#### **M**EMORANDUM

DATE: May 3, 2023

To: Angela Calvillo, Clerk of the San Francisco Board of Supervisors

THROUGH: Disability and Aging Services Commission

FROM: Kelly Dearman, Executive Director, Department of Disability and Aging

Services (DAS)

Michael Zaugg, Director, Office of Community Partnerships

SUBJECT: Community Living Fund (CLF), Program for Case Management and

Purchase of Goods and Services, Six-Month Report (July – December

2022)

#### **OVERVIEW**

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Disability and Aging Services report to the Board of Supervisors every six months detailing the level of services provided and costs incurred in connection with the duties and services associated with this fund.

The CLF Program provides for home- and community-based services, or a combination of goods and services, that will help individuals who are currently or at risk of being institutionalized, to continue living independently in their homes or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources not available through any other mechanism, to vulnerable older adults and adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six-month period, along with project-to-date figures where appropriate.

#### **KEY FINDINGS**

#### Referrals & Service Levels

- The CLF Program received a total of 68 new referrals, a considerably lower volume of referrals than in the prior period, and broader trends over the history of the program. Approximately 49% of individuals referred were eligible, and 46% were approved to receive services.
- ❖ A total of 289 participants were served with most (206) receiving intensive case management through the Institute on Aging (IOA). Although consistent with the last

three reporting periods, these service levels are nearly 20% lower than IOA enrollment trends over the past two years; more so over the lifetime of the program. Of the total served, 93 participants also received services from Brilliant Corners through the Scattered Site Housing and Rental Subsidy program.

### **Demographics**

Trends in CLF referrals are relatively consistent with slight shifts over time:

- ❖ About 70% of referred individuals were older adults aged 60 and up, a decrease from the last period and slightly higher than overall program trends to date. In 2011 and 2012, individuals referred were more equally split between older adults and younger adults with disabilities (aged 18-59), but older adults have typically represented the majority of referrals over the past several years.
- ❖ Trends in the ethnic profile of new referrals remain generally consistent with prior periods with some minor changes. Referrals for White individuals increased slightly, making up the largest group of referrals by ethnicity (41%). Referrals for African-Americans (28%) also increased since the last period, while referrals for Latinos remained steady at approximately 16%. Referrals for Asian/Pacific Islander individuals declined significantly to 11% (compared to 19% in the last two periods) but remain consistent with overall program trends to date. Referrals for those identifying as an Other or Unknown race decreased slightly (collectively, 3%).
- Referrals for English-speaking individuals remain the most common, making up 75% of referrals in the current reporting period. The second most common primary language remains Spanish (10%), and referrals for Chinese speakers account for 6% of referrals. Approximately 7% of referrals overall speak Asian/Pacific Islander languages lower than the last period, but consistent with historic levels.
- Males represented nearly three quarters (74%) of referrals this period, higher than historical trends. About 1% of those referred identified as transgender or gender non-conforming, lower than the last period, but consistent with overall program trends.
- \* Referred individuals most commonly identify as heterosexual (60% of all referrals; 84% of referrals with a documented response to the sexual orientation question). Persons identifying as a sexual minority, including gay/lesbian/same gender-loving, bisexual, and other identities, accounted for 12% of referrals a higher proportion than historical levels. Nearly a quarter (22%) of referrals were missing sexual orientation data in their application for CLF services, consistent with prior periods.

<sup>&</sup>lt;sup>1</sup> This program was integrated into the data portion of the CLF Six Month Report in December 2018. Historic data was populated back to the July – December 2017 period based on when the program data was fully transitioned into a DAS-managed data system.

- The most frequent zip codes for referred individuals in this period included 94116 (Parkside/Forest Hill), 94102 (Hayes Valley/Tenderloin), and 94103 (South of Market), which accounted for 22% of referrals, 16% of referrals, and 15% of referrals, respectively.
- Referrals from Laguna Honda Hospital represent 26% of all referrals. This is a higher rate of referral than recent periods, but lower than that over the entire program history. Between 2010 and 2016, 35% of referrals on average came from Laguna Honda Hospital. This pattern likely reflects broader trends in the Laguna Honda Hospital client population and availability of appropriate housing to support safe discharge and stability in the community. Many Laguna Honda Hospital residents need permanent supportive housing but there is a waitlist for this type of housing.

#### Service Requests

❖ The most common services requested at intake remain consistent with prior periods. These include case management (82%), in-home support (62%), and housing-related services (62%). Notably, mental health and substance abuse services were requested slightly more frequently than in recent periods (54%).

### **Program Costs**

The six-month period ending in December 2022 shows a net increase of \$311,151 in CLF program costs over the prior six-month period, with increased costs in case management, program operations, and the Scattered Site Housing program operated by Brilliant Corners.

❖ Total monthly program costs per client² averaged \$2,362 per month in the latest sixmonth period, an increase of \$134 per month over the prior six-month period. Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF participants who received any purchased services was \$177 per month in the latest reporting period, a decrease of \$15 per client from the previous six-month period.

