



SAN FRANCISCO
HUMAN SERVICES AGENCY



SFHSA Benefits 101: Helping Community Providers Connect People to Services and Benefits

October 27, 2022





SAN FRANCISCO
HUMAN SERVICES AGENCY

We serve 1 in 4 people in San Francisco

SAN FRANCISCO SOCIAL SAFETY NET:

Services, supports, and public benefits designed to meet the unique needs of low-income individuals, children and families, older adults, and adults with disabilities.



Trent Rhorer, SFHSA, Director

Agenda

- **SFHSA Overview** – Anna Pineda, SFHSA, Deputy Director of Economic Support & Self-Sufficiency
- **Legal Update on Immigrants and Public Benefits** – Erin Quinn, Immigrant Legal Resource Center, Staff Attorney
- **SFHSA Services and Benefits** – Anna Pineda, SFHSA, Deputy Director of Economic Support & Self-Sufficiency
- **SFHSA Services and Benefits for Older People and Adults with Disabilities** – Fanny Lapitan, Director, SFHSA, Department of Disability and Aging Services Benefits and Resources Hub
- **Immigrant Resources in San Francisco** – Richard Whipple, Acting Director and Jamie L. Richardson, Senior Communications Specialist, Office of Civic Engagement & Immigrant Affairs (OCEIA)
- **Q&A**



Our Agency Structure



Our Mission: SFHSA is committed to delivering essential services that support and protect people, families, and communities. We partner with neighborhood organizations and advocate for public policies to improve well-being and economic opportunity for all San Franciscans.

Programs and Services



Health Care Coverage
Medi-Cal



Nutrition
CalFresh



Cash
Assistance



Employment and
Education



Child Welfare
Adult Protective Services



Supportive
Housing



Older Adults
Adults with Disabilities





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Legal Update on Immigrants and Public Benefits

Erin Quinn, Immigrant Legal Resource Center, Staff Attorney



Immigrants Should Get the Help They Need!

- “Public Charge” rules do not change who is eligible for public benefits
- Public Charge rule only impacts those that are coming forward to get their green card or enter the U.S. :
 - U.S. citizens can use any benefit without fear
 - Permanent residents can use all programs they qualify for
 - It is okay for family members of immigrants to get benefits
 - There is no public charge test to become a citizen! You can use benefits and apply for citizenship
- Applying for benefits is not connected to Immigration Enforcement: putting your name on forms, enrolling in programs does not trigger immigration enforcement
- Most benefits are safe to use!
- General rule: if you qualify, you can use it



Public Charge

Learn more at [SFHSA.org/PublicCharge](https://sfhsa.org/PublicCharge)

Health, nutrition, and housing programs are safe to use for everyone

- If you are applying for a green card or entry into the country, the only programs considered under the public charge test are:
 - Cash assistance programs, such as CalWORKs, CAAP, and SSI
 - Institutional long-term care paid for by government
- Utilizing public benefits, including cash assistance and long term care, are not considered public charge for many types of immigrants: U and T visa holders, permanent residents, U.S. citizens, refugees, asylees and many more are eligible for benefits and do not face “public charge”

Free legal advice is available:

- Bay Area Legal Aid’s Legal Advice Line: (800) 551-5554
- [Immigrants.sfgov.org](https://immigrants.sfgov.org)



What about My Sponsor?

- Using benefits does NOT hurt your sponsor in California
- California does not have a system to require sponsors to “pay back” benefits used by a person that was sponsored
- A sponsor’s income can be factored into income eligibility. This is called “deeming”





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Health + Food

Anna Pineda, SFHSA, Deputy Director of Economic Support & Self-Sufficiency



Medi-Cal

- **Services Offered:**
 - Health coverage for medical, dental, vision, long-term care, substance abuse, mental health services
 - Warm linkage to Women, Infants, and Children (WIC)
- **General Eligibility Criteria:** Low-income individuals living in California

