

In Home Supportive Services

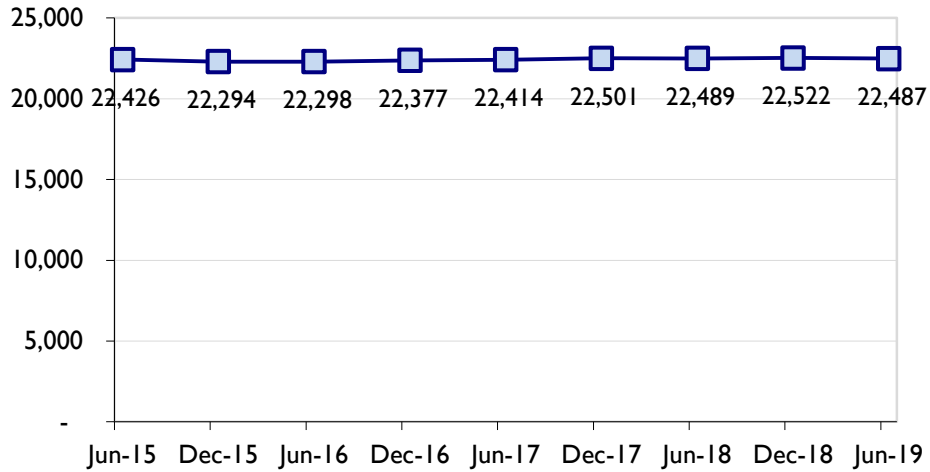
Six-Month Update

January – June 2019

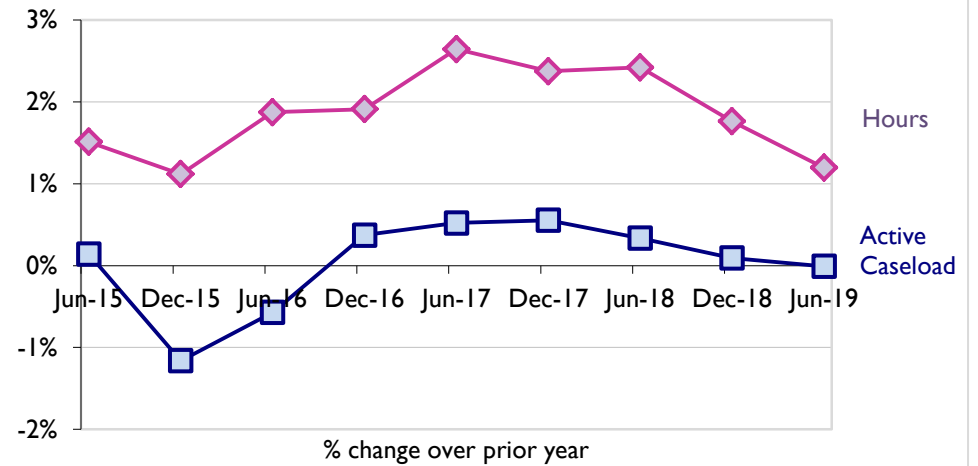
Produced by the San Francisco Human Services Agency Planning Unit