#### Performance Measures

DAS is committed to measuring the impact of its investments in community services. The measures below are used to evaluate the performance of the CLF program in meeting its goal to support successful community living for those discharged from institution or at imminent risk of institutionalization.

Percent of participants with one or fewer unplanned ("acute") hospital admissions within a six-month period (excludes "banked" participants). *Goal:* 85%.

<sup>&</sup>lt;sup>2</sup> This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/[All Active Cases (from Section 1-1)]/6.

With **95**% of participants having one or fewer unplanned admissions, the CLF program exceeded the performance measure target. DAS will continue to monitor this measure and evaluate the goal threshold.

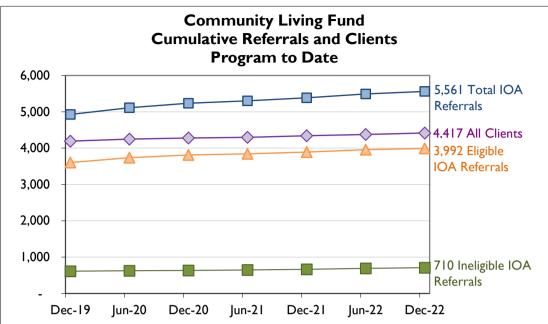
Percent of care plan problems resolved, on average, after one year of enrollment in the CLF Program (excludes "banked" participants). Goal: 80%
On average, 53% of service plan items were marked as resolved or transferred. Challenges in this performance area during the reporting period include the lengthy timeframe needed to address some care plan interventions and lower client enrollment than historic levels, which allow a slimmer margin for underperformance. CLF will continue to develop strategies to address care plan

completion, including enhanced oversight and staff training on documentation.

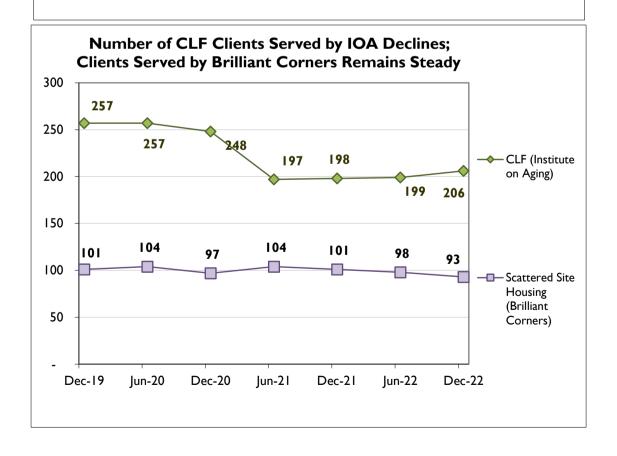
#### Systemic changes / Trends affecting CLF

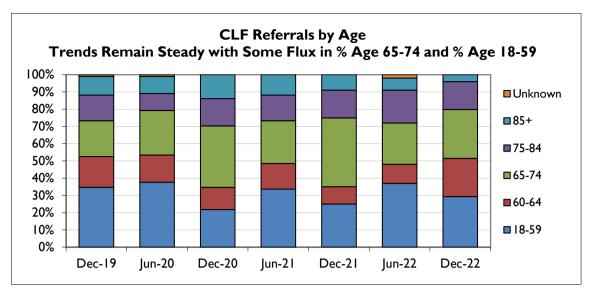
- ❖ As of March 2023, there are 17 referrals awaiting assignment. On average, these individuals have been waiting for 32 days. Approximately 82% are waiting for intensive case management; the others have been referred for a purchase of service (and have separate community case management). This waitlist is shorter than the waitlist in the prior period, and also historic waitlist trends. Consistent with the prior period, in a reversal of historic trends, individuals waiting for purchases of service have spent *less* time waiting on average than those waiting for intensive case management services (an average of 24 days waiting compared to 33 days waiting).
- ❖ During this reporting period, there were three 4 CLF participants transitioned into Scattered Site Housing units managed by Brilliant Corners (BC). Of the 4, 3 were discharged from Laguna Honda Hospital (LHH) and one was transitioned from another skilled nursing facility. The Community Options and Resource Engagement (CORE) multi-disciplinary team meeting is held bi-monthly and includes the CLF provider (Institute on Aging), BC, DAS, and LHH to discuss referrals of participants and their transition needs. A robust pipeline is essential for effective and efficient transitioning of individuals from LHH and other SNFs to the community. CLF-eligible individuals who have no appropriate housing alternatives and meet Scattered Site Housing criteria are considered for these units.
- ❖ The CLF program has continued its efforts in promoting a culture that embraces the diversity of participants, program staff, and the community. During this review period CLF has actively participated in the Asian and Pacific Islander (API) Community Partnership and the LGBTQ+ Community Partnership. CLF has also sought opportunities for staff to enhance their cultural competencies through trainings and collaboration with other agencies and has engaged in community events to outreach participants that might not have easy access to information about the services offered by CLF due to language barriers or other accessibility needs.
- ❖ During the past six months many social and healthcare services have resumed in person support following COVID-19 protocols and guidelines offered by the Department of Public Health and CDC. Institute on Aging (IOA) Pandemic Policies

