Overview of Veterans’ Services at DAS

Department of Disability and Aging Services Commission
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DAS Veterans Services

**Engagement & Wellness Services**
- Congregate nutrition services
- Community Service Program
- Supportive Service and Service Connection

**Community Stability Services**
- Benefits Assistance for Veterans and their Dependents
- Money Management
- Mental Health Support Services
CVSO Budget FY20-21

CVSO Total Budget = $1,058,967
FTE = 7

Budget by Sources $1,058,967
- General Fund, $691,589 (65%)
- State, $122,322 (12%)
- Federal, $127,026 (11%)
- CBO Grants, $118,030 (11%)

Budget by Uses $1,058,967
- Salary and Fringe, $940,937 (89%)
- State Grants, $118,030 (11%)
- Federal, $127,026 (11%)
- State, $122,322 (12%)
- General Fund, $691,589 (65%)
DAS Veterans’ Services Office

In 2020 the CVSO assisted military service members, veterans, and their loved ones access the benefits they have earned. Our efforts resulted in:

- **$2,132,461** in Retro payments for non-public assistance
- **$5,191** in Retro payments for Medi-Cal
- **1,010** distinct veterans with auditable claims served
DAS Veterans’ Services Office

The CVSO connects our clients to resources through a network of federal, state, and local providers. In 2020 the CVSO assisted our heroes with:

- Enrolling in federally funded VA healthcare
- Accessing combat related mental health treatment through the federal Vet Center
- Obtaining affordable housing through the federal HUD-VASH program
- Connecting with local non-profit veteran organizations
- Connecting with DAS Intake and DAS Eligibility to access city/county resources
DAS Veterans’ Services Office

As staunch advocates of our military service members, veterans, and their loved ones, we will always honor and assist them!

Advocacy

• A staff of 6 veterans reps and 1 admin assistant provide advocacy and support for veterans residing in San Francisco and beyond

• In 2020 they processed 642 benefits claims and 244 Medi-Cal verifications, generating 254 Medi-Cal Workload Units

• Via Prop 63 the CVSO subcontracts with STP to provide legal claims assistance for veterans with mental health issues

• Assist homeless veterans and those in temporary housing access VA resources

• Attends the Veterans’ Justice Court to assist veterans in the system
DAS Veterans’ Services Office

As a small office, we are always exploring innovative, cost effective ways to improve our service.

Innovation

• Revamped website with up-to-date links and relevant, timely information

• Implemented a Virtual Office using existing tech at no cost to HSA/DAS

• Trained existing staff to design, modify, and manage the virtual office at minimal cost to HSA/DAS
DAS - Office of Community Partnerships
Serving San Francisco Veterans
Veterans Access DAS OCP Services

- Over 2000 veterans enrolled in DAS OCP services in FY 2019-20
- 5% of DAS OCP clients
- Utilize services across a variety of DAS OCP service areas
- Specialized DAS OCP programming for veterans

Source: CA GetCare FY 2019-20
Nutrition & Wellness

Congregate nutrition services offered at veteran housing sites

- Veterans Commons
- Veterans Academy
- Edwin M. Lee Apartments
- Stanford Hotel
Specialized Programming for Veterans

Partnership

Swords to Plowshares

Two new DAS OCP programs launched in January 2018

1. Community service pilot program for veterans
2. Supportive services and service connection program
Community Connection and Engagement Programs for Veterans

Program offerings include:

- community and group activities
- one to one assistance
- service connection
- outreach
Positive Impact for Veterans

- Increased community connection

- Positive impact on quality of life and well-being

- Better informed about other services including DAS OCP services in the community

- Helped veterans maintain permanent housing and independence in the community
Thank you