
MEMORANDUM

DATE: November 2, 2016

TO: Angela Calvillo, Clerk of the San Francisco Board of Supervisors

THROUGH: Aging and Adult Services Commission

FROM: Shireen McSpadden, Executive Director, Department of Aging and Adult Services
Carrie Wong, Long Term Care Operations Director

SUBJECT: Community Living Fund (CLF): Program for Case Management and Purchase of Resources and Services. Six Month Report: Jan-June 2016

OVERVIEW

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Aging and Adult Services (DAAS) report to the Board of Supervisors every six months detailing the level of service provided and costs incurred in connection with the duties and services associated with this fund.

The CLF provides for home and community-based services, or a combination of equipment and services, that will help individuals who are currently, or at risk of being, institutionalized to continue living independently in their homes, or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources, not available through any other mechanism, to vulnerable older adults and younger adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six month period, along with project-to-date figures where appropriate.

KEY FINDINGS

Referrals & Service Levels

- ❖ The CLF received 211 total new referrals, which is the highest level of referrals since the January – June 2010 period. This represents a 26% increase over the prior period and almost 50% more than the referral level than a year prior. Most (72%) of those referred were eligible. Approximately 18% of referrals deemed eligible for service are currently waitlisted.
- ❖ 291 clients were served. Compared to overall service levels in prior periods, this is a decrease in the total number served. This occurred because the emergency home-delivered meal program is now funded by the DAAS Office on Aging, and these clients are no longer counted in the CLF Six Month Report. Enrollment in the core services

provided by the Institute on Aging (IOA) – the only program now included in the Six Month Report – is consistent with the most recent six month period and reflects an increase over service levels in the prior year.

Demographics

Trends in CLF referrals are relatively consistent with slight shifts over time:

- ❖ Consistent with historic program trends, referrals for younger adult consumers represented a significant portion of referrals (37%).
- ❖ Referrals for White consumers decreased from 45% to 37%. Referrals for African Americans (29%), Latino (13%), and Chinese (7%) clients remained consistent with the prior period. There was a slight increase in the “Other Asian-Pacific Islander” category (7%).
- ❖ Referrals for English-speaking clients continue to dominate at 86%. The second most common primary language is Cantonese at 8% (a slight increase over 5% in the prior period). Approximately 5% of referred clients speak Spanish.
- ❖ More than half of referrals (60%) were for males. This trend has been consistent since June 2011.¹
- ❖ Referred clients are most frequently heterosexual (48% of all referrals; 85% of those with sexual orientation identified). Approximately eight percent of all referrals were for persons identified as gay/lesbian/same-sex loving. Over 40% of referrals were missing sexual orientation data. The addition of this field is relatively recent, and DAAS will continue working to improve this data collection at point of intake including training for staff and making this field required for online referrals.¹
- ❖ The most frequent zip code (17%) for referred clients was 94102, which includes the Tenderloin and Hayes Valley areas. Referrals for consumers living in 94116, home to Laguna Honda Hospital, decreased to 11% (compared to 21% in the prior period). Other common areas are 94103 (SOMA) and 94109 (Polk Gulch/Nob Hill) with 9% each, as well as 94110 (Mission) with 8% and 94124 (Bayview/Hunters Point) with 7%
- ❖ Referrals from Laguna Honda Hospital remain high at 30% of all referrals.

Service Requests

- ❖ Self-reported service needs remain consistent with prior periods. The most commonly-requested services at intake include: case management (68%), in-home support (54%), and housing-related (41%). Other frequent requests include mental health/substance abuse services (30%), food assistance (29%), and assistive devices (27%).

¹ Note: This demographic characteristic has been newly added to the Six Month Report beginning with the July-December 2015 report. Historic data was populated.

Program Costs

As noted in the past report, the CLF funding has expanded by \$1 Million in FY15/16 for additional housing patches, home care and home modifications for the CLF program, which is beginning to be reflected in this expenditure report. The Emergency Meals program was shifted out of CLF and absorbed into the Office on Aging Nutrition program.

❖ Costs per client are as follows:

- Total monthly program costs per client² averaged \$1237 per month in the latest six-month period. This considerable increase from the \$908 reported in the last report is largely a result of the conclusion of the SFTCP Medicare demonstration project. As previously noted, that program included many lower cost transactions that kept the average monthly costs lower. Average monthly purchase of service costs for CLF clients who received any purchased services was \$1,308, a decrease of \$92 from the last reporting period.
- Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF clients who received any purchased services was \$156 per month in the latest reporting period, a decrease of \$31 per client from the previous six-month period.

Performance Measures

DAAS is committed to measuring the impact of its investments in community services. The CLF program has consistently met and exceeded its goals to support successful community living for those discharged from institution or at imminent risk of institutionalization. Given this demonstrated success, DAAS shifted focus to the below two new performance measures in FY 15/16:

❖ Percent of clients with one or fewer unplanned (“acute”) hospital admissions within a six month period (excludes “banked” clients). *Goal: 80%.*

With **89%** of clients having one or fewer unplanned admissions, the CLF program exceeded the performance measure target. DAAS will continue to monitor this measure and evaluate the goal threshold.

❖ Percent of care plan problems resolved, on average, after one year of enrollment in CLF (excludes “banked” clients). *Goal: 80%*

On average, **61%** of service plan items were marked as resolved or transferred.³ While a subset of clients will always have less than 100% performance due to

² This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/ [All Active Cases (from Section 1-1)]/6.

³ This measure is focused on the first year of enrollment in CLF. It includes clients enrolled at least 12 months and those enrolled for less time whose cases were closed because all service needs were addressed. It does not include clients who moved or passed away before a full year of enrollment. It includes items that were resolved or transferred to another professional for resolution.

ongoing care needs, a review of client data indicates this performance reflects a need for additional training. Historically, care managers have often waited until the annual reassessment to finalize the prior care plan. IOA has been working with care managers to update care plans as services are completed. This performance is an improvement over the prior period performance of 55%.

Systemic changes / Trends affecting CLF

- ❖ As of September 2016, there are currently 66 referrals awaiting assignment on the CLF waitlist. This is down slightly from the previous Six Month Report when 77 were waitlisted. Most of the waitlisted referrals (59%) were submitted between July and September 2016. The oldest referral is from February 2016. The spike in referrals is an indicator of ongoing community needs for CLF services.
- ❖ With the additional \$1 million per year beginning in FY15-16, CLF began expanding services in three key areas:
 - Home Care: CLF purchased over 10,000 hours of home care in the current period. As a comparison, the average over the last five years has been closer to 7,000 total hours. This funding has allowed CLF to serve more clients, including additional high-need clients. Over the last year, the number of CLF clients receiving home care has increased to 35 unduplicated individuals per six month period. As a comparison, the average over the last five years has been closer to 25 individuals per reporting period.
 - Housing: CLF will use the additional housing funding for assisted living (“board & care”) and independent living units. In the current period, expenditures for assisted living increased by approximately \$34,000 and four additional clients were served. CLF also secured limited scattered site units and is in the process of identifying institutionalized clients eligible and appropriate for this type of accommodation in the community.
 - Home modifications: Over \$40,000 was spent in the current period to purchase home modifications that enable clients with functional impairment to live safely at home. These modifications included 4 stair lifts, 2 automatic doors, and 1 ceiling-mounted transfer system.⁴
- ❖ DAAS has a new Scattered Site Housing (SSH) contract administered through Brilliant Corners for the next two fiscal years that was transferred from the Department of Public Health (DPH). Brilliant Corners provide person-centered property management at market-rate apartments including rental subsidies, home modifications, and housing retention services. An existing contract transferred from the DPH, most of the slots are currently occupied. As vacancies become available, eligible CLF clients leaving institutions will be considered for these units. These slots are ideal for clients that are able to live independently in the community without

⁴ The purchase categorization system was updated this year to ensure home modifications will be consistently tracked in the Housing-Related purchase category in Section 4 of the accompanying report tables.

onsite supportive services. Criteria for these sites and waitlists will be based on appropriateness and need.

