DAS FY21-22 & FY22-23 Budgets

Human Services Agency
Department of Disability and Aging Services
Finance Committee
January 20, 2021
DAS FY20-21 Original Budget by Program
$435 M

- IHSS Aid Programs $255.3M (59%)
- IHSS City Staff $17.9M (4%)
- IHSS Benefits & Resources Hub $52M (12%)
- HSA Office of Comm Partner $84.9M (19%)
- PA/PC/PG/RP $10M (2%)
- HSA Adult Protective Svcs $11M (3%)
- HSA County Veteran Services $1.1M (0%)
- IHSS Public Authority (Admin) $4M (1%)

Total: $435M
DAS FY20-21 Original Budget by Source
$435 M

- Federal $96.4M (22%)
- State $74.3M (17%)
- 1991 Realignment $50.8M (12%)
- 2011 Realignment $5.3M (1%)
- Dedicated Gifts, Grants and Fees $8.8M (2%)
- Dignity Fund $50.1M (11%)
- General Fund $120.5M (28%)
- Community Living Fund $8.7M (2%)
- Work Order Recovery $20.2M (5%)

SAN FRANCISCO HUMAN SERVICES AGENCY
DAS FY20-21 Original Budget by Category
$435 M

Aid Payments $255.3M 59%
CBO Grants $103.8M 24%
Work Order Services $0.9M 0%
Salaries $35.5M 8%
Aid Assistance $1.8M 0%
Fringe Benefits $15.9M 4%
Materials & Supplies $15.5M 4%
Professional Services $6.4M 1%
## Mayor’s FY21-22 & FY22-23 Budget Projections

<table>
<thead>
<tr>
<th>Citywide Projected Shortfall (in Millions)</th>
<th>FY21-22</th>
<th>FY22-23</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Revenue Increase</td>
<td>(117.6)</td>
<td>268.5</td>
</tr>
<tr>
<td>Total Expenditures</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salary &amp; Benefits:</td>
<td>(293.6)</td>
<td>(510.6)</td>
</tr>
<tr>
<td>Baselines &amp; Reserves:</td>
<td>(150.8)</td>
<td>(233.4)</td>
</tr>
<tr>
<td>Departmental Costs:</td>
<td>(54.4)</td>
<td>(157.7)</td>
</tr>
<tr>
<td>Citywide Uses*:</td>
<td>(67.0)</td>
<td>(111.2)</td>
</tr>
<tr>
<td></td>
<td>(21.4)</td>
<td>(8.2)</td>
</tr>
<tr>
<td><strong>Cumulative Shortfall</strong></td>
<td>(411.1)</td>
<td>(242.1)</td>
</tr>
</tbody>
</table>

*Citywide Uses include: general operating increases (e.g. minimum wage, utility rates, and debt service), and capital/equipment/IT investments.
Mayor’s Budget Drivers

• Slow revenue growth in FY21-22; accelerating growth in subsequent years
  o Transfer, hotel, sales, and business taxes most negatively impacted
  o Does not include impacts of December 2020 or subsequent Federal stimulus/relief measures
  o Propositions I (Real Estate Transfer Tax) and L (Overpaid Executives Tax) sources of new future revenue
• Salary and Benefits – assumes MOU and CPI-based wage increases in future years
• Citywide Costs
  o COVID-19 response (Shelter-in-Place hotels and feeding services)
  o Debt & capital, inflation on non-personnel
• Reliance on one-time sources in short-term driving up deficit in out-years
Mayor’s Budget Instructions

• Departments to reduce ongoing General Fund budgets by 7.5% in both FY21-22 and FY22-23
• For HSA, this translates into reductions of:
  o $7,328,543 in FY21-22
  o $7,328,543 in FY22-23
• Departments should not grow FTE counts
• Prioritize core services and programs, and present clear tradeoffs
• Emphasize Mayoral priorities of recovery and equity
Federal And State Budget Context

