MEMORANDUM

DATE: October 4, 2023

To: Angela Calvillo, Clerk of the San Francisco Board of Supervisors

THROUGH: Disability and Aging Services Commission

FROM: Kelly Dearman, Executive Director, Department of Disability and Aging

Services (DAS)

Michael Zaugg, Director, Office of Community Partnerships

SUBJECT: Community Living Fund (CLF), Program for Case Management and

Purchase of Goods and Services, Six-Month Report (January – June 2023)

OVERVIEW

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Disability and Aging Services report to the Board of Supervisors every six months detailing the level of services provided and costs incurred in connection with the duties and services associated with this fund.

The CLF Program provides for home- and community-based services, or a combination of goods and services, that will help individuals who are currently or at risk of being institutionalized, to continue living independently in their homes or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources not available through any other mechanism, to vulnerable older adults and adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six-month period, along with project-to-date figures where appropriate.

KEY FINDINGS

Referrals & Service Levels

- ❖ The CLF Program received a total of 93 new referrals, a considerably lower volume of referrals than in the prior period, and broader trends over the history of the program. Approximately 54% of individuals referred were eligible, and 50% were approved to receive services.
- ❖ A total of 245 participants were served with most (153) receiving intensive case management through the Institute on Aging (IOA). These service levels are about 13% lower than service levels over the past two years, more so over the lifetime of

the program. Of the total served, 100 participants also received services from Brilliant Corners through the Scattered Site Housing and Rental Subsidy program.

Demographics

Trends in CLF referrals are relatively consistent with slight shifts over time:

- ❖ About three-quarters (76%) of referred individuals were older adults aged 60 and up, an increase from the last period and slightly higher than overall program trends to date. In 2011 and 2012, individuals referred were more equally split between older adults and younger adults with disabilities (aged 18-59), but older adults have typically represented the majority of referrals over the past several years.
- Trends in the ethnic profile of new referrals remain generally consistent with prior periods with some minor changes. Referrals for White individuals decreased slightly, making up the largest group of referrals by ethnicity (38%). Referrals for African-Americans (30%) increased slightly since the last period, while referrals for Latinos remained steady at approximately 15%. Referrals for Asian/Pacific Islander individuals increased slightly to 13%, driven primarily by a rise in the volume clients identifying not as Chinese or Filipino, but from other Asian/Pacific Islander subgroups. Referrals for those identifying as an Other or Unknown race remain steady at about 3%.
- Referrals for English-speaking individuals remain the most common, making up 81% of referrals in the current reporting period. The second most common primary language remains Spanish (9%), and referrals for Chinese speakers account for 1% of referrals, a decline from the last three periods and lower than historic levels.
- ❖ Males represented a little over half (54%) of referrals this period, broadly consistent with historical trends. About 1% of those referred identified as transgender or gender non-conforming, consistent with overall program trends.
- * Referred individuals most commonly identify as heterosexual (71% of all referrals; 86% of referrals with a documented response to the sexual orientation question). Persons identifying as a sexual minority, including gay/lesbian/same gender-loving, bisexual, and other identities, accounted for 7% of referrals a decline from recent reporting periods, but consistent with more historical levels. Nearly a fifth (18%) of referrals were missing sexual orientation data in their application for CLF services, consistent with prior periods.
- The most frequent zip codes for referred individuals in this period included 94102 (Hayes Valley/Tenderloin), 94124 (Bayview/Hunters Point), and 94103 (South of Market), which accounted for 12% of referrals, 9% of referrals, and 8% of referrals, respectively. The proportion of referred clients with missing or unknown zip code

¹ This program was integrated into the data portion of the CLF Six Month Report in December 2018. Historic data was populated back to the July – December 2017 period based on when the program data was fully transitioned into a DAS-managed data system.

- increased sharply in this period, accounting for 40% of all referrals (compared to historical levels of about 12%).
- Referrals from Laguna Honda Hospital represent 8% of all referrals. This is a notably lower rate of referral than recent periods, and significantly lower than over the entire program history. Between 2010 and 2016, 35% of referrals on average came from Laguna Honda Hospital. This pattern likely reflects broader trends in the Laguna Honda Hospital client population and availability of appropriate housing to support safe discharge and stability in the community. Many Laguna Honda Hospital residents need permanent supportive housing but there is a waitlist for this type of housing.

Service Requests

The most common services requested at intake remain broadly consistent with prior periods. These include case management (69%) and in-home support (69%). Notably, requests for support with assistive devices (46%) and food (42%) appeared more frequently than in recent periods, while requests for housing-related services (37%) declined.

Program Costs

The six-month period ending June 2023 shows a net increase of \$383,957 in CLF program costs over the prior six-month period, with increased costs in Case Management, and the Scattered Site Rapid Rehousing program, and one-time investments in data systems

❖ Total monthly program costs per client² averaged \$3,047 per month in the latest sixmonth period, an increase of \$685 per month over the prior six-month period. Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF participants who received any purchased services was \$129 per month in the latest reporting period, a decrease of \$52 per client from the previous six-month period.

