282		283	
Change from Prior 6 Months	(3)	-0.9%	10	2.9%	(6)	-1.7%	(63)	-18.3%	I	0.4%	I	0.4%
Change from Previous Year	(30)	-8.1%	(20)	-5.8%	4	1.2%	(69)	-19.7%	(62)	-18.0%	2	0.7%
Change from 2 Years	(37)	-9.8%	(38)	-9.8%	(26)	-7.0%	(62)	-18.1%	(58)	-17.1%	(67)	-19.1%
Program Enrollment												
CLF at Institute on Aging	257	76%	257	73%	248	72%	197	70%	198	70%	199	70%
with any service purchases	143	56%	159	62%	122	49%	102	52%	90	45%	92	46%
with no purchases	114	44%	98	38%	126	51%	95	48%	108	55%	107	54%
Scattered Site Housing (Brilliant Corners)	101	30%	104	30%	97	28%	104	37%	101	36%	98	35%
Program to Date												
All CLF Enrollment*	4,193		4,247		4,278		4,296		4,343		4,377	
CLF at Institute on Aging Enrollment	2,048	49%	2,106	50%	2,135	50%	2,154	50%	2,198	51%	2,233	51%
with any service purchases	1,482	72%	1,538	73%	١,559	73%	1,582	73%	۱,596	73%	1,622	73%
Average monthly \$/client (all clients, all \$)	\$ 2,050		\$ 2,033		\$ 1,970		\$ 2,510		\$ 2,295		\$ 2,228	
Average monthly purchase of service \$/client	\$ 2,327		\$ 2,320		\$ 2,680		\$ 2,617		\$ 2,898		\$ 3,140	
for CLF IOA purchase clients												
Average monthly purchase of service \$/client	\$ 186		\$ 202		\$ 172		\$ 97		\$ 108		\$ 189	
for CLF IOA purchase clients, excluding home												
care, housing subsidies												

\*Includes clients enrolled with Institute on Aging, Brilliant Corners (beginning Dec-2017), Homecoming (through June-2015), and Emergency Meals (through Dec-2015).

Referrals	Dec	-19	Jun	-20	Dec	-20	Jun	-21	De	c-21	Jun-	22
	#	%	#	%	#	%	#	%	#	%	#	%
New Referrals**	184		183		125		68		80		109	
Change from previous six months	26	16%	(1)	-1%	(58)	-32%	(57)	-46%	12	18%	29	36%
Change from previous year	73	66%	25	16%	(59)	-32%	(115)	-63%	(45)	-36%	41	60%
Status After Initial Screening												
Eligible:	148	80%	133	73%	74	59%	33	49%	47	59%	68	62%
Approved to Receive Service	7	7 <b>9</b> %	78	59%	33	45%	16	48%	47	100%	39	57%
Wait List	24	۱6%	47	35%	38	51%	10	30%	0	0%	25	37%
Pending Final Review	7	5%	8	6%	3	4%	7	21%	0	0%	4	6%
Ineligible	15	8%	13	7%	9	7%	10	15%	21	26%	26	24%
Withdrew Application	11	6%	32	17%	28	22%	10	15%	12	۱5%	15	14%
Pending Initial Determination	0	0%	0	0%	14	11%	16	24%	0	0%	0	0%
Program to Date												
Total Referrals	4,928		5,111		5,236		5,304		5,384		5,493	
Eligible Referrals	3,604	73%	3,737	73%	3,811	73%	3,844	72%	3,891	72%	3,959	72%
Ineligible Referrals	614	12%	627	12%	636	12%	646	12%	667	12%	693	13%

\*\* New Referrals include all referrals received by the DAS Intake and Screening Unit for CLF services at IOA in the six-month period.

