MEMORANDUM

DATE: September 4, 2019

To: Angela Calvillo, Clerk of the San Francisco Board of Supervisors

THROUGH: Aging and Adult Services Commission

FROM: Shireen McSpadden, Executive Director, Department of Aging and Adult

Services

Michael Zaugg, Director, Office of Community Partnerships

SUBJECT: Community Living Fund (CLF), Program for Case Management and

Purchase of Resources and Services, Six-Month Report (January-June

2019)

OVERVIEW

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Aging and Adult Services (DAAS) report to the Board of Supervisors every six months detailing the level of services provided and costs incurred in connection with the duties and services associated with this fund.

The CLF Program provides for home- and community-based services, or a combination of equipment and services, that will help individuals who are currently or at risk of being institutionalized, to continue living independently in their homes or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources not available through any other mechanism, to vulnerable older adults and adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six month period, along with project-to-date figures where appropriate.

KEY FINDINGS

Referrals & Service Levels

- The CLF Program received 158 total new referrals, an increase from the prior period to return to previous levels; this volume of new referrals is generally consistent with trends over the program. Most (74%) of those referred were eligible and most of these have been served.
- ❖ 343 clients were served. Most (256) were served by the intensive case management program provided by the Institute on Aging (IOA). This is consistent with IOA enrollment trends over the life of the program. Of the total served, I 00 clients also

received services from Brilliant Corners through the Scattered Site Housing and Rental Subsidy program.

Demographics

Trends in CLF referrals are relatively consistent with slight shifts over time:

- Consistent with overall program trends to date, over two-thirds of referred clients were seniors aged 60 and up. In 2011 and 2012, referred clients were more equally split between seniors and younger adults with disabilities (aged 18-59), but seniors typically represent the majority of referrals.
- Trends in the ethnic profile of new referrals remain generally consistent with prior periods with some slight changes. Referrals for White clients remain the largest group (41%). Referrals made on behalf of African-Americans decreased to align with historic program trends (21%). Referrals for Latino clients rose to one in five referrals (20%). Referrals for Asian/Pacific Islander clients have also increased slightly (16%) compared to prior periods.
- Referrals for English-speaking clients remain the most common, making up 72% of referrals in the current reporting period. The second most common primary language remains Spanish (10%). Approximately 12% speak Asian/Pacific Islander languages, most commonly Cantonese (9%), an increase that mirrors the ethnicity trends described above.
- ❖ Males represented approximately half (50%) of referrals, a slight dip from previous periods. One percent of referred clients identified as transgender.
- ❖ Referred clients most commonly identify as heterosexual (68% of all referrals; 86% of referrals with a documented response to the sexual orientation question). Eight percent of all referrals were for persons identifying as gay/lesbian/same-sex loving and one percent were for persons identifying as bisexual. Approximately 22% of referrals were missing sexual orientation data in their application for CLF services.
- ❖ The most frequent zip code for referred clients remained 94102 (14% of referrals). This area includes the Tenderloin and Hayes Valley areas. Other common areas are 94116 (Parkside, Laguna Honda) with 14% of all referrals, 94110 (Inner Mission/Bernal Heights) with 9%, and 94109 (Nob Hill, Polk Gulch) with 6%.
- Referrals from Laguna Honda Hospital represent 21% of all referrals. This is consistent with the prior period and remains lower than trends over the entire program history. Between 2010 and 2016, 35% of referrals on average came from

¹ This program has newly been integrated into the data portion of the CLF Six Month Report as of December 2018. Historic data is populated back to the July - December 2017 period based on when the program data was fully transitioned into a DAAS-managed data system.

Laguna Honda Hospital. This likely reflects broader trends in the Laguna Honda Hospital client population and availability of appropriate housing to support safe discharge and stability in the community. Many Laguna Honda Hospital residents need supportive housing, such as Direct Access to Housing (DAH), but there is a waitlist for this type of housing.

Service Requests

Self-reported service needs remain consistent with prior periods. The most commonly-requested services at intake include: case management (67%), in-home support (57%), housing-related services (44%), and assistive devices (44%).

Program Costs

The six-month period ending in June 2019 shows a net increase of \$608,241 in CLF Program costs over the prior six-month period. This is primarily due to increased expenditures from the contracts with IOA and Brilliant Corners.

❖ Total monthly program costs per client² averaged \$2,012 per month in the latest six-month period, an increase of \$421 per month over the prior six-month period. The increase in average cost per client was largely due to increased spending, particularly in home care, assisted living, and general housing assistance. Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF clients who received any purchased services was \$341 per month in the latest reporting period, an increase of \$182 per client from the previous six-month period.

Performance Measures

DAAS is committed to measuring the impact of its investments in community services. The CLF program has consistently met and exceeded its goals to support successful community living for those discharged from institution or at imminent risk of institutionalization. Given this demonstrated success, DAAS shifted focus to the below two new performance measures beginning in FY 15/16:

- Percent of clients with one or fewer unplanned ("acute") hospital admissions within a six month period (excludes "banked" clients). Goal: 80%.
 With 91% of clients having one or fewer unplanned admissions, the CLF program exceeded the performance measure target. DAAS will continue to monitor this measure and evaluate the goal threshold.
- Percent of care plan problems resolved, on average, after one year of enrollment in the CLF Program (excludes "banked" clients). Goal: 80%

² This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/ [All Active Cases (from Section 1-1)]/6.

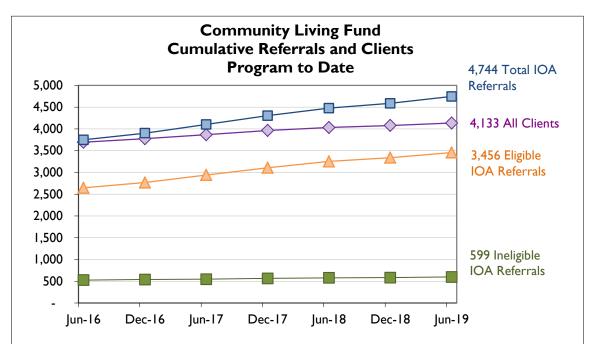
Due to changes in the CLF Program database (including improvements to the Care Plan module), this metric is not available for the current reporting period. It will be available in the next six-month report.

