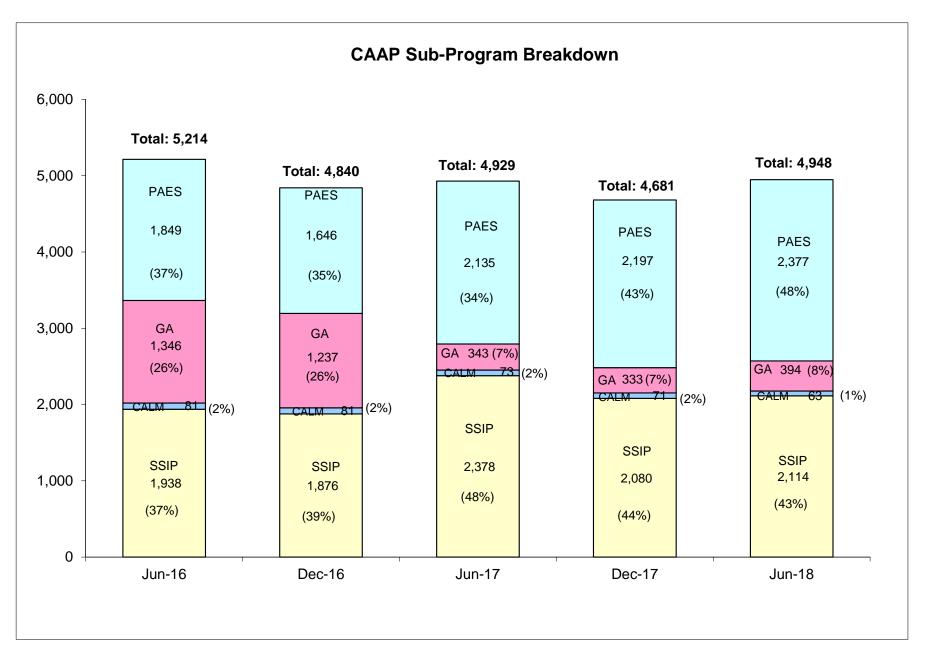
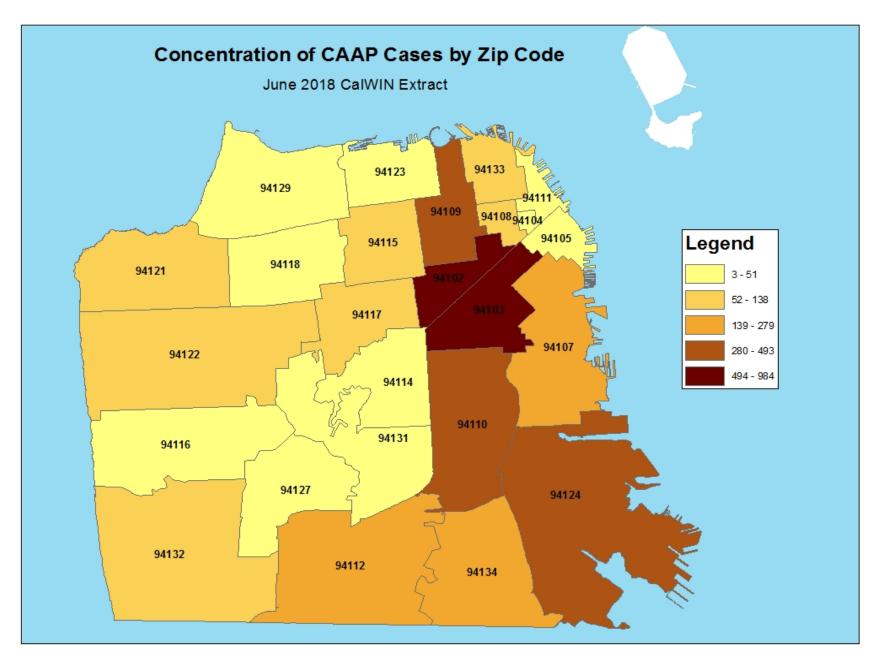
# County Adult Assistance Program (CAAP) Six-Month Update

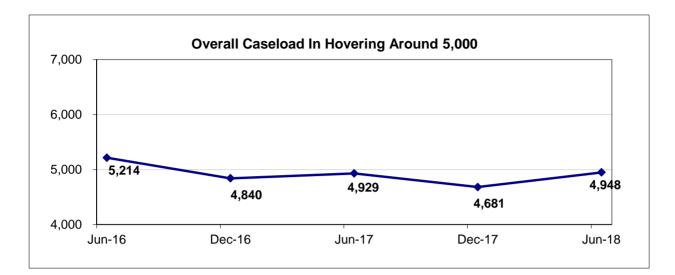
Data Through June 2018

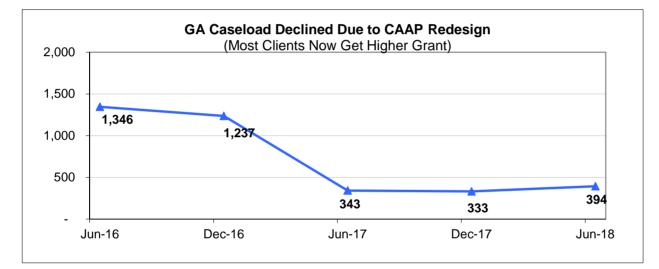
Produced by the San Francisco Human Services Agency Planning Unit

