

SAN FRANCISCO HUMAN SERVICES COMMISSION
M I N U T E S
March 23, 2017 Regular Meeting

The regular monthly meeting of the Human Services Commission was held on Thursday, March 23, 2017, in the Ronald H. Born Auditorium at 170 Otis Street, San Francisco.

MEMBERS PRESENT SCOTT KAHN, President
 JAMES MC CRAY, Vice President
 RITA SEMEL
 GEORGE YAMASAKI, JR.

MEMBERS ABSENT PABLO STEWART, M.D. (Excused)

OTHERS PRESENT Trent Rhorer, Executive Director - Department of Human Services
 Louise Rainey, Secretary – Human Services Commission
 Noelle Simmons, Deputy Director – Economic Support and Self Sufficiency
 Susie Smith, Deputy Director – Policy and Planning
 Other department staff and interested citizens

ROLL CALL President Kahn called the meeting to order at 9:40 a.m., noting the Commission was present with the exception of Commissioner Stewart who had been excused.

AGENDA On motion by Vice President McCray, seconded and carried unanimously, the Commission adopted the agenda amended as posted.

MINUTES On motion by Commissioner Semel, seconded and carried unanimously, the Commission approved the minutes of the February 16, 2017 special meeting as circulated.

EXECUTIVE DIRECTOR'S REPORT Executive Director Trent Rhorer furnished an update re the State and City's budget processes and program activities.

MARCH 2017 EMPLOYEE OF THE MONTH President Kahn presented the March 2017 Employee of the Month Award to Human Services Agency Fleet Manager Jeff Baquiran. Jeff's accomplishments include the implementation of the City Administrator's Vehicle Use Policy, the creation of a user-friendly reservation system for visitor parking, development of a green cleaning program for vehicles, and a mobile cleaning program for out-stationed vehicles. The award honors Alan for leading his team in improving the overall customer service of the Fleet Management Office and keeping HSA staff on the road in clean and safe vehicles. Jeff was presented an engraved desk clock and graciously accepted with thanks to all.

CONSENT CALENDAR On motion by Vice President McCray, seconded and carried unanimously, the Commission ratified actions taken by the Executive Director since the February 16, 2017 Special Meeting in accordance with Commission authorization of June 23, 2016:

1. Submission of requests to encumber funds in the amount of \$68,120 for purchase of services or supplies and contingency amounts;
2. Submission of 2 temporary positions for possible use in order to fill positions on a temporary basis;
3. Submission of 25 temporary appointments made during the period of 1.10.17 thru 2.7.17.
4. Submission of 2 temporary positions for possible use in order to fill positions on a temporary basis;
5. Submission of 54 temporary appointments made during the period of 2.8.17 thru 3.13.17.

PROCLAIMING APRIL 2017 AS CHILD ABUSE PREVENTION MONTH Family and Children's Services Program Director Tracy Burris and Child Abuse Prevention Center Representative Kyle Thomas presented a resolution urging the Commission to proclaim April 2017 as Child Abuse Prevention Month.

On motion by Commissioner Yamasaki, seconded and unanimously adopted, the Commission approved a resolution proclaiming April 2017 as Child Abuse Prevention Month as follows:

WHEREAS, Every child deserves a safe and happy childhood; yet, San Francisco continues to have one of the highest rates of child abuse in the Bay Area. While the widening economic divide in the City puts more children at risk for abuse, child abuse crosses all zip codes, socioeconomic levels, ethnicities, and family structures. Research shows that the impact of child abuse is devastating for individuals, families, and communities and costs San Francisco an estimated \$300 million for just one year of substantiated cases. Abused children are more likely to experience negative educational, health, and behavioral outcomes and are more likely to be involved in risky behaviors and criminal activities as adults; and

WHEREAS, Together with the San Francisco Child Abuse Prevention Center, we are making important progress in ending abuse. With many years of strong collaboration among the community, San Francisco has created an important network of programs and policies that prevent child abuse and improve the response when abuse does happen. Despite these efforts, there are still over 5,400 reports of child abuse in San Francisco each year. We all have responsibility for our city's children, and each one of us has the power to protect kids in our community; and

WHEREAS, Child Abuse Prevention Month, first declared in 1983 by presidential proclamation, seeks to raise awareness about child abuse and its prevention and acknowledge the many accomplishments of families and communities working together to keep children safe and families healthy. Since 1989, a blue ribbon has stood as the symbol of child abuse prevention, after a grandmother who sought to memorialize the grandson she had lost to abuse, tied a blue ribbon to her car antennae. Like this grandmother, we cannot let up -- not when children are still growing up looking for a lifeline, and not when more than half a million young people in the United States are robbed of their basic right to safety every year; and now, therefore, be it