- ❖ The Community Options and Resource Engagement (CORE) is an inter-disciplinary, multi-agency team focused on issues related to skilled nursing facility to community discharges including trends, gaps, and opportunities. This team will also be a resource for clients who may need additional collaboration and support to stably remain in the community. This collaboration of city-wide providers and services including city agencies, community-based organizations, and health plans with the aim to close the gap on system issues or challenging situations that often overlap multi-systems of service delivery. More information will be provided in the near future.
- ❖ The CLF Care Coordinator, which is a purchasing case manager at Catholic Charities, was hired at the beginning of the FY 16/17. This coordinator has a caseload of 30-40 clients with the goal to serve community clients currently enrolled in other case management who have a purchase-only need. A modified assessment for expedited enrollment will allow clients who meet CLF eligibility and are enrolled in other case management to access the purchase of goods and services more efficiently. CLF will remain the payer of last resort.
- ❖ CLF began collaborating with three San Francisco SNFs to evaluate clients who were willing and able of living at a lower level of care. Expanding the reach of services to San Franciscans has allowed clients at SNFs throughout the City to engage in the transition process to a lower level of care (including independent housing and assisted living).

Community Living Fund Six-Month Report

Active Caseload	Jun-13		Dec-13		Jun-14		Dec-14		Jun-15		Dec-15		Jun-16	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
All Active Cases*	473		521		526		631		659		358		291	
Change from Prior 6 Months	6	1.3%	48	10.1%	5	1.0%	105	20.0%	28	4.4%	(301)	-45.7%	(67)	-18.7%
Change from Previous Year	68	16.8%	54	11.6%	53	11.2%	110	21.1%	133	25.3%	(273)	-43.3%	(368)	-55.8%
Change from 2 Years	129	37.5%	220	73.1%	121	29.9%	164	35.1%	186	39.3%	(163)	-31.3%	(235)	-44.7%
Program Enrollment														
CLF at Institute on Aging	298	63%	315	60%	302	57%	274	43%	256	39%	296	83%	291	100%
with any service purchases	127	43%	131	42%	149	49%	114	42%	118	46%	131	44%	145	50%
needing one-time purchases	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
with no purchases	171	57%	184	58%	153	51%	160	58%	138	54%	165	56%	146	50%
Transitional Care (Homecoming)	66	14%	100	19%	126	24%	303	48%	357	54%
Emergency Meals at MOW	117	25%	114	22%	107	20%	62	10%	49	7%	65	18%	.	.
Program to Date														
All CLF Enrollment	2129		2409		2632		3067		3505		3646		3692	
CLF at Institute on Aging Enrollment	1142	54%	1231	51%	1304	50%	1362	44%	1416	40%	1504	41%	1554	42%
with any service purchases	837	73%	885	72%	937	72%	971	71%	1013	72%	1056	70%	1099	71%
needing one-time purchases	185	16%	185	15%	185	14%	185	14%	185	13%	185	12%	185	12%
with no purchases	305	27%	346	28%	367	28%	391	29%	403	28%	448	30%	455	29%
Average monthly \$/client (all clients, all \$)	\$ 675		\$ 529		\$ 557		\$ 500		\$ 491		\$ 908		\$ 1,237	
Average monthly purchase of service \$/client for CLF IOA purchase clients	\$ 1,225		\$ 1,218		\$ 1,295		\$ 1,696		\$ 1,606		\$ 1,400		\$ 1,308	
Average monthly purchase of service \$/client for CLF IOA purchase clients, excluding home care, housing subsidies	\$ 184		\$ 120		\$ 208		\$ 160		\$ 264		\$ 187		\$ 156	

*Includes clients enrolled with Institute on Aging, Homecoming (through June 2015), and Emergency Meals (through December 2015).

Community Living Fund Six-Month Report

Referrals	Jun-13		Dec-13		Jun-14		Dec-14		Jun-15		Dec-15		Jun-16	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
New Referrals**	116		147		142		111		144		168		211	
Change from previous six months	(1)	-1%	31	27%	(5)	-3%	(31)	-22%	33	30%	24	17%	43	26%
Change from previous year	(20)	-15%	30	26%	26	22%	(36)	-24%	2	1%	57	51%	67	47%
Status After Initial Screening														
Eligible:	81	70%	112	76%	94	66%	84	76%	123	85%	154	92%	152	72%
<i>Approved to Receive Service</i>	71	88%	108	96%	69	73%	76	90%	105	85%	123	80%	116	76%
<i>Wait List</i>	0	0%	3	3%	23	24%	7	8%	1	1%	16	10%	27	18%
<i>Pending Final Review</i>	10	12%	1	1%	2	2%	1	1%	15	12%	9	6%	9	6%
Ineligible	13	11%	20	14%	24	17%	12	11%	6	4%	8	5%	24	11%
<i>Withdrew Application</i>	22	19%	8	5%	14	10%	10	9%	10	7%	12	7%	35	17%
<i>Pending Initial Determination</i>	0	0%	0	0%	1	1%	0	0%	4	3%	0	0%	0	0%
Program to Date														
Total Referrals	2,825		2,972		3,114		3,225		3,369		3,537		3,748	
Eligible Referrals	1,927	68%	2,039	69%	2,133	68%	2,217	69%	2,340	69%	2,494	71%	2,646	71%
Ineligible Referrals	433	15%	453	15%	477	15%	489	15%	495	15%	503	14%	527	14%

** New Referrals include all referrals received by the DAAS Intake and Screening Unit for CLF services at IOA in the six-month period.

