

DIGNITY FUND OVERSIGHT AND ADVISORY COMMITTEE

November 15, 2021 3:00 p.m. to 5:00 p.m.

Via Zoom Conference Call

Minutes

Attending: Marcy Adelman, Margy Baron, Ramona Davies, Wanda Jung, Martha Kunuzan, Jessica Lehman, Elinor Lurie, Sandy Mori, Allen Ng, Beverly Taylor, Monique Zmuda, Melissa McGee (DAS), Niquelle Warren (DAS)

Call to Order: Ms. Davies called the meeting to order at 3:05 p.m.

Roll Call: Ms. McGee called roll.

Approval of the Agenda: Members approved the OAC meeting agenda for November 15, 2021 with the addition of discussion in regards to future OAC meeting dates.

Approval of the Minutes: Members approved the October 25, 2021 meeting minutes with the friendly amendments.

Service Providers Working Group

The report includes the Service Providers Working Group (SPWG) work with the Resource Development Association (RDA) on the Community Needs Assessment process.

The process was started with the key informative interview with Ms. Hinze and Mr. Gallagher and a representative of Resource Development Association (RDA) on October 8. On October 27, the Service Providers Working Group (SPWG) met with the Resource Development Association (RDA) representative for 1 ½ hour in full group and in break-out groups during the Dignity Fund Coalition meeting.

Below is a list of emergency needs that have been brought forth due to the changing circumstances with COVID:

- Challenges of hybrid working environment for both staff and participants. No expectations that hybrid working environment is going away and the Service Providers Working Group (SPWG) suggest focusing on this moving forward. There has been some value in the remote services as well.
- Staffing challenges, there is a need for support with recruitment and retention to maintain staffing levels. In terms of recruiting and replacing staff in San Francisco is difficult as it is and with COVID it has become a more serious challenge.
- Continuing and increasing needs of supportive remote services in tele health. It continues to be a serious need. The service delivery suspension and challenges to plan for the future. As guidance changes and the pandemic changes or doesn't change but it's really hard to make plans in advance for service delivery, given all the changes that occur.

- Transportation is a critical need moving forward, this is true for all the older adult programs and adult disability programs, especially with the capacity issues for transit drivers. There is a need to get drivers trained.
- Social Isolation has a continuing impact on participants and staff. The behavioral health issues are on a rise and there is an anticipation that this will continue.
- The Digital Divide, the lack of resources and unified planning around the Digital Divide is a critical need. There is also a need for more case management.
- Services development for long term survivors of HIV and some key issues are housing, isolation and healthcare.

2021-22 Dignity Fund Community Needs Assessment

Ms. McGee reports on the update on the various areas of the Dignity Fund Community Needs Assessment. The Dignity Fund Community Needs Assessment (DFCNA) had a listening session with the Service Providers Working Group (SPWG) and are moving on to other areas of community input. There are many opportunities for community input which include:

- The key informant interviews (KAI's), a number of people who were interviewed including the OAC and SPWG and the KAI's interviews has been completed.
- A community survey will be launched tomorrow, Tuesday, November 16, 2021, a flyer is being prepared and will be distributed, posted on social media and will have information about accessing the survey. The survey will be translated in eight (8) languages. The survey will also be in paper version both English and translated for opportunities for everyone.
- The Dignity Fund Community Needs Assessment (DFCNA) will be conducting eleven (11) virtual community forums and five (5) in person community forums. The eleven (11) virtual forums will be district specific (identified) but anyone can attend any virtual forum or district identified. Information will go out about registering for the community forums and picking one you would like to attend and getting the link.
- The eleven (11) virtual community forums will run from 11/29 – 12/8 and immediately following will be the five (5) in-person community forums which will run from 12/9 – 12/15 and have identified five areas of the city and that's how it will be conducted. The locations will include: Jackie Chan Senior Center, Stonestown YMCA, Curry Senior Center, Mission Neighborhood Center and Bayview Senior Services. Everyone is welcome to attend anyone one of your choice. Proof of COVID-19 vaccination and facial mask required at all times during the session.
- In addition 15 focus groups that will be conducted starting 11/16 – 12/14. We're working with our community partners to identify people to attend the focus groups.
- HSA planning will be working on gathering information and getting numbers and reporting to the Resource Development Association (RDA).

DF Budget Report

Please see attached materials for Presentation of DF Budget Report

Dignity Fund FY20-21 Year-End Budget Update

- Dignity Fund FY20-21 Budget by Sources \$152.7 Million
 - State/Federal Grants \$9.9M 6%
 - Accumulated Savings \$11.5M 8%
 - DF Baseline \$50M 33%
 - Supplemental General Fund \$26.6M 17%
 - Great Plates Delivered Funding \$55M 36%
 - Staff & Administration \$5M 3%
 - Interdepartmental Services \$3.6M 2%
 - CBO Contracts \$89.4M 59%
 - Great Plates Contracts \$55M 36%

- Dignity Fund Eligible FY20-21 Contracts by Service Area \$87 Million
 - *Excluding Great Plates
 - Self-Care & Safety \$4.4M 5%
 - Access & Empowerment \$7M 8%
 - Administration \$0.5M 1%
 - Caregiver Support \$3M 3%
 - Case Management & Care Navigation \$11.3M 13%
 - Community Connection & Engagement \$17.3M 20%
 - Housing Support \$8.8M 10%
 - Nutrition & Wellness \$34.7M 40%

- Dignity Fund FY20-21 Available for Contracts & Contracted
 - *Excluding Great Plates
 - \$89 Available for Contracts
 - \$87 Contracted

- Dignity Fund FY20-21 Contracted & Spent
 - *Excluding Great Plates
 - \$87 Contracted
 - \$82 Spent

- FY20-21 DF Remaining Balances & Committed Funds
 - *Total Remaining Balance
 - Allocated/Committed 11,093,562
 - Available Balance (116,518)
 - *Includes one-time savings to be spent over multiple years

Public Comment. APILO is exploring their own digital survey to evaluate the access to legal services for those with language and cultural barriers. Emerging issues includes the decrease of

services to API seniors, housing and responding to API Hate. Also concerned with capacity and many of the issues raised by others. Please be informed that the courts are now beginning to open up and deal with backlog cases. Non-Governmental Organizations (NGO's) are in the process of renewing union contracts. Given the challenge and importance of reaching people with disabilities we really should plan ahead and make sure we hear from people. Some seniors and people with disabilities do not have a tablet device etc. to be able to do the survey. Let's remind people to be mindful of equality and inclusion in for BIPOC in determining how funds are allocated in a timely fashion. It is unclear about language and cultural needs of immigration and legal services. There is a need to include the population needs for older adults with HIV.

Announcements – The Senior and Disability Action (SDA) is hosting their very first free wheelchair repair clinic on Friday, December 3, 2021 from 10 am – 1 pm at the Clementina Towers, 320 Clementina Street. Open to all includes food and music.

Next meeting: Monday, 1/24/22 3:00 p.m. to 5:00 p.m.

Via Zoom Conference Call