RESOLVED, That the Human Services Commission recognizes April 2017 as Child Abuse Prevention Month. And comes together with the San Francisco Child Abuse Prevention Center to shine a light on child abuse, build a community to protect all of our City's children, and stand up for vulnerable children. It is time for us to ensure that all children are protected; and be it

FURTHER RESOLVED, That the San Francisco Human Services Commission at its meeting held March 23, 2017, hereby proclaims the month of April 2017 as Child Abuse Prevention Month; and be it

FURTHER RESOLVED, That the San Francisco Human Services Commission respectfully requests that the City and County of San Francisco Board of Supervisors and Mayor Edwin M. Lee proclaim the month of April 2017 as Child Abuse Prevention Month.

SAN FRANCISCO
HUMAN SERVICES
AGENCY WEBSITE
REDESIGN UPDATE AND
DEMONSTRATION

Human Services Agency Director of Communications Chandra Johnson and Exygy Representative Jake Levitas presented an update and demonstration of the redesigned Human Services Agency website.

JOBSNOW! PROGRAM
UPDATE

Deputy Director Noelle Simmons presented an overview of the JobsNOW! Program noting that the program was started in 2009 with American Reinvestment & Recovery Act stimulus funds to reduce unemployment and jumpstart the economy. Since that time, JobsNOW! made 19,025 placements and has grown to a \$25,000,000 program. The subsidized employment model gives clients skills and experience to compete successfully in the job market. Open primarily to CalWORKs and County Adult Assistance Program clients; special initiatives serve foster youth, public housing residents and young adults involved in the justice system. The program uses a tiered approach: a job for anyone, regardless of work experience, education or job skills.

Examining Clients' outcomes 2.5 years after exiting JobNOW!, among those who participated from July 2011 to June 2013: (a) 56% of participants had earnings 2.5 years after exiting JobsNOW!; (b) Average quarterly earnings steadily increased, from about \$4,300 in the quarter after exit to almost \$6,700 in the 10th quarter after exit (a 55% increase); (c) 78% of clients who had been on CalWORKs or the County Adult Assistance Program were no longer on cash assistance.

Krystal C. Morales, with the San Francisco Living Wage Coalition and a former CalWORKs participant, urged the Commission to improve and expand the Community Jobs Program to provide a path to family-supporting jobs for Welfare to Work Participants and unemployed San Franciscans.

Hallie Norene Boer with The Living Wage Coalition urged the Commission to improve and expand the Community Jobs Program to provide a path to family-supporting jobs for Welfare to Work Participants and unemployed San Franciscans.

Karl Kramer with the San Francisco Living Wage Coalition urged the Commission to improve and expand the Community Jobs Program to provide a path to family-supporting jobs for Welfare to Work Participants and unemployed San Franciscans.

Anne Jayne with Church Women United urged the Commission to improve and expand the Community Jobs Program to provide a path to family-supporting jobs for Welfare to Work Participants and unemployed San Franciscans.

Executive Director Rhorer commended Employment Services Manager James Whelly for his outstanding contributions to Subsidized Employment which stands as a testament to his skill and dedication.

LISA ELLIS

Senior Contract Manager David Flores presented the request to enter into a new contract with Lisa Ellis.

On motion by Vice President McCray, seconded and unanimously carried, the Commission granted authorization to enter into a new contract with LISA ELLIS for provision of Family and Children's Services Program Coordination and Support Services; during the period of March 1, 2017 through June 30, 2019; in the amount of \$205,333 plus a 10% contingency for a total contract amount not to exceed \$225,866.

ARRIBA JUNTOS

Welfare to Work Division Community Services Manager Bill Wedemeyer presented the request to enter into a new grant agreement with Arriba Juntos.

On motion by Commissioner Semel, seconded and unanimously carried, the Commission granted authorization to enter into a new grant agreement with ARRIBA JUNTOS for provision of Refugee Benefits Linkages; during the period of April 1, 2017 through September 30, 2018; in a grant amount of \$100,000 plus a 10% contingency for a total amount not to exceed \$110,000.

211 SAN DIEGO

CalFresh Program Manager Leo O'Farrell presented the request to renew the 211 San Diego grant.

On motion by Vice President McCray, seconded and unanimously carried, the Commission granted authorization to renew the grant with 211 SAN DIEGO for provision of CalFresh Benefits Linkages; during the period of March 1, 2017 through February 28, 2019; in the amount of \$477,192 plus a 10% contingency for a total grant amount not to exceed \$524,911.

PUBLIC COMMENT

President Kahn's call for public comment did not yield a response.

ADJOURNMENT

President Kahn adjourned the meeting at noon.

Louise Rainey, Commission Secretary
Human Services Commission