Community Living Fund Six-Month Report

Referral Demographics	Jun-07	Dec-07	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	
Age (in years)																				
18-59	32%	31%	30%	31%	38%	32%	43%	48%	41%	47%	51%	47%	39%	48%	32%	37%	39%	43%	37%	
60-64	11%	13%	10%	11%	13%	13%	14%	11%	17%	12%	10%	14%	17%	17%	21%	18%	15%	13%	15%	
65-74	19%	22%	21%	20%	17%	21%	19%	16%	14%	20%	12%	18%	20%	18%	18%	22%	20%	22%	26%	
75-84	24%	21%	22%	24%	18%	20%	13%	17%	14%	11%	16%	12%	14%	9%	18%	14%	19%	13%	13%	
85+	14%	12%	17%	14%	14%	13%	10%	8%	8%	9%	11%	9%	9%	8%	10%	10%	6%	10%	8%	
Unknown	0%	1%	0%	0%	1%	0%	1%	0%	5%	1%	1%	1%	2%	1%	1%	0%	1%	0%	0%	
Ethnicity																				
White	34%	32%	30%	26%	36%	29%	30%	41%	47%	23%	25%	30%	31%	35%	37%	32%	39%	45%	37%	
African American	26%	25%	19%	21%	23%	18%	26%	16%	20%	30%	16%	21%	26%	23%	17%	22%	24%	28%	29%	
Latino	17%	14%	19%	15%	14%	13%	12%	15%	13%	14%	8%	9%	9%	12%	15%	15%	17%	13%	13%	
Chinese	12%	10%	8%	14%	7%	7%	6%	5%	3%	4%	4%	5%	6%	7%	10%	10%	7%	6%	7%	
Filipino	4%	6%	5%	6%	4%	2%	2%	1%	2%	3%	2%	1%	0%	1%	4%	4%	3%	2%	2%	
Other API	4%	2%	3%	5%	4%	1%	2%	2%	1%	2%	2%	3%	3%	1%	4%	8%	1%	3%	7%	
Other	2%	2%	2%	2%	6%	4%	2%	4%	3%	5%	2%	3%	3%	3%	4%	2%	3%	3%	3%	
Unknown	1%	9%	15%	11%	7%	25%	21%	15%	10%	19%	40%	28%	21%	17%	9%	7%	5%	1%	1%	
Language																				
English	68%	68%	68%	63%	76%	79%	78%	77%	83%	77%	83%	84%	78%	81%	76%	78%	80%	85%	86%	
Spanish	13%	11%	15%	13%	10%	9%	11%	12%	8%	12%	8%	7%	8%	10%	11%	10%	12%	7%	5%	
Cantonese	10%	7%	5%	9%	5%	6%	7%	3%	2%	6%	4%	4%	7%	6%	7%	8%	7%	5%	8%	
Mandarin	2%	1%	2%	2%	3%	1%	1%	0%	0%	0%	1%	1%	1%	1%	2%	0%	0%	1%	0%	
Russian	3%	0%	1%	1%	1%	1%	2%	1%	0%	2%	1%	1%	1%	1%	2%	0%	1%	1%	1%	
Tagalog	1%	4%	2%	5%	0%	2%	2%	0%	1%	2%	2%	0%	0%	0%	0%	0%	0%	0%	2%	
Vietnamese	1%	0%	1%	1%	0%	0%	0%	0%	2%	0%	2%	0%	1%	0%	0%	3%	1%	0%	0%	
Other	2%	7%	6%	6%	4%	2%	1%	6%	4%	1%	0%	3%	4%	1%	1%	1%	1%	1%	0%	
Gender																				
Male	38%	47%	47%	49%	41%	44%	53%	49%	66%	60%	55%	63%	61%	60%	61%	56%	58%	58%	60%	
Female	59%	50%	50%	50%	54%	53%	43%	45%	32%	39%	44%	37%	38%	40%	38%	44%	42%	40%	40%	
Transgender MtF	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	2%	0%	
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Unknown	3%	2%	4%	1%	5%	3%	4%	6%	2%	1%	1%	0%	1%	1%	0%	0%	0%	1%	0%	
Sexual Orientation																				
Heterosexual	33%	36%	36%	40%	41%	39%	40%	29%	31%	44%	33%	40%	34%	31%	33%	42%	51%	46%	48%	
Gay/Lesbian/Same Gender-Loving	1%	0%	3%	3%	2%	2%	3%	4%	6%	3%	7%	7%	6%	5%	6%	3%	4%	8%	8%	
Bisexual	0%	0%	0%	0%	0%	0%	0%	1%	1%	1%	0%	2%	1%	0%	0%	1%	1%	0%	0%	
Declined to State	5%	2%	3%	3%	1%	2%	1%	1%	1%	0%	1%	2%	3%	1%	1%	2%	0%	2%	0%	
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Unknown	62%	62%	59%	54%	56%	56%	56%	65%	61%	51%	60%	50%	56%	63%	59%	54%	44%	43%	44%	

Community Living Fund Six-Month Report

Referral Demographics (cont.)	Jun-07	Dec-07	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	
Zipcode																				
94102 Hayes Valley/Tenderloin	14%	11%	8%	10%	9%	10%	9%	12%	11%	10%	13%	8%	36%	9%	17%	14%	13%	16%	17%	
94103 South of Market	11%	9%	8%	9%	9%	6%	9%	6%	6%	7%	9%	3%	3%	5%	5%	5%	8%	9%	9%	
94107 Potrero Hill	4%	4%	4%	1%	2%	2%	2%	0%	1%	0%	1%	2%	1%	3%	0%	2%	1%	1%	1%	
94108 Chinatown	1%	1%	1%	1%	0%	1%	0%	1%	0%	0%	1%	1%	0%	1%	1%	0%	1%	1%	1%	
94109 Russian Hill/Nob Hill	8%	10%	8%	9%	10%	10%	7%	10%	9%	5%	7%	6%	4%	3%	7%	7%	5%	9%	9%	
94110 Inner Mission/Bernal Heights	6%	11%	12%	12%	11%	7%	5%	6%	3%	4%	4%	10%	4%	5%	6%	7%	4%	0%	8%	
94112 Outer Mission/Excelsior/Ingleside	6%	6%	4%	7%	5%	7%	5%	4%	3%	4%	3%	10%	2%	2%	2%	5%	8%	4%	3%	
94114 Castro/Noe Valley	1%	2%	2%	2%	2%	2%	3%	2%	5%	0%	1%	1%	1%	1%	1%	0%	2%	2%	2%	
94115 Western Addition	7%	5%	7%	8%	5%	6%	5%	4%	7%	9%	5%	3%	3%	4%	4%	3%	6%	5%	6%	
94116 Parkside/Forest Hill	4%	5%	11%	12%	17%	12%	26%	25%	21%	23%	21%	34%	21%	23%	18%	23%	26%	21%	11%	
94117 Haight/Western Addition/Fillmore	3%	3%	2%	3%	2%	3%	1%	3%	1%	0%	3%	1%	1%	3%	2%	4%	1%	2%	3%	
94118 Inner Richmond/Presidio/Laurel	0%	2%	5%	1%	2%	1%	1%	2%	2%	2%	1%	2%	3%	1%	1%	2%	1%	2%	2%	
94121 Outer Richmond/Sea Cliff	4%	1%	3%	2%	2%	3%	1%	4%	0%	0%	1%	1%	1%	3%	2%	2%	1%	1%	1%	
94122 Sunset	2%	2%	2%	3%	5%	2%	2%	1%	3%	2%	1%	1%	3%	5%	7%	3%	3%	5%	3%	
94123 Marina/Cow Hollow	1%	2%	2%	1%	1%	0%	2%	0%	0%	0%	2%	0%	1%	1%	1%	0%	1%	2%	0%	
94124 Bayview/Hunters Point	9%	8%	5%	6%	7%	10%	4%	6%	5%	6%	6%	6%	4%	7%	4%	7%	1%	5%	7%	
94127 West Portal/St. Francis Wood	1%	1%	2%	1%	1%	1%	1%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%	1%	
94129 Presidio	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	
94130 Treasure Island	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%	1%	0%	0%	
94131 Twin Peaks/Diamond Hts/Glen Park	1%	0%	4%	1%	0%	3%	1%	2%	2%	1%	3%	1%	0%	1%	3%	3%	1%	0%	0%	
94132 Stonestown/Lake Merced	2%	2%	2%	1%	1%	1%	4%	0%	3%	2%	1%	0%	0%	3%	2%	1%	2%	1%	2%	
94133 North Beach Telegraph Hill	5%	2%	2%	3%	2%	3%	3%	3%	1%	2%	2%	2%	3%	2%	4%	2%	1%	3%	1%	
94134 Visitacion Valley	5%	5%	4%	3%	2%	3%	4%	1%	1%	1%	0%	3%	1%	5%	3%	5%	4%	3%	4%	
Unknown/Other	7%	7%	3%	4%	5%	6%	7%	5%	14%	23%	13%	5%	7%	15%	9%	5%	7%	11%	9%	
Referral Source = Laguna Honda Hospital/TCM	4%	10%	9%	13%	18%	14%	26%	31%	27%	30%	30%	47%	37%	43%	32%	42%	44%	31%	30%	