### **Referral Demographics**

Age (in years)	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
18-59	33%	37%	37%	33%	27%	35%	38%	22%	34%	25%	37%
60-64	12%	8%	18%	14%	15%	18%	16%	13%	۱5%	10%	11%
65-74	24%	25%	17%	23%	28%	21%	26%	36%	25%	40%	24%
75-84	21%	18%	17%	23%	18%	15%	10%	۱6%	۱5%	16%	۱9%
85+	9%	11%	12%	8%	11%	11%	10%	14%	12%	9%	7%
Unknown	0%	0%	0%	0%	۱%	۱%	۱%	0%	0%	0%	2%
Ethnicity	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
White	40%	41%	34%	38%	41%	39%	39%	40%	35%	35%	36%
African American	21%	28%	23%	31%	21%	32%	25%	24%	26%	21%	22%
Latino	12%	۱7%	22%	۱5%	20%	17%	14%	20%	18%	11%	18%
Chinese	9%	4%	9%	6%	9%	5%	8%	5%	6%	9%	6%
Filipino	3%	3%	2%	4%	3%	۱%	2%	2%	۱%	5%	5%
Other API	9%	3%	6%	۱%	4%	4%	4%	2%	4%	5%	8%
Other	4%	2%	3%	5%	2%	2%	4%	4%	9%	4%	2%
Unknown	0%	1%	0%	1%	1%	0%	4%	2%	0%	10%	3%
Language	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
English	75%	76%	<b>69</b> %	80%	72%	72%	78%	76%	79%	80%	72%
Spanish	8%	۱5%	13%	7%	10%	13%	9%	14%	12%	6%	14%
Cantonese	6%	2%	9%	5%	9%	6%	6%	2%	۱%	5%	5%
Mandarin	0%	۱%	2%	۱%	۱%	0%	۱%	۱%	0%	0%	2%
Russian	2%	0%	2%	3%	۱%	2%	۱%	2%	0%	0%	۱%
Tagalog	2%	2%	۱%	۱%	2%	۱%	2%	2%	0%	6%	4%
Vietnamese	0%	۱%	2%	0%	0%	0%	0%	0%	۱%	0%	0%
Other	6%	3%	0%	0%	4%	6%	4%	3%	6%	3%	3%

Percentages may not sum to 100% due to rounding

	mmun		ing ru	na Six	-Mont	п керс	ort				
Gender	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
Male	53%	56%	5 <b>9</b> %	55%	50%	54%	63%	58%	71%	46%	55%
Female	47%	43%	40%	40%	49%	43%	36%	42%	28%	54%	42%
Transgender MtF	0%	0%	۱%	3%	۱%	2%	۱%	۱%	1%	0%	2%
Transgender FtM	0%	0%	0%	0%	0%	۱%	0%	0%	0%	0%	1%
All Other (Genderqueer, Not listed)	0%	0%	0%	1%	0%	0%	۱%	0%	0%	0%	0%
Incomplete/Missing data	0%	0%	0%	۱%	0%	0%	0%	0%	0%	0%	0%
Sexual Orientation	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
Heterosexual	55%	6 <b>9</b> %	69%	65%	68%	68%	64%	69%	72%	68%	67%
Gay/Lesbian/Same Gender-Loving	6%	7%	<b>9</b> %	7%	8%	5%	7%	5%	9%	4%	8%
Bisexual	0%	2%	1%	5%	۱%	2%	1%	0%	0%	۱%	3%
All Other (Questioning/Unsure, Not Listed)	3%	0%	۱%	۱%	۱%	۱%	۱%	0%	0%	0%	۱%
Declined to State	۱%	3%	3%	2%	۱%	5%	4%	6%	7%	5%	6%
Incomplete/Missing data/Not asked	33%	17%	17%	20%	22%	18%	23%	20%	12%	23%	۱6%
Zipcode	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
94102 Hayes Valley/Tenderloin	12%	17%	12%	16%	14%	10%	15%	9%	21%	۱%	16%
94103 South of Market	9%	11%	9%	14%	4%	6%	8%	9%	7%	24%	11%
94109 Polk/Russian Hill/Nob Hill	7%	8%	10%	9%	6%	13%	5%	12%	12%	10%	12%
94110 Inner Mission/Bernal Heights	10%	7%	5%	5%	9%	5%	8%	6%	4%	6%	4%
94112 Outer Mission/Excelsior/Ingleside	4%	7%	6%	4%	4%	4%	5%	6%	6%	9%	8%
94115 Western Addition	6%	5%	4%	9%	6%	5%	2%	6%	1%	5%	3%
94116 Parkside/Forest Hill	7%	10%	11%	9%	14%	7%	8%	8%	12%	6%	6%
94117 Haight/Western Addition/Fillmore	3%	3%	2%	5%	۱%	۱%	3%	0%	4%	5%	3%
94118 Inner Richmond/Presidio/Laurel	4%	2%	3%	3%	۱%	3%	2%	۱%	1%	۱%	۱%
94122 Sunset	4%	2%	2%	4%	5%	3%	7%	۱%	3%	3%	5%
94124 Bayview/Hunters Point	4%	4%	6%	7%	3%	6%	4%	7%	4%	6%	6%
94133 North Beach Telegraph Hill	4%	0%	3%	2%	2%	2%	2%	۱%	3%	۱%	0%
94134 Visitacion Valley	4%	3%	5%	4%	3%	2%	4%	6%	3%	3%	6%
Unknown/Other	19%	16%	24%	11%	31%	35%	27%	28%	17%	20%	21%
Referral Source = Laguna Honda Hospital/TCM	18%	20%	22%	25%	21%	18%	13%	14%	21%	20%	13%