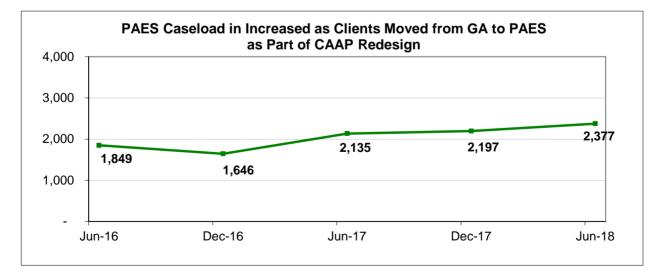


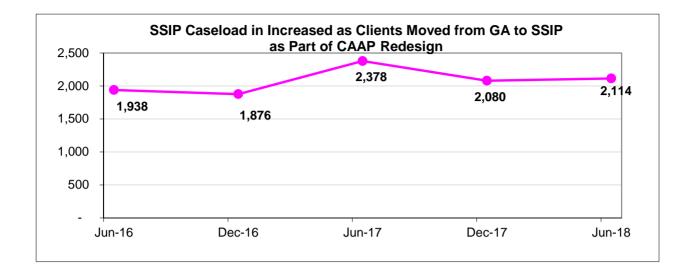


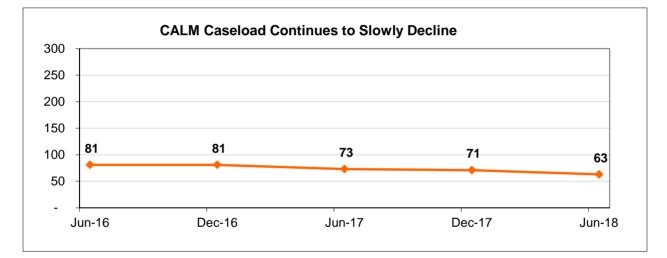
June 2018 CAAP Six-Month Update

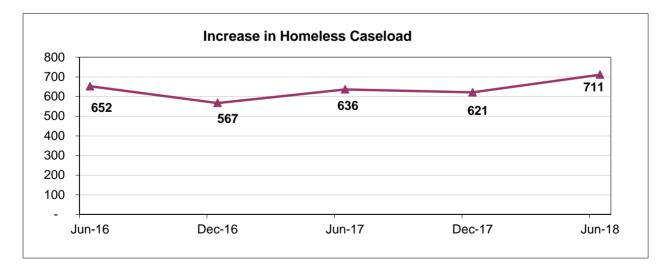




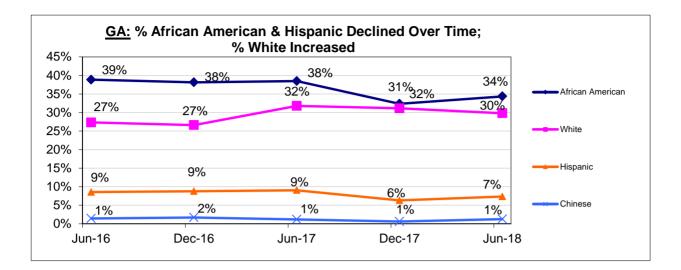


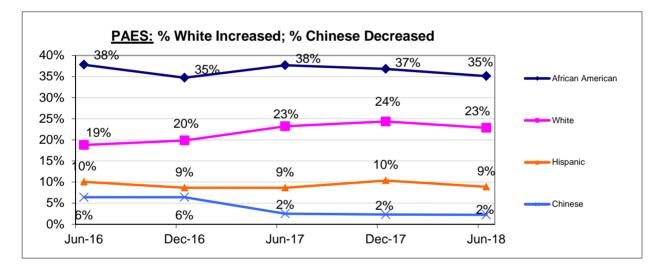


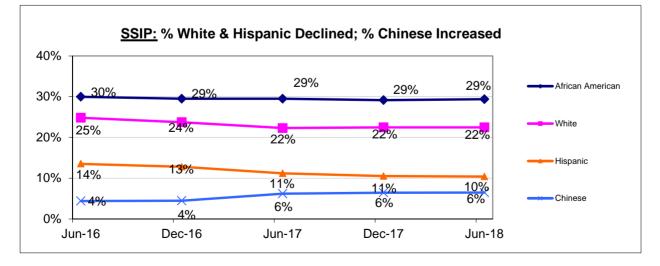




San Francisco Human Services Agency -- Finance and Planning Unit Data based on monthly extracts from the CalWIN system.

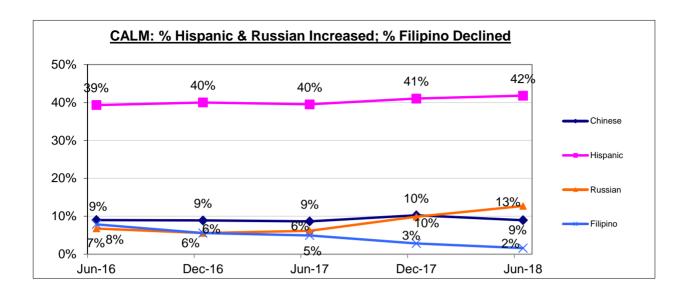


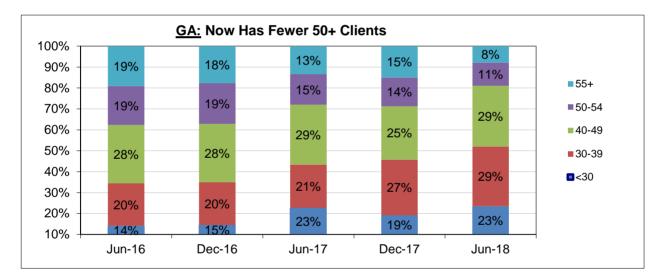


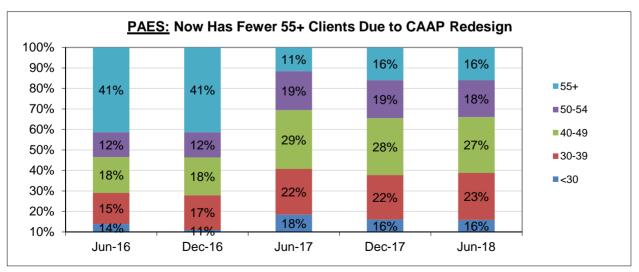


San Francisco Human Services Agency -- Finance and Planning Unit Data based on monthly extracts from the CalWIN system.