In Home Supportive Services Six-Month Update

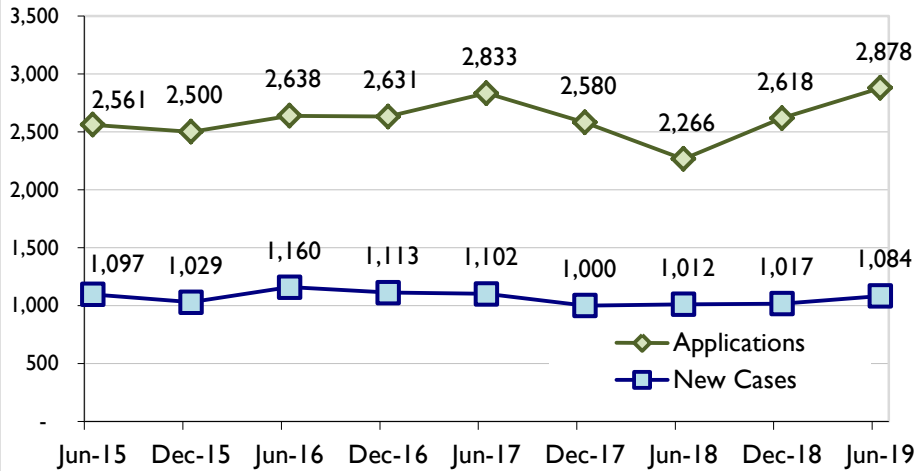
Active Caseload Remains Stable



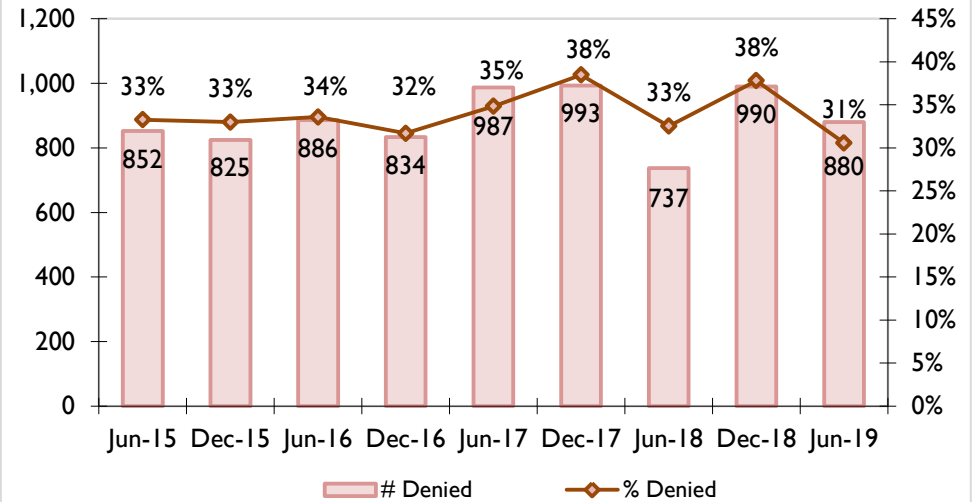
Change in Active Caseload & Total Hours Over Prior Year: Total Weekly Hours and Caseload Continues to Increase