Applicants	Income/Resources Guidelines (2022)
Single adults 18-64 y/o	Maximum \$1,564/month; no resource limit
Adults 65+, visually impaired or with disabilities	Example: Maximum \$2,106/month for a household of 2 people Example: \$195,000 in resources for a household of 2 people
Families with children under 19 y/o	Example: Maximum \$4,060/month for a household of 2 people; no resource limit
Pregnant persons	Example: Maximum \$2,414/month for a single pregnant individual; no resource limit



CalFresh

- **Services Offered:**

- Monthly benefit loaded on an EBT card – for use in grocery stores, online with Safeway and Amazon/Whole Foods, at farmers markets
- Restaurant meals available for people experiencing homelessness, federally disabled, and adults 60+ y/o
- Expedited CalFresh: Eligible community members who are facing an emergency or have less than \$150 are entitled to get CalFresh benefits within 3 days of application. [Expedited CalFresh information](#)
- Access to additional benefits, such as free diapers and employment services: <https://www.sfhsa.org/free-and-discounted-services-hsa-program-recipients>

- **General Eligibility Criteria:**

- Low-income individuals living in California

Learn more and apply:

(415) 558-4700 | MyBenefitsCalWIN.org
GetCalFresh.Org

EBT customer service (877) 328-9677



Additional Food Support

- **Pandemic EBT (P-EBT):** Automatically issued monthly food benefit for K-12 students, regardless of immigration status, who are eligible for free or reduced-price school meals. Benefits will be issued starting in October 2022 for young children and in November 2022 for school-age children. More info at SFHSA.org/P-EBT
- **Pop-up Pantries:** The SF-Marin Food Bank has launched 20+ pop-up food pantries across the City that are open to the public. FoodLocator.sfmfoodbank.org
- **Neighborhood Food Access Points (in addition to Food Bank):** Organization that focus on culturally specific foods and linguistic access. [Neighborhood Access Points - Google My Maps](#)



Additional Food Support:
Call 311
@SFHumanServices



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Jobs + Money



CalWORKs

Services Offered:

- Cash aid for families
- Subsidized child care
- CalFresh & Medi-Cal enrollment

Immigrant Focused Services:

- Income Generation
- English Language Training
- Vocational Immersion Program

Wrap-around Support Services:

- Transportation assistance
- Free diapers
- Home visiting program for first-time parents, families with children under 2 y/o
- Behavioral health, substance abuse, and domestic violence services

Learn more and apply:

(415) 557-5100
[MyBenefitsCalWIN.org](https://www.MyBenefitsCalWIN.org)



CalWORKs CHILD CARE

Freedom to earn and learn.

Affordable child care is available to
parents and caregivers who want to:

- Find or train for a new job
- Go back to school
- Find and afford high-quality early learning options for your children
- Pay a family member to provide child care while you are at work or school

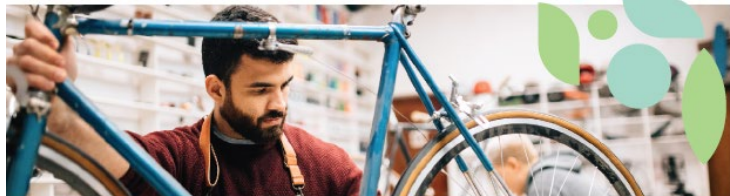


Learn more at sfhsa.org/calworks



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Looking for ways to make more money?

We have services to help people who are not U.S. citizens
and do not have work papers

Learn about:

- ▶ Self-employment
- ▶ Starting a small business
- ▶ Using technology & social media to promote your business - and how to qualify for a free laptop or tablet!
- ▶ Finding opportunities in the community to earn extra money

Get help with:

- ▶ Improving your English skills
- ▶ San Francisco IDs
- ▶ Bank accounts
- ▶ Vendor licenses
- ▶ ITIN applications



Call us today to find out how CalWORKs can help you!

 (415) 557-6662



CalWORKs Eligible but ... Public Charge or Sponsor Concerns?

You can get help
paying for childcare.