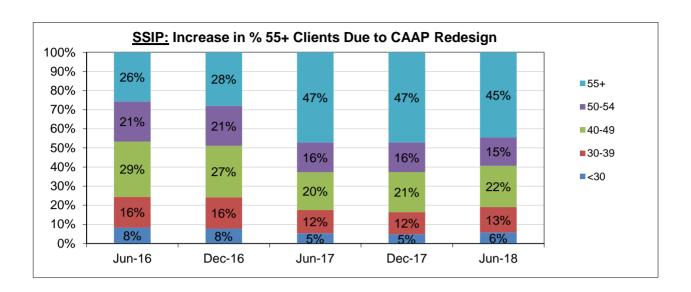


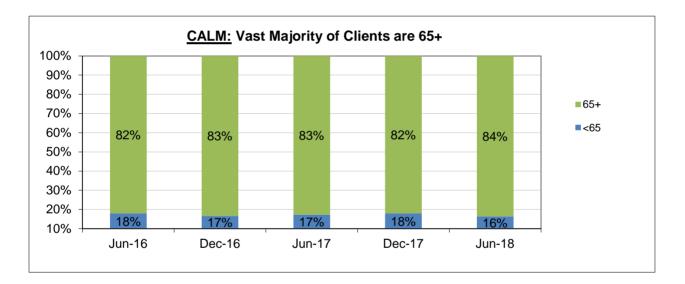




San Francisco Human Services Agency -- Finance and Planning Unit Data based on monthly extracts from the CalWIN system.







	Jun	-18	Dec	-17	Jun	-17	Dec	-16	Jun-16	
	#	%	#	%	#	%	#	%	#	%
Number of CAAP cases active during the month <sup>1</sup>	4,948	100%	4,681	100%	4,929	100%	4,840	100%	5,214	100%
Number CAAP persons active at end of month <sup>2</sup>	4,945	100%	4,682	100%	4,929	100%	4,841	100%	5,212	100%
Cases by Sub-Program										
GA (General Assistance)	394	8%	333	7%	343	7%	1,237	26%	1,346	26%
PAES (Personal Assisted Employment Services)	2,377	48%	2,197	47%	2,135	43%	1,646	34%	1,849	35%
SSIP (Supplemental Security Income Pending)	2,114	43%	2,080	44%	2,378	48%	1,876	39%	1,938	37%
CALM (Cash Assistance Linked to Medi-Cal)	63	1%	71	2%	73	1%	81	2%	81	2%
Homeless CAAP Cases <sup>3</sup>	711	100%	621	100%	636	100%	567	100%	652	100%
GA Homeless	256	36%	220	35%	205	32%	311	55%	353	54%
PAES Homeless	240	34%	229	37%	246	39%	74	13%	90	14%
SSIP Homeless	214	30%	171	28%	184	29%	180	32%	209	32%
CALM Homeless	1	0%	1	0%	1	0%	2	0%	-	0%
Homeless CAAP Cases Receiving a Full Grant (i.e., exempt from Care Not Cash)	55	100%	38	100%	46	100%	40	100%	54	100%
GA Homeless	3	5%	1	3%	2	4%	8	20%	16	30%
PAES Homeless	28	51%	17	45%	27	59%	13	33%	15	28%
SSIP Homeless	23	42%	19	50%	16	35%	18	45%	23	43%
CALM Homeless	1	2%	1	3%	1	2%	1	3%	-	0%

<sup>1</sup> All case-level data from this statistic onward includes all cases that were active **any time during the month**.

<sup>2</sup> All person-level data from this statistic onward includes all persons who were active on CAAP at the **end of each month**.

<sup>3</sup> This data measures all homeless cases that were active **any time during month**. Other reports may use other measures of the homeless caseload (e.g., how many homeless cases were paid aid during a particular benefit period).

Demographic Look at all CAAP Clients

	Jun	-18	Dec	-17	Jun-17		Dec-16		Jun-16	
	#	%	#	%	#	%	#	%	#	%
Total CAAP cases	4,948	100%	4,681	100%	4,929	100%	4,840	100%	5,214	100%
Total CAAP persons	4,945	100%	4,682	100%	4,929	100%	4,841	100%	5,212	100%
Ethnicity (Person Level Data)**										
African-American	1,589	32.1%	1,521	32.5%	1,636	33.2%	1,595	32.9%	1,801	34.6%
White	1,138	23.0%	1,106	23.6%	1,137	23.1%	1,105	22.8%	1,198	23.0%
Hispanic	487	9.8%	499	10.7%	513	10.4%	526	10.9%	597	11.5%
Chinese	201	4.1%	194	4.1%	211	4.3%	218	4.5%	230	4.4%
Filipino	139	2.8%	170	3.6%	181	3.7%	156	3.2%	151	2.9%
Vietnamese	71	1.4%	62	1.3%	69	1.4%	65	1.3%	70	1.3%
Russian	18	0.4%	22	0.5%	24	0.5%	24	0.5%	28	0.5%
Other Asian	90	1.8%	98	2.1%	101	2.0%	96	2.0%	94	1.8%
Other	1,212	24.5%	1,010	21.6%	1,057	21.4%	1,056	21.8%	1,043	20.0%
Primary Language (Case Level Data)*										
English	4,336	87.6%	4,056	86.6%	4,258	86.4%	4,145	85.6%	4,476	85.8%
Spanish	283	5.7%	273	5.8%	284	5.8%	299	6.2%	334	6.4%
Cantonese	163	3.3%	163	3.5%	180	3.7%	192	4.0%	196	3.8%
Filipino-Tagalog	64	1.3%	78	1.7%	85	1.7%	84	1.7%	77	1.5%
Russian	33	0.7%	33	0.7%	37	0.8%	29	0.6%	35	0.7%
Vietnamese	36	0.7%	34	0.7%	42	0.9%	39	0.8%	42	0.8%
Mandarin	16	0.3%	22	0.5%	21	0.4%	31	0.6%	33	0.6%
Other	17	0.3%	22	0.5%	22	0.4%	21	0.4%	21	0.4%
Gender (Person Level Data)**										
Male	3,435	69.5%	3,254	69.5%	3,406	69.1%	3,328	68.7%	3,600	69.1%
Female	1,510	30.5%	1,428	30.5%	1,523	30.9%	1,513	31.3%	1,612	30.9%
Age (Person Level Data)**										
<30	591	12.0%	515	11.0%	597	12.1%	505	10.4%	606	11.6%
30-39	939	19.0%	808	17.3%	836	17.0%	841	17.4%	866	16.6%
40-49	1,218	24.6%	1,130	24.1%	1,181	24.0%	1,153	23.8%	1,258	24.1%
50-54	782	15.8%	779	16.6%	833	16.9%	839	17.3%	886	17.0%
55-59	798	16.1%	819	17.5%	816	16.6%	853	17.6%	934	17.9%
60-64	513	10.4%	527	11.3%	555	11.3%	545	11.3%	562	10.8%
65+	104	2.1%	104	2.2%	111	2.3%	105	2.2%	100	1.9%

\* % is of total cases on CAAP.

