

LONG TERM CARE COORDINATING COUNCIL (LTCCC) MINUTES

Guiding the development of an integrated network of home, community-based, and institutional long term care services for older adults and adults with disabilities.

DATE: THURSDAY, November 14th, 2019 **TIME:** 1:00 p.m. to 3:00 p.m.

LOCATION: 1 S. Van Ness, 2nd floor Atrium Conference Room

Present: Akiko Takeshita, Amie Haltman-Carson, Ana Ayala, Anne Quaintance, Anne Romero, Benson Nadell, Bernadette Navarro-Simeon, Bill Hirsch, Cathy Davis, Jacy Cohen, Jessica Lehman, Marie Jobling, Michael Blecker, Ramona Davies, Shireen McSpadden, Susie Smith, Traci Dobronravova, Valorie Villela

Absent: Cathy Spensley, Eileen Kunz, Erin McAuliff, Jackie Wooters, Jennifer Walsh, Jesus Guillen, Kelly Dearman, Laura Liesem, Mark Burns, Margaret Baran, Margot Antonetty, Marlene Hunn, Michi Yukawa, Patty Clement-Cihak, Quoc Nguyen, Samantha Hogg, Sandy Mori, Tom Ryan, Vince Crisostomo

Guests: n/a

AGENDA

WELCOME.

ROLL CALL, MINUTES & INTRODUCTIONS.

ACTION: Health Care Services Master Plan (HCSMP)

Claire from the Department of Public Health provided a very brief update about the HCSMP process and role (presentation included in minutes and available upon request), requested an LTCCC representative to participate in the process. Margy offered to participate as the LTCCC representative.

ACTION: New Member Recommendation

Jacy introduced and recommended that the Council nominate Fiona Hinze to fill the “Consumers & Advocates, adults with disabilities” seat. Fiona is the Director of Systems Change at the Independent Living Resource Center (ILRC), where she manages and oversees ILRC’s policy work and systems change advocacy efforts. Fiona also serves on many committees working to advocate and make an impact in areas such as healthcare, pedestrian safety, transportation, employment, and more. The Council did not have quorum, so members will make a motion to nominate Fiona at the December meeting.

UPDATE: Dignity Fund Update

Melissa provided an update on the Dignity Fund (DF), including the allocation plan for the \$3 million growth funding, including:

Case Management:

- Case Management Systems Evaluation will contract with RDA (group who did DFCNA) to conduct systems evaluation; approved at November Commission and kicking off on December 16. More to follow as they will conduct focus groups, surveys, and interviews.

- Care Navigation contract negotiations with Shanti tomorrow.

Community Connection and Engagement:

- Neighborhood-Based Open Bid RFP will close on 12/4/19. This RFP was extended to ensure that distribution of this request is broad
- Programming for Transgender Seniors review panel held earlier today; selection to be announced soon.

The next OAC meeting is Monday, November 18, 3-5pm at 1650 Mission Street, 5th floor, Golden Gate room. Agenda items include: discussion on the evaluation process and a large part of meeting will be presentation of the first Data and Evaluation report as part of the 4-year Service and Allocation Plan. We encourage your attendance. All OAC meetings are open to the public, and all information is posted on the DAAS website. I encourage you to look at the site as everything is available there. The link will be included in the minutes –

<https://www.sfhsa.org/about/commissions-committees/dignity-fund-oversight-and-advisory-committee>

As always, thank you to your OAC representatives who are Ramona Davies, who serves as OAC Chair, Margy Baran, and Jessica Lehman.

UPDATE: Census 2020

Robert provided an overview of the Census 2020 process, timeline, challenges, changes, and impact (presentation will be included in the minutes and is available upon request). Robert also handed out a number of flyers (included in email sent with minutes, also available here: https://www.dropbox.com/sh/250c6z9geog076c/AAB7IgiysSz01I_Y7QaB3moHa?dl=0)

Jessica mentioned hiring peer outreach specialists to do that groundwork leading up to the Census (why this is important, handing out info, using local media and social media, etc.). They're also hoping to coordinate groups, to bring people together to share what groups are doing and coordinate efforts. Jessica also mentioned a phone call meeting about how to best reach out to people with disabilities regarding the Census 2020. Meeting information will be shared with Council as it becomes available.

Susie also mentioned an effort within HSA, including a workgroup that has different departments including IHSS, Intake, DAAS, etc. to strategize about how to handle the outreach and ensure that everyone is counted. Role of the LTCCC: monthly check-in, about what groups are doing, lessons learned, etc. (making sure people are getting the resources, getting messaging out, effective communication, etc.)

PRESENTATION: Electronic Visit Verification Process

Krista provided an overview of the Electronic Visit Verification (EVV) including: an overview, a timeline, the process, provider and client benefits, outreach plan, and an update on San Francisco's enrollment rate (the presentation will be included with the minutes and is available upon request). The effort really needs to participation and support of community based providers, such as asking staff to attend a community training, hosting an enrollment site, or sharing materials and Krista shared a toolkit for helping with the EVV enrollment.

Health:

Related Partner efforts:

Behavioral Health:

Workgroup: update on first meeting including members, initially discussing the scope of the project, subpopulation needs, etc. Minutes, agendas, and other workgroup info will be available on the website here:

<https://www.sfhsa.org/about/commissions-committees/long-term-care-coordinating-council-ltccc/behavioral-health-workgroup>

Related Partner efforts:

Housing

Related Partner efforts: Long Term Care Housing taskforce (changed name) focused on looking for housing options for people who are leaving institutional housing. Planning to hire a consultant to help lead and facilitate this effort, next meeting is Friday Dec 13th at 10am.

Nutrition

Related Partner efforts: Food Security Task force is implementing the recommendations developed last year, hopefully the first meeting will be in January. Anne will share info with LTCCC once the date is determined.

Social Engagement

Workgroup update: The workgroup is still doing a lot of background research, an environmental scan and interviewing researchers who specialize in social isolation and loneliness. The group meets monthly and hopes to have a draft pilot of proposal by early spring to share with the Council.

Next meeting: Wednesday, Dec 11th and Wed, Jan 15th - meeting info can be found here:

<https://www.sfhsa.org/about/commissions-committees/long-term-care-coordinating-council-ltccc/social-engagement-workgroup>

Transportation

Related Partner efforts:

Workforce

Related Partner efforts:

State Planning

Related Partner efforts:

Master Plan for Aging: to build off of the event and to make sure that LTCCC members are updated on the process and able to identify opportunities to engage or state level legislature to advocate for. Asking representatives from the Advisory task force to share what they anticipate, etc.

Meeting adjourned.

Meeting minutes and agendas can be found here:

<https://www.sfhsa.org/about/commissions-committees/long-term-care-coordinating-council-ltccc>

Next Meeting: Thursday, December 12th