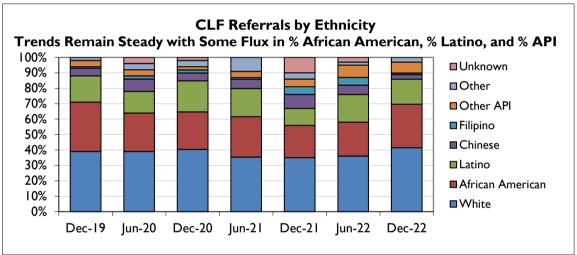
- and Planning (PPP) Committee has worked in collaboration with the department of public health and community entities to support participants that need in person services while still maintaining virtual options available for vulnerable community members who report concerns about risks of exposure.
- ❖ The CLF Program continues to partner with the DAS Public Guardian (PG) Office to provide housing subsidies available to participants connected to PG who meet criteria for CLF services and have the highest level of financial needs with no other alternatives available. While CLF has not received any new referrals during this period, one participant was successfully connected to the Assisted Living Waiver and disenrolled for CLF services. The program will continue its collaboration with the PG office to support new referrals in the next months.
- The CLF Program has continued referring participants to the California Community Transition program to leverage Medi-Cal funds to increase its capacity to serve more participants who are in transitioning from skilled nursing facilities back to the community. During this reporting period, six applications were submitted to the Department of Health Care Services. During the past months, the CLF program has promoted the utilization of these services educating staff and the community to support the increase of transitions from facilities to the community and respond effectively to needs that are identified post-transition.
- ❖ In early June, the Community Options and Resource Engagement (CORE) team was assembled to help facilitate Laguna Honda Hospital patient discharges to independent living while the hospital completes its recertification process with the Centers for Medicare & Medicaid Services (CMS). The CORE team includes city agencies and community service providers that can support safe transition of individuals to the community, namely DAS, DPH, HSH, IHSS, CLF, Homebridge, SF Public Authority, and Brilliant Corners. The CORE team meets bi-weekly to develop a comprehensive community care plan for individuals ready to discharge.

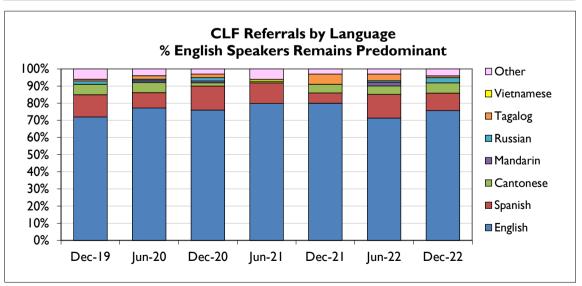


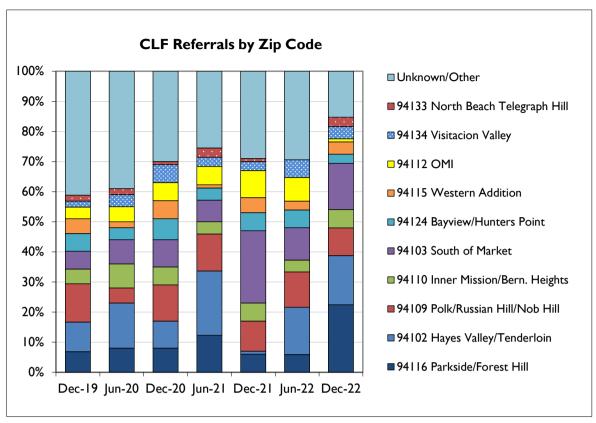
Notes: Referrals are all referrals to the primary CLF program, operated by the Institute on Aging (IOA). Referrals are counted by month of referral. Clients served include those served by the IOA, as well as those receiving received transitional care through NCPHS and emergency meals through Meals on Wheels. Clients served are counted based on program contact date.

