



London Breed, Mayor

Department of Human Services
 Department of Disability and Aging Services
 Office of Early Care and Education

Trent Rhorer, Executive Director

MEMORANDUM

TO: DISABILITY AND AGING SERVICES COMMISSION

THROUGH: SHIREEN McSPADDEN, EXECUTIVE DIRECTOR

FROM: CINDY KAUFFMAN, DEPUTY DIRECTOR
 JOHN TSUTAKAWA, DIRECTOR OF CONTRACTS

DATE: MAY 6, 2020

SUBJECT: GRANT MODIFICATIONS: **MULTIPLE GRANTEES FOR SERVICES FOR OLDER ADULTS AND ADULTS WITH DISABILITIES (SEE TABLE BELOW)**

MODIFICATION TERM: 7/1/19-6/30/20

TOTAL MODIFICATION AMOUNT:	<u>Modification</u> \$2,544,385		<u>Contingency</u> \$254,436		<u>Total</u> \$2,798,823
Funding Source	<u>County</u> \$962,516	<u>State</u> \$844,993	<u>Give 2SF</u> \$736,876	<u>Contingency</u> \$254,436	<u>Total</u> \$2,798,821
FUNDING PERCENTAGE	38%	33%	29%		100%

The Department of Disability and Aging Services (DAS) requests authorization to modify various grant agreements with multiple non-profit providers for the provision of services to older adults and adults with disabilities for the period of 7/1/19-6/30/20. The total of the modifications will be \$2,544,385 plus a 10% contingency for revised modification amount not to exceed \$2,798,821.

Agency	Program	19/20 Modification amount	Contingency	Total
Bayview Hunters Point Multipurpose Senior Services	Elder Nutrition Program (ENP) Congregate Meals	\$270,610	\$27,061	\$297,671
Project Open Hand	ENP Congregate Meals	\$618,248	\$61,824	\$680,072
Project Open Hand	Congregate Meals for Adults with Disabilities	\$215,664	\$21,566	\$237,230
San Francisco Marin Food Bank	Food Assistance Program	\$559,603	\$55,960	\$615,563
Self-Help for the Elderly	ENP Congregate Meals	\$434,623	\$43,462	\$478,085
Shanti Project	Care Navigation and Peer Support	\$330,637	\$33,063	\$363,700
Shanti Project	Isolation Prevention Services	\$115,000	\$11,500	\$126,500
Total		\$2,544,385	\$254,436	\$2,798,821

Background

With the Mayor's Declaration of a State of Emergency in February of 2020, the Department of Disability and Aging Services has been in a non-stop action mode to coordinate, modify, and position programs and resources to best serve older adults and adults with disabilities under constantly changing conditions. The Department and its network of community-based providers have worked to adjust service delivery practices to ensure the safety and health of staff and clients. With the start of the City's shelter-in-place orders, most DAS services were modified and new programs were developed in order to serve now even more hard to reach and vulnerable populations. The coronavirus event and its corresponding economic impacts have further driven need for DAS services, with increased demand in many program areas.

As part of the City's coronavirus response efforts, many DAS and Human Services Agency (HSA) staff have paused regular work duties in order to report to new responsibilities at the City's Emergency Operations Center (EOC) and the Human Services Agency Departmental Operations Center (HSA DOC). The majority of HSA Contract Dept staff, usually tasked with processing and supporting contracts on behalf of HSA and DAS, are deployed to EOC and DOC roles working in sourcing and purchasing of supplies critical to emergency efforts. In the context of this limited staffing, HSA and DAS are requesting approval of the contract modifications presented here in this abbreviated format.

The contract modifications presented today represent multiple modifications needed to support coronavirus response efforts, with an additional modification included from the unexpected

cancellation of the April DAS commission meeting. The nature of services to be supported through these modifications are described below.

