How does the Diaper Bank work?

IS THERE A COST FOR DIAPERS?
Diapers are free of charge for all Diaper Bank eligible families.

WHO IS ELIGIBLE FOR DIAPERS?
CalWORKs or CalFresh families with children under the age of 3 are eligible for the diaper bank. Eligible families will receive a letter from San Francisco HSA with instructions on how to participate.

WHERE DO I GET THE DIAPERS?
At 9 distribution centers in San Francisco; the locations and diaper distribution hours are listed inside this brochure.

WHAT DO I NEED TO BRING TO THE DIAPER DISTRIBUTION CENTER TO RECEIVE DIAPERS?
Bring your EBT card and a valid government issued ID card (e.g., driver’s license, Consular ID card).

WHAT IF I DON’T HAVE A VALID GOVERNMENT ISSUED ID?
Call the CalWORKs Service Center at (415) 557-5100 for more information. If you are a CalFresh client, call the CalFresh Service Center at (415) 558-4700.

WHAT IF I LOST MY EBT CARD?
Call the CalWORKs Service Center at (415) 557-5100 to request a new card and it can be issued the same day at 170 Otis St., San Francisco, CA 94103. If you are a CalFresh Client, contact CalFresh Service Center at (415) 558-4700 to request a new card and it can be issued the same day at 1235 Mission St., San Francisco, CA 94103.

WHAT IF I AM ON CAL-LEARN?
If you are on Cal-Learn and have a child under age 3, you are eligible for diapers. Bring your eligibility letter to a participating Family Resource Center during diaper distribution hours.

HOW MANY DIAPERS WILL I GET?
Each eligible child will receive a full month’s supply (up to 2 cases a month).

WHO DO I CONTACT IF I HAVE QUESTIONS?
If you are a CalWORKs client contact the CalWORKs Service Center at (415) 557-5100. If you are a CalFresh client contact the CalFresh Service Center at (415) 558-4700.

Contact

CalWORKs Service Center
(415) 557-5100
170 Otis Street, San Francisco, CA 94103

CalFresh Service Center
(415) 558-4700
1235 Mission Street, San Francisco, CA 94103

About the Diaper Bank

The San Francisco Diaper Bank (SFDB) is a program of Help a Mother Out, in collaboration with the SF Human Services Agency and Family Resource Centers. SFDB serves CalWORKs and CalFresh families with children under 3 years old. Eligible families may receive a months supply of diapers by visiting designated diaper distribution sites.
Diaper Distribution Locations and Hours

1. **BAYVIEW HUNTERS POINT YMCA**
   - 10:00 am to 3:00 pm, Mon
   - 10:00 am to 7:00 pm, Tues, Wed, Thurs
   - 9:00 am to 1:00 pm, Sat
   - 1601 Lane St. • (415) 822-9404
   - **MUNI:** 23 Monterey, 44 O’Shaughnessy, 54 Felton, T-Third St.

2. **CHILDREN’S COUNCIL**
   - 12:00 pm to 4:30 pm, Mon, Thurs, Fri
   - 10:00 am to 4:30 pm, Tues & Wed
   - 445 Church St. • (415) 276-2900
   - **MUNI:** J-Church, 22 Fillmore, 33 Ashbury/18th

3. **COMPASS CONNECTING POINT: A FAMILY RESOURCE CENTER**
   - 9:00 am to 11:50 am, Mon–Fri
   - 1:00 pm to 4:50 pm, Mon, Wed, Thurs, Fri
   - FRC is closed on the 3rd Tues of every month
   - 37 Grove St. • (415) 644-0504 Ext. 2320
   - **MUNI:** Civic Center Station F-Market, J-Church, K-Ingleside, M-Ocean View, N-Judah, T-Third St., 6-Fulton, 7-Haight/Parnassus, 21-Hayes
   - **BART:** Civic Center Station

4. **MISSION WORKFORCE DEVELOPMENT CENTER**
   - 9:30 am to 11:30 am and 1:30 pm to 4:30 pm, Mon–Fri
   - 3120 Mission St. • (415) 401-4800
   - **MUNI:** 14 Mission, 27 Bryant, 49 Mission/Van Ness, 67 Bernal Heights
   - **BART:** 24th Street Station

5. **OMI FAMILY RESOURCE CENTER**
   - 10:00 am to 12:00 pm and 1:00 pm to 3:00 pm, Mon, Wed, Thurs
   - 10:00 am to 12:00 pm, Fri
   - 156 Broad St. • (415) 406-1370
   - **MUNI:** M-Ocean View, 54 Felton

6. **SAN FRANCISCO HUMAN SERVICES AGENCY**
   - @ Child Care Resource Desk
   - 9:00 am to 12:00 pm and 1:00 pm to 4:00 pm, Mon–Fri
   - 170 Otis St. • (415) 557-5100
   - **MUNI:** 14 Mission, 49 Mission/Van Ness, 9 San Bruno

7. **SAN FRANCISCO HUMAN SERVICES AGENCY (OPENING NOV 1, 2019)**
   - 9:00 am to 12:00 pm and 1:00 pm to 4:00 pm, Mon–Thur
   - 1235 Mission St. • (415) 558-4700
   - **MUNI:** 12 Folsom, 14 Mission, 49 Mission/Van Ness, 9 San Bruno

8. **SAN FRANCISCO HUMAN SERVICES AGENCY**
   - 8:00 am to 5:00 pm, Mon–Fri
   - 1800 Oakdale St. • (415) 970-7762
   - **MUNI:** 23 Monterey, 24 Fillmore, T-Third St.
   - **BART:** Civic Center Station

9. **VISITACION VALLEY STRONG FAMILIES**
   - 9:00 am to 2:00 pm Mon, Wed, Thu, Fri
   - 2:00 pm to 5:00 pm Tues
   - 50 Raymond Ave. • (415) 988-7384
   - **MUNI:** 8 Bayshore, 9 San Bruno, 54 Felton, T-Third St.