Systemic changes / Trends affecting CLF

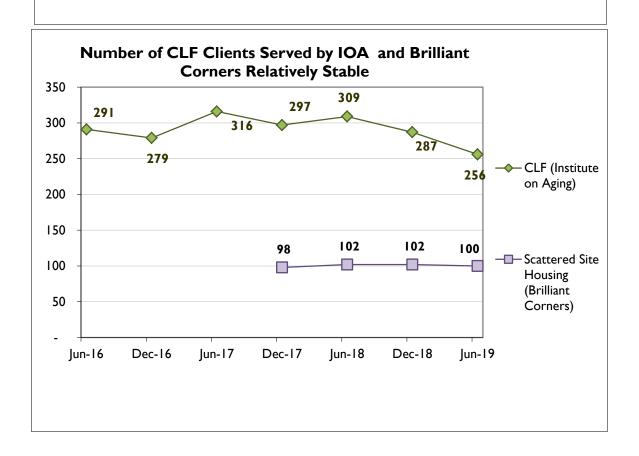
- As of August 2019, there are 31 referrals awaiting assignment. On average, these clients have been waiting for 39 days. About half are waiting for intensive case management and the others have been referred for a purchase of service (and have separate community case management). While this waitlist is similar in length to the last six-month report, the number of days waiting has decreased considerably.
- During this reporting period, the CLF Program transitioned three (3) participants into Scattered Site Housing units managed by Brilliant Corners. All three were discharged from Laguna Honda Hospital. The CLF Program facilitates monthly Multi-Disciplinary Team (MDT) meetings hosted at IOA to review the prospective referrals from Laguna Honda Hospital for clinical appropriateness of independent community living. CLF-eligible individuals living in institutional care who have no appropriate housing alternatives and meet Scattered Site Housing criteria are considered for these units.
- ❖ IOA worked with RTZ Associates to update the CLF Care Plan module with a revised service plan library and layout including intervention language and goals identification. These updates, along with the use of S.M.A.R.T. goals are intended to improve the accuracy of reporting performance metrics and indicators for client improvements. The revised module was launched January 2019 and CLF worked to streamline process and identify needed improvements. There have been several updates and changes to the module to maximize its effectiveness and efficiency.
- The CLF program continued serving individuals under the Human Services Agency's (HSA) Housing and Disability Income Advocacy Program (HDAP). Overseen by the California Department of Social Services (CDSS), HDAP is a county-administered program that assists individuals with disabilities who are experiencing homelessness apply for disability benefit programs and provides housing assistance during the application period. CLF continues to assist in the transition of HDAP clients into supportive housing, by providing intensive case management and purchase of services when appropriate. Approximately 13 individuals were served in the prior six-month period with an additional 3 individuals during this six-month period. CLF case management has supported these clients through the transition period with care coordination and stabilization efforts. CLF has met each of the following goals: help individuals access HSA's robust Social Security Income (SSI) Advocacy Program; link clients to supportive housing though a subsidy; provide case management and housing stabilization services; and plan for a successful transition from the program when SSI is awarded.
- CLF continued to implement improvements in outreach to increase the API population. In addition to the partnership contract with Self Help for the Elderly (SHE), CLF maximized the utilization of a dedicated caseload for its bilingual staff

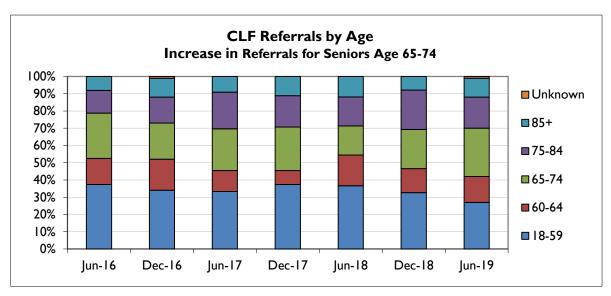
who work with the API population, resulting in successfully serving all API referrals on the waitlist. For temporary vacancies, IOA recruitment continues to source new care managers with language capabilities to bolster CLF capacity to serve API clients. Outreach efforts conducted by the CLF Bilingual Care Manager during this reporting period continued with in-services at SHE and Chinatown Community Development Center. Future outreach visits are planned over the next six months with Kimochi, Richmond Area Multi-Services, Chinese Community Health Resource Center, and Chinese Progressive Association.

