



SAN FRANCISCO HUMAN SERVICES AGENCY
**Department of Disability
and Aging Services**

Area Plan Update FY 2023-24

Presentation to the DAS Advisory Council

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March 15, 2023



Agenda

- Overview of the Area Plan Update
- Sections Highlights
 - Population Estimates
 - Anticipated Service Levels (aka “Service Unit Plan Objectives”)
 - Narrative Goals & Objectives
- Next Steps

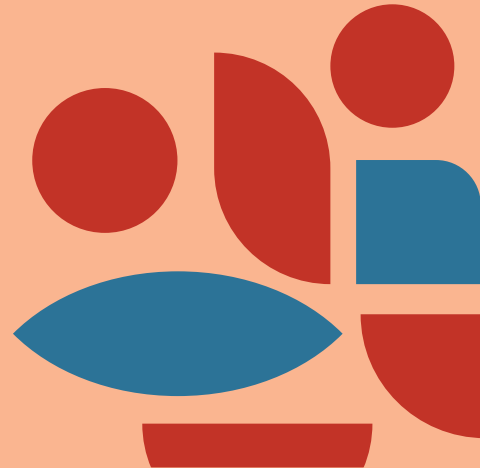


SAN FRANCISCO HUMAN SERVICES AGENCY

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and Aging Services**

Overview of the Area Plan Update

Purpose and Intent



Purpose of the Area Plan

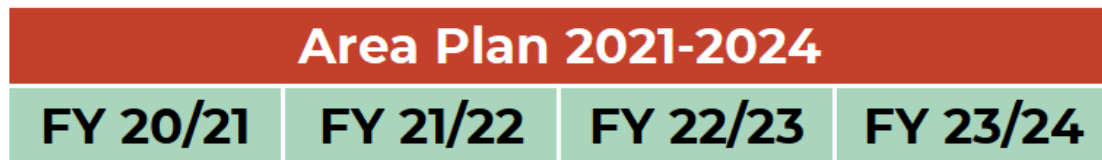
- Older Americans Act requirement
- All Area Agencies on Aging must submit a 4-Year Area Plan to the California Department of Aging
- Purpose of plan:
 - Assess demographic trends and population needs
 - Outline Area Agency on Aging plans to use Older Americans Act funding to support seniors with greatest economic and social needs
 - To support coordinated system of supportive services
- Area Plan Update developed annually in interim years

Primary DAS Planning Processes

	SFHSA Strategic Plan	Dignity Fund Planning Cycle	Area Plan
Purpose	Establish Agency-wide goals and strategies to advance SFHSA's mission	Assess community needs and outlines funding plan for Dignity Fund-eligible community-based services (approx. \$96.1M)	Assess community needs and outline funding plan for community-based services funded by Older Americans Act revenue (approx. \$8.4M)
Required by	Mayor, SFHSA Leadership	Dignity Fund Oversight and Advisory Committee	CA Department of Aging
Timeline	FY 2022-23 to FY 2026-27 <ul style="list-style-type: none"> DAS Annual Reports 	FY 2021-22 & FY 2022-23 <ul style="list-style-type: none"> 2022 Community Needs Assessment 2023 Services and Allocation Plan 	FY 2021-22 to FY 2023-24 <ul style="list-style-type: none"> Annual updates