\*\* % is of total persons on CAAP.

#### Demographic Look at all CAAP Clients

		Jun	-18	Dec	-17	Jun	-17	Dec	-16	Jun-16	
	ľ	#	%	#	%	#	%	#	%	#	%
Total CAAP cases		4,948	100%	4,681	100%	4,929	100%	4,840	100%	5,214	100%
Neighborhood/Zip Code											
Tenderloin	94102	984	19.9%	1,009	21.6%	1,041	21.1%	1,085	22.4%	1,071	20.5%
South of Market	94103	928	18.8%	809	17.3%	835	16.9%	814	16.8%	835	16.0%
Financial District	94105	7	0.1%	7	0.1%	12	0.2%	20	0.4%	23	0.4%
Potrero Hill	94107	192	3.9%	172	3.7%	142	2.9%	147	3.0%	165	3.2%
Chinatown	94108	70	1.4%	74	1.6%	74	1.5%	74	1.5%	85	1.6%
Polk/Russian Hill	94109	364	7.4%	316	6.8%	355	7.2%	341	7.0%	368	7.1%
Mission	94110	397	8.0%	393	8.4%	389	7.9%	397	8.2%	441	8.5%
Embarcadero	94111	10	0.2%	11	0.2%	11	0.2%	9	0.2%	11	0.2%
Ingleside/Excelsior	94112	279	5.6%	269	5.7%	299	6.1%	270	5.6%	289	5.5%
Castro/Noe Valley	94114	46	0.9%	38	0.8%	40	0.8%	54	1.1%	56	1.1%
Western Addition	94115	138	2.8%	150	3.2%	175	3.6%	144	3.0%	174	3.3%
Parkside	94116	38	0.8%	47	1.0%	54	1.1%	48	1.0%	53	1.0%
Haight/Lower Western Addition	94117	119	2.4%	108	2.3%	107	2.2%	104	2.1%	117	2.2%
Inner Richmond	94118	51	1.0%	46	1.0%	54	1.1%	49	1.0%	48	0.9%
Outer Richmond	94121	57	1.2%	49	1.0%	66	1.3%	57	1.2%	69	1.3%
Sunset	94122	101	2.0%	86	1.8%	79	1.6%	82	1.7%	94	1.8%
Marina/Cow Hollow	94123	13	0.3%	14	0.3%	14	0.3%	15	0.3%	14	0.3%
Bayview/Hunters Point	94124	493	10.0%	494	10.6%	552	11.2%	573	11.8%	638	12.2%
Miraloma	94127	16	0.3%	13	0.3%	16	0.3%	16	0.3%	15	0.3%
Presidio	94129	8	0.2%	7	0.1%	8	0.2%	9	0.2%	8	0.2%
Treasure Island	94130	51	1.0%	55	1.2%	57	1.2%	55	1.1%	71	1.4%
Glen Park	94131	45	0.9%	37	0.8%	35	0.7%	39	0.8%	42	0.8%
Lake Merced	94132	62	1.3%	59	1.3%	61	1.2%	60	1.2%	65	1.2%
North Beach	94133	76	1.5%	71	1.5%	87	1.8%	78	1.6%	89	1.7%
Visitacion Valley	94134	250	5.1%	244	5.2%	283	5.7%	258	5.3%	286	5.5%
General Delivery	94142	113	2.3%	58	1.2%	41	0.8%	11	0.2%	64	1.2%
Other		40	0.8%	45	1.0%	42	0.9%	31	0.6%	23	0.4%

% is of total cases on CAAP.

Jun-18 Dec-17 Jun-17 Dec-16 Jun-16 # % # % # % # % # % Total GA cases 394 100% 333 100% 343 100% 1,237 100% 1,346 100% 396 100% 334 100% 343 100% 1,233 100% 1,336 100% Total GA persons Ethnicity (Person Level Data)\*\* African-American 136 34.3% 108 32.3% 132 38.5% 470 38.1% 519 38.8% White 29.8% 109 328 26.6% 365 118 104 31.1% 31.8% 27.3% Hispanic 29 7.3% 21 6.3% 31 9.0% 108 8.8% 114 8.5% 5 1.3% 2 0.6% 4 1.2% 21 1.7% 19 Chinese 1.4% 6 1.5% 14 4.2% 7 2.0% 34 2.8% 34 2.5% Filipino Vietnamese 4 1.0% 4 1.2% 6 1.7% 11 0.9% 12 0.9% 0.0% 0.0% 0.2% 7 Russian 1 0.3% 3 0.5% --Other Asian 1.0% 2.1% 3 0.9% 18 1.5% 26 1.9% 4 7 Other 94 23.7% 74 22.2% 50 14.6% 240 19.5% 240 18.0% Primary Language (Case Level Data)\* English 378 95.9% 322 96.7% 328 95.6% 1,183 95.6% 1,275 94.7% Spanish 8 2.0% 5 1.5% 6 1.7% 28 2.3% 34 2.5% 2 7 3 0.8% 1 0.3% 0.6% 8 0.6% 0.5% Cantonese Filipino-Tagalog 3 0.8% 3 0.9% 3 0.9% 13 1.1% 12 0.9% Russian 0.0% 1 0.3% 0.0% 1 0.1% 6 0.4% --2 0.5% 1 0.3% 2 0.6% 3 0.2% 7 0.5% Vietnamese Mandarin 0.0% 0.0% 0.0% 0.0% 3 0.2% ----Other 0.0% 0.0% 2 0.6% 1 0.1% 2 0.1% --Gender (Person Level Data)\*\* Male 282 71.2% 250 74.9% 261 76.1% 971 78.8% 1.044 78.1% Female 114 28.8% 84 25.1% 82 23.9% 262 21.2% 292 21.9% Age (Person Level Data)\*\* <30 93 23.5% 64 19.2% 78 22.7% 179 14.5% 189 14.1% 113 71 252 271 30-39 28.5% 89 26.6% 20.7% 20.4% 20.3% 40-49 115 29.0% 85 25.4% 98 28.6% 344 27.9% 373 27.9% 46 50-54 44 11.1% 13.8% 50 14.6% 240 19.5% 249 18.6% 55-59 17 4.3% 38 11.4% 31 154 12.5% 184 9.0% 13.8% 60-64 11 2.8% 11 3.3% 15 4.4% 64 5.2% 70 5.2% 65+ 3 0.8% 1 0.3% 0.0% 0.0% 0.0% ---