Performance Measures

DAS is committed to measuring the impact of its investments in community services. The measures below are used to evaluate the performance of the CLF program in meeting its goal to support successful community living for those discharged from institution or at imminent risk of institutionalization.

Percent of participants with one or fewer unplanned ("acute") hospital admissions within a six-month period (excludes "banked" participants). Goal: 85%.
With 90% of participants having one or fewer unplanned admissions, the CLF program exceeded the performance measure target. DAS will continue to monitor this measure and evaluate the goal threshold.

² This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/[All Active Cases (from Section 1-1)]/6.

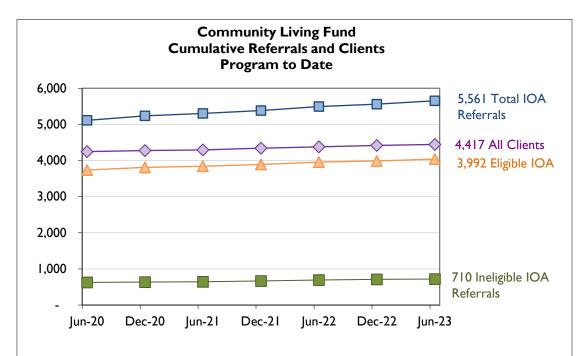
Percent of care plan problems resolved, on average, after one year of enrollment in the CLF Program (excludes "banked" participants). *Goal:* 80%

On average, **59**% of service plan items were marked as resolved or transferred. Challenges in this performance area during the reporting period include the lengthy timeframe needed to address some care plan interventions and lower client enrollment than historic levels, which allow a slimmer margin for underperformance. CLF will continue to develop strategies to address care plan completion, including enhanced oversight and staff training on documentation.

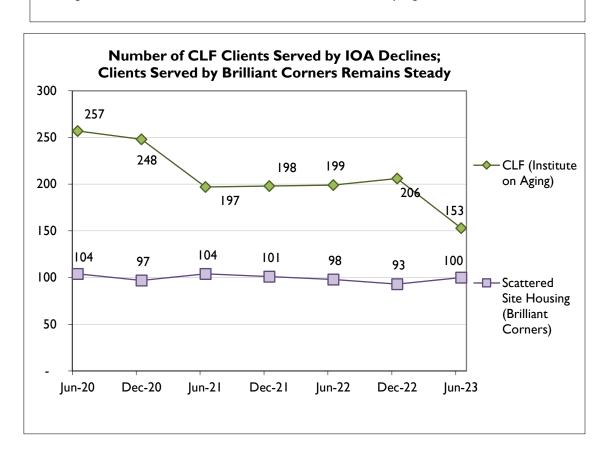
Systemic changes / Trends affecting CLF - Shelby / Melissa / Adithi

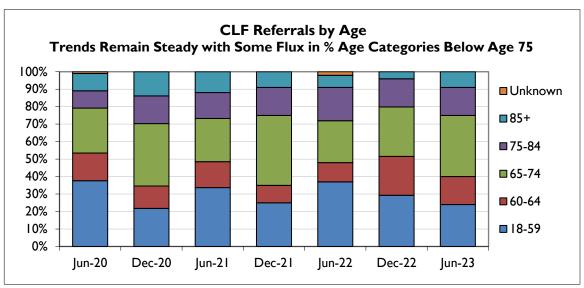
- ❖ As of September 2023, there are 13 referrals awaiting assignment. On average, these individuals have been waiting for 119 days. One hundred percent of these clients are waiting for intensive case management; unlike most periods, there is no waitlist for purchases of service only (and have separate community case management). This waitlist is slightly longer than the waitlist in the prior period, but lower than historic waitlist trends.
- ❖ During this review period, I LHH participant was transferred to a Scattered Site Housing unit managed by Brilliant Corners (BC). CLF also supported 5 other participants who were transitioned from other skilled nursing facilities back to the community. Currently there are 2 participants who have been assigned housing through Brilliant Corners and are pending for discharge. The Community Options and Resource Engagement (CORE) multi-disciplinary team meeting is held bimonthly and includes the CLF provider (Institute on Aging), BC, DAS, and LHH to discuss referrals of participants and their transition needs. A robust pipeline is essential for effective and efficient transitioning of individuals from LHH and other SNFs to the community. CLF-eligible individuals who have no appropriate housing alternatives and meet Scattered Site Housing criteria are considered for these units.
- The CLF program continues to seek opportunities to promote equitable access to its services by a diverse group of participants in SF. In the past months, IOA has established communication with the OpenHouse programs to collaborate on mutual referrals. This collaboration has also allowed both agencies to better understand the services that both can offer to participants at risk of institutionalization. OpenHouse is now a member of the CLF Advisory Committee in an effort to expand reach to LGBTQ+ community. The CLF program has also participated in outreach through partnerships with the Asian and Pacific Islander (API) Community Partnership and the Aging and Disability Resource Centers.
- ❖ On May 11, 2023 COVID-19 Public Health Emergency ended, since then the CLF program has continued the utilization of PPE for IOA employees as recommended by CDC and the Department of Public Health. The program has also offered masks and other equipment to participants who are medically compromised and continue to have concerns about risks of transmission.

