



With you on life's journey

San Francisco Human Services Agency supports individuals, families, and communities with food, health care, financial, employment, childcare, and protective services. We help individuals, families, and communities access services and public benefits that make a difference in their lives.

Service Contacts

CalFresh and Medi-Cal

Online: Apply for food and health care benefits, program recertification, and SAR 7 renewal at [BenefitsCal.com](https://www.benefitscal.com)

By phone: Complete applications, renew benefits, and conduct interviews. **(855) 355-5757**

CalWORKs

Online: Apply for cash aid and services for families at [BenefitsCal.com](https://www.benefitscal.com)

By phone: **(855) 557-5100**

Clients in crisis with no phone: visit 170 Otis Street during business hours

Child and Adult Protection

Report child abuse 24/7: Call **(800) 856-5553**

Report on adult abuse 24/7: Call **(800) 814-0009**

County Adult Assistance Programs (CAAP)

Online: Apply at [BenefitsCal.com](https://www.benefitscal.com)

By phone: For cash and employment support and information call **(833) 879-1365**
(phone applications unavailable)

Disability and Aging Services

By phone: **Call (415) 355-6700** for:

- Healthy meals and groceries
- Referrals and information about services to support older people and adults with disabilities



EBT card replacement

By phone: Call **(855) 355-5757**

Diaper pickup for CalWORKs, CalFresh and Medi-Cal

Available during business hours Monday-Friday at:

- 170 Otis
- 1460 Mission
- 1440 Mission
- 3120 Mission

In-Home Supportive Services (IHSS)

Care Providers: Call **(415) 557-6200**

Care Recipients: Call your IHSS social worker

Applications and information: Email ihss@sfgov.org or call **(415) 355-6700**

JobsNOW! Employment Services

By phone: **(877) 562-1669**

Veterans Service Office (CVSO)

Online: Request a service appointment at SFHSA.org/CVSO

By phone: **(415) 934-4200**

For all other services, information, and updates:

View our webpage: SFHSA.org

Call: **(415) 557-5000**

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