\* % is of total cases on GA.

Demographic Look at GA Clients

\*\* % is of total persons on GA.

Demographic Look at GA Clients

		Jun	-18	Dec	-17	Jun	-17	Dec	-16	Jun	-16
	ľ	#	%	#	%	#	%	#	%	#	%
Total GA cases		394	100%	333	100%	343	100%	1,237	100%	1,346	100%
Neighborhood/Zip Code											
Tenderloin	94102	111	28.2%	144	43.2%	130	37.9%	384	31.0%	387	28.8%
South of Market	94103	76	19.3%	60	18.0%	57	16.6%	216	17.5%	206	15.3%
Financial District	94105	-	0.0%	-	0.0%	-	0.0%	3	0.2%	3	0.2%
Potrero Hill	94107	28	7.1%	22	6.6%	12	3.5%	44	3.6%	53	3.9%
Chinatown	94108	-	0.0%	1	0.3%	2	0.6%	15	1.2%	20	1.5%
Polk/Russian Hill	94109	18	4.6%	8	2.4%	15	4.4%	69	5.6%	85	6.3%
Mission	94110	22	5.6%	20	6.0%	21	6.1%	102	8.2%	94	7.0%
Embarcadero	94111	1	0.3%	1	0.3%	1	0.3%	1	0.1%	1	0.1%
Ingleside/Excelsior	94112	13	3.3%	7	2.1%	11	3.2%	52	4.2%	60	4.5%
Castro/Noe Valley	94114	2	0.5%	2	0.6%	3	0.9%	11	0.9%	12	0.9%
Western Addition	94115	10	2.5%	9	2.7%	9	2.6%	29	2.3%	33	2.5%
Parkside	94116	1	0.3%	1	0.3%	1	0.3%	3	0.2%	5	0.4%
Haight/Lower Western Addition	94117	10	2.5%	4	1.2%	7	2.0%	22	1.8%	28	2.1%
Inner Richmond	94118	3	0.8%	1	0.3%	3	0.9%	6	0.5%	7	0.5%
Outer Richmond	94121	1	0.3%	-	0.0%	2	0.6%	4	0.3%	11	0.8%
Sunset	94122	3	0.8%	4	1.2%	4	1.2%	14	1.1%	16	1.2%
Marina/Cow Hollow	94123	2	0.5%	1	0.3%	-	0.0%	1	0.1%	2	0.1%
Bayview/Hunters Point	94124	22	5.6%	16	4.8%	28	8.2%	151	12.2%	176	13.1%
Miraloma	94127	1	0.3%	-	0.0%	3	0.9%	6	0.5%	3	0.2%
Presidio	94129	-	0.0%	-	0.0%	-	0.0%	2	0.2%	1	0.1%
Treasure Island	94130	1	0.3%	2	0.6%	3	0.9%	14	1.1%	13	1.0%
Glen Park	94131	2	0.5%	2	0.6%	-	0.0%	9	0.7%	7	0.5%
Lake Merced	94132	2	0.5%	1	0.3%	4	1.2%	12	1.0%	13	1.0%
North Beach	94133	2	0.5%	3	0.9%	2	0.6%	7	0.6%	11	0.8%
Visitacion Valley	94134	7	1.8%	5	1.5%	11	3.2%	52	4.2%	66	4.9%
General Delivery	94142	48	12.2%	15	4.5%	12	3.5%	1	0.1%	30	2.2%
Other		8	2.0%	4	1.2%	2	0.6%	7	0.6%	3	0.2%

% is of total cases on GA.

Demographic Look at PAES Clients	-						
	Jun-		Dec		Jun		
	#	%	#	%	#	%	
Total PAES cases	2,377	100%	2,197	100%	2,135	100%	
Total PAES persons	2,368	100%	2,190	100%	2,127	100%	
Ethnicity (Person Level Data)**							
African-American	831	35.1%	806	36.8%	801	37.7%	
White	541	22.8%	533	24.3%	494	23.2%	
Hispanic	210	8.9%	227	10.4%	184	8.7%	
Chinese	53	2.2%	50	2.3%	53	2.5%	
Filipino	68	2.9%	84	3.8%	89	4.2%	
Russian	4	0.2%	6	0.3%	5	0.2%	
Vietnamese	24	1.0%	17	0.8%	18	0.8%	
Other Asian	44	1.9%	45	2.1%	46	2.2%	
Other	593	25.0%	422	19.3%	437	20.5%	
Primary Language (Case Level Data)*							
English	2,228	93.7%	2,046	93.1%	1,995	93.4%	
Spanish	73	3.1%	62	2.8%	57	2.7%	
Cantonese	32	1.3%	29	1.3%	35	1.6%	
Filipino-Tagalog	21	0.9%	34	1.5%	28	1.3%	
Russian	9	0.4%	7	0.3%	8	0.4%	
Vietnamese	10	0.4%	9	0.4%	7	0.3%	
Mandarin	2	0.1%	4	0.2%	2	0.1%	