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Learn more and apply:


(415) 557-5100


[MyBenefitsCalWIN.org](https://www.MyBenefitsCalWIN.org)



CalWORKs Eligible but ... Public Charge or Sponsor Concerns?

Some problems can't wait.
**Get Emergency
Relief Funds.**

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The image features a man in a blue denim shirt talking on a mobile phone while looking at the engine of a car with its hood open. The background is a dark blue gradient with white text and a logo. The text reads 'Some problems can't wait. Get Emergency Relief Funds.' Below the text is the San Francisco Human Services Agency logo and name. The bottom right corner of the image has a decorative pattern of orange and red geometric shapes.

Learn more and apply:
(415) 557-5100
[MyBenefitsCalWIN.org](https://www.MyBenefitsCalWIN.org)

County Adult Assistance Programs (CAAP)

- **Services Offered:**

- Monthly cash benefit of up to \$687
- Employment services
- Application support for disability benefits (SSI & CAPI)
- Shelter and housing access for homeless clients
- Counseling and behavioral health services
- Linkage to Medi-Cal and CalFresh

- **General Eligibility Criteria:**

- Single adults 18-65 y/o
- Live in San Francisco (15 consecutive days prior to application)

Income & Resource Limit

- Maximum \$687 per month (net)
- Assets of up to \$2,000 for an individual; \$3,000 for a couple

Learn more and apply:

(415) 558-2227

[MyBenefitsCalWIN.org](https://www.MyBenefitsCalWIN.org)



Employment Help: JobsNOW!

For Job Seekers

- Matches SF jobseekers with open positions and reimburses employers when hired
- Helps jobseekers train, prepare, and apply for jobs
- Offers career counseling and employment training
- Free tech devices and internet service for participants who qualify

For Employers

- Employment services and wage reimbursement to help businesses trying to open, reopen, or retain staff.
 - Wage reimbursement: **100% for 1st three months and 50% for months 4 through 6**
- Private and non-profit employers may participate

Learn more and apply:

(877) 562-1669
SFHSA.org/JobsNOW





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Older People and Adults with Disabilities

**Fanny Lapitan, SFHSA, Director of Department of Disability
and Aging Services Benefits and Resources Hub**



Department of Disability and Aging Services (DAS) Benefits & Resources Hub

- **One-stop shop** for older people, adults with disabilities, veterans, and caregivers:
 - Nutrition and wellness
 - Self-care, safety, and home care
 - Medi-Cal health insurance
 - Housing, transportation, and translation support
 - Adult learning and activities
 - Help with veterans' benefits
 - Caregiver support
 - LGBTQ+ programming
- **Services available in multiple languages and neighborhoods**
- **[Aging and Disability Resource Centers](#)**

Learn more:

(415) 355-6700



How to Apply for SFHSA's Benefits & Programs



MyBenefitsCalWIN.org - www.SFHSA.org



Medi-Cal/CalFresh
(415) 558-4700

CalWORKs
(415) 557-5100

CAAP
(415) 558-2227

DAS Hub
(415) 355-6700



- 170 Otis Street
- 1235 Mission Street
- 1440 Harrison Street

- 3120 Mission Street
- 2 Gough Street



Monday – Friday, 8:00am – 5:00pm



Immigrant Resources in San Francisco

Richard Whipple, *he/him*

Acting Director

Jamie Richardson, *she/her*

Senior Communications Specialist



Integrated Immigrant Services

Naturalization/Citizenship services

San Francisco Pathways to Citizenship Initiative (est. 2013)

sfcitizenship.org

DACA & Affirmative Relief

DACA, TPS, Asylum, U-Visa, T-Visa, Family Petitions, Status Adjustments (Green Cards)

Resident can access legal services in SF via: immigrants.sfgov.org

Deportation Defense

- SF Immigrant Legal Defense Collaborative
- Rapid Response Network (415) 200-1548
- Know Your Rights
- SF Immigrant Legal & Education Network (SFILEN)