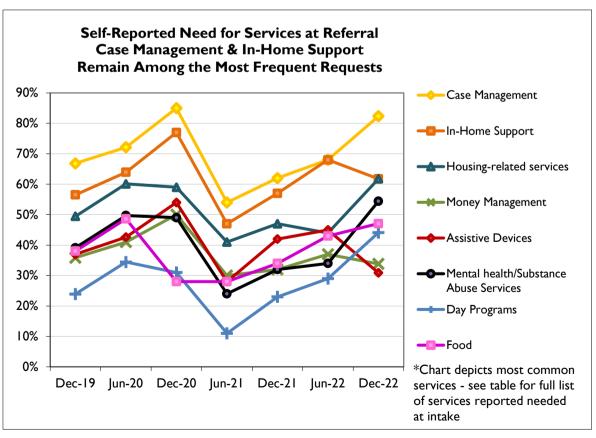


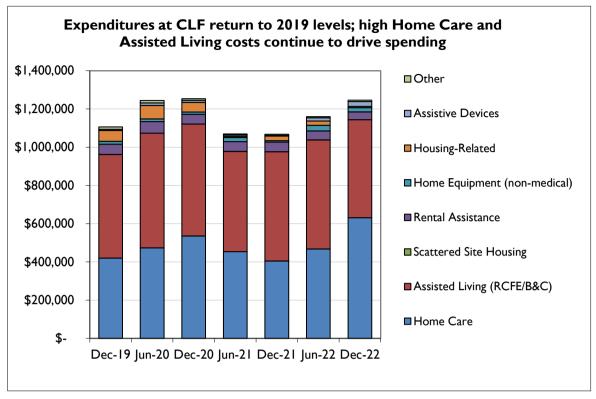


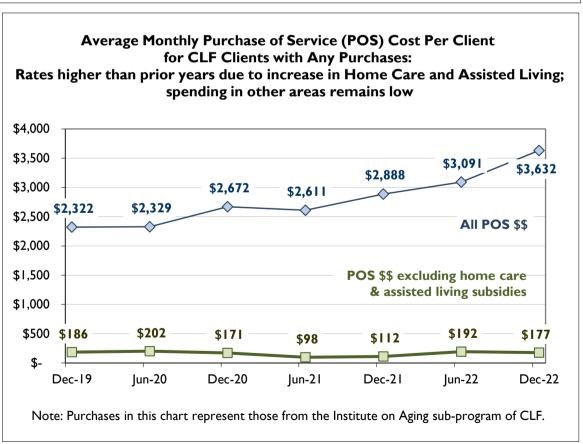


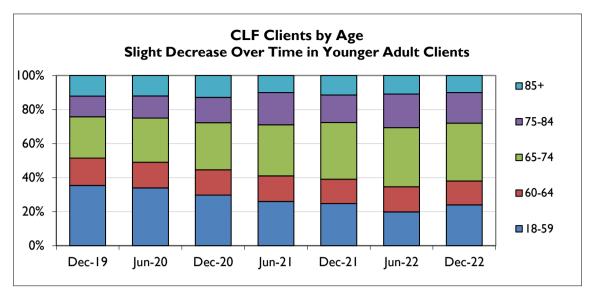


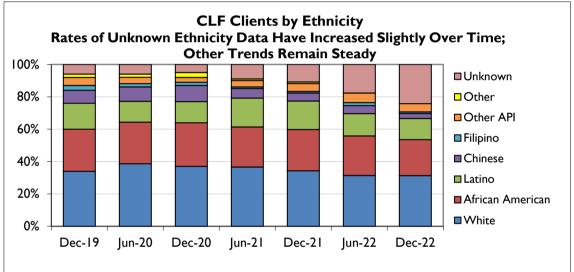


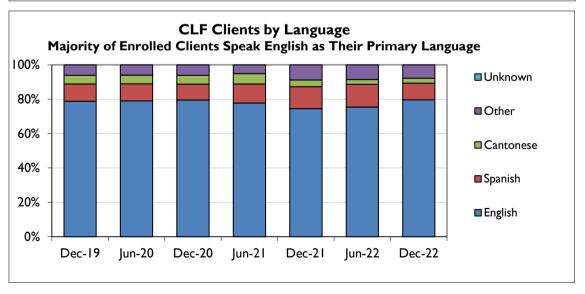


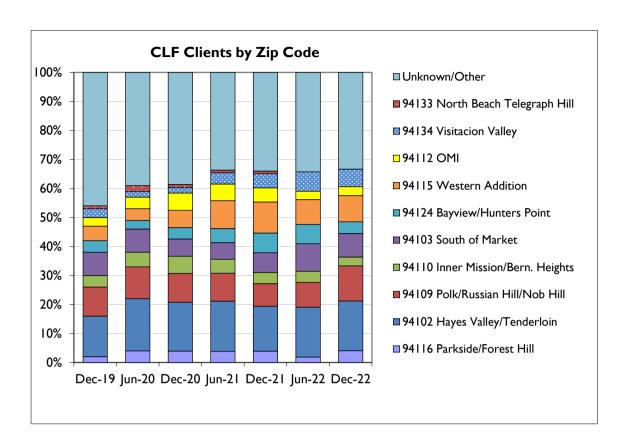












### **Enrollment and Referral Trends**

Active Caseload	Jun	-20	Dec	-20	Jun	-21	Dec	-21	Jun	-22	Dec	-22
	#	%	#	%	#	%	#	%	#	%	#	%
All Active Cases*	350		344		281		282		283		289	
Change from Prior 6 Months	10	2.9%	(6)	-1.7%	(63)	-18.3%	I	0.4%	I	0.4%	6	2.1%
Change from Previous Year	(20)	-5.8%	4	1.2%	(69)	-19.7%	(62)	-18.0%	2	0.7%	7	2.5%
Change from 2 Years	(38)	-9.8%	(26)	-7.0%	(62)	-18.1%	(58)	-17.1%	(67)	-19.1%	(55)	-16.0%
Program Enrollment												
CLF at Institute on Aging	257	73%	248	72%	197	70%	198	70%	199	70%	206	71%
with any service purchases	159	62%	122	49%	102	52%	90	45%	92	46%	81	39%
with no purchases	98	38%	126	51%	95	48%	108	55%	107	54%	125	61%
Scattered Site Housing (Brilliant Corners)	104	30%	97	28%	104	37%	101	36%	98	35%	93	32%
Program to Date												
All CLF Enrollment*	4,247		4,278		4,296		4,343		4,377		4,417	
CLF at Institute on Aging Enrollment	2,106	50%	2,135	50%	2,154	50%	2,198	51%	2,233	51%	2,269	51%
with any service purchases	1,538	73%	1,559	73%	1,582	73%	1,596	73%	1,622	73%	1,638	72%
Average monthly \$/client (all clients, all \$)	\$ 2,033		\$ 1,970		\$ 2,510		\$ 2,295		\$ 2,228		\$ 2,362	
Average monthly purchase of service \$/client	\$ 2,329		\$ 2,672		\$ 2,611		\$ 2,888		\$ 3,091		\$ 3,632	
for CLF IOA purchase clients												
Average monthly purchase of service \$/client	\$ 202		\$ 171		\$ 98		\$ 112		\$ 192		\$ 177	
for CLF IOA purchase clients, excluding home												
care, housing subsidies												