19 1.2% 16 1.0% Other 2 0.1% 6 0.3% 3 0.1% 5 0.3% Gender (Person Level Data)\*\* Male 1,703 71.9% 1,568 71.6% 1,513 71.1% 1,096 66.7% Female 665 28.1% 622 28.4% 614 28.9% 546 33.3% Age (Person Level Data)\*\* <30 377 15.9% 351 16.0% 393 18.5% 180 11.0% 22.9% 473 22.2% 279 17.0% 30-39 542 476 21.7% 646 28.7% 18.5% 40-49 27.3% 608 27.8% 611 303 406 50-54 424 17.9% 406 18.5% 19.1% 201 12.2% 13.2% 55-59 313 264 12.1% 173 378 23.0% 8.1% 60-64 62 2.6% 81 3.7% 68 3.2% 292 17.8% 0.2% 65+ 4 4 0.2% 3 0.1% 9 0.5%

\* % is of total cases on PAES.

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. . . . .

\*\* % is of total persons on PAES.

Dec-16

%

100%

100%

34.7%

19.9%

8.6%

6.4%

3.8%

0.5%

1.9%

1.9%

22.2%

84.8%

3.5%

6.2%

2.2%

0.9%

#

1,646

1,642

570

326

142

105

63

31

32

365

1,396

58

102

36

14

8

Jun-16

#

1,849

1,849

699

347

186

118

70

5

32

30

362

1,569

74

115

39

12

19

16

5

1,258

591

256

280

324

225

451

308

5

%

100%

100%

37.8%

18.8%

10.1%

6.4%

3.8%

0.3%

1.7%

1.6%

19.6%

84.9%

4.0%

6.2%

2.1%

0.6%

1.0%

0.9%

0.3%

68.0%

32.0%

13.8%

15.1%

17.5%

12.2%

24.4%

16.7%

0.3%

Demographic Look at PAES Clients

		Jun	-18	Dec	-17	Jun	-17	Dec-16		Jun-16	
		#	%	#	%	#	%	#	%	#	%
Total PAES cases		2,377	100%	2,197	100%	2,135	100%	1,646	100%	1,849	100%
Neighborhood/Zip Code											
Tenderloin	94102	421	17.7%	407	18.5%	396	18.5%	288	17.5%	266	14.4%
South of Market	94103	469	19.7%	359	16.3%	352	16.5%	283	17.2%	302	16.3%
Financial District	94105	1	0.0%	1	0.0%	3	0.1%	4	0.2%	6	0.3%
Potrero Hill	94107	88	3.7%	96	4.4%	78	3.7%	42	2.6%	44	2.4%
Chinatown	94108	26	1.1%	31	1.4%	26	1.2%	38	2.3%	36	1.9%
Polk/Russian Hill	94109	179	7.5%	149	6.8%	132	6.2%	109	6.6%	125	6.8%
Mission	94110	185	7.8%	170	7.7%	163	7.6%	123	7.5%	156	8.4%
Embarcadero	94111	3	0.1%	3	0.1%	3	0.1%	1	0.1%	5	0.3%
Ingleside/Excelsior	94112	129	5.4%	133	6.1%	141	6.6%	94	5.7%	112	6.1%
Castro/Noe Valley	94114	21	0.9%	21	1.0%	16	0.7%	23	1.4%	14	0.8%
Western Addition	94115	73	3.1%	73	3.3%	79	3.7%	55	3.3%	64	3.5%
Parkside	94116	16	0.7%	21	1.0%	20	0.9%	23	1.4%	29	1.6%
Haight/Lower Western Addition	94117	60	2.5%	69	3.1%	54	2.5%	45	2.7%	54	2.9%
Inner Richmond	94118	23	1.0%	16	0.7%	19	0.9%	16	1.0%	20	1.1%
Outer Richmond	94121	19	0.8%	18	0.8%	29	1.4%	30	1.8%	29	1.6%
Sunset	94122	49	2.1%	38	1.7%	26	1.2%	39	2.4%	44	2.4%
Marina/Cow Hollow	94123	6	0.3%	9	0.4%	10	0.5%	7	0.4%	4	0.2%
Bayview/Hunters Point	94124	281	11.8%	271	12.3%	279	13.1%	203	12.3%	266	14.4%
Miraloma	94127	9	0.4%	7	0.3%	7	0.3%	6	0.4%	6	0.3%
Presidio	94129	2	0.1%	2	0.1%	1	0.0%	-	0.0%	2	0.1%
Treasure Island	94130	37	1.6%	43	2.0%	36	1.7%	21	1.3%	40	2.2%
Glen Park	94131	24	1.0%	22	1.0%	20	0.9%	19	1.2%	14	0.8%
Lake Merced	94132	29	1.2%	34	1.5%	29	1.4%	23	1.4%	24	1.3%
North Beach	94133	33	1.4%	28	1.3%	40	1.9%	32	1.9%	39	2.1%
Visitacion Valley	94134	143	6.0%	126	5.7%	140	6.6%	109	6.6%	131	7.1%
General Delivery	94142	33	1.4%	25	1.1%	16	0.7%	2	0.1%	7	0.4%
Other		18	0.8%	25	1.1%	20	0.9%	11	0.7%	10	0.5%

% is of total cases on PAES.