Number of New Applications and New Cases Relatively Steady

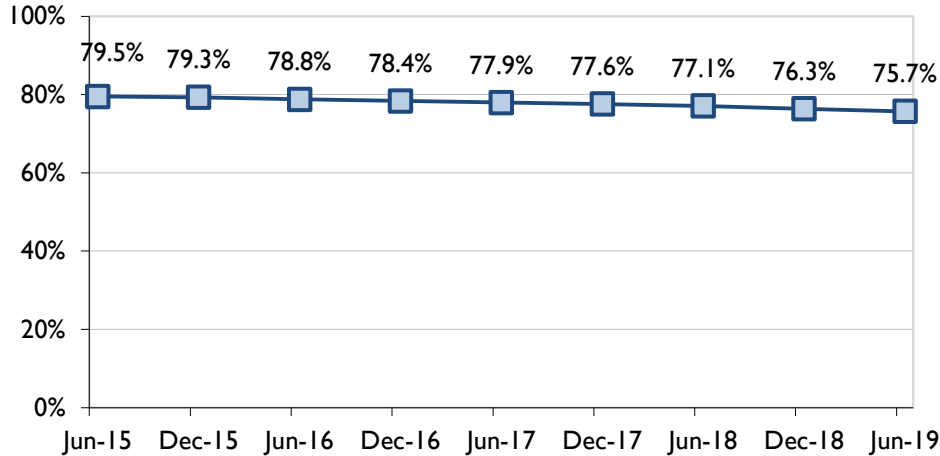


Percentage of Applicants Found Ineligible Remains Relatively Consistent

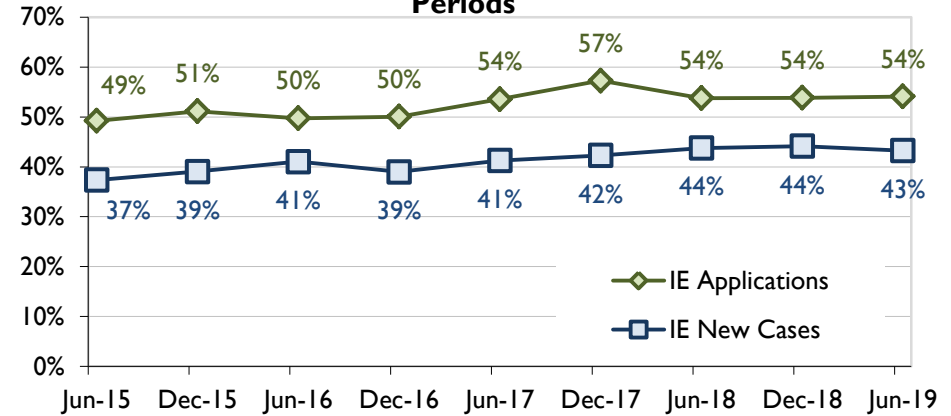


In Home Supportive Services Six-Month Update

Percent of Active Caseload on SSI Continues to Decrease Very Slightly

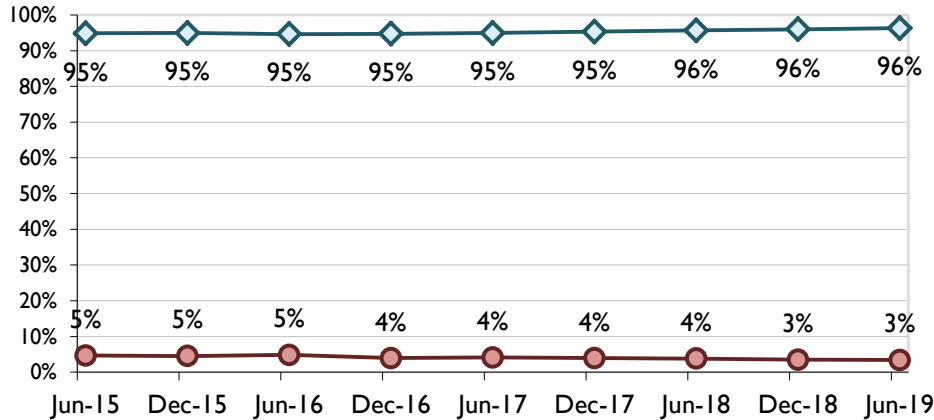


% of Applications and New Cases that were Income Eligible Remains Consistent with Prior Six Month Periods



Income Eligible Applicants are those who do not receive SSI.

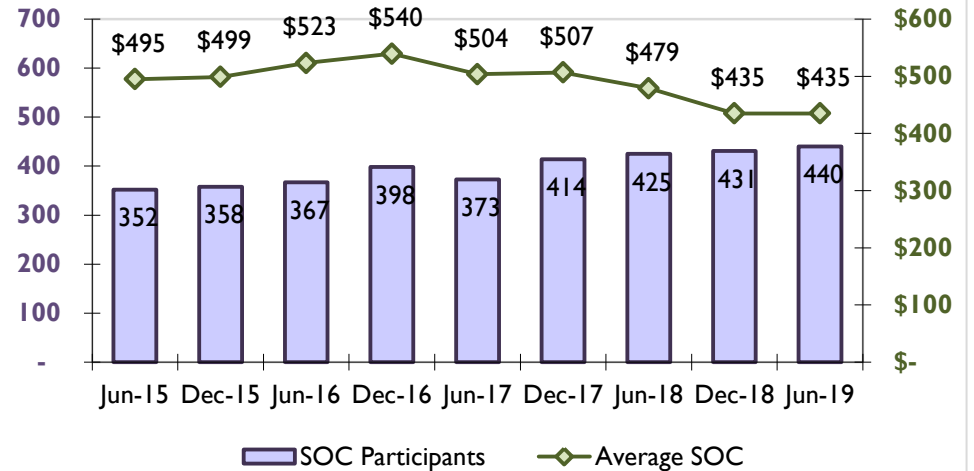
IP Mode and Contract Mode Remain Steady



Mixed mode percentage not shown because percentage is so small.

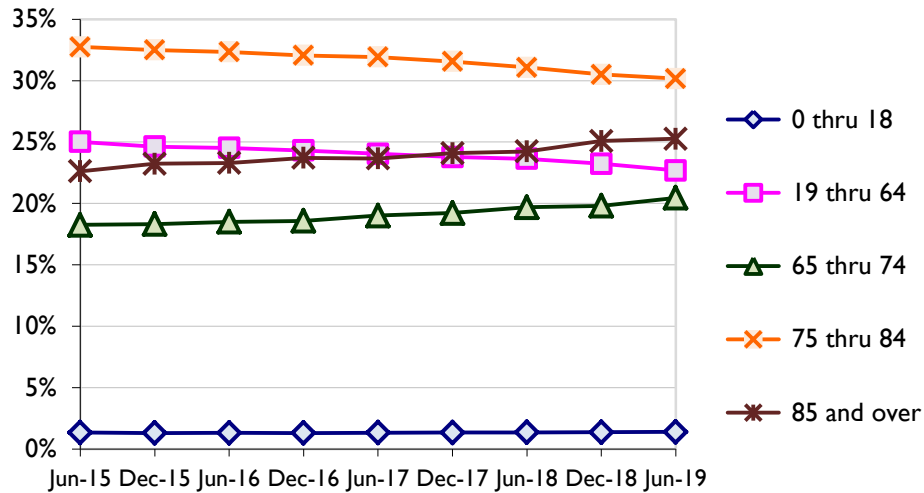
◆ Independent Provider ● Contract

Number of Share of Cost Participants Continues to Increase Slightly while Average Monthly Share of Cost Continues to Decrease

