



Updated Information: Emergency Grocery Cards for CalFresh Recipients

November 21, 2025

- The CalFresh Emergency Grocery Card Program is available for San Francisco CalFresh recipients whose cases were active in October as a one-time emergency prepaid grocery card offered through GiveCard.
- This grocery card is *in addition to your November CalFresh benefits*. This does NOT affect your November or December CalFresh benefits, or other public benefits.
- If you ordered a physical card, you need to unlock it in order to use it when you get it in the mail. You can unlock your card online at <https://app.givecard.com/> or by calling SFHSA for help.
- Your GiveCard does not require a PIN to use. If you are asked for a PIN when using your GiveCard, just press “ENTER” to skip this step.
- Grocery cards *must be activated by December 31, 2025*. Funds must be *spent by March 31, 2026*.
- We are proud to provide this additional food support to San Franciscans in advance of the holiday season.
- If you have not received a letter or if you need help activating your virtual or physical grocery card, we are here for you. For support, reach out to:
 - SFHSA's CalFresh team at **(855) 355-5757**
 - [Family Resource Centers](#) for families with children
 - [Aging and Disability Resource Centers](#) for seniors and adults with disabilities