Demographic Look at SSIP Clients

	Jun	-18	Dec	-17	Jun	-17	Dec-16		Jun-16	
	#	%	#	%	#	%	#	%	#	%
Total SSIP cases	2,114	100%	2,080	100%	2,378	100%	1,876	100%	1,938	100%
Total SSIP persons	2,114	100%	2,080	100%	2,378	100%	1,876	100%	1,938	100%
Ethnicity (Person Level Data)**										
African-American	621	29.4%	606	29.1%	701	29.5%	553	29.5%	581	30.0%
White	475	22.5%	467	22.5%	530	22.3%	445	23.7%	481	24.8%
Hispanic	220	10.4%	219	10.5%	266	11.2%	240	12.8%	262	13.5%
Chinese	137	6.5%	134	6.4%	147	6.2%	84	4.5%	85	4.4%
Filipino	62	2.9%	69	3.3%	81	3.4%	54	2.9%	40	2.1%
Vietnamese	41	1.9%	41	2.0%	43	1.8%	21	1.1%	26	1.3%
Russian	10	0.5%	12	0.6%	13	0.5%	8	0.4%	10	0.5%
Other Asian	41	1.9%	45	2.2%	50	2.1%	44	2.3%	37	1.9%
Other	507	24.0%	487	23.4%	547	23.0%	427	22.8%	416	21.5%
Primary Language (Case Level Data)*										
English	1,716	81.2%	1,673	80.4%	1,917	80.6%	1,544	82.3%	1,613	83.2%
Spanish	171	8.1%	170	8.2%	187	7.9%	175	9.3%	189	9.8%
Cantonese	123	5.8%	128	6.2%	139	5.8%	78	4.2%	68	3.5%
Filipino-Tagalog	39	1.8%	39	1.9%	51	2.1%	32	1.7%	22	1.1%
Russian	16	0.8%	18	0.9%	21	0.9%	8	0.4%	9	0.5%
Vietnamese	23	1.1%	24	1.2%	32	1.3%	16	0.9%	16	0.8%
Mandarin	14	0.7%	17	0.8%	18	0.8%	12	0.6%	12	0.6%
Other	12	0.6%	11	0.5%	13	0.5%	11	0.6%	9	0.5%
Gender (Person Level Data)**										
Male	1,416	67.0%	1,397	67.2%	1,591	66.9%	1,219	65.0%	1,259	65.0%
Female	698	33.0%	683	32.8%	787	33.1%	657	35.0%	679	35.0%
Age (Person Level Data)**										
<30	121	5.7%	100	4.8%	126	5.3%	146	7.8%	161	8.3%
30-39	282	13.3%	241	11.6%	290	12.2%	308	16.4%	313	16.2%
40-49	456	21.6%	435	20.9%	470	19.8%	504	26.9%	559	28.8%
50-54	313	14.8%	323	15.5%	371	15.6%	393	20.9%	408	21.1%
55-59	462	21.9%	512	24.6%	609	25.6%	318	17.0%	295	15.2%
60-64	439	20.8%	434	20.9%	471	19.8%	186	9.9%	180	9.3%
65+	41	1.9%	35	1.7%	41	1.7%	21	1.1%	22	1.1%

\* % is of total cases on SSIP.

\*\* % is of total persons on SSIP.

Demographic Look at SSIP Clients

		Jun	-18	Dec	-17	Jun	-17	Dec-16		Jun-16	
	ľ	#	%	#	%	#	%	#	%	#	%
Total SSIP cases		2,114	100%	2,080	100%	2,378	100%	1,876	100%	1,938	100%
Neighborhood/Zip Code											
Tenderloin	94102	445	21.1%	449	21.6%	494	20.8%	403	21.5%	409	21.1%
South of Market	94103	376	17.8%	383	18.4%	422	17.7%	305	16.3%	317	16.4%
Financial District	94105	6	0.3%	6	0.3%	12	0.5%	13	0.7%	14	0.7%
Potrero Hill	94107	76	3.6%	54	2.6%	59	2.5%	60	3.2%	66	3.4%
Chinatown	94108	44	2.1%	42	2.0%	46	1.9%	21	1.1%	29	1.5%
Polk/Russian Hill	94109	160	7.6%	151	7.3%	198	8.3%	151	8.0%	146	7.5%
Mission	94110	179	8.5%	192	9.2%	194	8.2%	158	8.4%	178	9.2%
Embarcadero	94111	5	0.2%	6	0.3%	6	0.3%	6	0.3%	4	0.2%
Ingleside/Excelsior	94112	130	6.1%	120	5.8%	140	5.9%	113	6.0%	105	5.4%
Castro/Noe Valley	94114	22	1.0%	14	0.7%	20	0.8%	19	1.0%	29	1.5%
Western Addition	94115	54	2.6%	66	3.2%	83	3.5%	59	3.1%	75	3.9%
Parkside	94116	21	1.0%	25	1.2%	31	1.3%	21	1.1%	18	0.9%
Haight/Lower Western Addition	94117	49	2.3%	35	1.7%	42	1.8%	37	2.0%	35	1.8%
Inner Richmond	94118	24	1.1%	28	1.3%	30	1.3%	26	1.4%	20	1.0%
Outer Richmond	94121	36	1.7%	30	1.4%	34	1.4%	23	1.2%	27	1.4%
Sunset	94122	45	2.1%	40	1.9%	45	1.9%	26	1.4%	31	1.6%
Marina/Cow Hollow	94123	5	0.2%	4	0.2%	4	0.2%	7	0.4%	8	0.4%
Bayview/Hunters Point	94124	185	8.8%	201	9.7%	242	10.2%	214	11.4%	192	9.9%
Miraloma	94127	5	0.2%	5	0.2%	6	0.3%	4	0.2%	6	0.3%
Presidio	94129	6	0.3%	5	0.2%	8	0.3%	7	0.4%	5	0.3%
Treasure Island	94130	13	0.6%	10	0.5%	21	0.9%	20	1.1%	18	0.9%
Glen Park	94131	16	0.8%	10	0.5%	12	0.5%	8	0.4%	19	1.0%
Lake Merced	94132	31	1.5%	24	1.2%	27	1.1%	24	1.3%	27	1.4%
North Beach	94133	38	1.8%	37	1.8%	43	1.8%	36	1.9%	38	2.0%
Visitacion Valley	94134	98	4.6%	110	5.3%	129	5.4%	95	5.1%	87	4.5%
General Delivery	94142	32	1.5%	18	0.9%	11	0.5%	8	0.4%	26	1.3%
Other		12	0.6%	15	0.7%	19	0.8%	12	0.6%	9	0.5%

% is of total cases on SSIP.