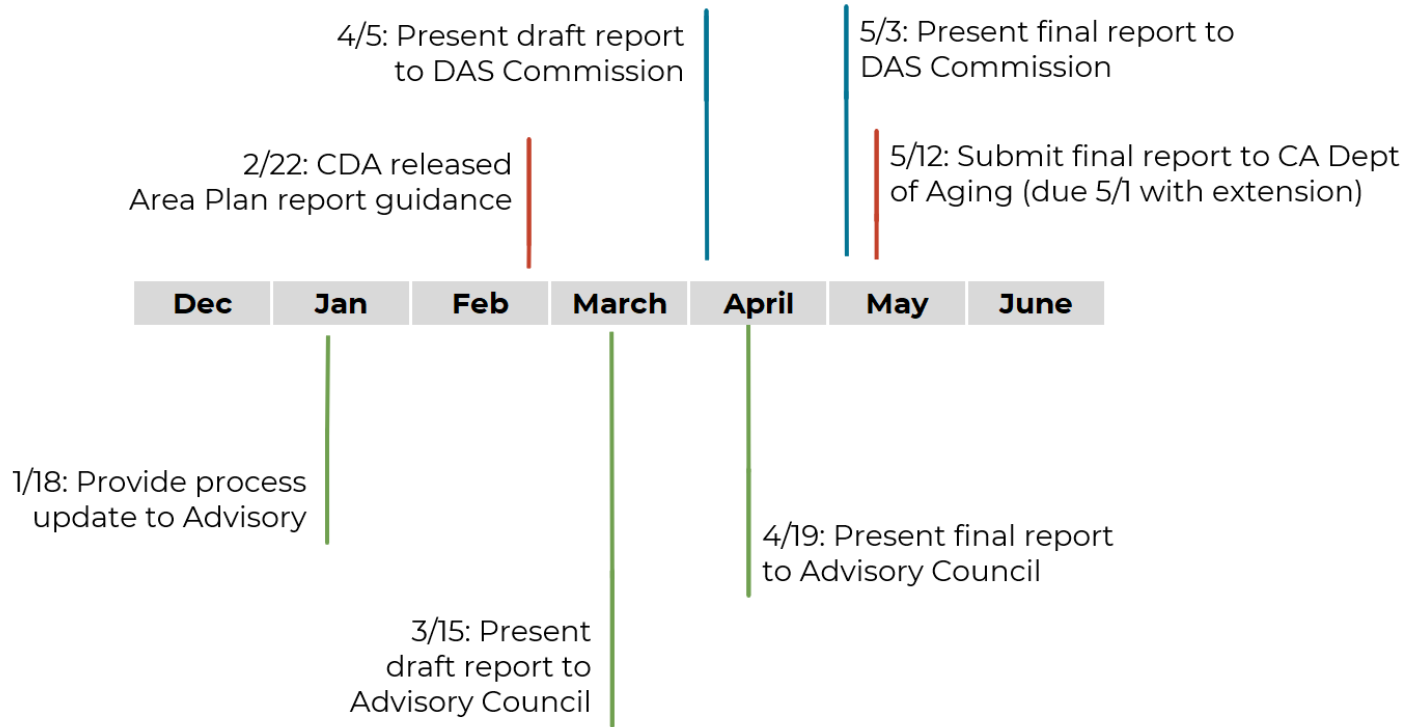
Area Plan Update FY 2023-24



Area Plan Update 2023-2024
due May 1, 2023



Timeline





SAN FRANCISCO HUMAN SERVICES AGENCY

**Department of Disability
and Aging Services**

Section Highlights

Area Plan Update FY 2023-24



Population Estimates

Chart A. San Francisco Seniors (Age 60+)
Total = 187,679

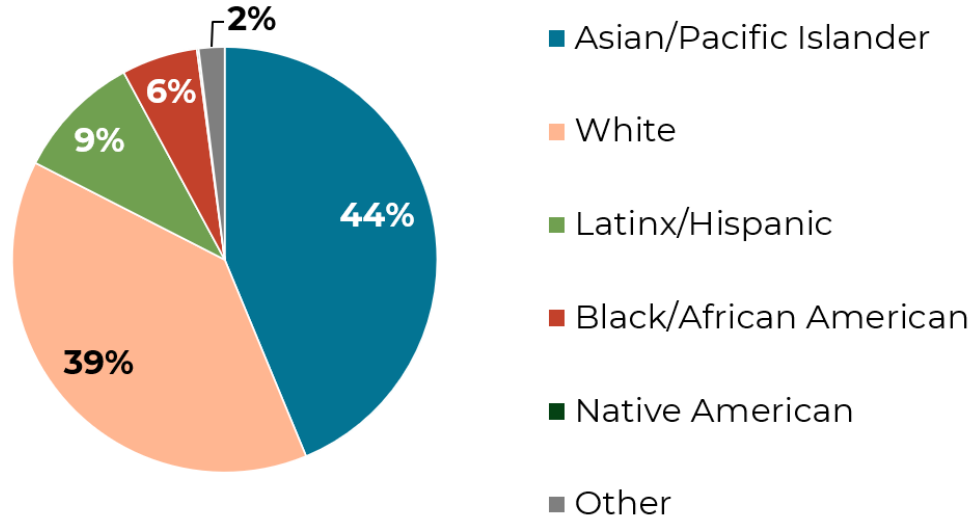
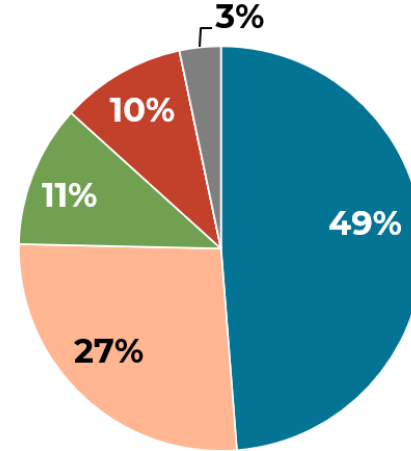


