Emergency Accommodations for IHSS Providers*

*Amidst COVID-19 Shelter-In-Place

To help prevent the spread of COVID-19 for first responder & front-line workers and to provide respite for those who may be working extended hours or commuting long distances, temporary free hotel rooms are now available to IHSS Providers who are directly impacted by or are at risk of infection of COVID-19 while performing essential IHSS tasks.

Eligibility

To request approval for hotel accommodations, you must be an actively working IHSS Provider and meet at least one of the following eligibility criteria:

- COVID-19 positive or undergoing testing without the ability to safely self-isolate at home
- High level of on-the-job exposure (work outdoors, in the community, or a hospital/clinical setting at least 60 percent of working hours)
- Commute at least 50 miles to work sites
- Perform extended hours (e.g. on call, back to back shifts)
Booking

To request accommodations: CLICK HERE*

When filling out the application enter the following information:

City Department or CBO: CBO – Public Authority
I work as: IHSS Independent Provider
Manager First Name: Public
Manager Last Name: Authority
Manager Phone: (415) 243-4477
Manager Email: info@sfihsspa.org

You will receive notification of your application’s status within 48 hours. If you need immediate assistance because you have been told to self-isolate or self-quarantine by your medical provider, complete the application form and contact the Public Authority at the number above for expedited approval. If approved, you will receive an email booking confirmation from the hotel with the approved dates stay.

Additional info:

- Hotels are centrally located downtown within walking distance of BART and MUNI public transportation.
- You can request a hotel room for as few as two nights and up to 14 consecutive nights. Your hotel stay must correspond to the days of your assigned work shifts, on-call schedule, or medical guidance to quarantine or self-isolate.
- No one other than you and designated hotel staff are permitted in your room. Overnight or day guests cannot be accommodated.

For additional questions, please email FLWH@sfgov.org

*Booking URL: https://covid19-akassinger.quickbase.com/db/bqgnvm356?a=nwr