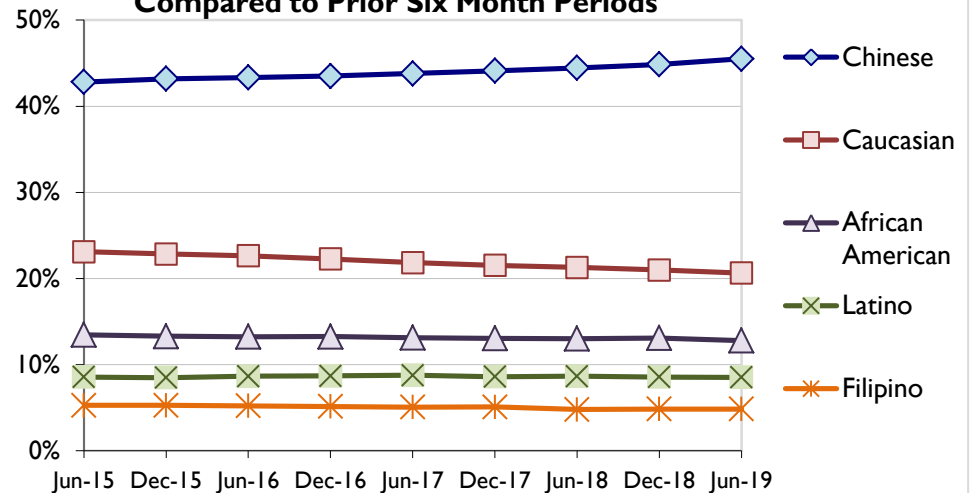


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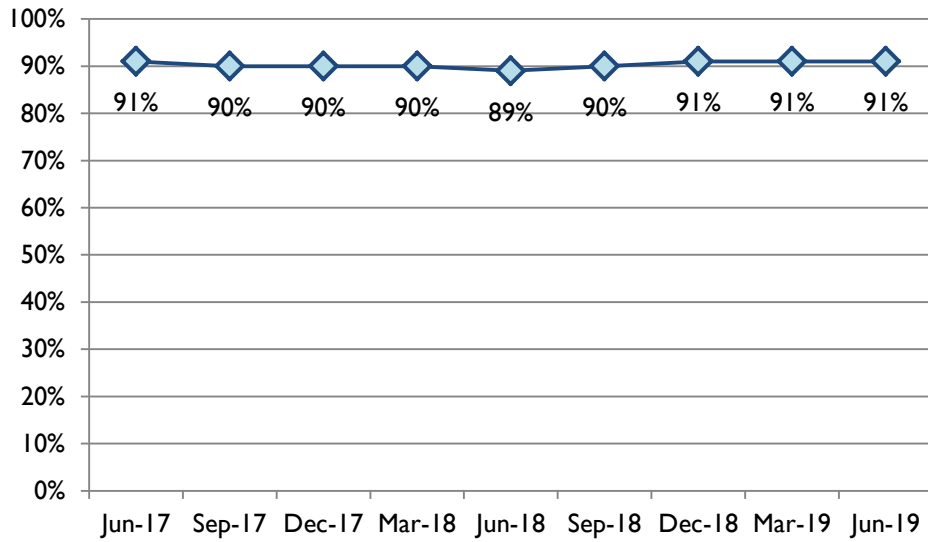
Age Distribution Remains Mostly Stable



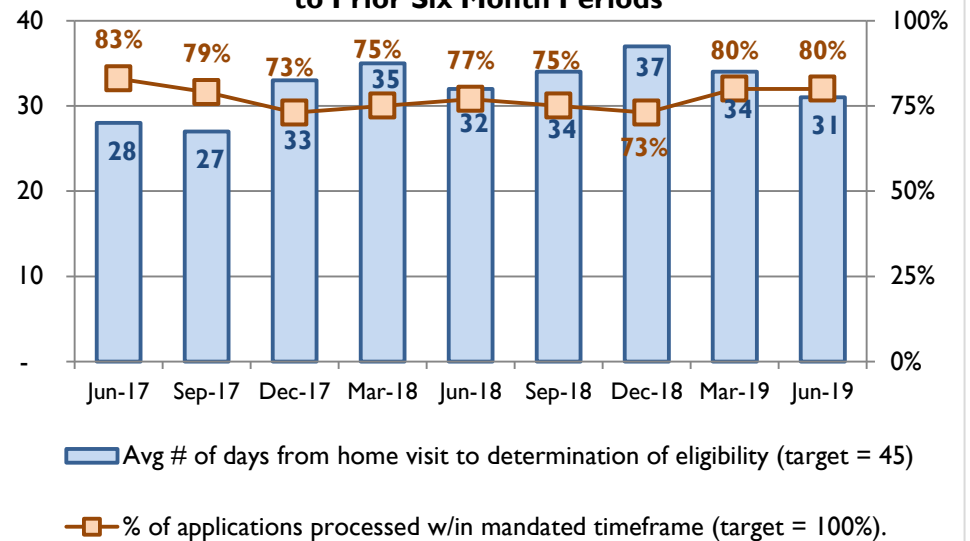
Caseload Ethnicity Profile Remains Fairly Stable Compared to Prior Six Month Periods