• State revenues better in FY20-21 than forecasted
  o Robust income tax from high-wage earners
  o Strong stock market
• Aid caseload growth slower in FY20-21 than expected
  o CARES Act stimulus and unemployment benefits increase helped
  o December stimulus bill may continue effects of CARES Act
• Many funding allocations higher than expected in FY20-21 due to prioritization of safety net services
  o Medi-Cal, CalFresh, CalWORKs
  o Based on the Governor’s Budget, Allocation levels should improve in FY 21-22
IHSS

- The City’s MOE is projected to be $144.7 M in FY20-21
  - Reflects that the IHSS Worker wage increase was delayed temporarily due to the pandemic and difficult FY20-21 budget,
  - Assuming the proposed wage increases can be implemented, it will grow:
    - +$9.6 M in FY 21-22 to $154.3 M
    - +$12.9 M in FY 22-23 to $167.2 M

<table>
<thead>
<tr>
<th></th>
<th>September 1, 2020</th>
<th>February 1, 2021</th>
<th>July 1, 2021</th>
<th>July 1, 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>IHSS Worker Wage</td>
<td>$17.25 per hour</td>
<td>$17.50 per hour</td>
<td>$18.00 per hour</td>
<td>$18.75 per hour</td>
</tr>
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## DAS Caseloads

<table>
<thead>
<tr>
<th>Program</th>
<th>FY19-20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Protective Services</td>
<td>Clients: 5,382</td>
</tr>
<tr>
<td></td>
<td>Reports of abuse: 8,480</td>
</tr>
<tr>
<td>County Veterans Service Office</td>
<td>Clients: 2,883</td>
</tr>
<tr>
<td>In-Home Support Services</td>
<td>Clients: 25,346</td>
</tr>
<tr>
<td>Integrated Intake and Referral (at Benefits and Resource Hub)</td>
<td>Program Intakes: 18,810</td>
</tr>
<tr>
<td>Office of Community Partnerships</td>
<td>Clients: 39,244</td>
</tr>
<tr>
<td></td>
<td>Enrollments: 94,131</td>
</tr>
<tr>
<td><strong>Congregate Meals</strong></td>
<td>Clients: 17,320</td>
</tr>
<tr>
<td><strong>Community Service Centers</strong></td>
<td>Clients: 14,478</td>
</tr>
<tr>
<td><strong>Home-Delivered Meals</strong></td>
<td>Clients: 6,221</td>
</tr>
</tbody>
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DAS Highlights

• Covid-19 Food Support
  o $46.7 million to address food insecurity
  o Partnership with SF-Marin Food bank serving 20,000 households per week
  o Great Plates program- 1.5M meals since May
  o Isolation and Quarantine Helpline- 15,000 clients
  o Served higher need in DAS nutrition network
  o Targeted support to specific communities
DAS Highlights

• IHSS
  o Homebridge Caregiver Emergency Response Team
  o Electronic Visit Verification

• Adult Protective Services
  o Covid-19 scam prevention
  o Care coordination at SIP hotels and Zuckerberg San Francisco General Hospital
  o Home Safe Pilot

• Public Conservator
  o Outpatient LPS Referral Pilot

• Public Guardian
  o Quality Assurance Program
DAS Highlights

• Office of Community Partnerships
  o Supported continuity of operations for community-based orgs
  o Worked with CBOs to modify program design and delivery of services
  o Served as link between EOC and CBOs for distribution and delivery of PPE

• Benefits and Resource Hub
  o Responded to a record 33,000 calls for assistance
  o Served as critical link in ensuring older adults received healthy meals

• County Veterans Services Office
  o Piloted Microsoft Bookings for online consultations

• Clinical and Quality Improvement Unit
  o Trained DAS and CBO staff in Covid-19 infection and control measures
  o Secured an adequate supply of PPE for DAS staff
  o Provided fit-testing to more than 100 HSA employees
DAS FY21-22 & FY22-23 Budget Timeline

- Dec 17: Mayor’s Budget Instructions Released
- Jan 20: DAS Finance Committee – First Meeting
- Feb 3: DAS Finance Committee – Second Meeting
- Feb 22: Agency Proposed Budget due to Mayor
- June 1: Mayor submits budget to Board of Supervisors
- June: Board of Supervisors Budget Committee Hearings
- July: Budget Considered at Board of Supervisors