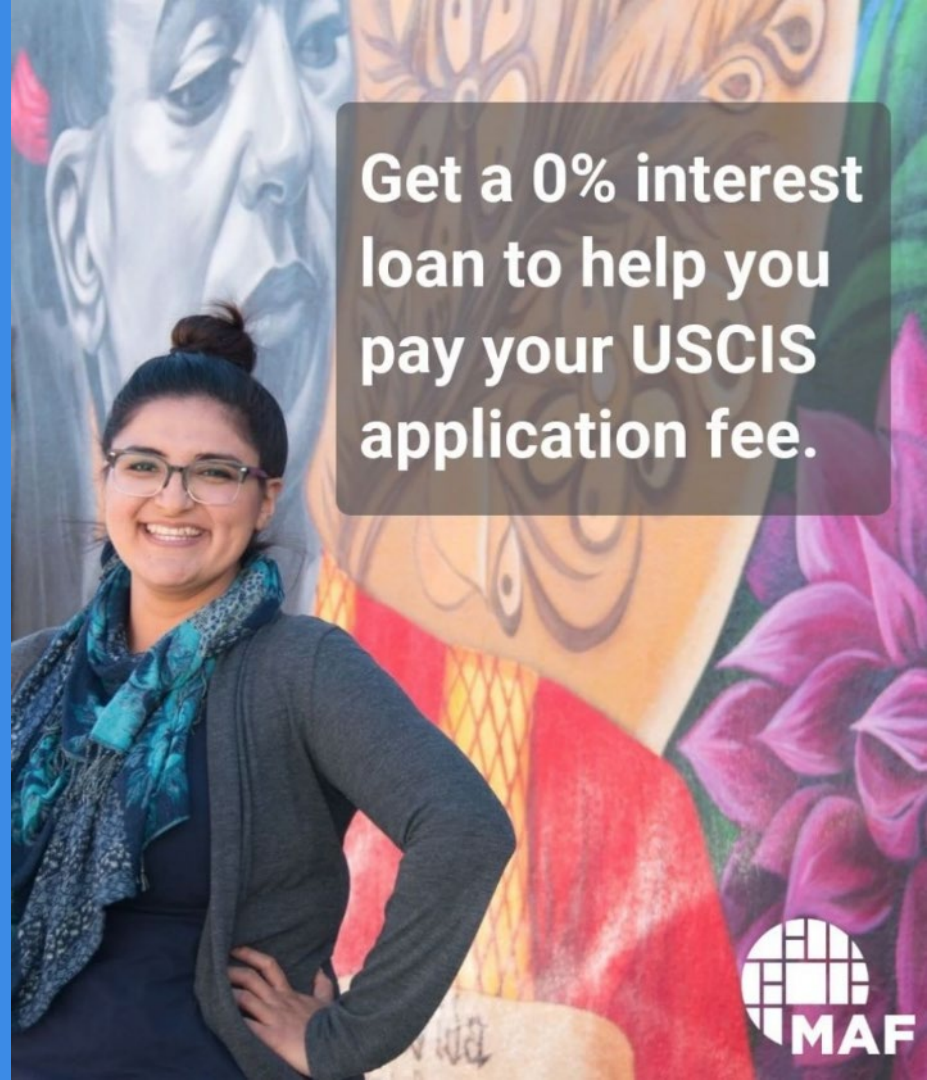
**INTEGRATED
IMMIGRANT SERVICES**

Immigration Fee Assistance

Partnership with Mission Asset Fund

- OCEIA partners with MAF to provide **full scholarships and 50% match funds** (paired with 0% loans for the other half), to pay immigration fees
- Available for the following immigration petitions:
 - DACA
 - Citizenship
 - Green Card
 - TPS
 - Family Petitions
 - U-Visas
- Benefits of Loan Participation:
 - Build credit history
 - Online financial education

Get a 0% interest loan to help you pay your USCIS application fee.



DreamSF Fellowship

The **DreamSF Fellowship** is a paid SF-based leadership and professional development program for immigrant students (regardless of status) who seek to gain professional experience with social justice change-makers in the Bay Area.