<sup>\*</sup>Includes clients enrolled with Institute on Aging, Brilliant Corners (beginning Dec-2017), Homecoming (through June-2015), and Emergency Meals (through Dec-2015).

Referrals	Jun-	-20	Dec	-20	Jun	-21	Dec	c- <b>2</b> I	Jun	-22	Dec	:-22
	#	%	#	%	#	%	#	%	#	%	#	%
New Referrals**	183		125		68		80		109		68	
Change from previous six months	(1)	-1%	(58)	-32%	(57)	-46%	12	18%	29	36%	(41)	-38%
Change from previous year	25	16%	(59)	-32%	(115)	-63%	(45)	-36%	41	60%	(12)	-15%
Status After Initial Screening												
Eligible:	133	73%	74	59%	33	49%	47	59%	68	62%	31	46%
Approved to Receive Service	78	59%	33	45%	16	48%	47	100%	39	57%	29	94%
Wait List	47	35%	38	51%	10	30%	0	0%	25	37%	0	0%
Pending Final Review	8	6%	3	4%	7	21%	0	0%	4	6%	2	6%
Ineligible	13	7%	9	7%	10	15%	21	26%	26	24%	17	25%
Withdrew Application	32	17%	28	22%	10	15%	12	15%	15	14%	20	29%
Pending Initial Determination	0	0%	14	11%	16	24%	0	0%	0	0%	0	0%
Program to Date												
Total Referrals	5,111		5,236		5,304		5,384		5,493		5,561	
Eligible Referrals	3,737	73%	3,811	73%	3,844	72%	3,891	72%	3,959	72%	3,990	72%
Ineligible Referrals	627	12%	636	12%	646	12%	667	12%	693	13%	710	13%

<sup>\*\*</sup> New Referrals include all referrals received by the DAS Intake and Screening Unit for CLF services at IOA in the six-month period.

## **Referral Demographics**

Age (in years)	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
18-59	37%	37%	33%	27%	35%	38%	22%	34%	25%	37%	29%
60-64	8%	18%	14%	15%	18%	16%	13%	15%	10%	11%	22%
65-74	25%	17%	23%	28%	21%	26%	36%	25%	40%	24%	28%
75-84	18%	17%	23%	18%	15%	10%	16%	15%	16%	19%	16%
85+	11%	12%	8%	11%	11%	10%	14%	12%	9%	7%	4%
Unknown	0%	0%	0%	1%	1%	1%	0%	0%	0%	2%	0%

Ethnicity	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
White	41%	34%	38%	41%	39%	39%	40%	35%	35%	36%	41%
African American	28%	23%	31%	21%	32%	25%	24%	26%	21%	22%	28%
Latino	17%	22%	15%	20%	17%	14%	20%	18%	11%	18%	16%
Chinese	4%	9%	6%	9%	5%	8%	5%	6%	9%	6%	3%
Filipino	3%	2%	4%	3%	1%	2%	2%	1%	5%	5%	1%
Other API	3%	6%	1%	4%	4%	4%	2%	4%	5%	8%	7%
Other	2%	3%	5%	2%	2%	4%	4%	9%	4%	2%	3%
Unknown	1%	0%	1%	1%	0%	4%	2%	0%	10%	3%	0%
		•									

Language	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
English	76%	69%	80%	72%	72%	78%	76%	79%	80%	72%	75%
Spanish	15%	13%	7%	10%	13%	9%	14%	12%	6%	14%	10%
Cantonese	2%	9%	5%	9%	6%	6%	2%	1%	5%	5%	6%
Mandarin	1%	2%	1%	1%	0%	1%	1%	0%	0%	2%	0%
Russian	0%	2%	3%	1%	2%	1%	2%	0%	0%	1%	3%
Tagalog	2%	1%	1%	2%	1%	2%	2%	0%	6%	4%	1%
Vietnamese	1%	2%	0%	0%	0%	0%	0%	1%	0%	0%	0%
Other	3%	0%	0%	4%	6%	4%	3%	6%	3%	3%	4%