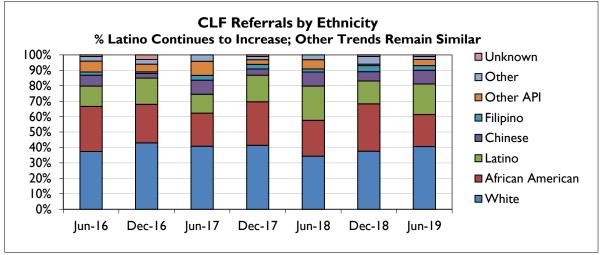
- The California Housing Finance Agency (CalHFA) in cooperation with the California Department of Health Care Services (DHCS), the California Department of Developmental Services (DDS), the California Department of Housing and Community Development (HCD) and the California Tax Credit Allocation Committee (TCAC) announced the availability of the 811 NOFA project-based rental assistance funds targeted to Medi-Cal eligible persons with disabilities. In partnership with Tenderloin Neighborhood Development Corporation (TNDC), CLF participated in securing two of these project-based rental assistance vouchers in May 2019 for units through TNDC. CLF completed an affirmative marketing analysis to identify appropriate eligible CLF clients to participate in this project. As a California Community Transitions (CCT) provider, the CLF program utilized the established infrastructure to begin referring current CCT clients for this project.
- ❖ The CLF program has worked extensively to create a staffing plan for caseload maximization and overall increase in clients served including hiring three staff to replace vacancies created from internal promotions. CLF became fully staffed in May 2019 with CLF partner agency, Conard House, also filling the CLF Money Manager position that was vacant since January 2019.
- ❖ In FY 18/19, San Francisco's Adult Protective Services (APS) program was awarded \$743,000 by the California Department of Social Services (CDSS) to implement the Home Safe pilot program over two years, to promote increased collaboration between homelessness and protective services systems. Home Safe will provide a flexible, short-term intervention to its clients at imminent risk of homelessness and is modeled in part after the CLF case management and purchase of service structure. Spearheaded by APS, the program is a collaboration with the San Francisco Department of Homelessness and Supportive Housing (HSH) and IOA. Clients will be served by APS or IOA depending on their specific situation and needs. Home Safe does not require institutional level of care needs, so this will be a distinct population from the traditional CLF caseload, and IOA's work will be funded with CDSS funding only. IOA has worked closely with APS to organize and prepare for the program launch in July 2019.
- ❖ The CLF contract with the Institute on Aging (IOA) for the provision of intensive case management and purchase of services expired on June 30, 2019. A Request for Proposals for the Community Living Fund services was released in October 2018, and IOA successfully bid for the contract and was awarded to provide CLF services through June 30, 2021.

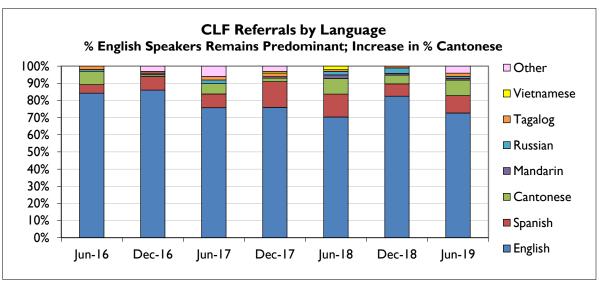


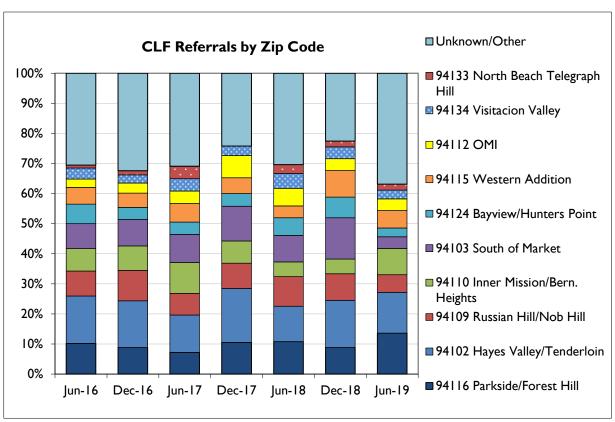
Notes: Referrals are all referrals to the primary CLF program, operated by the Institute on Aging (IOA). Referrals are counted by month of referral. Clients served include those served by the IOA, as well as those receiving transitional care through NCPHS and emergency meals through Meals on Wheels. Clients served are counted based on program contact date.