Fellows are paired with local immigrant-serving CBOs and gain hands-on experience in direct services, advocacy, and immigration law careers.



Economic & Professional Development

DreamSF Fellowship

Year-long professional & leadership development program for immigrant students regardless of status. dreamsfellows.org

SF Day Labor Program & La Colectiva

Worker-led manual labor and cleaning collectives facilitated by a nonprofit that ensure fair wages and training opportunities.

Radiate Consulting Bay Area

Professional services cooperative owned by immigrant member-owners in the Bay Area. radiateconsulting.coop/bay-area



Identification

San Francisco City ID Card

A gender-neutral, municipal photo ID card that serves as valid proof of identification and residency for San Francisco residents.



Multiple uses include:

- Serves as proof of identity and residency, accepted by all City departments
- Access to City services and resources
- Lists information about medical conditions or allergies
- List an emergency contact
- Serves as a form of ID to open a bank account (BankOn SF)
- Get discounts at participating businesses

Immigrant Support Hub

Find immigration legal help

immigrants.sfgov.org



Find immigration legal help

Answer a few questions to help immigrants understand their options and find the right community legal services.



FIND HELP

immigrants.sfgov.org



Answer a few questions to help immigrants understand their options and find the right community legal services.

FIND HELP

Select an immigration type to get help with directly



Already know what you're looking for?

 Immigration Screening	 Citizenship	 Deportation Counsel
 Detention Counsel	 Green Card	 Temporary Protected Status (TPS)
 Asylum	 DACA	 Domestic Violence Victims (VAWA)
 Crime Victims (U visa)	 Trafficking Victims (T visa)	 Abused or neglected children (SIJS)

Like DACA, asylum, citizenship, etc.

immigrants.sfgov.org

Find immigration help from OCEIA's grantee organizations in your language and in your neighborhood



Who can help

The organizations below help DACA recipients apply for renewals. Consultations are generally low-cost or free and the application cost may be covered for San Franciscans.

School transcripts are one way to prove residency for your DACA application. Current and former San Francisco Unified School District (SFUSD) students can request their transcripts for free by emailing: transcripts@sfnusd.edu

[Print agency list](#)

Asian Pacific Islander Legal Outreach (APILO)

Languages spoken: [English](#) [Mandarin](#) [Cantonese](#) [Filipino](#) [Vietnamese](#) [Korean](#) [Japanese](#) [Spanish](#)

Immigration legal and social services for low-income Asian Pacific Islander, Latino and immigrant communities.

1121 Mission Street
San Francisco, CA 94103

Call 415-567-6255

www.apilegaloutreach.org

Hours ▾

Catholic Charities CYO of San Francisco

Languages spoken: [English](#) [Spanish](#) [Portuguese](#) [Mandarin](#)

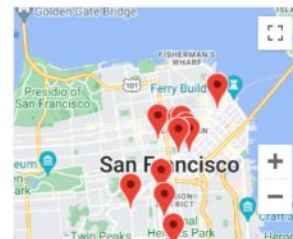
Immigration legal and social services for immigrant families. For DACA applications, email: dreamers@catholiccharitiessf.org.

2873 Mission Street
San Francisco, CA 94110

Show agencies that speak:

- English
- Spanish
- Cantonese
- Mandarin
- Filipino
- Russian
- Vietnamese
- [+ View more languages](#)

[Clear all](#)



Filter by language need



Organization s appear on a map



Stay connected with us:

Additional questions?

- Email civic.engagement@sfgov.org
- Or call OCEIA at 415-581-2360

Follow us on social media:

Instagram: [@sf_immigrants](https://www.instagram.com/sf_immigrants)

Facebook: [@sfgov.oceia](https://www.facebook.com/sfgov.oceia)

Twitter: [@OCEIA_SF](https://twitter.com/OCEIA_SF)

Learn more: sf.gov/oceia



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Contact SFHSA



General Information: (415) 557-5000

SFHSA Service Contact Info:

[SFHSA.org/Contact](https://www.sfhsa.org/Contact)

Follow us on social for the latest service updates: @SFHumanServices



Questions?