Percentage of Assessments Completed On Time Remains Steady



Application Processing Performance Remains Similar to Prior Six Month Periods



In Home Supportive Services Six-Month Update

Active Caseload*	Jun-17		Dec-17		Jun-18		Dec-18		Jun-19	
	#	%	#	%	#	%	#	%	#	%
Active Cases	22,414		22,501		22,489		22,522		22,487	
Change from Previous 6 Months	37	0.2%	87	0.4%	(12)	-0.1%	33	0.1%	(35)	-0.2%
Change from Previous Year	116	0.5%	124	0.6%	75	0.3%	21	0.1%	(2)	0.0%
Change from 2 Years	(12)	-0.1%	207	0.9%	191	0.9%	145	0.6%	73	0.3%
Change from 3 Years	20	0.1%	(55)	-0.2%	63	0.3%	228	1.0%	189	0.8%
Sex at Birth										
Male	8,672	38.7%	8,692	38.6%	8,697	38.7%	8,706	38.7%	8,692	38.7%
Female	13,742	61.3%	13,809	61.4%	13,792	61.3%	13,816	61.3%	13,795	61.3%
Gender Identity*										
Male									4,983	22.2%
Female									8,069	35.9%
Transgender: M to F									26	0.1%
Transgender: F to M									8	0.0%
Non-Binary									0	0.0%
Another Gender Identity									3	0.0%
Declined to State									472	2.1%
Unknown									8,926	39.7%
Sexual Orientation*										
Straight/Heterosexual									11,846	52.7%
Gay or Lesbian									192	0.9%
Bisexual									58	0.3%
Queer									6	0.0%
Another Sexual Orientation									22	0.1%
Declined to State									1,443	6.4%
Unknown									8,920	39.7%
Delivery Mode										
Independent Provider	21,287	95.0%	21,445	95.3%	21,510	95.6%	21,620	96.0%	21,655	96.3%
Contract	924	4.1%	883	3.9%	852	3.8%	786	3.5%	762	3.4%
Mixed	203	0.9%	173	0.8%	127	0.6%	116	0.5%	70	0.3%
Age (in years)										
0 thru 18	302	1.3%	305	1.4%	307	1.4%	311	1.4%	317	1.4%
19 thru 64	5,389	24.0%	5,351	23.8%	5,316	23.6%	5,233	23.2%	5,103	22.7%
65 thru 74	4,263	19.0%	4,324	19.2%	4,429	19.7%	4,460	19.8%	4,602	20.5%
75 thru 84	7,155	31.9%	7,101	31.6%	6,987	31.1%	6,869	30.5%	6,782	30.2%
85 and over	5,305	23.7%	5,420	24.1%	5,450	24.2%	5,649	25.1%	5,683	25.3%
Average	72		73		73		73		73	
Median	77		77		77		77		77	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the six-month period. SOGI analysis added from September 2018 forward.