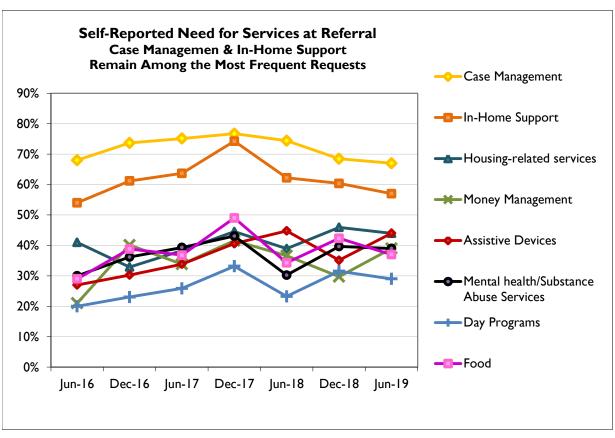


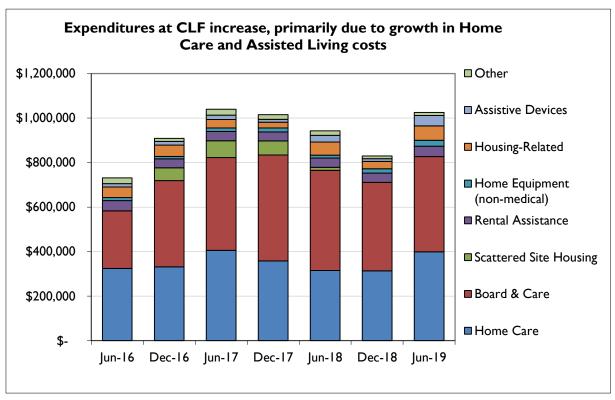


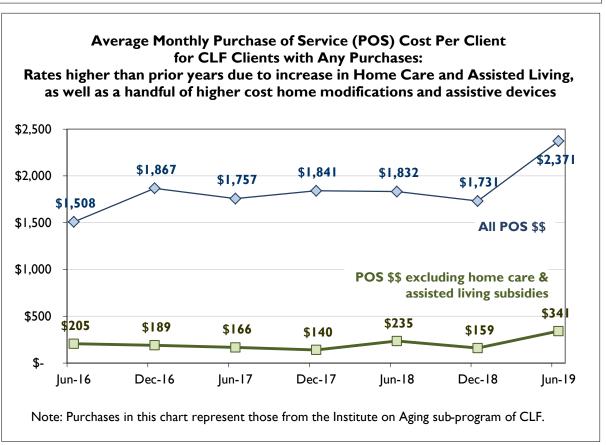


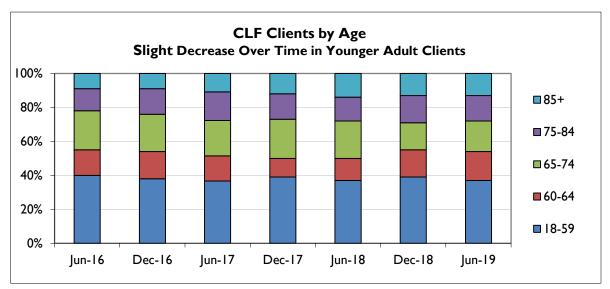


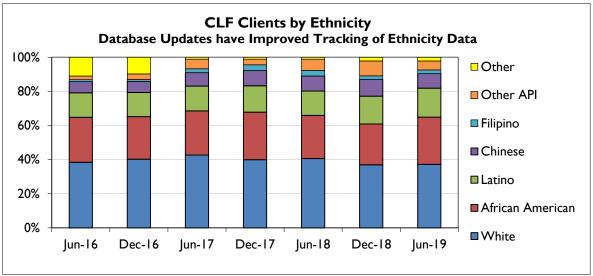


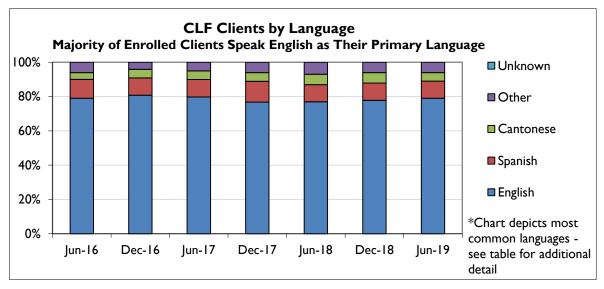


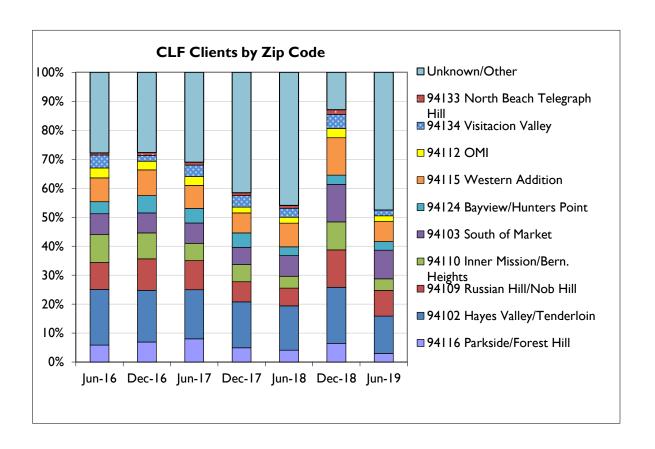












Enrollment and Referral Trends

Active Caseload	De	ec-16	Ju	n-17	De	ec-17	Jun	-18	De	c-18	Jun	-19
	#	%	#	%	#	%	#	%	#	%	#	%
All Active Cases*	279		316		377		388		370		343	
Change from Prior 6 Months	(12)	-4.1%	37	13.3%	61	19.3%	П	2.9%	(18)	-4.6%	(27)	-7.3%
Change from Previous Year	(79)	-22.1%	25	8.6%	98	35.1%	72	22.8%	(7)	-1.9%	(45)	-11.6%
Change from 2 Years	(352)	-55.8%	(343)	-52.0%	19	5.3%	97	33.3%	91	32.6%	27	8.5%
Program Enrollment												
CLF at Institute on Aging	279	100%	316	100%	297	79%	309	80%	287	78%	256	75%
with any service purchases	147	53%	180	57%	145	49%	156	50%	143	50%	138	54%
with no purchases	132	47%	136	43%	152	51%	153	50%	144	50%	118	46%
Scattered Site Housing (Brilliant Corners					98	26%	102	26%	102	28%	100	29%
Program to Date												
All CLF Enrollment*	3,774		3,866		3,963		4,030		4,076		4,133	
CLF at Institute on Aging Enrollment	1,638	43%	1,734	45%	1,813	46%	1,883	47%	1,929	47%	1,989	48%
with any service purchases	1,172	72%	1,250	72%	1,280	71%	1,341	71%	1,383	72%	1,434	72%
Average monthly \$/client (all clients, all \$)	\$2,092		\$2,012		\$1,579		\$1,656		\$1,591		\$ 2,012	
Average monthly purchase of service	\$1,867		\$1,757		\$1,841		\$1,832		\$1,731		\$ 2,371	
\$/client for CLF IOA purchase clients												
Average monthly purchase of service	\$ 189		\$ 166		\$ 140		\$ 235		\$ 159		\$ 341	
\$/client for CLF IOA purchase clients,												
excluding home care, housing subsidies												

^{*}Includes clients enrolled with Institute on Aging, Brilliant Corners (beginning Dec-2017), Homecoming (through June-2015), and Emergency Meals (through Dec-2015).

Referrals	De	c-16	Ju	n-17	De	ec-17	Jun	-18	De	ec-18	Jun	-19
	#	%	#	%	#	%	#	%	#	%	#	%
New Referrals**	152		201		202		172		111		158	
Change from previous six months	(59)	-28%	49	32%	I	0%	(30)	-15%	(61)	-35%	47	42%
Change from previous year	(16)	-10%	(10)	-5%	50	33%	(29)	-14%	(91)	-45%	(14)	-8%
Status After Initial Screening												
Eligible:	121	80%	174	87%	166	82%	144	84%	88	79%	117	74%
Approved to Receive Service	121	100%	154	89%	151	91%	95	66%	55	63%	103	88%
Wait List	0	0%	0	0%	13	8%	45	31%	31	35%	11	9%
Pending Final Review	0	0%	20	11%	2	1%	4	3%	2	2%	3	3%
Ineligible	13	9%	8	4%	17	8%	13	8%	6	5%	15	9%
Withdrew Application	18	12%	19	9%	19	9%	15	9%	17	15%	14	9%
Pending Initial Determination	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Program to Date												
Total Referrals	3,900		4,101		4,303		4,475		4,586		4,744	
Eligible Referrals	2,767	71%	2,941	72%	3,107	72%	3,251	73%	3,339	73%	3,456	73%
Ineligible Referrals	540	14%	548	13%	565	13%	578	13%	584	13%	599	13%

^{**} New Referrals include all referrals received by the DAAS Intake and Screening Unit for CLF services at IOA in the six-month period.