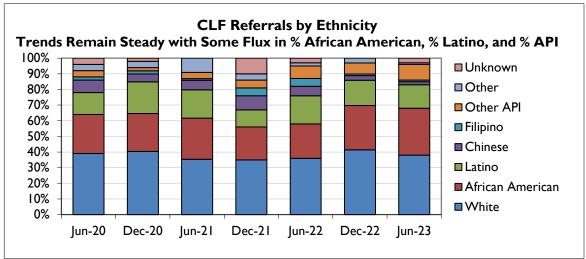
- ❖ The CLF Program and the Public Guardian office have been collaborating for the past months to identify new referrals after the program experienced some disenrollments. Since this review started, 2 new referrals have been received by the CLF Program for participants who are in need of housing subsidies and meet criteria for CLF services. With the addition of these new referrals, the program will be in line annual target of 6 enrolled participants. Shelby − any issues to flag?
- ❖ During the last half of this fiscal year, referrals to the California Community Transitions (CCT) have decreased since many participants are now eligible to receive enhanced care management services (ECM). The CLF program continues to have 6 individuals enrolled in CCT, three of them are participants currently at skilled nursing facilities who will be transitioning back to the community in the next months and will utilize this program to support home set up and other purchase of services.
- ❖ The Community Options and Resource Engagement (CORE) team meets bi-weekly to help facilitate Laguna Honda Hospital patient discharges to independent living while the hospital completes its recertification process with the Centers for Medicare & Medicaid Services (CMS). The CORE team includes city agencies and community service providers that can support safe transition of individuals to the community, namely DAS, DPH, HSH, IHSS, CLF, Homebridge, SF Public Authority, and Brilliant Corners. The CORE team meets bi-weekly to develop a comprehensive community care plan for individuals ready to discharge.
- ❖ The database for the CLF program is transitioning to an updated software platform for referral, intake, and enrollment into the program. Full development of this platform to be completed by Fall 2023. This platform will remove the IR2 system, and all activities will be done through SF DAS GetCare. Additionally, development is in process for a platform to work with CalAIM ECM to conduct electronic billing for the SFHP clients being served in the CLF program.

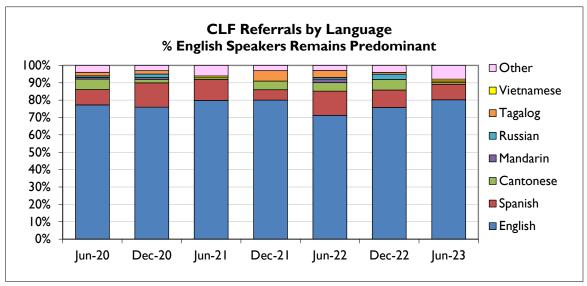


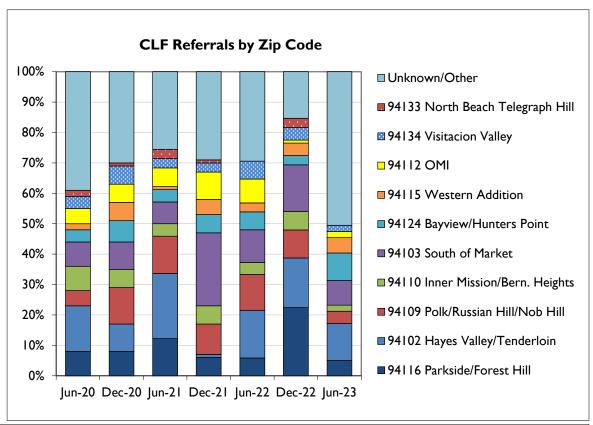
Notes: Referrals are all referrals to the primary CLF program, operated by the Institute on Aging (IOA). Referrals are counted by month of referral. Clients served include those served by the IOA, as well as those receiving received transitional care through NCPHS and emergency meals through Meals on Wheels. Clients served are counted based on program contact date.