In Home Supportive Services Six-Month Update

Active Caseload	Jun-17		Dec-17		Jun-18		Dec-18		Jun-19	
	#	%	#	%	#	%	#	%	#	%
Lives Alone	9,046	40.4%	9,061	40.3%	9,039	40.2%	9,026	40.1%	9,021	40.1%
SSI Status										
SSI	17,471	77.9%	17,459	77.6%	17,340	77.1%	17,195	76.3%	17,021	75.7%
Non-SSI	4,943	22.1%	5,042	22.4%	5,149	22.9%	5,327	23.7%	5,466	24.3%
Share of Cost										
Number of Individuals	373	1.7%	414	1.8%	425	1.9%	431	1.9%	440	2.0%
Mean Share of Cost/Individual	\$ 504		\$ 507		\$ 479		\$ 435		\$ 435	
Median Share of Cost/Individual	\$ 399		\$ 196		\$ 100		\$ 25		\$ 20	
Ethnicity										
Chinese	9,817	43.8%	9,926	44.1%	9,996	44.4%	10,102	44.9%	10,233	45.5%
Caucasian	4,897	21.8%	4,844	21.5%	4,788	21.3%	4,727	21.0%	4,638	20.6%
African American	2,941	13.1%	2,937	13.1%	2,927	13.0%	2,948	13.1%	2,877	12.8%
Latino	1,966	8.8%	1,934	8.6%	1,947	8.7%	1,927	8.6%	1,916	8.5%
Filipino	1,134	5.1%	1,142	5.1%	1,078	4.8%	1,091	4.8%	1,088	4.8%
Vietnamese	501	2.2%	526	2.3%	533	2.4%	513	2.3%	519	2.3%
Korean	251	1.1%	260	1.2%	263	1.2%	248	1.1%	251	1.1%
Cambodian	50	0.2%	50	0.2%	49	0.2%	47	0.2%	47	0.2%
Other/Unknown	857	3.8%	882	3.9%	908	4.0%	919	4.1%	918	4.1%
Primary Language										
English	6,264	27.9%	6,256	27.8%	6,267	27.9%	6,270	27.8%	6,141	27.3%
Cantonese	8,680	38.7%	8,771	39.0%	8,810	39.2%	8,893	39.5%	8,997	40.0%
Russian	2,818	12.6%	2,805	12.5%	2,726	12.1%	2,714	12.1%	2,669	11.9%
Spanish	1,547	6.9%	1,516	6.7%	1,521	6.8%	1,489	6.6%	1,490	6.6%
Mandarin	832	3.7%	843	3.7%	871	3.9%	881	3.9%	882	3.9%
Tagalog	886	4.0%	897	4.0%	848	3.8%	855	3.8%	851	3.8%
Vietnamese	467	2.1%	486	2.2%	489	2.2%	477	2.1%	486	2.2%
All Other	920	4.1%	927	4.1%	957	4.3%	943	4.2%	971	4.3%

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the six-month period.

In Home Supportive Services Six-Month Update

Active Caseload*	Jun-17		Dec-17		Jun-18		Dec-18		Jun-19	
	#	%	#	%	#	%	#	%	#	%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	2,274	10.1%	2,260	10.0%	2,233	9.9%	2,234	9.9%	2,216	9.9%
94103 South of Market	1,873	8.4%	1,883	8.4%	1,840	8.2%	1,809	8.0%	1,791	8.0%
94107 Potrero Hill	704	3.1%	713	3.2%	698	3.1%	707	3.1%	704	3.1%
94108 Chinatown	920	4.1%	884	3.9%	887	3.9%	865	3.8%	864	3.8%
94109 Polk/Russian Hill	1,681	7.5%	1,669	7.4%	1,663	7.4%	1,636	7.3%	1,631	7.3%
94110 Inner Mission/Bernal Heights	1,315	5.9%	1,282	5.7%	1,273	5.7%	1,270	5.6%	1,270	5.6%
94112 Ingleside/Excelsior/Outer Mission	1,932	8.6%	1,987	8.8%	2,011	8.9%	2,016	9.0%	2,003	8.9%
94115 Western Addition/Japantown	1,527	6.8%	1,525	6.8%	1,525	6.8%	1,539	6.8%	1,566	7.0%
94116 Parkside	824	3.7%	839	3.7%	839	3.7%	841	3.7%	866	3.9%
94118 Inner Richmond	698	3.1%	696	3.1%	685	3.0%	700	3.1%	697	3.1%
94121 Outer Richmond	1,056	4.7%	1,050	4.7%	1,047	4.7%	1,030	4.6%	1,032	4.6%
94122 Sunset	995	4.4%	1,009	4.5%	1,017	4.5%	1,016	4.5%	1,015	4.5%
94124 Bayview/Hunters Point	1,567	7.0%	1,587	7.1%	1,624	7.2%	1,655	7.3%	1,657	7.4%
94132 Lake Merced/Stonestown	562	2.5%	584	2.6%	582	2.6%	583	2.6%	592	2.6%
94133 North Beach/Chinatown	1,463	6.5%	1,479	6.6%	1,460	6.5%	1,480	6.6%	1,454	6.5%
94134 Visitacion Valley/Sunnydale	1,479	6.6%	1,476	6.6%	1,491	6.6%	1,491	6.6%	1,512	6.7%
Others	1,544	6.9%	1,578	7.0%	1,614	7.2%	1,650	7.3%	1,617	7.2%

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the six-month period.