Percentages may not sum to 100% due to rounding

Gender	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
Male	56%	59%	55%	50%	54%	63%	58%	71%	46%	55%	74%
Female	43%	40%	40%	49%	43%	36%	42%	28%	54%	42%	25%
Transgender MtF	0%	1%	3%	1%	2%	1%	1%	1%	0%	2%	1%
Transgender FtM	0%	0%	0%	0%	1%	0%	0%	0%	0%	1%	0%
All Other (Genderqueer, Not listed)	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%
Incomplete/Missing data	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
Sexual Orientation	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
Heterosexual	69%	69%	65%	68%	68%	64%	69%	72%	68%	67%	60%
Gay/Lesbian/Same Gender-Loving	7%	9%	7%	8%	5%	7%	5%	9%	4%	8%	12%
Bisexual	2%	1%	5%	1%	2%	1%	0%	0%	1%	3%	0%
All Other (Questioning/Unsure, Not Listed)	0%	1%	1%	1%	1%	1%	0%	0%	0%	1%	0%
Declined to State	3%	3%	2%	1%	5%	4%	6%	7%	5%	6%	6%
Incomplete/Missing data/Not asked	17%	17%	20%	22%	18%	23%	20%	12%	23%	16%	22%
Zipcode	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
94102 Hayes Valley/Tenderloin	17%	12%	16%	14%	10%	15%	9%	21%	1%	16%	16%
94103 South of Market	11%	9%	14%	4%	6%	8%	9%	7%	24%	11%	15%
94109 Polk/Russian Hill/Nob Hill	8%	10%	9%	6%	13%	5%	12%	12%	10%	12%	9%
94110 Inner Mission/Bernal Heights	7%	5%	5%	9%	5%	8%	6%	4%	6%	4%	6%
94112 Outer Mission/Excelsior/Ingleside	7%	6%	4%	4%	4%	5%	6%	6%	9%	8%	1%
94115 Western Addition	5%	4%	9%	6%	5%	2%	6%	1%	5%	3%	4%
94116 Parkside/Forest Hill	10%	11%	9%	14%	7%	8%	8%	12%	6%	6%	22%
94117 Haight/Western Addition/Fillmore	3%	2%	5%	1%	1%	3%	0%	4%	5%	3%	0%
94118 Inner Richmond/Presidio/Laurel	2%	3%	3%	1%	3%	2%	1%	1%	1%	1%	1%
94122 Sunset	2%	2%	4%	5%	3%	7%	1%	3%	3%	5%	1%
94124 Bayview/Hunters Point	4%	6%	7%	3%	6%	4%	7%	4%	6%	6%	3%
94133 North Beach Telegraph Hill	0%	3%	2%	2%	2%	2%	1%	3%	1%	0%	3%
94134 Visitacion Valley	3%	5%	4%	3%	2%	4%	6%	3%	3%	6%	4%
Unknown/Other	16%	24%	11%	31%	35%	27%	28%	17%	20%	21%	13%
Referral Source = Laguna Honda Hospital/TCM	20%	22%	25%	21%	18%	13%	14%	21%	20%	13%	26%

Percentages may not sum to 100% due to rounding

Services Needed at Intake (Self-Reported)	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
Case Management	77%	74%	68%	67%	67%	72%	85%	54%	62%	68%	82%
In-Home Support	74%	62%	60%	57%	57%	64%	77%	47%	57%	68%	62%
Housing-related services	45%	39%	46%	44%	49%	60%	59%	41%	47%	44%	62%
Money Management	42%	37%	30%	39%	36%	41%	50%	30%	32%	37%	34%
Assistive Devices	41%	45%	35%	44%	37%	43%	54%	28%	42%	45%	31%
Mental health/Substance Abuse Services	43%	30%	40%	39%	39%	50%	49%	24%	32%	34%	54%
Day Programs	33%	23%	32%	29%	24%	34%	31%	11%	23%	29%	44%
Food	49%	34%	42%	37%	38%	49%	28%	28%	34%	43%	47%
Caregiver Support	25%	20%	20%	25%	24%	20%	31%	24%	20%	28%	22%
Home repairs/Modifications	29%	37%	28%	28%	33%	22%	43%	19%	30%	40%	28%
Other Services	20%	23%	25%	27%	28%	35%	39%	19%	17%	31%	24%

# **Program Performance Measurement**

Active Performance Measures	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
Percent of CLF clients with I or less acute hospital	96%	92%	93%	91%	90%	94%	91%	93%	90%	91%	95%
admissions in six month period											
Percent of care plan problems resolved on average	63%	65%	72%	*	*	*	51%	75%	59%	61%	53%
after first year of enrollment in CLF				*	*						