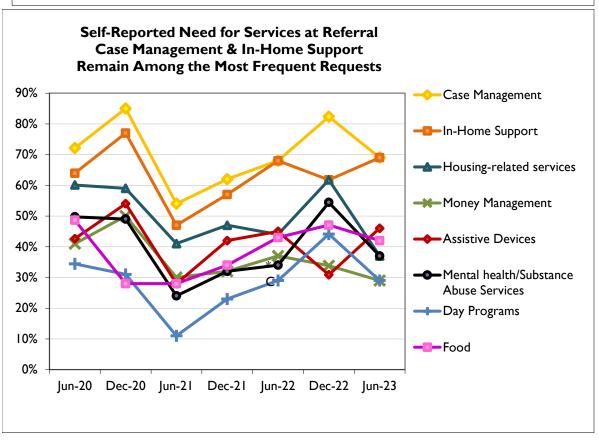


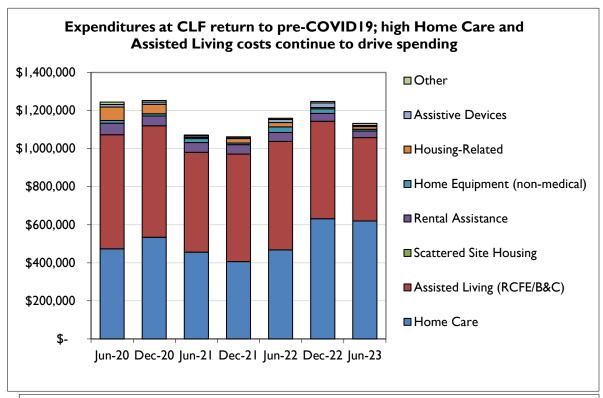


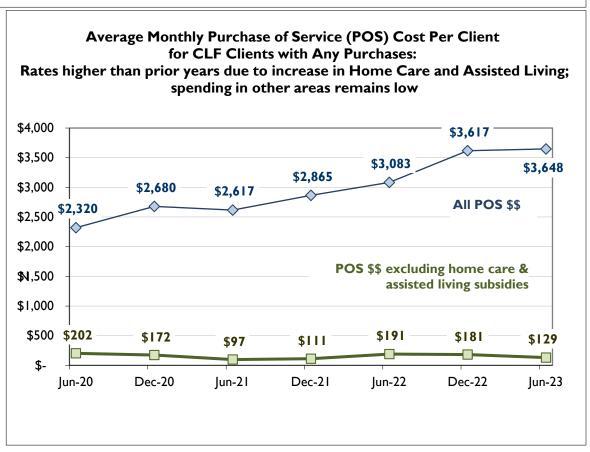


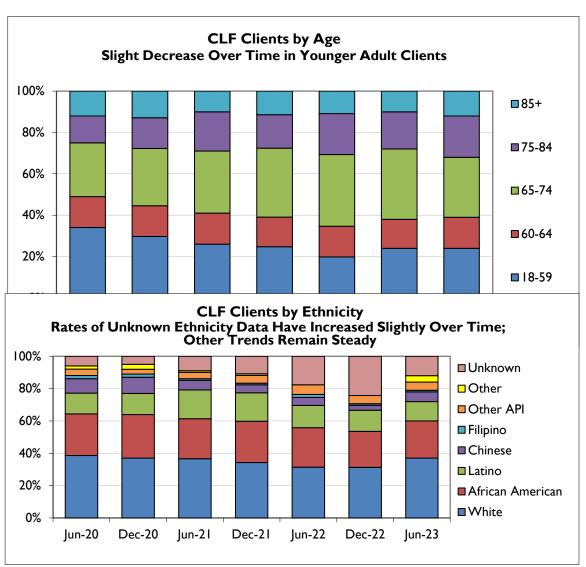


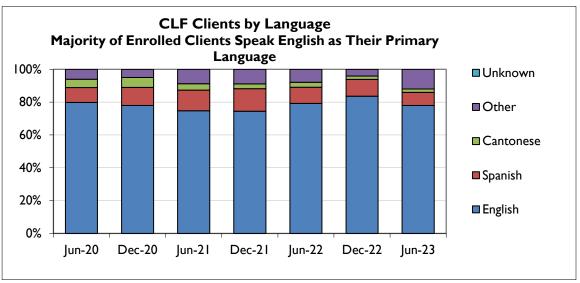


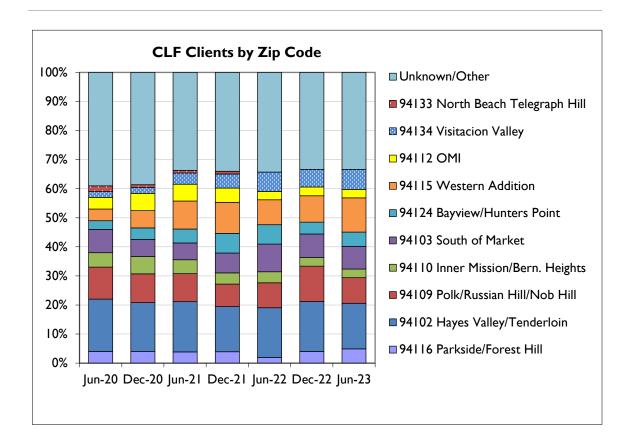












Enrollment and Referral Trends

Active Caseload	Dec	-20	Jun	-21	Dec	c- 21	Jun	-22	Dec	-22	Jun	-23
	#	%	#	%	#	%	#	%	#	%	#	%
All Active Cases*	344		281		282		283		289		245	
Change from Prior 6 Months	(6)	-1.7%	(63)	-18.3%	I	0.4%	I	0.4%	6	2.1%	(44)	-15.2%
Change from Previous Year	4	1.2%	(69)	-19.7%	(62)	-18.0%	2	0.7%	7	2.5%	(38)	-13.4%
Change from 2 Years	(26)	-7.0%	(62)	-18.1%	(58)	-17.1%	(67)	-19.1%	(55)	-16.0%	(36)	-12.8%
Program Enrollment												
CLF at Institute on Aging	248	72%	197	70%	198	70%	199	70%	206	71%	153	62%
with any service purchases	122	49%	102	52%	90	45%	92	46%	81	39%	73	48%
with no purchases	126	51%	95	48%	108	55%	107	54%	125	61%	80	52%
Scattered Site Housing (Brilliant Corners)	97	28%	104	37%	101	36%	98	35%	93	32%	100	41%
Program to Date												
All CLF Enrollment*	4,278		4,296		4,343		4,377		4,417		4,446	
CLF at Institute on Aging Enrollment	2,135	50%	2,154	50%	2,198	51%	2,233	51%	2,269	51%	2,290	52%
with any service purchases	1,559	73%	1,582	73%	1,596	73%	1,622	73%	1,638	72%	1,654	72%
Average monthly \$/client (all clients, all \$)	\$ 1,970		\$ 2,510		\$ 2,295		\$ 2,228		\$ 2,362		\$ 3,047	
Average monthly purchase of service \$/client	\$ 2,680		\$ 2,617		\$ 2,865		\$ 3,083		\$ 3,617		\$ 3,648	
for CLF IOA purchase clients												
Average monthly purchase of service \$/client	\$ 172		\$ 97		\$ 111		\$ 191		\$ 181		\$ 129	
for CLF IOA purchase clients, excluding home												
care, housing subsidies												

^{*}Includes clients enrolled with Institute on Aging, Brilliant Corners (beginning Dec-2017), Homecoming (through June-2015), and Emergency Meals (through Dec-2015).

Referrals	Dec	-20	Jun	-21	Dec	:- 2 I	Jun	-22	Dec	c- 22	Jun	-23
	#	%	#	%	#	%	#	%	#	%	#	%
New Referrals**	125		68		80		109		68		93	
Change from previous six months	(58)	-32%	(57)	-46%	12	18%	29	36%	(41)	-38%	25	37%
Change from previous year	(59)	-32%	(115)	-63%	(45)	-36%	41	60%	(12)	-15%	(16)	-15%