In Home Supportive Services Six-Month Update

New Applications**	Jun-17		Dec-17		Jun-18		Dec-18		Jun-19	
	#	%	#	%	#	%	#	%	#	%
Total New Applications	2,833		2,580		2,266		2,618		2,878	
Change from previous six months	202	7.7%	(253)	-8.9%	(314)	-12.2%	352	15.5%	260	9.9%
Change from previous year	195	7.4%	(51)	-1.9%	(567)	-20.0%	38	1.5%	612	27.0%
Application Status										
Record	781	27.6%	670	26.0%	777	34.3%	640	24.4%	993	34.5%
Eligible	941	33.2%	822	31.9%	695	30.7%	874	33.4%	940	32.7%
Interim	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Leave	12	0.4%	12	0.5%	4	0.2%	8	0.3%	10	0.3%
Terminated	112	4.0%	140	5.4%	53	2.3%	106	4.0%	55	1.9%
Denied (reasons below):	987	34.8%	993	38.5%	737	32.5%	990	37.8%	880	30.6%
<i>Recipient request</i>	326	33.0%	313	31.5%	240	32.6%	321	32.4%	291	33.1%
<i>No assessed need</i>	183	18.5%	187	18.8%	146	19.8%	159	16.1%	163	18.5%
<i>Residence</i>	92	9.3%	53	5.3%	45	6.1%	41	4.1%	67	7.6%
<i>Health care certification missing</i>	69	7.0%	73	7.4%	159	21.6%	212	21.4%	43	4.9%
<i>Other missing documentation</i>	266	27.0%	310	31.2%	109	14.8%	191	19.3%	265	30.1%
<i>Alternative Resources, Voluntary Services, Refused Services</i>	34	3.4%	39	3.9%	25	3.4%	30	3.0%	18	2.0%
<i>Residency status</i>	1	0.1%	3	0.3%	0	0.0%	1	0.1%	4	0.5%
<i>SSI/P Personal and Real Property</i>	0	0.0%	0	0.0%	12	1.6%	34	3.4%	26	3.0%
<i>Other</i>	14	1.4%	15	1.5%	0	0.0%	0	0.0%	0	0.0%
							299		351	
SSI Status**							65		77	
SSI	1,316	46.5%	1,159	44.9%	1,047	46.2%	1,208	46.1%	1,321	45.9%
Non-SSI	1,517	53.5%	1,478	57.3%	1,219	53.8%	1,410	53.9%	1,557	54.1%
Unknown	0	0.0%	0	0.0%	0	0.0%	175	6.7%	197	6.8%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	380	13.4%	369	14.3%	291	12.8%	344	13.1%	394	13.7%
94103 South of Market	326	11.5%	255	9.9%	220	9.7%	299	11.4%	351	12.2%
94107 Potrero Hill	83	2.9%	69	2.7%	55	2.4%	65	2.5%	77	2.7%
94108 Chinatown	74	2.6%	71	2.8%	61	2.7%	67	2.6%	85	3.0%
94109 Polk/Russian Hill	249	8.8%	222	8.6%	204	9.0%	220	8.4%	219	7.6%
94110 Inner Mission/Bernal Heights	179	6.3%	178	6.9%	162	7.1%	175	6.7%	197	6.8%
94112 Ingleside/Excelsior/Outer Mission	288	10.2%	249	9.7%	234	10.3%	235	9.0%	263	9.1%
94115 Western Addition/Japantown	141	5.0%	118	4.6%	89	3.9%	130	5.0%	148	5.1%
94116 Parkside	85	3.0%	77	3.0%	80	3.5%	89	3.4%	83	2.9%
94117 Haight-Ashbury	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
94118 Inner Richmond	58	2.0%	75	2.9%	52	2.3%	65	2.5%	49	1.7%
94121 Outer Richmond	90	3.2%	78	3.0%	62	2.7%	63	2.4%	85	3.0%
94122 Sunset	86	3.0%	92	3.6%	83	3.7%	90	3.4%	105	3.6%
94124 Bayview/Hunters Point	229	8.1%	203	7.9%	194	8.6%	201	7.7%	220	7.6%
94132 Lake Merced/Stonestown	53	1.9%	83	3.2%	51	2.3%	63	2.4%	70	2.4%
94133 North Beach/Chinatown	112	4.0%	89	3.4%	105	4.6%	121	4.6%	120	4.2%
94134 Visitacion Valley/Sunnydale	176	6.2%	167	6.5%	136	6.0%	164	6.3%	174	6.0%
Others	224	7.9%	242	9.4%	187	8.3%	227	8.7%	238	8.3%

** New Applications include all applications with an application date during the six-month period (e.g., January 1 - June 30). SSI Status analysis added from March 2006 forward.