Community Living Fund Six-Month Report

Services Needed at Intake (Self-Reported)	Jun-07	Dec-07	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16
Case Management	12%	26%	31%	52%	52%	43%	67%	58%	81%	66%	50%	68%	61%	74%	60%	56%	75%	75%	68%
In-Home Support	33%	30%	48%	43%	47%	39%	51%	58%	61%	58%	47%	56%	42%	52%	44%	39%	56%	54%	54%
Housing-related services	20%	23%	13%	27%	41%	22%	34%	49%	38%	40%	34%	32%	28%	35%	35%	25%	43%	46%	41%
Money Management	11%	7%	4%	26%	27%	21%	30%	36%	35%	29%	20%	33%	22%	32%	21%	20%	32%	26%	21%
Assistive Devices	32%	16%	12%	27%	27%	23%	27%	23%	22%	24%	19%	19%	17%	22%	27%	20%	30%	25%	27%
Mental health/Substance Abuse Services	9%	1%	3%	23%	19%	24%	26%	36%	30%	31%	32%	35%	26%	37%	25%	23%	28%	32%	30%
Day Programs	14%	4%	4%	30%	26%	23%	25%	11%	26%	26%	21%	20%	15%	19%	16%	13%	18%	13%	20%
Food	6%	4%	4%	17%	16%	11%	23%	26%	25%	23%	23%	22%	28%	24%	23%	24%	36%	36%	29%
Caregiver Support	8%	2%	3%	15%	23%	18%	17%	23%	18%	19%	10%	15%	10%	12%	15%	14%	15%	18%	19%
Home repairs/Modifications	9%	9%	6%	13%	18%	17%	15%	19%	21%	19%	13%	23%	14%	18%	24%	17%	18%	18%	20%
Other Services	29%	34%	35%	8%	9%	18%	11%	11%	5%	13%	9%	5%	9%	11%	16%	11%	14%	17%	

Performance Measures	Jun-07	Dec-07	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	
Active Performance Measures																				
Percent of CLF clients with 1 or less acute hospital admissions in six month period																			93%	89%
Percent of care plan problems resolved on average after first year of enrollment in CLF																			55%	61%
Archived Performance Measures																				
Percentage of CLF clients who have successfully continued community living for a period of at least six months:																				
Formerly institutionalized clients		74%	73%	76%	70%	80%	80%	81%	76%	79%	77%	82%	82%	84%						
Clients previously at imminent risk of nursing home placement		76%	76%	76%	74%	82%	82%	80%	82%	81%	83%	80%	82%	83%						
Target		70%	70%	70%	70%	75%	75%	75%	75%	80%	80%	80%	80%	80%						
Percentage of CLF clients who had successfully continued community living for six months or more by the time of disenrollment.	73%	73%	63%	79%	76%	82%	74%	73%	88%	88%	93%	90%	91%	91%						

Community Living Fund Six-Month Report

Expenditures	Dec-14	Jun-15	Dec-15	Jun-16	Project to Date
IOA Contract					
Purchase of Service *	\$ 612,955	\$ 637,438	\$ 549,540	\$ 779,848	\$ 10,708,636
CBAS Appeals (incl. indirect) and repayment	\$ -			\$ -	\$ 359,176
CBAS Assessments for SF Health Plan	\$ 65,998	\$ 69,599	\$ 69,780	\$ 69,435	\$ 528,305
GRACE Project	\$ -	\$ -	\$ -	\$ -	\$ 96,315
Case Management	\$ 577,605	\$ 613,817	\$ 655,431	\$ 736,438	\$ 10,469,943
Capital & Equipment	\$ -	\$ -	\$ -	\$ 1,289	\$ 178,717
Operations	\$ 198,881	\$ 201,198	\$ 188,684	\$ 206,233	\$ 3,186,112
Indirect	\$ 122,331	\$ 129,595	\$ 134,261	\$ 148,138	\$ 1,561,577
CCT Reimbursement	\$ (13,260)	\$ (22,580)	\$ (21,070)	\$ (24,945)	\$ (735,011)
Medication Management (FY1011 only)	\$ -	\$ -	\$ -	\$ -	\$ 28,077
SF Health Plan Reimbursement for CBAS		\$ (202,840)	\$ -	\$ (201,520)	\$ (774,000)
<i>Subtotal</i>	\$1,564,510	\$1,426,227	\$1,576,626	\$ 1,714,916	\$ 25,607,847
DPH Work Orders					\$ -
Health at Home					\$ 1,055,945
RTZ – DCIP	\$ 40,000	\$ 80,000	\$ 30,000	\$ 66,000	\$ 816,000
DAAS Internal (Salaries & Fringe)	\$ 182,115	\$ 157,932	\$ 223,855	\$ 246,388	\$ 3,367,507
Homecoming Services Network & Research (SFSC)	\$ 25,582	\$ 24,418	\$ -	\$ -	\$ 274,575
Emergency Meals (Meals on Wheels)	\$ 33,247	\$ 58,556	\$ 29,864	\$ 25,435	\$ 807,029
MSSO Consultant (Meals on Wheels)		\$ 138,435	\$ 11,276	\$ 50,000	\$ 199,711
IT Contractor					\$ 298,270
Case Management Training Institute (FSA)	\$ 47,638	\$ 55,254	\$ 78,689	\$ 56,211	\$ 633,344
IHSS Share of Cost				\$ -	\$ 93,454
Grand Total	\$1,893,092	\$1,940,822	\$1,950,310	\$ 2,158,950	\$ 33,153,682
	FY1415	FY1516	Project to Date		
Total CLF Fund Budget***	\$ 4,032,139	\$ 4,832,189	\$ 35,549,998		
% DAAS Internal of Total CLF Fund**	10%	10%	9%		
<p>* This figure does not match the figure in Section 4 of this report because this figure reflects the date of invoice to HSA, while the other reflects the date of service to the client.</p>					
<p>** According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of the total annual fund.</p>					
<p>*** FY14/15 Budget includes \$200K of one-time addback funding for Management Services Organizations project that will be spent outside of CLF, which will not be included in the cost per client.</p>					