Status After Initial Screening												
Eligible:	74	59%	33	49%	47	59%	68	62%	31	46%	50	54%
Approved to Receive Service	33	45%	16	48%	47	100%	39	57%	29	94%	25	50%
Wait List	38	51%	10	30%	0	0%	25	37%	0	0%	24	48%
Pending Final Review	3	4%	7	21%	0	0%	4	6%	2	6%	1	2%
Ineligible	9	7%	10	15%	21	26%	26	24%	17	25%	- 11	12%
Withdrew Application	28	22%	10	15%	12	15%	15	14%	20	29%	32	34%
Pending Initial Determination	14	11%	16	24%	0	0%	0	0%	0	0%	0	0%
Program to Date												
Total Referrals	5,236		5,304		5,384		5,493		5,561		5,654	
Eligible Referrals	3,811	73%	3,844	72%	3,891	72%	3,959	72%	3,990	72%	4,040	71%
Ineligible Referrals	636	12%	646	12%	667	12%	693	13%	710	13%	721	13%

^{**} New Referrals include all referrals received by the DAS Intake and Screening Unit for CLF services at IOA in the six-month period.

Referral Demographics

Age (in years)	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
18-59	37%	33%	27%	35%	38%	22%	34%	25%	37%	29%	24%
60-64	18%	14%	15%	18%	16%	13%	15%	10%	11%	22%	16%
65-74	17%	23%	28%	21%	26%	36%	25%	40%	24%	28%	35%
75-84	17%	23%	18%	15%	10%	16%	15%	16%	19%	16%	16%
85+	12%	8%	11%	11%	10%	14%	12%	9%	7%	4%	9%
Unknown	0%	0%	1%	1%	1%	0%	0%	0%	2%	0%	0%
Ethoricitus	l 10	D 10	I 10	D 10	I 20	D 20	I 2.I	D 21	I 22	Dag 22	I 22

Ethnicity	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
White	34%	38%	41%	39%	39%	40%	35%	35%	36%	41%	38%
African American	23%	31%	21%	32%	25%	24%	26%	21%	22%	28%	30%
Latino	22%	15%	20%	17%	14%	20%	18%	11%	18%	16%	15%
Chinese	9%	6%	9%	5%	8%	5%	6%	9%	6%	3%	2%
Filipino	2%	4%	3%	1%	2%	2%	1%	5%	5%	1%	1%
Other API	6%	1%	4%	4%	4%	2%	4%	5%	8%	7%	10%
Other	3%	5%	2%	2%	4%	4%	9%	4%	2%	3%	1%
Unknown	0%	1%	1%	0%	4%	2%	0%	10%	3%	0%	3%
			1								

Language	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
English	69%	80%	72%	72%	78%	76%	79%	80%	72%	75%	81%
Spanish	13%	7%	10%	13%	9%	14%	12%	6%	14%	10%	9%
Cantonese	9%	5%	9%	6%	6%	2%	1%	5%	5%	6%	1%
Mandarin	2%	1%	1%	0%	1%	1%	0%	0%	2%	0%	0%
Russian	2%	3%	1%	2%	1%	2%	0%	0%	1%	3%	0%
Tagalog	1%	1%	2%	1%	2%	2%	0%	6%	4%	1%	1%
Vietnamese	2%	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%
Other	0%	0%	4%	6%	4%	3%	6%	3%	3%	4%	8%