Chart B. San Francisco Seniors (Age 60+) in Poverty
Total = 23,870



Source: American Community Survey 2020 5-Year Estimates. Accessed through University of Minnesota IPUMS-USA datasets.

Anticipated Service Levels

(Service Unit Plan Objectives)

↑ Increase

- Personal Care, Homemaker, Chore
- Home Delivered Meals
- Congregate Meals
- Nutrition Education

↓ Decrease

- Nutrition Counseling
- Legal Assistance
- Health Promotion

↑ ↓ Mixed

- Long-Term Care Ombudsman
- Family Caregiver Support Program

○ No change

- Transportation
- Information and Assistance
- Elder Abuse Prevention



Narrative Goals & Objectives

GOAL 1	Maintain a robust network of community-based services for older people and adults with disabilities
GOAL 2	Protect older people and adults with disabilities from abuse, neglect, and financial exploitation
GOAL 3	Provide and support consumer-centered programming to best address client needs
GOAL 4	Expand planning and evaluation efforts to ensure best use of resources and maximize client outcomes
GOAL 5	Support and develop an engaged professional workforce that is prepared to work with older people and adults with disabilities



GOAL

1

Maintain a robust network of community-based services for older people and adults with disabilities

Objective B. Support intergenerational activities.

- DAS Intergenerational Program pilots have demonstrated tremendous success and impact in our community ([video link](#))
- Services include technology classes and tutoring, activities focused on cultural exchange, and tailored activities for people with visual impairment
- As pilot grants end, we will begin a new procurement process to ensure continuity of intergenerational service programming



GOAL

2

Protect older people and adults with disabilities from abuse, neglect, and financial exploitation

Objective C. Develop strategies to prevent eviction and homelessness.

- APS Home Safe is a state-funded pilot program serving individuals at imminent risk of homelessness or experiencing homelessness due to abuse, neglect, and/or self-neglect
- The pilot was slated to end in FY 2020-21, but has been extended through FY 2023-25 with an additional \$3.4 M in state funding this year
- APS worked closely with the Department of Homeless and Supportive Housing and Department of Public Health to launch a new service model last year focused on assisting high needs clients living in shelters move into nursing-supported Permanent Supportive Housing



GOAL

3

Provide and support consumer-centered programming to best address client needs

Objective B. Ensure programs are culturally appropriate for the city's diverse low-income older people and adults with disabilities.

- Our programs for transgender and gender non-conforming (TGNC) clients demonstrate impact. As pilot grants end, DAS will begin a new procurement process to ensure continuity of TGNC programming
- DAS has begun the procurement process to select a vendor to develop and implement a Disability Community Cultural Center
 - Two disability community listening sessions in Jan-Feb 2023
 - RFP release in March 2023



GOAL 4

Expand planning and evaluation efforts to ensure best use of resources and maximize client outcomes

Objective A. Develop information to support data-informed decision-making.

- DAS completed the Dignity Fund Community Needs Assessment in 2022
 - Extensive community research and engagement (e.g., surveys, in-person and virtual forums, focus groups, interviews)
 - Quantitative equity analysis of population and program data
- We subsequently prepared the Dignity Fund Services and Allocation Plan for the FY 2023-24 to FY 2026-27 funding cycle – publication in March 2023!



GOAL 5

Support and develop an engaged professional workforce that is prepared to work with older people and adults with disabilities

Objective A. Support professional education and training.

- The DAS Benefits and Resource Hub has developed more user-friendly resource presentations to support community outreach and education
 - Monthly virtual trainings for DAS staff and community service providers
 - Additional presentations to consumers and DAS partners upon request
- DAS Training also offers additional trainings in partnership with the UCSF Geriatric Workforce Enhancement Program. Topics include:
 - Dementia, Substance Use in Older Adults, Ageism, Lessons Learned from COVID-19, Care Provider Burnout Prevention, etc.

Discussion