Percentages may not sum to 100% due to rounding

Services Needed at Intake (Self-Reported)	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	
Case Management	75%	77%	74%	68%	67%	67%	72%	85%	54%	62%	68%	
In-Home Support	64%	74%	62%	60%	57%	57%	64%	77%	47%	57%	68%	
Housing-related services	38%	45%	39%	46%	44%	49%	60%	59%	41%	47%	44%	
Money Management	34%	42%	37%	30%	39%	36%	41%	50%	30%	32%	37%	
Assistive Devices	34%	41%	45%	35%	44%	37%	43%	54%	28%	42%	45%	
Mental health/Substance Abuse Services	39%	43%	30%	40%	39%	39%	50%	49%	24%	32%	34%	
Day Programs	26%	33%	23%	32%	29%	24%	34%	31%	11%	23%	29%	
Food	37%	49%	34%	42%	37%	38%	49%	28%	28%	34%	43%	
Caregiver Support	25%	25%	20%	20%	25%	24%	20%	31%	24%	20%	28%	
Home repairs/Modifications	23%	29%	37%	28%	28%	33%	22%	43%	19%	30%	40%	
Other Services	23%	20%	23%	25%	27%	28%	35%	39%	19%	17%	31%	

# Program Performance Measurement

Active Performance Measures	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
Percent of CLF clients with I or less acute hospital	89%	96%	92%	93%	91%	90%	94%	91%	93%	90%	91%
admissions in six month period											
Percent of care plan problems resolved on average	75%	63%	65%	72%	*	*	*	51%	75%	59%	61%
after first year of enrollment in CLF						-1-	-1-				

\*Data unavailable due to database system updates

#### **Expenditures and Budget**

					ł	Project to
Expenditures	Jun-2 I		Dec-21	Jun-22		Date
IOA Contract						
Purchase of Service *	\$ 976,5		\$ 909,056	\$ 1,001,542	\$	22,745,426
Case Management	\$ 814,5		\$ 763,550	\$ 562,020	\$	19,712,611
Capital & Equipment	\$ 47,7		\$-	\$-	\$	285,570
Operations	\$ 317,6	17 3	\$ 253,223	\$ 226,138	\$	6,351,190
Indirect	\$ 166,1	96 3	\$ 153,393	\$ 175,330	\$	3,495,593
Housing and Disability Advocacy Program (HSH Work Order)	\$	-			\$	295,888
CCT Reimbursement	\$	-			\$	(1,603,959)
SF Health Plan Reimbursement for CBAS	\$	-			\$	(976,840)
CBAS Assessments for SF Health Plan	\$	-			\$	676,042
Historical Expenditures within IOA Contract****	\$	-			\$	483,568
Subtotal	\$ 2,322,6	37 3	\$ 2,079,222	\$ 1,965,030	\$	51,465,089
DPH Work Orders					\$	-
RTZ – DCIP	\$ 48,0	00 3	\$ 48,000	\$ 48,000	\$	1,388,000
DAS Internal (Salaries & Fringe)	\$ 241,4	35 3	\$ 200,737	\$ 218,561	\$	6,384,401
Homecoming Services Network & Research (SFSC)					\$	274,575
Emergency Meals (Meals on Wheels)					\$	807,029
MSO Consultant (Meals on Wheels)					\$	199,711
Case Management Training Institute (FSA)					\$	679,906
Scattered Site Housing (Brilliant Corners)	\$ 1,584,8	29 3	\$ 1,518,455	\$ 1,514,857	\$	16,900,739
Shanti / PAWS (Pets are Wonderful Support)	\$ 35,0	00	\$ 37,500	\$ 37,500	\$	440,000
Historical Expenditures within CLF Program****					\$	1,447,669
Grand Total	\$ 4,231,9	01 3	\$ 3,883,914	\$ 3,783,947	\$	81,434,787
						Project to
	FY202		FY2	2122		Date
Total CLF Fund Budget***	\$ 8,838,5	57	\$	8,870,151	\$	87,364,413
% DAS Internal of Total CLF Fund**	5%			5%		7%
* This figure does not match the figure in Section 4 of this report		s figur			e to	HSA, while
the other reflects the date of service to the client.						, <b>.</b>

\*\* According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of the total annual fund.

\*\*\* FY14/15 Budget includes \$200K of one-time addback funding for Management Services Organizations project that will be spent outside of CLF, which will not be included in the cost per client.