Percentages may not sum to 100% due to rounding

Gender	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
Male	59%	55%	50%	54%	63%	58%	71%	46%	55%	74%	54%
Female	40%	40%	49%	43%	36%	42%	28%	54%	42%	25%	45%
Transgender MtF	1%	3%	1%	2%	1%	1%	1%	0%	2%	1%	1%
Transgender FtM	0%	0%	0%	1%	0%	0%	0%	0%	1%	0%	0%
All Other (Genderqueer, Not listed)	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%
Incomplete/Missing data	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Sexual Orientation	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
Heterosexual	69%	65%	68%	68%	64%	69%	72%	68%	67%	60%	71%
Gay/Lesbian/Same Gender-Loving	9%	7%	8%	5%	7%	5%	9%	4%	8%	12%	5%
Bisexual	1%	5%	1%	2%	1%	0%	0%	1%	3%	0%	1%
All Other (Questioning/Unsure, Not Listed)	1%	1%	1%	1%	1%	0%	0%	0%	1%	0%	1%
Declined to State	3%	2%	1%	5%	4%	6%	7%	5%	6%	6%	3%
Incomplete/Missing data/Not asked	17%	20%	22%	18%	23%	20%	12%	23%	16%	22%	18%
Zipcode	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
94102 Hayes Valley/Tenderloin	12%	16%	14%	10%	15%	9%	21%	1%	16%	16%	12%
94103 South of Market	9%	14%	4%	6%	8%	9%	7%	24%	11%	15%	8%
94109 Polk/Russian Hill/Nob Hill	10%	9%	6%	13%	5%	12%	12%	10%	12%	9%	4%
94110 Inner Mission/Bernal Heights	5%	5%	9%	5%	8%	6%	4%	6%	4%	6%	2%
94112 Outer Mission/Excelsior/Ingleside	6%	4%	4%	4%	5%	6%	6%	9%	8%	1%	2%
94115 Western Addition	4%	9%	6%	5%	2%	6%	1%	5%	3%	4%	5%
94116 Parkside/Forest Hill	11%	9%	14%	7%	8%	8%	12%	6%	6%	22%	5%
94117 Haight/Western Addition/Fillmore	2%	5%	1%	1%	3%	0%	4%	5%	3%	0%	2%
94118 Inner Richmond/Presidio/Laurel	3%	3%	1%	3%	2%	1%	1%	1%	1%	1%	0%
94122 Sunset	2%	4%	5%	3%	7%	1%	3%	3%	5%	1%	۱%
94124 Bayview/Hunters Point	6%	7%	3%	6%	4%	7%	4%	6%	6%	3%	9%
94133 North Beach Telegraph Hill	3%	2%	2%	2%	2%	1%	3%	1%	0%	3%	0%
94134 Visitacion Valley	5%	4%	3%	2%	4%	6%	3%	3%	6%	4%	2%
Unknown/Other	24%	11%	31%	35%	27%	28%	17%	20%	21%	13%	47%
Defermed Courses = Learning Handa Hass W/TCM	22%	25%	21%	18%	13%	14%	21%	20%	13%	2/9/	00/
Referral Source = Laguna Honda Hospital/TCM	22%	25%	21%	18%	13%	14%	21%	20%	13%	26%	8%

Percentages may not sum to 100% due to rounding

Services Needed at Intake (Self-Reported)	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
Case Management	74%	68%	67%	67%	72%	85%	54%	62%	68%	82%	69%
In-Home Support	62%	60%	57%	57%	64%	77%	47%	57%	68%	62%	69%
Housing-related services	39%	46%	44%	49%	60%	59%	41%	47%	44%	62%	37%
Money Management	37%	30%	39%	36%	41%	50%	30%	32%	37%	34%	29%
Assistive Devices	45%	35%	44%	37%	43%	54%	28%	42%	45%	31%	46%
Mental health/Substance Abuse Services	30%	40%	39%	39%	50%	49%	24%	32%	34%	54%	37%
Day Programs	23%	32%	29%	24%	34%	31%	11%	23%	29%	44%	29%
Food	34%	42%	37%	38%	49%	28%	28%	34%	43%	47%	42%
Caregiver Support	20%	20%	25%	24%	20%	31%	24%	20%	28%	22%	30%
Home repairs/Modifications	37%	28%	28%	33%	22%	43%	19%	30%	40%	28%	29%
Other Services	23%	25%	27%	28%	35%	39%	19%	17%	31%	24%	28%

Program Performance Measurement

Active Performance Measures	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
Percent of CLF clients with 1 or less acute hospital	92%	93%	91%	90%	94%	91%	93%	90%	91%	95%	90%
admissions in six month period											
Percent of care plan problems resolved on average	65%	72%	*	*	*	51%	75%	59%	61%	53%	59%
after first year of enrollment in CLF				4.	4						

