



**Age and Disability Friendly Implementation Workgroup
July 30, 2026
Meeting Notes**

Call to Order/Introductions

Co-Chair Eileen Norman called the meeting to order at 10:06am. Members briefly introduced themselves by sharing their name, pronouns, organization, and a disability advocacy highlight from the summer. Highlights shared included: participation in the One City Day event and the 504 commemorative activities, progress on the Disability Quilt Project, National Association of the Deaf (NAD) Conference hosted in San Francisco, community engagement related to accessible public spaces, National Little People of America Conference, and a presentation on aging and disability inclusion at the U.S. Aging Conference.

Attendance: Eileen Norman, Kelly Dearman, Debby Kaplan, Eli Gelardin, Min Chang, Alicia Contreras Langagne, Maddy Ruvolo, Jaytuon A, Jennifer Walsh, Stuart Fong, Mary Murphy, Cindy Kauffman, Katherine Lauerman, Fiona Hinze, Emily Beitiks, Barbara Chami, Damara Lopez, Mikiko Huang

Approval of Agenda

Co-chair Eileen Norman reviewed the meeting agenda:

1. ADF Action Plan Updates
2. Accessibility Improvements and Policy Updates
3. 50th Anniversary Planning for the 1977 Section 504 Sit-In
4. Announcements
5. Adjournment

ADF Action Plan Updates

Cindy Kauffman

Housing Navigation: Recommendation to develop a core competency curriculum for housing navigation for DAS Hub and ADRC providers and conduct targeted outreach about housing navigation support. The Office



Daniel Lurie
Mayor

Kelly Dearman
Executive Director, DAS



of Community Partnerships (OCP) has begun work on housing standards, including an ADRC memo and a survey of current housing practices. Staff are compiling the survey results and best practices, with a housing standards subcommittee expected to begin work following ADRC discussions.

SF Connect Patient Portal Training Update: Outreach with Department of Public Health (DPH) staff continued, including meetings held in July.

Accessibility Improvements and Policy Updates Eli Gelardin

Beyond the Front Door Campaign: ODA, in partnership with the Office of Small Business, has continued expanding the Beyond the Front Door campaign over the past year. The campaign extends accessibility efforts beyond business entrances and includes a Best Practices Guide covering physical accessibility, communication, customer service, large-print materials, and store layout. The initiative has been presented to the Small Business Commission and the California Commission on Disability Access. The Best Practices Guide is available on the Office of Small Business website.

Report on the National Association of the Deaf (NAD) Conference in San Francisco: Several City departments participated, and more than 2,000 Deaf visitors and family members attended. Presentations highlighted citywide efforts to improve ASL and communication access, and SFPD and ODA presented on new protocols for working with and serving Deaf and hard-of-hearing community members. While more work lies ahead, overall, it was a successful and informative event.

Discussion: A member asked if Beyond the Front Door materials are available in additional languages. Alicia reported that, in response to requests, the guide is being translated into Chinese and Spanish. She invited suggestions for other languages, and Arabic was recommended based on community needs.

A member mentioned the need for deaf interpreters within City services. Eli responded that this is a topic currently under discussion.

50th Anniversary Planning for the 1977 Section 504 Sit-in

Members shared numerous ideas for recognizing the anniversary, including:





- Citywide educational opportunities regarding Section 504.
- Disability rights training for City staff.
- Library exhibits highlighting the history of the sit-in.
- Traveling exhibits such as *Patient No More*.
- Film screenings, including *Crip Camp*.
- Public storytelling events featuring disability advocates.
- Public art, commemorative installations, or plaques recognizing the movement.
- Recognition of the collective leadership of the movement rather than a single individual.
- Exploration of grant opportunities to support anniversary activities.
- Inclusion of organizations that supported the sit-in.
- Collaboration with tourism and cultural organizations.
- Partnerships with schools and arts organizations.
- Development of a coordinated citywide planning effort involving community organizations and City departments.

It was emphasized that anniversary events should educate the public about Section 504 and highlight the continuing importance of disability civil rights.

Staff will compile ideas discussed at this meeting and anniversary planning discussion will continue at future meetings.

Announcements

- Jennifer Walsh was recognized by the Human Rights Commission for her decades of disability rights advocacy. Workgroup members congratulated Jennifer on the well-deserved recognition.

Adjournment

Meeting adjourned at approximately 11:30am.

The next meeting will be held on October 29, 2026, 10:00-11:30am.

<https://www.sfhsa.org/departments/department-disability-and-aging-services-das/age-disability-friendly-sf-implementation-workgroup>





Accessible Meeting Policy

The Age & Disability Friendly SF Workgroup is currently meeting remotely due to COVID-19 and will continue to do so until further notice. To contact or for more information related to this work, please contact: Mary Murphy, Human Services Agency, Phone: (415) 509-9691, E-mail: mary.c.murphy@sfgov.org

American Sign Language interpreters will be available upon request. Every effort will be made to accommodate requests to make a sound enhancement system available at the meeting, to provide meeting materials in alternative formats and/or provide a reader, and to provide simultaneous translation in Spanish, Chinese and/or Russian during the meeting. For these requests, please contact Maceo Persson at the Department of Disability and Aging Services at maceo.persson@sfgov.org, at least 72 hours before the meeting. We will do our best to accommodate late requests if possible.

Know Your Rights Under The Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact the Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102-4689; by phone at 415 554 7724; by fax at 415 554 7854; or by email at sotf@sfgov.org. Citizens interested in obtaining a free copy of the Sunshine Ordinance can request a copy from the Sunshine Ordinance Task Force or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, [view the sunshine homepage](#).

Lobbyist Registration And Reporting Requirements

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [San Francisco Campaign and Governmental Conduct Code sections 2.100 – 2.160] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the Ethics Commission at 30 Van Ness Avenue, Suite 3900 San Francisco, CA 94102; telephone (415) 581-2300; fax (415) 581-2317 and website www.sfgov.org/ethics.

Sound-Producing Electronic Devices Prohibited

The ringing of and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