Community Living Fund Six-Month Report

CLF @ IOA Purchased Services	Jun-13		Dec-13		Jun-14		Dec-14		Jun-15		Dec-15		Jun-16		Project-to-Date	
	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients
Total	\$ 509,928	127	\$ 506,193	131	\$ 625,094	149	\$ 640,169	114	\$ 586,054	118	\$ 567,720	134	\$ 731,219	145	\$ 10,667,158	1,099
Home Care	\$ 175,908	18	\$ 213,393	27	\$ 292,821	32	\$ 311,058	27	\$ 235,001	27	\$ 221,907	35	\$ 324,564	35	\$ 4,354,434	241
Board & Care	\$ 223,632	26	\$ 210,304	24	\$ 196,095	22	\$ 242,162	21	\$ 231,153	20	\$ 230,879	19	\$ 264,758	23	\$ 3,578,918	59
Rental Assistance (General)	\$ 33,302	30	\$ 32,215	31	\$ 36,801	36	\$ 25,515	21	\$ 23,417	17	\$ 35,003	25	\$ 39,901	27	\$ 800,705	354
Non-Medical Home Equipment	\$ 21,557	35	\$ 21,705	31	\$ 24,651	40	\$ 15,390	25	\$ 19,684	29	\$ 25,675	41	\$ 13,503	31	\$ 531,313	648
Housing-Related	\$ 1,241	5	\$ 1,300	7	\$ 2,971	7	\$ 592	5	\$ 1,310	2	\$ 9,380	8	\$ 47,612	13	\$ 322,805	283
Assistive Devices	\$ 42,068	19	\$ 9,954	17	\$ 56,029	44	\$ 37,605	22	\$ 69,163	35	\$ 31,096	31	\$ 14,704	51	\$ 533,429	450
Adult Day Programs	\$ -	0	\$ -	0	\$ -	0	\$ -	0	\$ -	0	\$ -	-	\$ -	-	\$ 109,685	18
Communication/Translation	\$ 1,746	22	\$ 4,189	29	\$ 3,195	22	\$ 3,662	19	\$ 2,453	22	\$ 6,205	30	\$ 10,393	30	\$ 92,160	279
Respite	\$ -	0	\$ -	0	\$ -	0	\$ -	0	\$ -	0	\$ -	-	\$ -	-	\$ 37,948	8
Health Care	\$ 516	2	\$ 2,889	5	\$ 793	4	\$ -	0	\$ -	0	\$ -	-	\$ 2,567	1	\$ 91,206	93
Other Special Needs	\$ 1,282	3	\$ 1,110	4	\$ 1,037	4	\$ -	0	\$ 41	2	\$ 1,645	3	\$ 965	2	\$ 34,601	88
Counseling	\$ 7,169	23	\$ 6,401	24	\$ 9,642	31	\$ 2,950	9	\$ 3,450	8	\$ 3,600	12	\$ 6,525	19	\$ 89,236	129
Professional Care Assistance	\$ -	0	\$ 1,017	1	\$ 120	1	\$ -	0	\$ -	0	\$ -	-	\$ -	-	\$ 20,418	15
Habilitation	\$ -	0	\$ -	0	\$ -	0	\$ -	0	\$ 150	1	\$ 150	1	\$ 2,250	2	\$ 22,788	10
Transportation	\$ 1,291	7	\$ 1,271	6	\$ 383	6	\$ 508	9	\$ 202	8	\$ 1,097	14	\$ 3,476	15	\$ 21,076	119
Legal Assistance	\$ -	0	\$ -	1	\$ 100	2	\$ 700	1	\$ 5	1	\$ 548	1	\$ -	-	\$ 6,561	19
Others	\$ 216	3	\$ 446	3	\$ 458	4	\$ 27	3	\$ 25	2	\$ 535	3	\$ -	-	\$ 19,876	48