^{*}Data unavailable due to database system updates

Expenditures and Budget

				F	Project to
Expenditures	Jun-22	Dec-22	Jun-23		Date
IOA Contract					
Purchase of Service *	\$ 1,001,542	\$ 1,055,407	\$1,029,237	\$	24,830,069
Case Management	\$ 562,020	\$ 718,343	\$ 845,731	\$	21,276,684
Capital & Equipment				\$	285,570
Operations	\$ 226,138	\$ 244,486	\$ 343,206	\$	6,938,881
Indirect	\$ 175,330	\$ 157,853	\$ 176,167	\$	3,829,613
Housing and Disability Advocacy Program (HSH Work O	rder)			\$	295,888
CCT Reimbursement				\$	(1,603,959)
SF Health Plan Reimbursement for CBAS				\$	(976,840)
CBAS Assessments for SF Health Plan				\$	676,042
Historical Expenditures within IOA Contract****				\$	483,568
Subtotal	\$ 1,965,030	\$ 2,176,087	\$2,394,340	\$	56,035,516
DPH Work Orders				\$	-
RTZ – DCIP	\$ 48,000	\$ 48,000	\$48,000	\$	1,484,000
DAS Internal (Salaries & Fringe)	\$ 218,561	\$ 247,692	\$292,448	\$	6,924,541
Homecoming Services Network & Research (SFSC)				\$	274,575
Emergency Meals (Meals on Wheels)				\$	807,029
MSO Consultant (Meals on Wheels)				\$	199,711
Case Management Training Institute (FSA)				\$	679,906
Scattered Site Housing (Brilliant Corners)	\$ 1,514,857	\$ 1,585,819	\$1,744,268	\$	20,230,826
Shanti / PAWS (Pets are Wonderful Support)	\$ 37,500	\$ 37,500	\$-	\$	477,500
Historical Expenditures within CLF Program****				\$	1,447,669
Grand Total	\$ 3,783,947	\$ 4,095,098	\$ 4,479,056	\$	90,008,942
					Project to
	FY2122	FY	2223		Date
Total CLF Fund Budget***	\$ 8.870.151	\$	9.074.626	\$	87.364.413

			Project to
	FY2122	FY2223	Date
Total CLF Fund Budget***	\$ 8,870,151	\$ 9,074,626	\$ 87,364,413
% DAS Internal of Total CLF Fund**	5%	6%	8%

^{*} This figure does not match the figure in Section 4 of this report because this figure reflects the date of invoice to HSA, while the other reflects the date of service to the client.

^{**} According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of the total annual fund.

^{***} FY14/15 Budget includes \$200K of one-time addback funding for Management Services Organizations project that will be spent outside of CLF, which will not be included in the cost per client.

^{****} Historical Expenditures from December 2014 and previously.

Purchased Items and Sei	vices											
CLF @ IOA Purchased	Jun-	21	Dec-	21	Jun-	22	Dec-	-22	Jun-	23	Project-to	-Date
Services	\$	Clients	\$	UDC								
Grand Total	\$1,071,607	106	\$1,061,867	96	\$1,159,954	96	\$1,248,090	82	\$1,132,501	73	\$25,688,500	1,654
Home Care	\$456,171	34	\$406,215	27	\$467,498	33	\$631,376	32	\$620,109	27	\$10,535,740	398
Assisted Living (RCFE/B&C)	\$524,384	22	\$565,090	23	\$570,396	21	\$512,403	22	\$438,140	18	\$10,416,921	107
Scattered Site Housing											\$123,833	3
Rental Assistance (General)	\$51,299	14	\$49,956	13	\$47,013	11	\$41,394	9	\$34,019	8	\$1,504,749	435
Non-Medical Home Equipment	\$21,317	38	\$7,979	16	\$29,430	36	\$24,032	23	\$9,679	14	\$771,542	906
Housing-Related	\$5,994	3	\$24,000	9	\$22,820	6	\$6,719	8	\$13,788	6	\$971,051	403
Assistive Devices	\$7,254	19	\$3,251	14	\$16,813	28	\$24,501	11	\$6,013	10	\$638,121	694
Adult Day Programs											\$110,375	20
Communication/Translation	\$3,880	14	\$4,956	16	\$5,286	18	\$4,717	17	\$6,296	14	\$187,649	445
Respite											\$48,686	10
Health Care	\$25	I	\$0	I			\$2,540	2	\$30	I	\$95,104	102
Other Special Needs	\$785	I			\$375	2			2369	2	\$48,481	112
Counseling											\$126,476	204
Professional Care Assistance									1760	I	\$22,178	16
Habilitation											\$22,788	10
Transportation	\$418	П	\$341	7	\$232	7	\$313	3	\$298	2	\$37,880	212
Legal Assistance	\$65	I	\$80	I	\$93	2					\$10,521	30
Others	\$16	2					\$96	I	_		\$16,405	56

Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases. In June 2016, the Medical Services category was incorporated into Health Care. In December 2016, the Scattered Site Housing category was added to track spending of the FY 15/16 CLF growth (prior to this time, CLF funded a very limited number of ongoing SSH patches). Note: CLF must contract year-round with a non-profit housing agency to reserve these units and ensure options are available when clients discharge from SNFs. Therefore, the total purchase amount listed may not be an accurate reflection of average cost per client served.

Client counts reflect unique clients with any transaction of that type.