	Jun-	-18	Dec	-17	Jun	-17	Dec-16		Jun-16	
	#	%	#	%	#	%	#	%	#	%
Total CALM cases	63	100%	71	100%	73	100%	81	100%	81	100%
Total CALM persons	67	100%	78	100%	81	100%	90	100%	89	100%
Ethnicity (Person Level Data)**										
African-American	1	1.5%	1	1.3%	2	2.5%	2	2.2%	2	2.2%
White	4	6.0%	2	2.6%	4	4.9%	6	6.7%	5	5.6%
Hispanic	28	41.8%	32	41.0%	32	39.5%	36	40.0%	35	39.3%
Chinese	6	9.0%	8	10.3%	7	8.6%	8	8.9%	8	9.0%
Filipino	3	4.5%	3	3.8%	4	4.9%	5	5.6%	7	7.9%
Vietnamese	2	3.0%	-	0.0%	2	2.5%	2	2.2%	-	0.0%
Russian	4	6.0%	4	5.1%	5	6.2%	5	5.6%	6	6.7%
Other Asian	1	1.5%	1	1.3%	2	2.5%	2	2.2%	1	1.1%
Other	18	26.9%	27	34.6%	23	28.4%	24	26.7%	25	28.1%
Primary Language (Case Level Data)*										
English	14	22.2%	15	21.1%	18	24.7%	22	27.2%	19	23.5%
Spanish	31	49.2%	36	50.7%	34	46.6%	38	46.9%	37	45.7%
Cantonese	5	7.9%	5	7.0%	4	5.5%	4	4.9%	6	7.4%
Filipino-Tagalog	1	1.6%	2	2.8%	3	4.1%	3	3.7%	4	4.9%
Russian	8	12.7%	7	9.9%	8	11.0%	6	7.4%	8	9.9%
Vietnamese	1	1.6%	-	0.0%	1	1.4%	1	1.2%	-	0.0%
Mandarin	-	0.0%	1	1.4%	1	1.4%	3	3.7%	2	2.5%
Other	3	4.8%	5	7.0%	4	5.5%	4	4.9%	5	6.2%
Gender (Person Level Data)**										
Male	34	50.7%	39	50.0%	41	50.6%	39	43.3%	39	43.8%
Female	33	49.3%	39	50.0%	40	49.4%	50	55.6%	50	56.2%
Age (Person Level Data)**										
<30	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
30-39	2	3.0%	2	2.6%	2	2.5%	2	2.2%	2	2.2%
40-49	1	1.5%	2	2.6%	2	2.5%	2	2.2%	2	2.2%
50-54	1	1.5%	4	5.1%	6	7.4%	5	5.6%	4	4.5%
55-59	6	9.0%	5	6.4%	3	3.7%	3	3.3%	4	4.5%
60-64	1	1.5%	1	1.3%	1	1.2%	3	3.3%	4	4.5%
65+	56	83.6%	64	82.1%	67	82.7%	75	83.3%	73	82.0%

\* % is of total cases on CALM. \*\* % is of total persons on CALM.

#### Demographic Look at CALM Clients

		Jun	-18	Dec	-17	Jun	-17	Dec-16		Jun-16	
		#	%	#	%	#	%	#	%	#	%
Total CALM cases		63	100%	71	100%	73	100%	81	100%	81	100%
Neighborhood/Zip Code											
Tenderloin	94102	7	11.1%	9	12.7%	12	16.4%	10	12.3%	9	11.1%
South of Market	94103	7	11.1%	7	9.9%	5	6.8%	10	12.3%	10	12.3%
Financial District	94105	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Potrero Hill	94107	-	0.0%	-	0.0%	-	0.0%	1	1.2%	2	2.5%
Chinatown	94108	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Polk/Russian Hill	94109	7	11.1%	8	11.3%	10	13.7%	12	14.8%	12	14.8%
Mission	94110	11	17.5%	11	15.5%	12	16.4%	14	17.3%	13	16.0%
Embarcadero	94111	1	1.6%	1	1.4%	1	1.4%	1	1.2%	1	1.2%
Ingleside/Excelsior	94112	7	11.1%	9	12.7%	9	12.3%	11	13.6%	12	14.8%
Castro/Noe Valley	94114	1	1.6%	1	1.4%	1	1.4%	1	1.2%	1	1.2%
Western Addition	94115	1	1.6%	2	2.8%	1	1.4%	1	1.2%	2	2.5%
Parkside	94116	-	0.0%	-	0.0%	1	1.4%	1	1.2%	1	1.2%
Haight/Lower Western Addition	94117	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Inner Richmond	94118	1	1.6%	1	1.4%	1	1.4%	1	1.2%	1	1.2%
Outer Richmond	94121	1	1.6%	1	1.4%	1	1.4%	-	0.0%	2	2.5%
Sunset	94122	4	6.3%	4	5.6%	3	4.1%	3	3.7%	3	3.7%
Marina/Cow Hollow	94123	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Bayview/Hunters Point	94124	5	7.9%	6	8.5%	6	8.2%	5	6.2%	4	4.9%
Miraloma	94127	1	1.6%	1	1.4%	-	0.0%	-	0.0%	-	0.0%
Presidio	94129	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Treasure Island	94130	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Glen Park	94131	3	4.8%	3	4.2%	3	4.1%	3	3.7%	2	2.5%
Lake Merced	94132	-	0.0%	-	0.0%	-	0.0%	1	1.2%	1	1.2%
North Beach	94133	3	4.8%	3	4.2%	3	4.1%	3	3.7%	1	1.2%
Visitacion Valley	94134	2	3.2%	3	4.2%	3	4.1%	2	2.5%	2	2.5%
General Delivery	94142	-	0.0%	-	0.0%	-	0.0%	-	0.0%	1	1.2%
Other		1	1.6%	1	1.4%	1	1.4%	1	1.2%	1	1.2%

% is of total cases on CALM.