Services to be Provided

Congregate Nutrition Services (Bayview Senior Services, Project Open Hand, Self-Help for the Elderly):

Congregate Meal programs historically provided meals at congregate sites at locations throughout the City, typically community centers, housing sites, and other shared public locations. Since March of 2020, congregate meal providers have modified services to provide a combination of to-go hot meals and frozen or chilled multi-pack meals depending on location and provider. For clients unable to access to-go meals or transport multi-packs, modifications to service by meal provider and site location staff allow for home delivery of these meals to as many clients as possible. These deliveries are completed via vehicle or walking delivery by paid staff and volunteers.

Modifications to provide additional funding to Bayview Senior Services, Project Open Hand, and Self-Help for the Elderly will help to support these ongoing efforts. Funds will be used to purchase food handling and preparation supplies to support to-go meal offerings, staffing and equipment to expand capacity for services, support increased food costs, and support an estimated 75,000 additional meals to be provided through June 30, 2020.

Food Assistance Program (San Francisco Marin Food Bank):

The SF Marin Food Bank's Food Assistance Program provides weekly supplemental food to older adults and adults with disabilities through provision and delivery of food bags. The Food Assistance Program increases the availability and accessibility to produce and other food products to targeted populations and geographic regions of the City. Participation in the program helps to ensure food security for clients, while assisting them in maintaining independence, quality of life, and self-sufficiency. SF Marin Food Bank's Food Assistance Program has seen a tremendous increase in demand since the start of the coronavirus event. Economic issues coupled with the City's shelter-in-place requirements have exacerbated the vulnerability of older adults and adults with disabilities while also creating increased challenges for effective and safe program administration.

Additional funding to the San Francisco Marin Food Bank will support changes to program offerings including newly incurred expenses related to safe packaging of food, expanding capacity for onboarding of much needed volunteers, rental of trucks and program equipment, and increased staffing to support overall program function. Funding will support an estimated additional 90,000+ food bags to be distributed to older adults and adults with disabilities from March through the end of June 2020.

Care Navigation and Peer Support (Shanti Project):

Shanti Project's Care Navigation and Peer Support program is designed to reach into the community and engage clients reluctant to seek DAS services with a goal to maximize their health, well-being, safety, and independence. The care navigation component utilizes paid staff

to assess client need and help with navigation of barriers to accessing needed services. In the complementary peer support component, trained volunteers are matched to clients and provide emotional and practical support from social visits to accompanying clients to appointments.

In response to the COVID-19 pandemic, Shanti Project has coordinated with DAS' 2 Gough Resource Hub to launch the Coronavirus Emergency Response Volunteer (CERV) Program. The program allows DAS social workers to coordinate with Shanti the matching of clients in need with a care navigator and a recruited and trained volunteer supported by Shanti to assist clients with grocery shopping, medication delivery, mail pickup and other needs. Since the CERV program launch at the end of March 2020, over 370 clients have been linked between DAS Resource Hub and a Shanti CERV care navigator. The CERV program is projecting service for over 700 clients by June 30, 2020.

Isolation Prevention Services for LGBTQ+ Older Adults and Adults with Disabilities (Shanti Project):

Shanti Project's DAS funded isolation prevention services program for LGBTQ+ adults was launched in 2016. The program started as a result of the City's LGBT Aging Task Force report, identifying higher rates of social isolation (and as a result poorer health outcomes) for LGBTQ+ populations in the City. The program model utilizes care navigators coupled with peer support volunteers to support socially isolated clients and encourage their engagement in activities designed to improve health and well-being.

The funding needed today is being utilized to fill the previous' years Board of Supervisors add-back funding which was one-time-only funding. The additional funds are supporting a collaboration between Shanti Project and Openhouse to provide additional wellness activities and support to participants in the isolation prevention services program. With the start of social distancing and shelter-in-place efforts, these activities have transitioned to online, virtual efforts including virtual field trips and exercise classes.

Selection

All grantees were selected through a competitive procurement process, with the exception of the San Francisco-Marin Food Bank's Food Assistance Program. San Francisco-Marin Food Bank is a grantee through the City's sole source process due to being the only food bank in San Francisco that is able to provide the grant-funded services.

Funding

Modification funding is provided through a mix of Federal, State, local Dignity Fund, and donated funds provided through the City operated Give2SF Covid-19 Response and Recovery Fund.