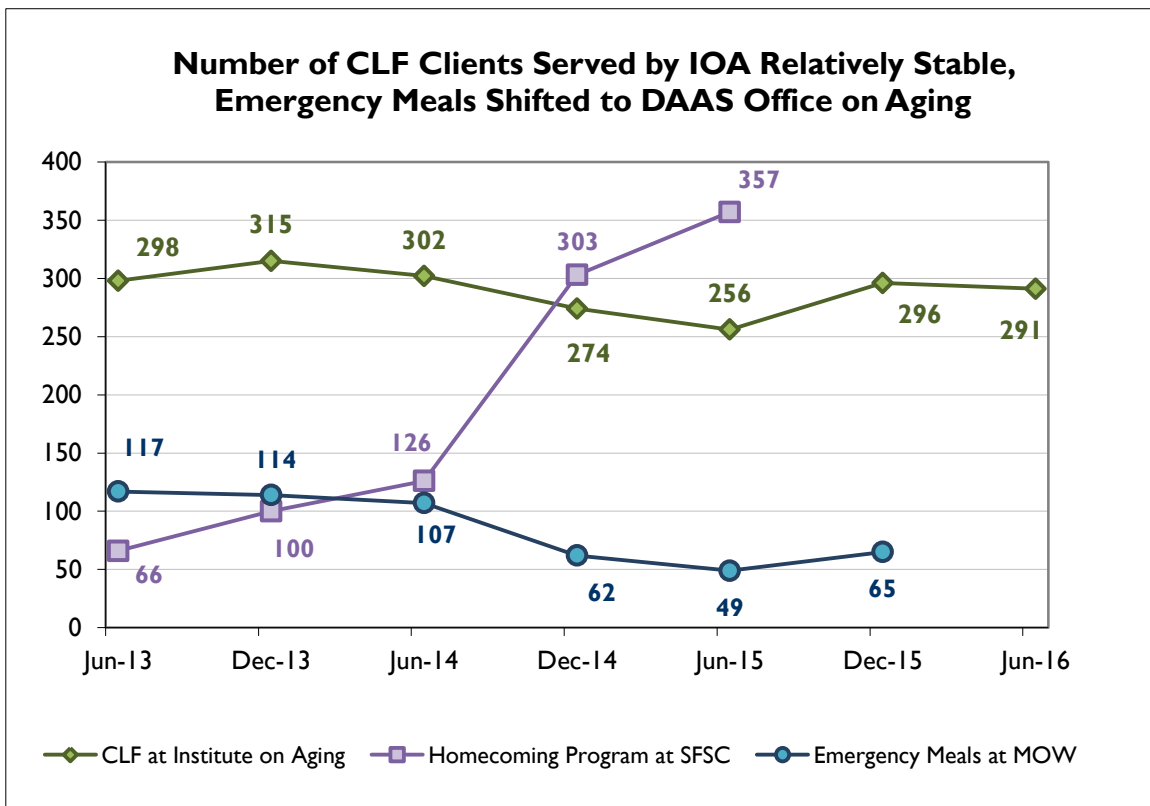
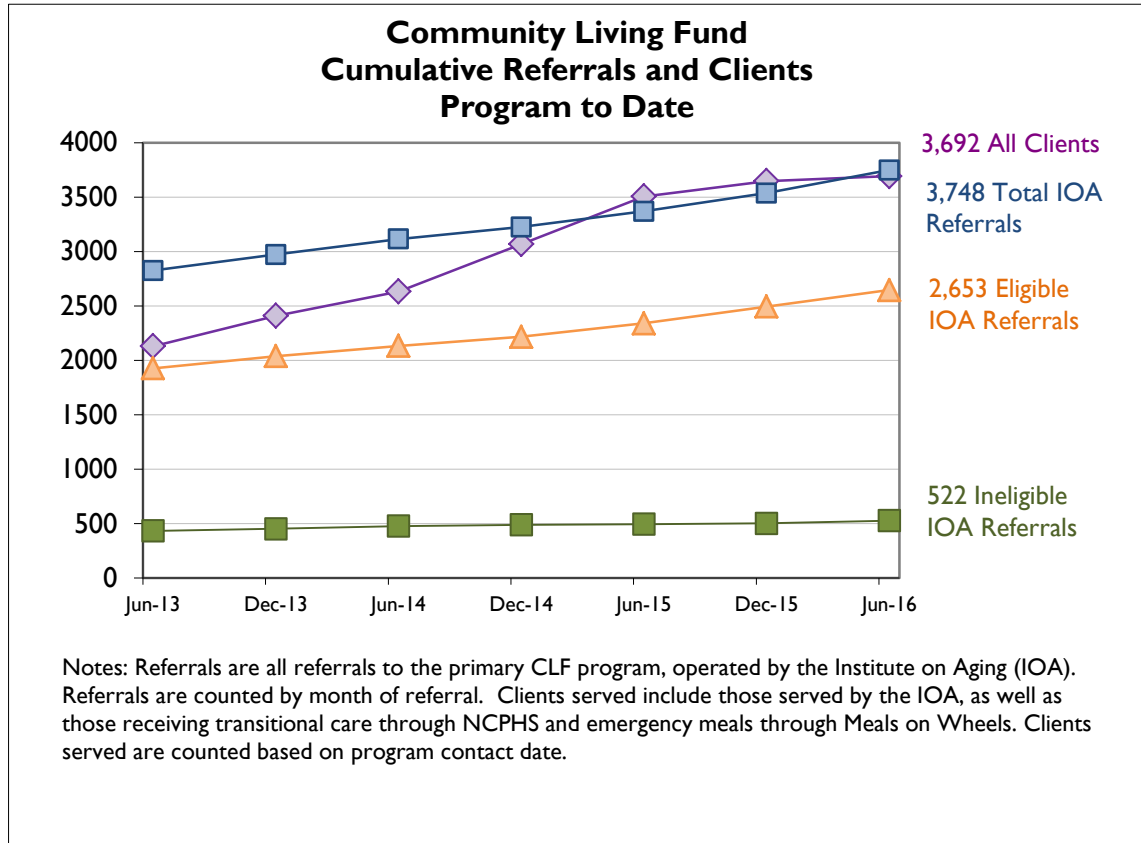
Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases. The Medical Services purchase category was incorporated into Health Care in June 2016.

Client counts reflect unique clients with any transaction of that type.