Enrolled Client Demographics

Age (in years)	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
18-59	37%	39%	37%	35%	34%	30%	26%	26%	20%	24%	24%
60-64	13%	16%	17%	16%	15%	15%	15%	15%	15%	14%	15%
65-74	22%	16%	18%	24%	26%	28%	30%	35%	35%	34%	29%
75-84	14%	16%	15%	12%	13%	15%	19%	17%	20%	18%	20%
85+	14%	13%	13%	12%	12%	13%	10%	12%	11%	10%	12%
Ethnicity	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
White	37%	34%	35%	34%	39%	37%	37%	35%	32%	31%	37%
African American	23%	22%	26%	26%	26%	27%	25%	26%	25%	22%	23%
Latino	13%	15%	16%	16%	13%	13%	18%	18%	14%	13%	12%
Chinese	8%	9%	8%	8%	9%	10%	6%	5%	5%	3%	6%
Filipino	3%	2%	2%	3%	2%	2%	1%	1%	2%	1%	1%
Other API	6%	8%	5%	5%	4%	3%	4%	5%	6%	5%	5%
Other	1%	2%	2%	2%	2%	3%	1%	1%	0%	0%	4%
Unknown	8%	8%	7%	6%	6%	5%	9%	11%	18%	24%	12%
Language	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
English	77%	77%	79%	78%	79%	78%	77%	76%	80%	82%	78%
Spanish	10%	10%	10%	10%	9%	11%	13%	14%	10%	10%	8%
Cantonese	6%	6%	5%	5%	5%	6%	4%	3%	3%	2%	2%
Mandarin	0%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%
Russian	1%	0%	0%	0%	1%	0%	1%	1%	0%	0%	0%
Tagalog	2%	1%	1%	1%	0%	1%	1%	2%	2%	1%	2%
Vietnamese	0%	1%	0%	0%	0%	0%	1%	1%	1%	0%	0%
Other	4%	3%	4%	4%	4%	3%	5%	4%	4%	3%	9%
Unknown	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Community Living I and Six-Hondi Report											
Gender	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
Male	59%	59%	54%	51%	53%	54%	55%	58%	55%	56%	54%
Female	40%	40%	45%	48%	47%	46%	43%	41%	43%	41%	42%
Transgender MtF	1%	1%	1%	1%	0%	0%	1%	1%	1%	1%	1%
Transgender FtM	0%	0%	0%	0%	0%	0%	1%	1%	1%	0%	1%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%
Incomplete/Missing data	0%	0%	0%	0%	0%	0%	1%	1%	1%	0%	3%
Sexual Orientation	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
Heterosexual	78%	79%	79%		81%	83%	80%	81%	81%	82%	78%
Gay/Lesbian/Same Gender-Loving	12%	12%	12%	11%	10%	9%	11%	10%	9%	10%	10%
Bisexual	2%	2%	4%	4%	4%	2%	3%	2%	2%	2%	3%
All Other (Questioning/Unsure, Not Listed)	1%	1%	1%	1%	1%	0%	1%	1%	1%	0%	0%
Declined to State	5%	5%	3%	3%	3%	4%	3%	3%	3%	3%	5%
Incomplete/Missing data/Not asked	3%	0%	1%	2%	1%	1%	3%	3%	5%	3%	5%
Zip Code	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23
94102 Hayes Valley/Tenderloin	15%	12%	13%		18%	17%	18%	16%	18%	17%	16%
94103 South of Market	7%	8%	10%	8%	8%	6%	6%	7%	10%	8%	8%
94109 Polk/Russian Hill/Nob Hill	6%	8%	9%	10%	11%	10%	10%	8%	9%	12%	9%
94110 Inner Mission/Bernal Heights	4%	6%	4%	4%	5%	6%	5%	4%	4%	3%	3%
94112 Outer Mission/Excelsior/Ingleside	2%	2%	2%	3%	4%	6%	6%	5%	3%	3%	3%
94115 Western Addition	8%	8%	7%	5%	4%	6%	10%	11%	9%	9%	12%
94116 Parkside/Forest Hill	4%	4%	3%	2%	4%	4%	4%	4%	2%	4%	5%
94117 Haight/Western Addition/Fillmore	2%	3%	3%	4%	4%	5%	4%	3%	2%	2%	2%
94118 Inner Richmond/Presidio/Laurel	2%	3%	4%	3%	4%	4%	5%	5%	4%	5%	4%
94122 Sunset	2%	2%	2%	2%	4%	4%	4%	4%	4%	4%	5%
94124 Bayview/Hunters Point	3%	2%	3%	4%	3%	4%	5%	7%	7%	4%	5%
94133 North Beach Telegraph Hill	1%	1%	0%	1%	2%	1%	1%	1%	0%	0%	0%
94134 Visitacion Valley	3%	3%	2%	3%	2%	2%	4%	5%	7%	6%	7%
Unknown/Other	39%	37%	39%	37%	27%	26%	22%	23%	26%	22%	23%
Referral Source = Laguna Honda Hospital/TCM	27%	25%	29%	28%	25%	25%	28%	25%	21%	22%	27%