Referral Demographics

Age (in years)	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
18-59	32%	37%	39%	43%	37%	34%	33%	37%	37%	33%	27%
60-64	21%	18%	15%	13%	15%	18%	12%	8%	18%	14%	15%
65-74	18%	22%	20%	22%	26%	21%	24%	25%	17%	23%	28%
75-84	18%	14%	19%	13%	13%	15%	21%	18%	17%	23%	18%
85+	10%	10%	6%	10%	8%	11%	9%	11%	12%	8%	11%
Unknown	1%	0%	1%	0%	0%	1%	0%	0%	0%	0%	۱%
Ethnicity	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19

Ethnicity	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
White	37%	32%	39%	45%	37%	43%	40%	41%	34%	38%	41%
African American	17%	22%	24%	28%	29%	25%	21%	28%	23%	31%	21%
Latino	15%	15%	17%	13%	13%	17%	12%	17%	22%	15%	20%
Chinese	10%	10%	7%	6%	7%	3%	9%	4%	9%	6%	9%
Filipino	4%	4%	3%	2%	2%	1%	3%	3%	2%	4%	3%
Other API	4%	8%	1%	3%	7%	5%	9%	3%	6%	1%	4%
Other	4%	2%	3%	3%	3%	3%	4%	2%	3%	5%	2%
Unknown	9%	7%	5%	1%	1%	3%	0%	1%	0%	1%	1%
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Language	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
English	76%	78%	80%	85%	86%	86%	75%	76%	69%	80%	72%
Spanish	11%	10%	12%	7%	5%	8%	8%	15%	13%	7%	10%
Cantonese	7%	8%	7%	5%	8%	1%	6%	2%	9%	5%	9%
Mandarin	2%	0%	0%	1%	0%	1%	0%	1%	2%	1%	1%
Russian	2%	0%	1%	1%	1%	0%	2%	0%	2%	3%	1%
Tagalog	0%	0%	0%	0%	2%	1%	2%	2%	1%	1%	2%
Vietnamese	0%	3%	1%	0%	0%	0%	0%	1%	2%	0%	0%
Other	1%	1%	1%	1%	0%	3%	6%	3%	0%	0%	4%

Percentages may not sum to 100% due to rounding

Gender	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
Male	61%	56%	58%	58%	60%	55%	53%	56%	59%	55%	50%
Female	38%	44%	42%	40%	40%	45%	47%	43%	40%	40%	49%
Transgender MtF	1%	0%	1%	2%	0%	0%	0%	0%	1%	3%	1%
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%
Incomplete/Missing data	0%	0%	0%	1%	0%	0%	0%	0%	0%	1%	0%
Sexual Orientation	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
Heterosexual	33%	42%	51%	46%	48%	50%	55%	69%	69%	65%	68%
Gay/Lesbian/Same Gender-Loving	6%	3%	4%	8%	8%	5%	6%	7%	9%	7%	8%
Bisexual	0%	0%	1%	1%	0%	3%	0%	2%	1%	5%	1%
All Other (Questioning/Unsure, Not Listed)	0%	0%	0%	0%	0%	1%	3%	0%	1%	1%	1%
Declined to State	1%	2%	0%	2%	0%	1%	1%	3%	3%	2%	1%
Incomplete/Missing data/Not asked	59%	54%	44%	43%	44%	41%	33%	17%	17%	20%	22%
Zipcode	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
94102 Hayes Valley/Tenderloin	17%	14%	13%	16%	17%	16%	12%	17%	12%	16%	14%
94103 South of Market	5%	5%	8%	9%	9%	9%	9%	11%	9%	14%	4%
94109 Russian Hill/Nob Hill	7%	7%	5%	9%	9%	10%	7%	8%	10%	9%	6%
94110 Inner Mission/Bernal Heights	6%	7%	4%	0%	8%	8%	10%	7%	5%	5%	9%
94112 Outer Mission/Excelsior/Ingleside	2%	5%	8%	4%	3%		4%	7%	6%	4%	4%
94115 Western Addition	4%	3%	6%	5%	6%	5%	6%	5%	4%	9%	6%
94116 Parkside/Forest Hill	18%	23%	26%	21%	11%	9%	7%	10%	11%	9%	14%
94117 Haight/Western Addition/Fillmore	2%	4%	1%	2%	3%	1%	3%	3%	2%	5%	1%
94118 Inner Richmond/Presidio/Laurel	1%	2%	1%	2%	2%	3%	4%	2%	3%	3%	1%
94122 Sunset	7%	3%	3%	5%	3%	2%	4%	2%	2%	4%	5%
94124 Bayview/Hunters Point	4%	7%	1%	5%	7%	4%	4%	4%	6%	7%	3%
94133 North Beach Telegraph Hill	4%	2%	1%	3%	1%	1%	4%	0%	3%	2%	2%
94134 Visitacion Valley	3%	5%	4%	3%	4%	3%	4%	3%	5%	4%	3%
Unknown/Other	20%	14%	18%	19%	25%	26%	19%	16%	24%	11%	31%
Referral Source = Laguna Honda Hospital/TCM	32%	42%	44%	31%	30%	26%	18%	20%	22%	25%	21%