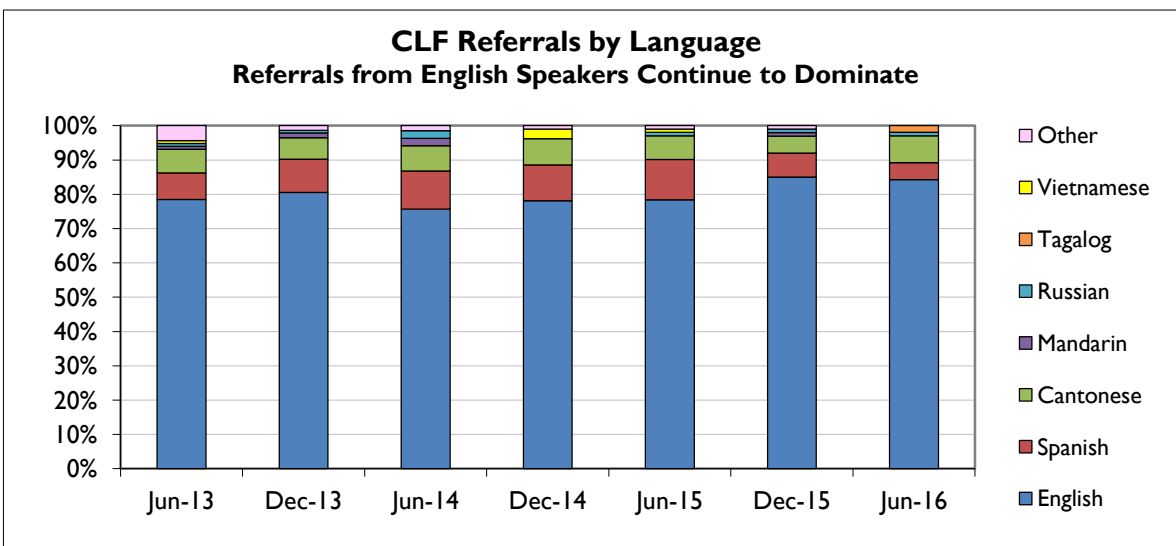
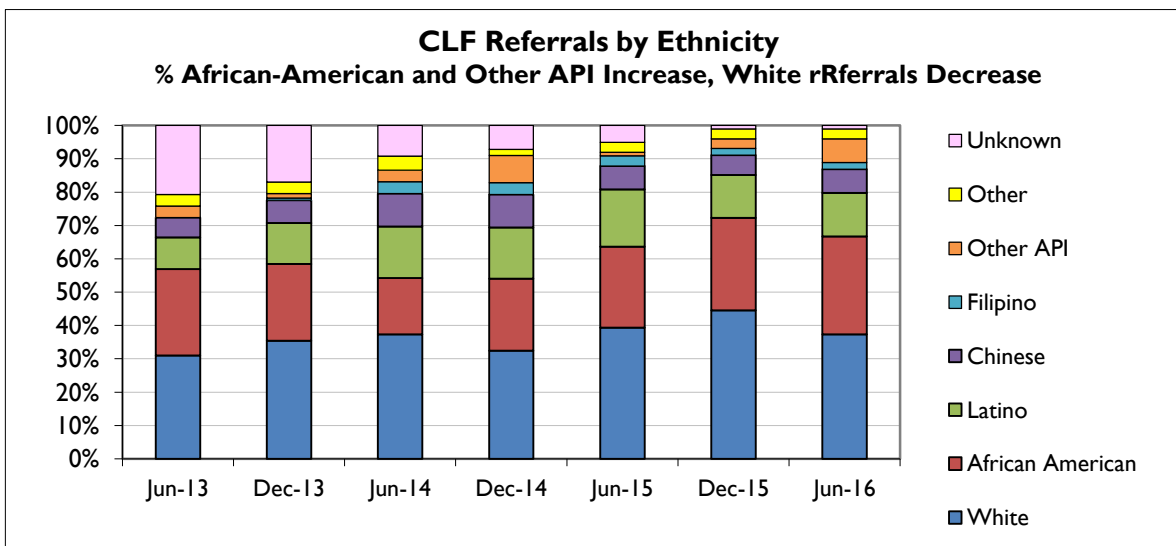
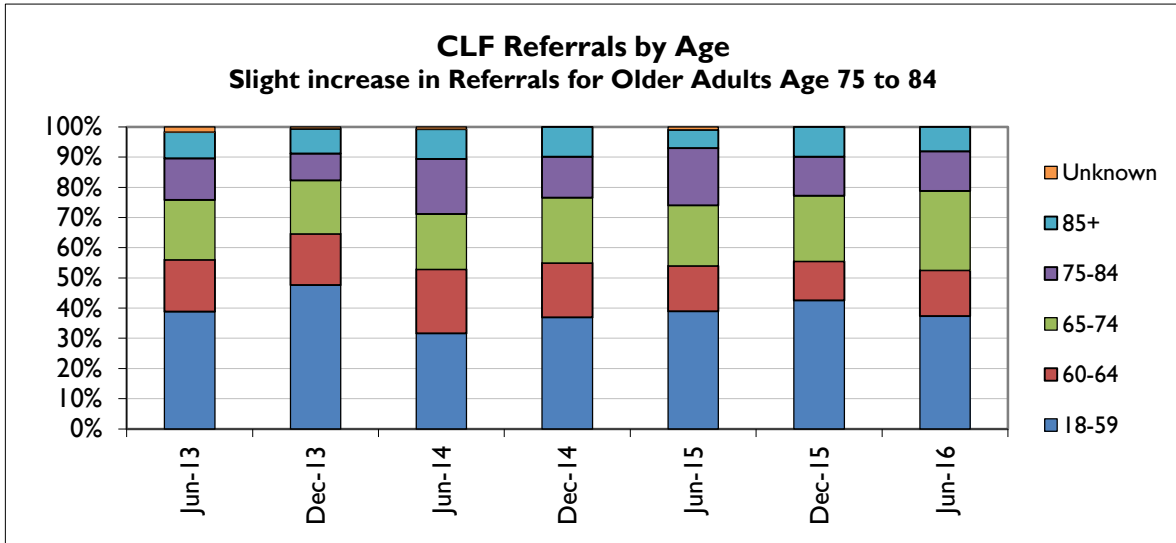
Homecoming @ SFSC Purchases	Jun-13		Dec-13		Jun-14		Dec-14		Jun-15		Dec-15		Jun-16		Project-to-Date	
	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%
Total	\$ 9,389		\$ 10,579		\$ 8,305		\$ 22,245		\$ 21,233		\$ 199,132	
Housing-related services	\$ -	0%	\$ 829	8%	\$ -	0%	\$ -	0%	\$ -	0%	\$ 74,318	37%
Medical/Dental items & services	\$ 198	2%	\$ 935	9%	\$ 836	10%	\$ 3,136	14%	\$ 8,177	39%	\$ 23,443	12%
In-home support	\$ -	0%	\$ -	0%	\$ -	0%	\$ -	0%	\$ -	0%	\$ 15,666	8%
Furniture and appliances	\$ 3,756	40%	\$ 2,996	28%	\$ 763	9%	\$ 535	2%	\$ 929	4%	\$ 16,949	9%
Food	\$ 100	1%	\$ 725	7%	\$ 950	11%	\$ 1,723	8%	\$ 725	3%	\$ 8,999	5%
Assistive devices	\$ 5,016	53%	\$ 4,804	45%	\$ 4,136	50%	\$ 14,444	65%	\$ 8,039	38%	\$ 40,406	20%
Other goods/services	\$ 318	3%	\$ 290	3%	\$ 1,621	20%	\$ 2,407	11%	\$ 3,363	16%	\$ 19,351	10%