\*\*\*\* Historical Expenditures from December 2014 and previously.

### **Purchased Items and Services**

CLF @ IOA Purchased	Jun-	Jun-20 Dec		-20	Jun-	Jun-2l		-21	Jun-	22	Project-to-Date	
Services	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	UDC
Grand Total	\$1,244,769	159	\$1,252,606	130	\$1,069,004	105	\$1,065,631	93	\$1,140,808	92	\$23,375,364	1,622
Home Care	\$473,226	54	\$534,013	41	\$453,568	33	\$405,246	26	\$456,452	29	\$9,269,638	385
Assisted Living (RCFE/B&C)	\$600,145	30	\$585,915	27	\$524,384	22	\$571,256	22	\$566,125	21	\$9,468,273	102
Scattered Site Housing											\$209,372	4
Rental Assistance (General)	\$60,170	16	\$51,256	16	\$51,299	14	\$49,956	13	\$47,013	11	\$1,429,336	434
Non-Medical Home Equipment	\$14,364	42	\$11,730	32	\$21,317	38	\$7,979	16	\$28,138	29	\$736,526	882
Housing-Related	\$70,866	19	\$49,945	14	\$5,994	3	\$22,567	8	\$22,620	5	\$948,910	392
Assistive Devices	\$13,146	30	\$11,396	23	\$7,254	19	\$3,251	14	\$14,934	28	\$605,644	682
Adult Day Programs											\$110,375	20
Communication/Translation	\$4,491	23	\$3,457	18	\$3,880	14	\$4,956	16	\$5,093	18	\$176,444	436
Respite											\$48,686	10
Health Care					\$25	Ι	\$0	I			\$92,534	101
Other Special Needs	\$1,855	4	\$4,144	4	\$785	Ι			\$235	2	\$45,971	110
Counseling	\$4,140	12									\$126,476	204
Professional Care Assistance											\$20,418	15
Habilitation											\$22,788	10
Transportation	\$2,297	15	\$750	13	\$418	11	\$341	7	\$186	5	\$37,222	207
Legal Assistance	\$70	l			\$65	Ι	\$80	I	\$13	I	\$10,441	29
Others					\$16	2					\$16,309	55
Note: Historical figures may change	e slightly from	report to	report. "Otł	ner" servic	es have histor	ically inclu	ded purchase	s such as e	mployment, r	ecreation, e	education, food,	social
reassurance, caregiver training, clo	thing, furnitur	e, and othe	r one-time p	urchases. I	n June 2016, 1	the Medica	l Services cat	egory was	incorporated	into Health	n Care. In Decei	mber
2016, the Scattered Site Housing c	ategory was a	dded to tra	ick spending	of the FY I	5/16 CLF gro	wth (prior	<sup>.</sup> to this time,	CLF funde	d a very limit	ed number	of ongoing SSH	patches).
Note: CLF must contract year-rou	nd with a non	-profit hou	sing agency t	o reserve	these units an	d ensure c	ptions are av	ailable whe	en clients disc	harge from	SNFs. Therefor	e, the
total purchase amount listed may n	ot be an accu	rate reflect	ion of averag	ge cost per	client served							
Client counts reflect unique clients	with any trar	saction of	that type.									