<sup>\*</sup>Data unavailable due to database system updates

### **Expenditures and Budget**

				Project to
Expenditures	Dec-21	Jun-22	Dec-22	Date
IOA Contract				_
Purchase of Service *	\$ 909,056	\$ 1,001,542	\$ 1,055,407	\$ 23,800,832
Case Management	\$ 763,550	\$ 562,020	\$ 718,343	\$ 20,430,954
Capital & Equipment				\$ 285,570
Operations	\$ 253,223	\$ 226,138	\$ 244,486	\$ 6,595,676
Indirect	\$ 153,393	\$ 175,330	\$ 157,853	\$ 3,653,446
Housing and Disability Advocacy Program (HSH Work Order)				\$ 295,888
CCT Reimbursement				\$ (1,603,959)
SF Health Plan Reimbursement for CBAS				\$ (976,840)
CBAS Assessments for SF Health Plan				\$ 676,042
Historical Expenditures within IOA Contract****				\$ 483,568
Subtotal	\$ 2,079,222	\$ 1,965,030	\$ 2,176,087	\$ 53,641,176
DPH Work Orders				\$ -
RTZ – DCIP	\$ 48,000	\$ 48,000	\$ 48,000	\$ 1,436,000
DAS Internal (Salaries & Fringe)	\$ 200,737	\$ 218,561	\$ 247,692	\$ 6,632,093
Homecoming Services Network & Research (SFSC)				\$ 274,575
Emergency Meals (Meals on Wheels)				\$ 807,029
MSO Consultant (Meals on Wheels)				\$ 199,711
Case Management Training Institute (FSA)				\$ 679,906
Scattered Site Housing (Brilliant Corners)	\$ 1,518,455	\$ 1,514,857	\$ 1,585,819	\$ 18,486,558
Shanti / PAWS (Pets are Wonderful Support)	\$ 37,500	\$ 37,500	\$ 37,500	\$ 477,500
Historical Expenditures within CLF Program****				\$ 1,447,669
Grand Total	\$ 3,883,914	\$ 3,783,947	\$ 4,095,098	\$ 85,529,886
				Project to
	FY2	2122	FY2223	Date
Total CLF Fund Budget***	\$	8,870,151	\$ 9,074,626	\$ 87,364,413

				,
		FY2122	FY2223	<b>Date</b>
Ī	Total CLF Fund Budget***	\$ 8,870,151	\$ 9,074,626	\$ 87,364,413
	% DAS Internal of Total CLF Fund**	5%	6%	8%
Г				·

<sup>\*</sup> This figure does not match the figure in Section 4 of this report because this figure reflects the date of invoice to HSA, while the other reflects the date of service to the client.

<sup>\*\*</sup> According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of the total annual fund.

<sup>\*\*\*</sup> FY14/15 Budget includes \$200K of one-time addback funding for Management Services Organizations project that will be spent outside of CLF, which will not be included in the cost per client.

<sup>\*\*\*\*</sup> Historical Expenditures from December 2014 and previously.

Purchased Items and Ser	vices											
CLF @ IOA Purchased	Dec-	-20	Jun-	21	Dec-	21	Jun-	22	Dec-	-22	Project-to	-Date
Services	\$	Clients	\$	UDC								
Grand Total	\$1,254,001	132	\$1,069,155	106	\$1,067,479	95	\$1,160,247	94	\$1,246,109	81	\$24,644,209	1,638
Home Care	\$535,378	42	\$453,568	33	\$405,246	26	\$467,678	31	\$631,376	32	\$9,913,604	394
Assisted Living (RCFE/B&C)	\$585,915	27	\$524,384	22	\$571,256	22	\$570,396	21	\$512,403	22	\$9,984,947	105
Scattered Site Housing											\$209,372	4
Rental Assistance (General)	\$51,256	16	\$51,299	14	\$49,956	13	\$47,013	11	\$41,394	9	\$1,470,730	435
Non-Medical Home Equipment	\$11,761	33	\$21,468	39	\$8,054	17	\$29,526	37	\$22,063	21	\$760,275	899
Housing-Related	\$49,945	14	\$5,994	3	\$24,000	9	\$22,820	6	\$6,719	8	\$957,263	398
Assistive Devices	\$11,396	23	\$7,254	19	\$3,251	14	\$16,823	29	\$24,501	П	\$631,949	689
Adult Day Programs											\$110,375	20
Communication/Translation	\$3,457	18	\$3,880	14	\$4,956	16	\$5,286	18	\$4,717	17	\$181,298	439
Respite											\$48,686	10
Health Care			\$25	I	\$0	I			\$2,540	2	\$95,074	102
Other Special Needs	\$4,144	4	\$785	I			\$375	2			\$46,112	110
Counseling											\$126,476	204
Professional Care Assistance											\$20,418	15
Habilitation											\$22,788	10
Transportation	\$750	13	\$418	П	\$681	8	\$238	7	\$302	2	\$37,917	209
Legal Assistance			\$65	I	\$80	I	\$93	2			\$10,521	30
Others			\$16	2					\$96	I	\$16,405	56

Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases. In June 2016, the Medical Services category was incorporated into Health Care. In December 2016, the Scattered Site Housing category was added to track spending of the FY 15/16 CLF growth (prior to this time, CLF funded a very limited number of ongoing SSH patches). Note: CLF must contract year-round with a non-profit housing agency to reserve these units and ensure options are available when clients discharge from SNFs. Therefore, the total purchase amount listed may not be an accurate reflection of average cost per client served.

Client counts reflect unique clients with any transaction of that type.