Note: CLF stopped funding transitional care purchases in FY 15-16

Community Living Fund Six-Month Report

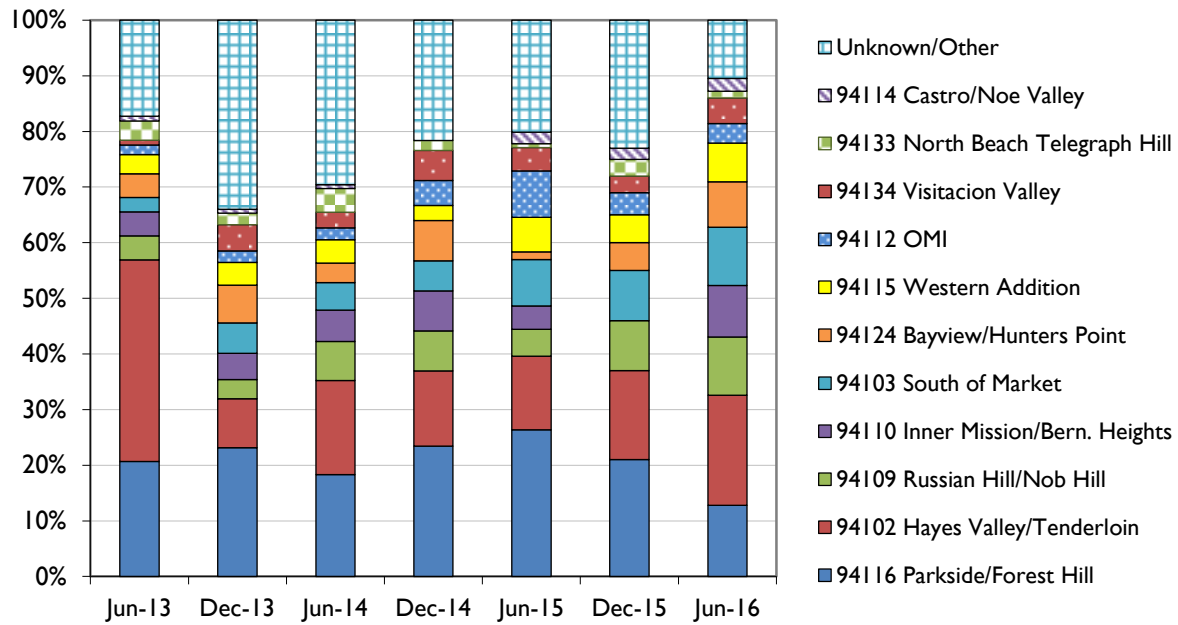


Community Living Fund Six-Month Report

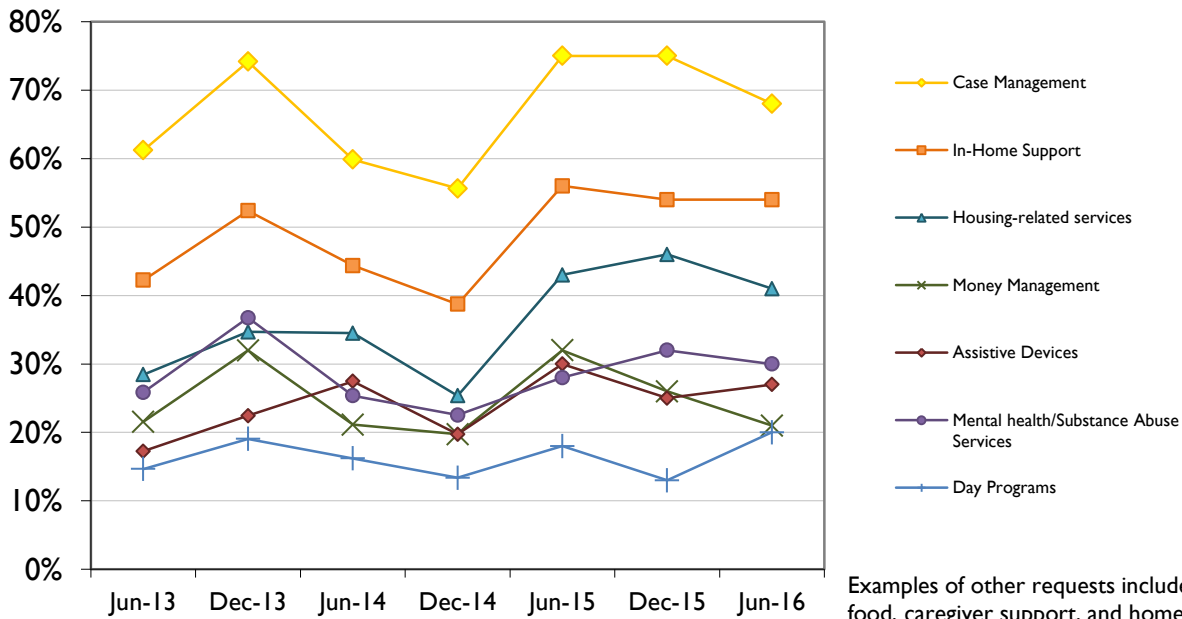


Community Living Fund Six-Month Report

CLF Referrals by Zip Code

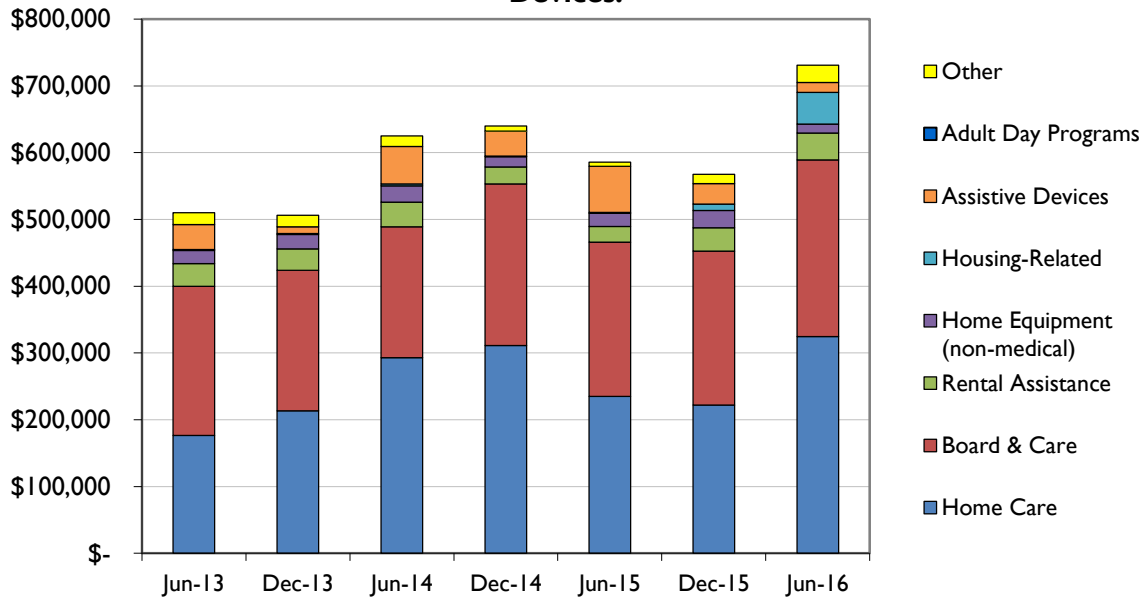


Self-Reported Need for Services at Referral Case Management, In-Home Support & Housing Remain Among the Most Frequent Requests

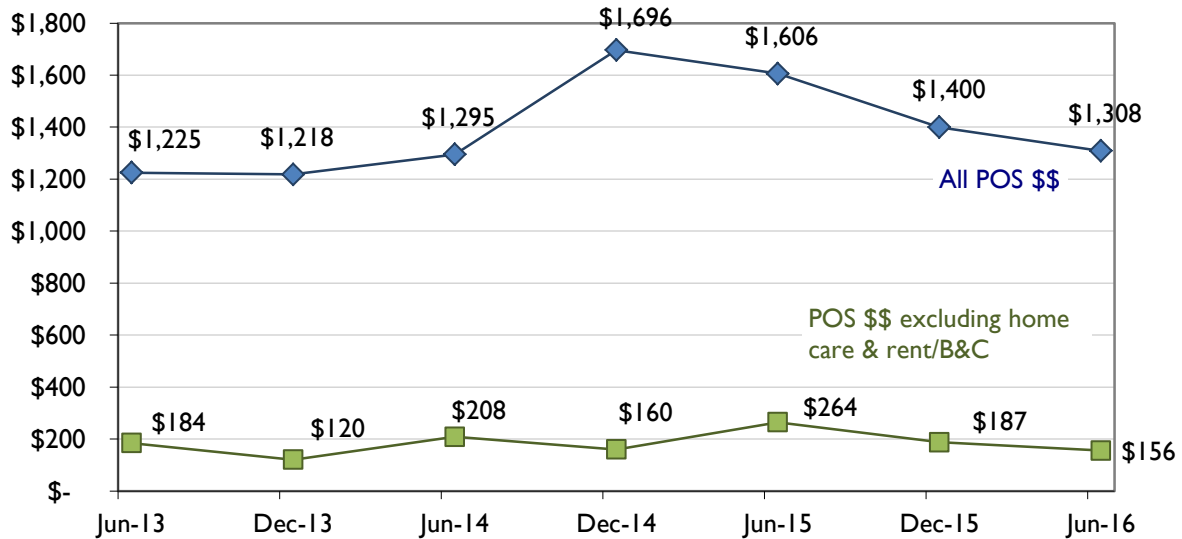


Community Living Fund Six-Month Report

Expenditures at CLF Increase by 29%. Large Increases in Spending on Home Care and Board & Care. Decrease in Spending on Assistive Devices.



Average Monthly Purchase of Service (POS) Cost Per Client for CLF Clients with Any Purchases: Overall rate, as well as spending rate excluding home care and B&C, decrease slightly.



Note: Purchases in this chart represent those from the Institute on Aging sub-program of CLF.

Community Living Fund Six-Month Report

**Homecoming Purchases:
This Transitional Care Program Ended in FY 14-15.
Included Here for Historical Purposes.**