## **Enrolled Client Demographics**

Age (in years)	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
18-59	38%	37%	39%	37%	39%	37%	35%	34%	30%	26%	26%	20%
60-64	16%	۱5%	11%	13%	16%	17%	16%	15%	15%	۱5%	۱5%	15%
65-74	22%	21%	23%	22%	16%	18%	24%	26%	28%	30%	35%	35%
75-84	15%	۱7%	۱5%	14%	۱6%	۱5%	12%	13%	۱5%	19%	۱7%	20%
85+	9%	11%	12%	14%	13%	13%	12%	12%	13%	10%	12%	11%
Ethnicity	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
White	37%	38%	36%	37%	34%	35%	34%	39%	37%	37%	35%	32%
African American	23%	23%	25%	23%	22%	26%	26%	26%	27%	25%	26%	25%
Latino	13%	13%	14%	13%	15%	۱6%	16%	13%	13%	18%	18%	14%
Chinese	6%	7%	8%	8%	9%	8%	8%	<b>9</b> %	10%	6%	5%	5%
Filipino	۱%	2%	3%	3%	2%	2%	3%	2%	2%	۱%	۱%	2%
Other API	3%	5%	3%	6%	8%	5%	5%	4%	3%	4%	5%	6%
Other	9%	۱%	۱%	۱%	2%	2%	2%	2%	3%	۱%	۱%	0%
Unknown	9%	10%	10%	8%	8%	7%	6%	6%	5%	<b>9</b> %	11%	18%
Language	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
English	80%	79%	76%	77%	77%	79%	78%	7 <b>9</b> %	78%	77%	76%	80%
Spanish	10%	10%	12%	10%	10%	10%	10%	9%	11%	13%	14%	10%
Cantonese	5%	5%	5%	6%	6%	5%	5%	5%	6%	4%	3%	3%
Mandarin	0%	0%	0%	0%	۱%	۱%	۱%	۱%	۱%	۱%	۱%	۱%
Russian	0%	۱%	۱%	۱%	0%	0%	0%	۱%	0%	۱%	۱%	0%
Tagalog	۱%	۱%	2%	2%	۱%	۱%	۱%	0%	۱%	۱%	2%	2%
Vietnamese	0%	0%	0%	0%	۱%	0%	0%	0%	0%	۱%	۱%	۱%
Other	3%	3%	3%	4%	3%	4%	4%	4%	3%	5%	4%	4%
Unknown	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Gender Dec-16 Jun-17 Dec-17 Jun-18 Dec-18 Jun-19 Dec-19 Jun-20 Dec-20 Jun-21 Dec-21 Jun-22												
Gender	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
Male	59%	54%	55%	59%	59%	54%	51%	53%	54%	55%	58%	55%
Female	38%	41%	44%	40%	40%	45%	48%	47%	46%	43%	41%	43%
Transgender MtF	۱%	۱%	۱%	۱%	۱%	1%	۱%	0%	0%	۱%	۱%	۱%
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	0%	۱%	۱%	۱%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	۱%	۱%
Incomplete/Missing data	2%	4%	0%	0%	0%	0%	0%	0%	0%	1%	۱%	۱%
		1 17	D 17	1 10				1 20				1 22
Sexual Orientation	Dec-16	Jun-17		Jun-18	Dec-18		Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
Heterosexual	78%	79%	78%	78%	79%	7 <b>9</b> %	80%	81%	83%	80%	81%	81%
Gay/Lesbian/Same Gender-Loving	10%	10%	11%	12%	12%			10%			10%	9%
Bisexual	3%	3%	2%	2%	2%		4%	4%	2%	3%	2%	2%
All Other (Questioning/Unsure, Not Listed)	2%	2%	2%	۱%	۱%	۱%	۱%	۱%	0%	۱%	۱%	۱%
Declined to State	5%	3%	5%	5%	5%	3%	3%	3%	4%	3%	3%	3%
Incomplete/Missing data/Not asked	2%	3%	3%	3%	0%	۱%	2%	۱%	۱%	3%	3%	5%
Zip Code	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22
94102 Hayes Valley/Tenderloin	18%	17%	۱6%	15%	12%	13%	14%	18%	17%	18%	16%	18%
94103 South of Market	7%	7%	6%	7%	8%	10%	8%	8%	6%	6%	7%	10%
94109 Polk/Russian Hill/Nob Hill	11%	10%	7%	6%	8%	<b>9</b> %	10%	11%	10%	10%	8%	9%
94110 Inner Mission/Bernal Heights	9%	6%	6%	4%	6%	4%	4%	5%	6%	5%	4%	4%
94112 Outer Mission/Excelsior/Ingleside	3%	3%	2%	2%	2%	2%	3%	4%	6%	6%	5%	3%
94115 Western Addition	9%	8%	7%	8%	8%	7%	5%	4%	6%	10%	11%	9%
94116 Parkside/Forest Hill	7%	8%	5%	4%	4%	3%	2%	4%	4%	4%	4%	2%
94117 Haight/Western Addition/Fillmore	3%	4%	3%	2%	3%	3%	4%	4%	5%	4%	3%	2%
94118 Inner Richmond/Presidio/Laurel	۱%	2%	2%	2%	3%	4%	3%	4%	4%	5%	5%	4%
94122 Sunset	5%	3%	2%	2%	2%	2%	2%	4%	4%	4%	4%	4%
94124 Bayview/Hunters Point	6%	5%	5%	3%	2%	3%	4%	3%	4%	5%	7%	7%
94133 North Beach Telegraph Hill	۱%	۱%	۱%	1%	۱%	0%	۱%	2%	۱%	۱%	۱%	0%
94134 Visitacion Valley	2%	4%	4%	3%	3%	2%	3%	2%	2%	4%	5%	7%
Unknown/Other	19%	22%	35%	39%	37%	39%	37%	27%	26%	22%	23%	26%
Referral Source = Laguna Honda Hospital/TCM	41%	31%	28%	27%	25%	29%	28%	25%	25%	28%	25%	21%