Agenda

- Update on DF Services and Allocation Plan (DFSAP)
- Review of DF Outcome & Evaluation Plan
Update on Dignity Fund Services and Allocation Plan
DFSAP | Purpose

The SAP will:

- Outline funding allocation for four-year funding cycle (FY24 – FY27)
- Reference the findings and recommendations from prior year’s CNA
- Be outcome-oriented ("measurable and verifiable objectives")
Refresher: DF Contract Schedule Groups

Figure 6. Service Areas by Contract Schedule Group.

<table>
<thead>
<tr>
<th>Schedule A</th>
<th>Schedule B</th>
<th>Schedule C</th>
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<tr>
<td>• Case Management &amp; Care</td>
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<td>• Nutrition &amp; Wellness</td>
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### Figure 7. Contract Schedule Timeline

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* 4 Year Contract Term
# DFSAP | Key Events

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DFSAP | Key Report Components

• DF Planning and Funding Cycle Overview

• Key Priorities for 2024-2027 Funding Cycle
  o Driven by 2022 DFCNA findings and recommendations
  o Factors in feedback from SPWG meeting (Sept)

• Service Areas and Funding Allocations

• Tracking Progress and Measuring Success
  o DF Outcome and Evaluation Plan
  o Outcome Objective Framework
DFSAP | Next Steps

• **Sept 2022**: Present to OAC on DFSAP process + SPWG report on implementation discussion

• **Oct 2022**: Present to OAC on DF Data and Evaluation framework

• **Nov 2022**: Report to OAC on progress-to-date (overview of report outline, identified priority areas)

• **Feb 2023**: Report draft released
  - Meetings for SPWG and OAC input

• **Mar 2023**: Final draft presented to OAC

• **Apr 2023**: SAP presented to Disability & Aging Services Commission

• **Jun 2023**: SAP submitted to Board of Supervisors
Review of Dignity Fund
Outcome & Evaluation Plan
Outcome & Evaluation Plan Components

• **Annual Data & Evaluation Report**
  - Provide annual snapshot of service and outcome performance
  - Develop shared context across DAS service network and partners
  - Share progress, identify areas for work, and build momentum

• **Focus Area Reports** ("Deep Dives")
  - Examine trends in select programs (e.g., Legal Services analysis)
  - Explore topic areas of interest (e.g., caregiver needs)

• **Cycle-End Evaluation Report**
  - Evaluate impact of cycle investments and initiatives

+ Outcome Objective Framework
# Outcome & Evaluation Plan Timeline

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<tr>
<th>Component</th>
<th>FY 17/18</th>
<th>FY 18/19</th>
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**Notes:**
- CNA: Component Name A
- SAP: System Analysis Plan
- Y1, Y2, Y3, Y4: Yearly data and evaluation report cycles
- "Deep Dives": Specific focus area reports
- X: Indicates a specific component or report is scheduled for that fiscal year.
Project Timeline (Updated)

May – Sept
• Complete monitoring activities
• Enter and review data

Oct – Dec
• Analyze data
• Draft reports

Jan
• Publish reports
Discussion
Review of DFCNA
Findings & Recommendations
## Findings & Recommendations

### Finding 1

Consumers experience many **barriers to service connection**, contributing to feelings of being excluded and unsupported.

### Recommendations

- Create an **online resource directory**
- **Diversify modes of communication** regarding available services to meet various population needs, including improving **messaging on the DAS Benefits & Resource Hub**
Findings & Recommendations

Finding 2

Adults with disabilities experience heightened barriers and have greater unmet needs than older adults

Recommendations

• Strategize ways to meet the unique needs of — and address barriers specific to — adults
Findings & Recommendations

Finding 3

While many of consumers’ basic needs are generally met, social connectivity and mental health needs (amplified by the pandemic) are not as well met.

Recommendations

- Expand service opportunities and improve service connection for consumers, particularly LGBTQ+ and BIPOC consumers, who are experiencing loneliness and mental health challenges.
- Identify new, creative, localized, and culturally relevant opportunities for consumers to connect and socialize.
Finding 4

Consumers increasingly rely on technology and **would benefit from expanded technology resources** and **virtual service offerings** that promote inclusivity.

**Recommendations**

- Continue the **investment and expansion of hybrid services**, providing virtual and in-person **options that allow consumers flexibility** with how they engage with a given service.
- **Expand and scale technology access across service offerings**.
Findings & Recommendations

Finding 5
Consumer concerns and needs relating to safety, mobility, and transportation have been exacerbated by the COVID-19 pandemic and racialized violence

Recommendations
• Increase access to safe and efficient transportation
• Strengthen supportive services for consumers with mobility-related disabilities
Findings & Recommendations

Finding 6

BIPOC and LGBTQ consumers need culturally responsive services that affirm their identities and make them feel included, accepted, and safe.

Recommendations

- Strengthen service provider capacity to deliver culturally responsive, intersectional, and inclusive services.
- Be focused and intentional in providing inclusive services to unique LGBTQ population subgroups.
- Improve the consistency and quality of demographic data collection to inform planning.
Findings & Recommendations

Finding 7

Caregivers need more information about available resources for themselves and their care recipients, as well as help navigating these services.

Recommendations

• Improve outreach, education, and support for caregivers to ensure services are widely known and caregivers can effectively meet the needs of consumers.
Findings & Recommendations

Finding 8

Service providers need support to identify and successfully connect clients with available resources

Recommendations

• Strengthen provider training, coordination, and capacity to support consumers with resource navigation
Finding 9

Consumers have unmet needs in areas outside of DAS services (e.g., housing) where the Department can play a role through access support and system coordination.

Recommendations

• Strengthen interdepartmental collaboration and service coordination to better meet housing needs
• Clarify the Department’s role as a subject matter expert on disability and aging and enhance the Department’s service coordination role (especially on housing issues)
Implementation Discussion
Breakout Groups
Discussion Groups

Please select one of the following groups to join. If a breakout room already has about 5-6 participants, select another room to ensure balanced participation and robust discussion on all topics.

<table>
<thead>
<tr>
<th>Group</th>
<th>Findings</th>
<th>Topics</th>
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<tbody>
<tr>
<td>Room 1</td>
<td>1, 3, and 7</td>
<td>service awareness and navigation, social connection and mental health, caregivers</td>
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<tr>
<td>Room 2</td>
<td>2 and 6</td>
<td>inclusion of adults with disabilities, BIPOC, and LGBTQ+ populations</td>
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<tr>
<td>Room 3</td>
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<td>inclusion of adults with disabilities, BIPOC, and LGBTQ+ populations</td>
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<td>Room 4</td>
<td>4 and 5</td>
<td>technology, transportation, safety needs</td>
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<td>Room 5</td>
<td>8 and 9</td>
<td>support for service providers, system coordination on issues like housing and transportation</td>
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Discussion Guide

Identify a timekeeper and a spokesperson to report to the SPWG. DAS will take notes and provide technical assistance as needed.

Discussion Questions

• Brainstorm strategies to operationalize the DFCNA recommendations. What steps do we need to take to implement them?
• What recommendations and/or implementation strategies would you prioritize? Are there any that you would de-prioritize?
• How can we ensure meaningful engagement of adults with disabilities (18-59), racial equity, and LGBTQ+ inclusion?