## **Enrolled Client Demographics**

Age (in years)	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
18-59	39%	37%	39%	37%	35%	34%	30%	26%	26%	20%	24%
60-64	11%	13%	16%	17%	16%	15%	15%	15%	15%	15%	14%
65-74	23%	22%	16%	18%	24%	26%	28%	30%	35%	35%	34%
75-84	15%	14%	16%	15%	12%	13%	15%	19%	17%	20%	18%
85+	12%	14%	13%	13%	12%	12%	13%	10%	12%	11%	10%
Ethnicity	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
White	36%	37%	34%	35%	34%	39%	37%	37%	35%	32%	31%
African American	25%	23%	22%	26%	26%	26%	27%	25%	26%	25%	22%
Latino	14%	13%	15%	16%	16%	13%	13%	18%	18%	14%	13%
Chinese	8%	8%	9%	8%	8%	9%	10%	6%	5%	5%	3%
Filipino	3%	3%	2%	2%	3%	2%	2%	1%	1%	2%	1%
Other API	3%	6%	8%	5%	5%	4%	3%	4%	5%	6%	5%
Other	1%	1%	2%	2%	2%	2%	3%	1%	1%	0%	0%
Unknown	10%	8%	8%	7%	6%	6%	5%	9%	11%	18%	24%
Language	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
English	76%	77%	77%	79%	78%	79%	78%	77%	76%	80%	82%
Spanish	12%	10%	10%	10%	10%	9%	11%	13%	14%	10%	10%
Cantonese	5%	6%	6%	5%	5%	5%	6%	4%	3%	3%	2%
Mandarin	0%	0%	1%	1%	1%	1%	1%	1%	1%	1%	0%
Russian	1%	1%	0%	0%	0%	1%	0%	1%	1%	0%	0%
Tagalog	2%	2%	1%	1%	1%	0%	1%	1%	2%	2%	1%
Vietnamese	0%	0%	1%	0%	0%	0%	0%	1%	1%	1%	0%
Other	3%	4%	3%	4%	4%	4%	3%	5%	4%	4%	3%
Unknown	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Community Living I and Six-Month Report											
Gender	Dec-17	Jun-18	Dec-18		Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
Male	55%	59%	59%		51%	53%	54%	55%	58%	55%	56%
Female	44%	40%	40%	45%	48%	47%	46%	43%	41%	43%	41%
Transgender MtF	1%	1%	1%	1%	1%	0%	0%	1%	1%	1%	۱%
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	1%	1%	1%	0%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	0%
Incomplete/Missing data	0%	0%	0%	0%	0%	0%	0%	1%	1%	1%	0%
Sexual Orientation	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
Heterosexual	78%	78%	79%	79%	80%	81%	83%	80%	81%	81%	82%
Gay/Lesbian/Same Gender-Loving	11%	12%	12%	12%	11%	10%	9%	11%	10%	9%	10%
Bisexual	2%	2%	2%	4%	4%	4%	2%	3%	2%	2%	2%
All Other (Questioning/Unsure, Not Listed)	2%	1%	1%	1%	1%	1%	0%	1%	1%	1%	0%
Declined to State	5%	5%	5%	3%	3%	3%	4%	3%	3%	3%	3%
Incomplete/Missing data/Not asked	3%	3%	0%	1%	2%	1%	1%	3%	3%	5%	3%
Zip Code	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22
94102 Hayes Valley/Tenderloin	16%	15%	12%	13%	14%	18%	17%	18%	16%	18%	17%
94103 South of Market	6%	7%	8%	10%	8%	8%	6%	6%	7%	10%	8%
94109 Polk/Russian Hill/Nob Hill	7%	6%	8%	9%	10%	11%	10%	10%	8%	9%	12%
94110 Inner Mission/Bernal Heights	6%	4%	6%	4%	4%	5%	6%	5%	4%	4%	3%
94112 Outer Mission/Excelsior/Ingleside	2%	2%	2%	2%	3%	4%	6%	6%	5%	3%	3%
94115 Western Addition	7%	8%	8%	7%	5%	4%	6%	10%	11%	9%	9%
94116 Parkside/Forest Hill	5%	4%	4%	3%	2%	4%	4%	4%	4%	2%	4%
94117 Haight/Western Addition/Fillmore	3%	2%	3%	3%	4%	4%	5%	4%	3%	2%	2%
94118 Inner Richmond/Presidio/Laurel	2%	2%	3%	4%	3%	4%	4%	5%	5%	4%	5%
94122 Sunset	2%	2%	2%	2%	2%	4%	4%	4%	4%	4%	4%
94124 Bayview/Hunters Point	5%	3%	2%	3%	4%	3%	4%	5%	7%	7%	4%
94133 North Beach Telegraph Hill	1%	1%	1%	0%	1%	2%	1%	1%	1%	0%	0%
94134 Visitacion Valley	4%	3%	3%	2%	3%	2%	2%	4%	5%	7%	6%
Unknown/Other	35%	39%	37%	39%	37%	27%	26%	22%	23%	26%	22%
Referral Source = Laguna Honda Hospital/TCM	28%	27%	25%	29%	28%	25%	25%	28%	25%	21%	22%