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Appendix



Medi-Cal

Benefit Scope by Population:

Applicants	Immigration Status	Type of Coverage
Children and Adults under 26 y/o	All, including undocumented	Full medical coverage
Pregnant individuals	All, including undocumented	All medical services related to pregnancy and 12 month postpartum period
Single adults 26-49 y/o	Citizens, permanent residents, refugees, asylum seekers, PRUCOL	Full medical coverage
	Undocumented	*Limited medical coverage
Adults 50+	All, including undocumented	Full medical coverage

**Limited includes emergency related services*

Every case is different. For immigration questions, people can call Bay Area Legal Aid Free Advice Hotline (800) 551-5554.

Learn more and apply:

(415) 558-4700

MyBenefitsCalWIN.org



CalFresh Eligibility at a Glance

Who May Be Eligible	Immigration Status	Income/Household Guidelines*	Type of Benefit
Single adults 18+	Citizens, students, permanent residents, refugees, asylum seekers	Example: Maximum \$2,266/month	EBT Card = \$281/month
	Undocumented	Not eligible	N/A
Families	Citizens, permanent residents, refugees, asylum seekers	Example: Maximum \$3,840/month for a family of three	EBT card, amount based on household size
	Undocumented	Not eligible – but parents can apply on behalf of US-born children	

*Additionally to income, the benefit amount is based on household size. Expenses such as utility bills and child support payments may be considered.



CalWORKs Eligibility at a Glance

Who May Be Eligible	Immigration Status	Income/Resource Guidelines*	Type of Benefit
Single adults	Citizens, permanent residents, refugees, asylees	Not eligible	N/A
	Undocumented	Not eligible	N/A
Families with children	Citizens, permanent residents, refugees, asylum seekers	Example: Maximum \$1,641/mo for a family of three Example: Maximum \$10,211 in resources (or \$15,317 if a senior or person with disabilities in the family)	CalWORKs
Parents	Undocumented	Not eligible unless catastrophically ill – but can apply on behalf of US-born children	CalWORKs
Pregnant persons in 2nd/3rd trimester	All	All	CalWORKs



JobsNOW! Eligibility at a Glance

Who May Be Eligible	Immigration Status	Guidelines
Single adults	Citizens, permanent residents, refugees, asylum seekers	Automatically eligible if enrolled in: CalFresh, Medi-Cal, CAAP, or a foster youth Based on household income: Maximum \$3,220/month per person
	Undocumented	Not eligible
Families with children	Citizens, permanent residents, refugees, asylum seekers	Enrolled in: CalFresh, Medi-Cal, CalWORKs, CAAP, or a foster youth Based on household income – \$5,490/month for a household of 3
	Undocumented	Not eligible – but can participate in income generation program

Learn more and apply:

(877) 562-1669
SFHSA.org/JobsNOW



Aging and Disability Resource Centers (ADRC) of San Francisco

Richmond Senior Center

6221 Geary Boulevard, 3rd Floor, San Francisco, 94121
Russian-415.404.2938 | Chinese-415.404.5299
Hours of Operation: Monday-Friday 9am-3pm
(by appointment 8:30am-9am, 3pm-3:30pm)
Languages Spoken: English, Russian, Cantonese, Mandarin

Aquatic Park Senior Center

Sequoia Living
890 Beach Street, San Francisco, 94109
Chinese 415.202.2983, 415.202.2982
Hours of Operation: Monday-Friday 9am-12:30pm, 1pm-3pm (by appointment until 4pm)
Languages Spoken: English, Cantonese, Hokkien, Mandarin

Toolworks – Main Office

25 Kearny Street, Suite 400, San Francisco, 94108
ASL 415.733.0990x613
Hours of Operation: Monday-Friday 8:30am-4:30pm
Languages Spoken: English, American Sign Language

