



CalFresh Emergency Grocery Card Program

CalFresh benefits are delayed due to the federal government shutdown. To help during this crisis, on November 3, the San Francisco Human Services Agency mailed CalFresh recipients a letter with information about an emergency, one-time grocery card from our partner, GiveCard, and instructions on how to activate the card.

Important details for CalFresh recipients:

- Regularly check your mail for a letter from SFHSA.
- Follow the instructions in the letter to activate the grocery card.
 - **The quickest way to access the grocery card funds is through a virtual card, using the unique activation code included in the letter.**
 - You can also order a physical card, which will arrive within 7 business days.

If you did not receive a letter by November 10 or if you need help activating your virtual or physical grocery card, we are here for you. For support, reach out to:

- SFHSA's CalFresh team at **(855) 355-5757**.
- [Family Resource Centers](#) *for families with children*
- [Aging and Disability Resource Centers](#) *for seniors and adults with disabilities*

CalFresh recipients using a General Delivery or PO Box address

For CalFresh recipients using General Delivery or PO Box for your CalFresh mailing address, you have the option to pick up your grocery card in person from 8am to 5pm at:

- 170 Otis Street *for families with children under age 18 on your CalFresh case*
- 1235 Mission Street *for all others*

All others will be redirected to request a virtual card or a physical card by mail.

This CalFresh Emergency Grocery Card Program is not a scam.

Clients will never be asked to provide their Social Security number or bank account information to access their grocery card. Please do not share your Social Security number or bank account information.

More info at: [SFHSA.org/CalFreshAid](https://sfhsa.org/CalFreshAid)

Updated: November 5, 2025.