Percentages may not sum to 100% due to rounding

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Services Needed at Intake (Self-Reported)	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
Case Management	60%	56%	75%	75%	68%	74%	75%	77%	74%	68%	67%
In-Home Support	44%	39%	56%	54%	54%	61%	64%	74%	62%	60%	57%
Housing-related services	35%	25%	43%	46%	41%	33%	38%	45%	39%	46%	44%
Money Management	21%	20%	32%	26%	21%	40%	34%	42%	37%	30%	39%
Assistive Devices	27%	20%	30%	25%	27%	30%	34%	41%	45%	35%	44%
Mental health/Substance Abuse Services	25%	23%	28%	32%	30%	36%	39%	43%	30%	40%	39%
Day Programs	16%	13%	18%	13%	20%	23%	26%	33%	23%	32%	29%
Food	23%	24%	36%	36%	29%	39%	37%	49%	34%	42%	37%
Caregiver Support	15%	14%	15%	18%	19%	24%	25%	25%	20%	20%	25%
Home repairs/Modifications	24%	17%	18%	18%	20%	15%	23%	29%	37%	28%	28%
Other Services	16%	11%	14%	17%	13%	16%	23%	20%	23%	25%	27%

Program Performance Measurement

Active Performance Measures	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
Percent of CLF clients with 1 or less acute hospital				93%	89%	89%	89%	96%	92%	93%	91%
admissions in six month period											
Percent of care plan problems resolved on average				55%	61%	73%	75%	63%	65%	72%	*
after first year of enrollment in CLF											-14

^{*}Data unavailable due to database system updates

Expenditures and Budget

						F	Project to
Expenditures	J	un-18	Dec-18		Jun-19		Date
IOA Contract							
Purchase of Service *	\$	937,602	\$ 807,677	\$	1,064,292	\$	16,484,099
Case Management	\$	809,246	\$ 707,771	\$	755,216	\$	15,061,178
Capital & Equipment	\$	-	\$ -	\$	-	\$	178,717
Operations	\$	320,101	\$ 268,323	\$	299,958	\$	4,808,672
Indirect	\$	166,226	\$ 144,958	\$	156,050	\$	2,499,764
Housing and Disability Advocacy Program (HSH Work Order)	\$	-	\$ 43,314	\$	63,692	\$	107,006
CCT Reimbursement	\$	(164,323)	\$ (129,817)	\$	(51,855)	\$	(1,600,961)
SF Health Plan Reimbursement for CBAS	\$	-	\$ -	\$	-	\$	(976,840)
CBAS Assessments for SF Health Plan	\$	-	\$ -	\$	-	\$	676,042
Historical Expenditures within IOA Contract****	\$	-	\$ -	\$	-	\$	483,568
Subtotal	\$ 2	,068,852	\$ 1,842,226	\$	2,287,353	\$	37,721,245
DPH Work Orders							
RTZ – DCIP	\$	44,000	\$ 48,000	\$	48,000	\$	1,100,000
DAAS Internal (Salaries & Fringe)	\$	271,308	\$ 291,784	\$	284,939	\$	5,002,490
Homecoming Services Network & Research (SFSC)	\$	-				\$	274,575
Emergency Meals (Meals on Wheels)	\$	-				\$	807,029
MSO Consultant (Meals on Wheels)	\$	-				\$	199,711
Case Management Training Institute (FSA)	\$	-				\$	679,906
Scattered Site Housing (Brilliant Corners)	\$ I	,395,540	\$ 1,321,630	\$	1,474,965	\$	8,111,540
Shanti / PAWS (Pets are Wonderful Support)	\$	75,000	\$ 29,188	\$	45,812	\$	225,000
Historical Expenditures within CLF Program****	\$	-				\$	1,447,669
Grand Total	\$ 3	,854,700	\$ 3,532,828	\$	4,141,069	\$	57,016,834
						F	Project to
	F	Y1718	FYI	819)		Date
Total CLF Fund Budget***	\$ 8	3,346,228	\$		8,714,020	\$	60,939,135
% DAAS Internal of Total CLF Fund**		7%	7	%			8%

^{*} This figure does not match the figure in Section 4 of this report because this figure reflects the date of invoice to HSA, while the other reflects the date of service to the client.

**** Historical Expenditures from December 2014 and previously.

^{**} According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of the total annual fund.

^{***} FY14/15 Budget includes \$200K of one-time addback funding for Management Services Organizations project that will be spent outside of CLF, which will not be included in the cost per client.

Purchased Items and Services

CLF @ IOA Purchased	Jun-	17	Dec-	17	Jun-	18	Dec-	18	Jun-	19	Project-to	-Date
Services	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	UDC
Grand Total	\$1,039,763	180	\$1,015,459	145	\$942,585	156	\$829,574	143	\$1,025,507	138	\$16,494,439	1,434
Home Care	\$406,100	49	\$358,621	40	\$315,280	38	\$313,632	42	\$398,991	35	\$6,525,429	329
Board & Care	\$416,658	27	\$475,858	28	\$449,967	30	\$397,866	26	\$428,352	25	\$6,075,829	81
Scattered Site Housing	\$75,242	4	\$63,019	3	\$13,801	3					\$209,344	4
Rental Assistance (General)	\$41,663	20	\$40,000	17	\$41,191	23	\$41,594	27	\$46,751	23	\$1,117,417	425
Non-Medical Home Equipment	\$16,391	19	\$18,159	26	\$13,297	22	\$19,175	39	\$26,048	31	\$637,543	779
Housing-Related	\$37,422	9	\$25,945	11	\$58,944	14	\$33,461	6	\$65,151	5	\$591,780	324
Assistive Devices	\$20,042	57	\$12,747	34	\$30,391	29	\$11,806	26	\$46,521	28	\$678,039	600
Adult Day Programs	\$340	I	\$170	I	\$0	I					\$110,375	20
Communication/Translation	\$13,466	52	\$12,263	37	\$10,047	31	\$5,230	19	\$4,661	17	\$147,278	390
Respite	\$5,627	2									\$48,686	10
Health Care	\$184	I	\$48	I	\$547	I	\$5	I	\$149	I	\$92,479	98
Other Special Needs			\$2,391	5	(\$308)	2	\$423	I	\$1,962	5	\$39,112	100
Counseling	\$4,650	21	\$3,900	14	\$6,800	20	\$4,250	16	\$5,950	19	\$119,236	190
Professional Care Assistance											\$20,418	15
Habilitation											\$22,788	10
Transportation	\$1,569	10	\$2,337	13	\$299	14	\$932	13	\$423	[]	\$32,308	165
Legal Assistance	\$410	- 1			\$2,225	I	\$1,200	I	\$168	3	\$10,124	24
Others					\$104	I			\$381	I	\$16,254	53

Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases. In June 2016, the Medical Services category was incorporated into Health Care. In December 2016, the Scattered Site Housing category was added to track spending of the FY 15/16 CLF growth (prior to this time, CLF funded a very limited number of ongoing SSH patches). Note: CLF must contract year-round with a non-profit housing agency to reserve these units and ensure options are available when clients discharge from SNFs. Therefore, the total Client counts reflect unique clients with any transaction of that type.

Enrolled Client Demographics

Age (in years)	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
18-59	47%	44%	40%	40%	40%	38%	37%	39%	37%	39%	37%
60-64	19%	19%	19%	17%	15%	16%	15%	11%	13%	16%	17%
65-74	18%	19%	21%	20%	23%	22%	21%	23%	22%	16%	18%
75-84	9%	11%	13%	14%	13%	15%	17%	15%	14%	16%	15%
85+	7%	7%	7%	9%	9%	9%	11%	12%	14%	13%	13%
Ethnicity	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
White	24%	25%	27%	31%	35%	37%	38%	36%	37%	34%	35%
African American	17%	19%	20%	23%	24%	23%	23%	25%	23%	22%	26%
Latino	9%	12%	12%	13%	13%	13%	13%	14%	13%	15%	16%
Chinese	6%	6%	6%	4%	6%	6%	7%	8%	8%	9%	8%
Filipino	2%	2%	1%	1%	1%	1%	2%	3%	3%	2%	2%
Other API	3%	4%	5%	3%	2%	3%	5%	3%	6%	8%	5%
Other	24%	17%	17%	15%	10%	9%	1%	1%	1%	2%	2%
Unknown	14%	16%	12%	10%	8%	9%	10%	10%	8%	8%	7%
Language	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
English	81%	80%	76%	76%	79%	80%	79%	76%	77%	77%	79%
Spanish	8%	8%	12%	11%	11%	10%	10%	12%	10%	10%	10%
Cantonese	5%	5%	6%	6%	4%	5%	5%	5%	6%	6%	5%
Mandarin	1%	1%	1%	0%	0%	0%	0%	0%	0%	1%	1%
Russian	1%	0%	0%	1%	1%	0%	1%	1%	1%	0%	0%
Tagalog	1%	1%	1%	1%	1%	1%	1%	2%	2%	1%	1%
Vietnamese	0%	0%	1%	1%	0%	0%	0%	0%	0%	1%	0%
Other	2%	2%	3%	2%	4%	3%	3%	3%	4%	3%	4%
Unknown	1%	1%	1%	1%	0%	0%	0%	0%	0%	0%	0%