Self Help for the Elderly – Main Office

601 Jackson Street, Basement, San Francisco, 94133
Chinese 628.502.0828
Hours of Operation: Monday-Friday 8:30am-12:30pm, 1:15pm-5:15pm
Languages Spoken: English, Cantonese, Mandarin, Toishanese

Geen Mun Activity Center

Self Help for the Elderly
777 Stockton Street, San Francisco, 94108
Chinese 415.438.9804
Hours of Operation: Monday-Friday 8:30am-12:30pm, 1:15pm-5:15pm
Languages Spoken: English, Cantonese, Mandarin, Toishanese

South Sunset Activity Center

Self Help for the Elderly
2601 40th Avenue, San Francisco, 94116
Chinese 415.566.2845
Hours of Operation: Monday-Thursday 8:30am-3:00pm, Friday 9am-3pm
Languages Spoken: English, Cantonese

Bayview Senior Connections

Bayview Hunters Point Multipurpose Senior Services
1753 Carroll Avenue, San Francisco, 94124
Chinese (M, W mornings)-415.647.5353 | Samoan-415.647.5353
Hours of Operation: Monday-Friday 10am-5pm
Languages Spoken: English, Samoan, Mandarin, Cantonese

Downtown San Francisco Senior Center

Sequoia Living
481 O'Farrell Street, San Francisco, 94102
Chinese 415.202.2983, 415.202.2982
Hours of Operation:
Monday-Friday 9am-12:30pm, 1pm-3:30pm
(by appointment until 4pm)
Languages Spoken: English, Mandarin, Cantonese, Hokkien

OMI Senior Center

Catholic Charities
65 Beverly Street, San Francisco, 94132
Chinese 415.334.5558
Hours of Operation: Monday-Friday 8:30am-2:30pm
(by appointment 2:30pm-4pm)
Languages Spoken: English, Mandarin, Cantonese, Vietnamese, Chiu-Chow, Spanish, Cambodian



ADRCs of San Francisco Cont'd

Openhouse

65 Laguna Street, San Francisco, 94114
Spanish 415.347.8509
Hours of Operation: Monday-Friday 9am-5:30pm (by appointment 9am-11:30am | Drop-Ins 1pm-4:30pm)
Languages Spoken: English, Spanish

30th Street Senior Center

225 30th Street, 3rd Floor, San Francisco, 94131
Spanish 415.550.2221 | 415.550.2225
Hours of Operation: Monday-Friday 8:30am-3pm
Languages Spoken: English, Spanish, Cantonese, Portuguese, Mandarin

Western Addition Senior Center

Bayview Hunters Point Multipurpose Senior Services
1390 1/2 Turk Street, San Francisco, 94115
Chinese (T, TH – 10am-3pm)-415.921.7805
Hours of Operation: Monday-Friday 10am-5pm
Languages Spoken: English

West Portal Senior Center

Self Help for the Elderly – West Portal Clubhouse
Ulloa and Lenox Street, 94127
Chinese: 415-831-5500
Hours of Operation: Monday-Friday 9am-3pm
Languages Spoken: English, Mandarin, Cantonese

Mission Neighborhood Centers

362 Capp Street, San Francisco, CA 94110
Spanish: 415-653-5750
Hours of operation: Monday-Friday 8:30-5pm, closed Noon-1pm
Languages spoken: English, Spanish, Cantonese, Mandarin, Russian



Cash Assistance Program for Immigrants (CAPI)

A state-funded program that provides monthly cash benefits to older people and adults with disabilities who do not qualify for SSI/SSP solely due to their immigrant status.

CAPI payment amounts vary depending on a person's marital status, living arrangements, and other income.

To qualify for CAPI, you must:

- Live in California
- Be disabled, blind, or be 65+ years old
- Apply for SSI/SSP to show that you meet all SSI/SSP requirements, except for immigration status
- Meet income and resource limits

[State of California Manual of Policies and Procedures, Division 49](#)

Learn more and apply:

(415) 558-4700
SFHSA.org

