



SAN FRANCISCO HUMAN SERVICES AGENCY

P.O. Box 7988
San Francisco, CA
94120-7988
www.SFHSA.org

To: All SFHSA Grantees/Contractors/Vendors:

RE: HSA Invoicing Policies Reminder

Date: September 2025

Department of Benefits
and Family Support

Department of Disability
and Aging Services

All invoices are on a cost-reimbursement basis only. Expenses must have been incurred during the Fiscal Year, and paid before being included on invoices. For example, if a bill is for services provided/received in February and paid in March before the invoice due date, it may be included in the February invoice with proof of payment.

Please carefully review the guidelines and expectations below.

Salaries

- Back-up documentation is always required.
- Acceptable documentation: payroll registers or payroll journals (typically available from Payroll Service Provider)
- Not acceptable: copies of timesheets or Excel spreadsheets
- Please delete/redact any Personal Identification Information (SSN, DOB, home address, etc.)

Note: timesheets (paper or electronic) of some kind must be available upon request for all employees paid on the grant/contract (including salaried)

Subcontractors & Consultants

- Back-up documentation is always required
- Proof of Payment is always required
- Invoice/bill/statement from the vendor is always required
- Only upload Subcontractor/Consultant invoices to you; do not include any supporting documentation they may submit to you



Daniel Lurie
Mayor

Trent Rhorer
Executive Director, SFHSA

Kelly Dearman
Executive Director, DAS



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Note: Signed agreements must be in place for any/all
Subcontractors/Consultants paid on the grant/contract

Operating Expenses

- Any single line item totaling \$5,000 or more in one month requires backup documentation, including Proof of Payment and an invoice/bill/statement from the vendor.
- For regular, recurring expenses for the same amount every month, backup documentation once at the beginning of every Fiscal Year is sufficient for the invoice/bill/statement (i.e., lease showing monthly payments due)

Capital/Equipment Expenses (single item greater than \$10,000)

- Back-up documentation is always required
- Proof of Payment is always required
- Invoice/bill/statement from vendor is always required

General Tips

- Back-up documentation is always required for Salary expenses and single-line items totaling \$5,000 or more.
- General ledgers, transaction reports, and/or Excel spreadsheets are not considered proof of payment but may be requested.
- Back-up documentation names should easily match invoice line items (i.e., Safeway Food or Safeway Supplies is better than Safeway)
- When providing documentation for a line item, provide all of it (i.e., a \$2,500 receipt towards \$2,575 in a line item is not sufficient)
- When invoicing for less than the total receipt, please explain in the Vendor Notes at the bottom of the invoice (i.e., a \$3,000 receipt for a \$2,500 line item)
- For deliverable or unit-based agreements, deliverables must be completed before submitting invoices.





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While you do not need to submit every backup documentation, you must have them on file and readily available. Your Contract Manager may request these at any time, and they are needed for annual Fiscal Monitoring (including any back-up documentation from subcontractors/consultants).

For guidance on eligible expenses, please see the SFHSA Cost Categorization Matrix located here: <https://www.sfhsa.org/contracts-grants/policies-and-procedures>

Should you have any questions/concerns, please contact your assigned Contract Manager.

Thank you for your cooperation,

DocuSigned by:

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Esperanza Zapien

Director of Contract Management