Gender		Dec-14				Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
Male	61%	56%	59%	57%	60%	59%	54%	55%	59%	59%	54%
Female	38%	42%	40%	42%	39%	38%	41%	44%	40%	40%	45%
Transgender MtF	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Incomplete/Missing data	0%	0%	0%	0%	0%	2%	4%	0%	0%	0%	0%
Samuel Orientation	J 14	D 14	I 15	Dec 15	I 17	D 1/	I 157	D - 17	J 10	D 10	I 10
Sexual Orientation	Jun-14	Dec-14	Jun-15 80%	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
Heterosexual	74%	80%		81%	82%	78%	79%	78%	78%	79%	79%
Gay/Lesbian/Same Gender-Loving	9%	10%	11%	8%	11%	10%	10%	11%	12%	12%	12%
Bisexual	2%	2%	2%	3%	2%	3%	3%	2%	2%	2%	4%
All Other (Questioning/Unsure, Not Listed)	0%	0%	0%	0%	1%	2%	2%	2%	1%	1%	1%
Declined to State	4%	3%	5%	5%	5%	5%	3%	5%	5%	5%	3%
Incomplete/Missing data/Not asked	12%	4%	2%	2%	0%	2%	3%	3%	3%	0%	1%
Zip Code	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19
94102 Hayes Valley/Tenderloin	17%	16%	17%	16%	19%	18%	17%	16%	15%	12%	13%
94103 South of Market	7%	7%	6%	7%	7%	7%	7%	6%	7%	8%	10%
94103 South of Market 94109 Russian Hill/Nob Hill	7% 10%	7% 7%	6% 7%	7% 7%	7% 9%	7% 11%	7% 10%	6% 7%	7% 6%	8% 8%	10% 9%
94109 Russian Hill/Nob Hill	10%	7%	7%	7%	9%	11%	10%	7%	6%	8%	9%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights	10%	7% 7%	7% 9%	7% 8%	9% 10%	11% 9%	10% 6%	7% 6%	6% 4%	8% 6%	9% 4%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights 94112 Outer Mission/Excelsior/Ingleside	10% 6% 2%	7% 7% 3%	7% 9% 4%	7% 8% 5%	9% 10% 3%	11% 9% 3%	10% 6% 3%	7% 6% 2%	6% 4% 2%	8% 6% 2%	9% 4% 2%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights 94112 Outer Mission/Excelsior/Ingleside 94115 Western Addition	10% 6% 2% 6%	7% 7% 3% 7%	7% 9% 4% 7%	7% 8% 5% 8%	9% 10% 3% 8%	11% 9% 3% 9%	10% 6% 3% 8%	7% 6% 2% 7%	6% 4% 2% 8%	8% 6% 2% 8%	9% 4% 2% 7%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights 94112 Outer Mission/Excelsior/Ingleside 94115 Western Addition 94116 Parkside/Forest Hill	10% 6% 2% 6%	7% 7% 3% 7% 6%	7% 9% 4% 7% 6%	7% 8% 5% 8% 7%	9% 10% 3% 8% 6%	9% 3% 9% 7%	10% 6% 3% 8%	7% 6% 2% 7% 5%	6% 4% 2% 8% 4%	8% 6% 2% 8% 4%	9% 4% 2% 7% 3%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights 94112 Outer Mission/Excelsior/Ingleside 94115 Western Addition 94116 Parkside/Forest Hill 94117 Haight/Western Addition/Fillmore	10% 6% 2% 6% 6% 2%	7% 7% 3% 7% 6% 2%	7% 9% 4% 7% 6% 4%	7% 8% 5% 8% 7% 4%	9% 10% 3% 8% 6% 3%	9% 3% 9% 7% 3%	10% 6% 3% 8% 8% 4%	7% 6% 2% 7% 5% 3%	6% 4% 2% 8% 4% 2%	8% 6% 2% 8% 4% 3%	9% 4% 2% 7% 3% 3%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights 94112 Outer Mission/Excelsior/Ingleside 94115 Western Addition 94116 Parkside/Forest Hill 94117 Haight/Western Addition/Fillmore 94118 Inner Richmond/Presidio/Laurel	10% 6% 2% 6% 6% 2%	7% 7% 3% 7% 6% 2%	7% 9% 4% 7% 6% 4% 3%	7% 8% 5% 8% 7% 4% 2%	9% 10% 3% 8% 6% 3% 2%	11% 9% 3% 9% 7% 3% 1%	10% 6% 3% 8% 8% 4% 2%	7% 6% 2% 7% 5% 3% 2%	6% 4% 2% 8% 4% 2%	8% 6% 2% 8% 4% 3% 3%	9% 4% 2% 7% 3% 3% 4%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights 94112 Outer Mission/Excelsior/Ingleside 94115 Western Addition 94116 Parkside/Forest Hill 94117 Haight/Western Addition/Fillmore 94118 Inner Richmond/Presidio/Laurel 94122 Sunset	10% 6% 2% 6% 6% 2% 1%	7% 7% 3% 7% 6% 2% 2%	7% 9% 4% 7% 6% 4% 3% 6%	7% 8% 5% 8% 7% 4% 2%	9% 10% 3% 8% 6% 3% 2% 4%	11% 9% 3% 9% 7% 3% 1%	10% 6% 3% 8% 8% 4% 2% 3%	7% 6% 2% 7% 5% 3% 2%	6% 4% 2% 8% 4% 2% 2%	8% 6% 2% 8% 4% 3% 3% 2%	9% 4% 2% 7% 3% 3% 4% 2%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights 94112 Outer Mission/Excelsior/Ingleside 94115 Western Addition 94116 Parkside/Forest Hill 94117 Haight/Western Addition/Fillmore 94118 Inner Richmond/Presidio/Laurel 94122 Sunset 94124 Bayview/Hunters Point	10% 6% 2% 6% 6% 1% 6% 5%	7% 7% 3% 7% 6% 2% 7% 6%	7% 9% 4% 7% 6% 4% 3% 6%	7% 8% 5% 8% 7% 4% 2% 5%	9% 10% 3% 8% 6% 3% 2% 4%	11% 9% 3% 9% 7% 3% 1% 5%	10% 6% 3% 8% 8% 4% 2% 3% 5%	7% 6% 2% 7% 5% 3% 2% 2% 5%	6% 4% 2% 8% 4% 2% 2% 2%	8% 6% 2% 8% 4% 3% 3% 2%	9% 4% 2% 7% 3% 3% 4% 2% 3%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights 94112 Outer Mission/Excelsior/Ingleside 94115 Western Addition 94116 Parkside/Forest Hill 94117 Haight/Western Addition/Fillmore 94118 Inner Richmond/Presidio/Laurel 94122 Sunset 94124 Bayview/Hunters Point 94133 North Beach Telegraph Hill	10% 6% 2% 6% 6% 1% 6% 5%	7% 7% 3% 7% 6% 2% 7% 6%	7% 9% 4% 7% 6% 4% 3% 6% 6%	7% 8% 5% 8% 7% 4% 2% 5% 4%	9% 10% 3% 8% 6% 3% 2% 4% 4%	11% 9% 3% 9% 7% 3% 1% 5% 6%	10% 6% 3% 8% 8% 4% 2% 3% 5%	7% 6% 2% 7% 5% 3% 2% 2% 5% 1%	6% 4% 2% 8% 4% 2% 2% 2% 3%	8% 6% 2% 8% 4% 3% 3% 2% 2%	9% 4% 2% 7% 3% 4% 2% 3%
94109 Russian Hill/Nob Hill 94110 Inner Mission/Bernal Heights 94112 Outer Mission/Excelsior/Ingleside 94115 Western Addition 94116 Parkside/Forest Hill 94117 Haight/Western Addition/Fillmore 94118 Inner Richmond/Presidio/Laurel 94122 Sunset 94124 Bayview/Hunters Point 94133 North Beach Telegraph Hill 94134 Visitacion Valley	10% 6% 2% 6% 6% 1% 6% 3% 2%	7% 7% 3% 7% 6% 2% 7% 6% 2% 3%	7% 9% 4% 7% 6% 4% 6% 1%	7% 8% 5% 8% 7% 4% 2% 5% 4% 1%	9% 10% 3% 8% 6% 3% 4% 4% 1%	11% 9% 3% 9% 7% 3% 1% 5% 6% 1%	10% 6% 3% 8% 8% 4% 2% 5% 1%	7% 6% 2% 7% 5% 3% 2% 2% 1% 4%	6% 4% 2% 8% 4% 2% 2% 2% 3% 1%	8% 6% 2% 8% 4% 3% 3% 2% 2% 1%	9% 4% 2% 7% 3% 4% 2% 3% 0%