In Home Supportive Services Six-Month Update

New Cases***	Jun-17		Dec-17		Jun-18		Dec-18		Jun-19	
	#	%	#	%	#	%	#	%	#	%
Total New Cases	1,102		1,000		1,012		1,017		1,084	
Sex at Birth										
Male	515	46.7%	466	46.6%	473	46.7%	466	45.8%	484	44.6%
Female	587	53.3%	534	53.4%	539	53.3%	551	54.2%	600	55.4%
Gender Identity***										
Male									425	39.2%
Female									537	49.5%
Transgender: M to F									4	0.4%
Transgender: F to M									1	0.1%
Non-Binary									0	0.0%
Another Gender Identity									1	0.1%
Declined to State									4	0.4%
Unknown									112	10.3%
Sexual Orientation***										
Straight/Heterosexual									884	81.5%
Gay or Lesbian									23	2.1%
Bisexual									10	0.9%
Queer									0	0.0%
Another Sexual Orientation									3	0.3%
Declined to State									65	6.0%
Unknown									99	9.1%
Delivery mode										
Independent Provider	998	90.6%	927	92.7%	959	94.8%	986	97.0%	1,049	96.8%
Contract	103	9.3%	72	7.2%	51	5.0%	20	2.0%	32	3.0%
Mixed	1	0.1%	1	0.1%	2	0.2%	11	1.1%	3	0.3%
Age (in years)										
0 thru 18	19	1.7%	17	1.7%	17	1.7%	23	2.3%	23	2.1%
19 thru 64	374	33.9%	316	31.6%	348	34.4%	315	31.0%	292	26.9%
65 thru 74	303	27.5%	298	29.8%	300	29.6%	299	29.4%	356	32.8%
75 thru 84	298	27.0%	272	27.2%	244	24.1%	289	28.4%	295	27.2%
85 and over	108	9.8%	97	9.7%	103	10.2%	91	8.9%	118	10.9%
Average	68		67		67		68		69	
Median	69		70		70		70		70	
Lives Alone	395	35.8%	361	36.1%	345	34.1%	360	35.4%	402	37.1%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report). SOGI analysis added from September 2018 forward.

In Home Supportive Services Six-Month Update

New Cases***	Jun-17		Dec-17		Jun-18		Dec-18		Jun-19	
	#	%	#	%	#	%	#	%	#	%
SSI Status										
SSI	647	58.7%	557	55.7%	569	56.2%	568	55.9%	615	56.7%
Non-SSI	455	41.3%	423	42.3%	443	43.8%	449	44.1%	469	43.3%
Share of Cost										
Number of Individuals	28	2.5%	27	2.7%	30	3.0%	35	3.4%	19	1.8%
Mean Share of Cost/Individual	\$ 509		\$ 632		\$ 406		\$ 460		\$ 692	
Median Share of Cost/Individual	\$ 610		\$ 671		\$ 20		\$ 41		\$ 747	
Ethnicity										
Chinese	449	40.7%	429	42.9%	441	43.6%	453	44.5%	517	47.7%
Caucasian	201	18.2%	166	16.6%	179	17.7%	173	17.0%	168	15.5%
African American	147	13.3%	138	13.8%	142	14.0%	161	15.8%	123	11.3%
Latin American/Hispanic	108	9.8%	84	8.4%	82	8.1%	80	7.9%	95	8.8%
Filipino	60	5.4%	57	5.7%	38	3.8%	50	4.9%	76	7.0%
Korean	18	1.6%	21	2.1%	12	1.2%	8	0.8%	13	1.2%
Vietnamese	39	3.5%	30	3.0%	32	3.2%	28	2.8%	30	2.8%
Cambodian	6	0.5%	3	0.3%	1	0.1%	1	0.1%	1	0.1%
Other/Unknown	74	6.7%	72	7.2%	85	8.4%	63	6.2%	61	5.6%
Primary Language										
English	379	34.4%	329	32.9%	358	35.4%	367	36.1%	340	31.4%
Cantonese	397	36.0%	370	37.0%	385	38.0%	393	38.6%	433	39.9%
Russian	49	4.4%	52	5.2%	40	4.0%	47	4.6%	42	3.9%
Spanish	91	8.3%	66	6.6%	58	5.7%	46	4.5%	66	6.1%
Mandarin	37	3.4%	42	4.2%	51	5.0%	44	4.3%	43	4.0%
Tagalog	44	4.0%	48	4.8%	30	3.0%	36	3.5%	57	5.3%
Vietnamese	38	3.4%	26	2.6%	27	2.7%	30	2.9%	30	2.8%
All Other	67	6.1%	67	6.7%	63	6.2%	54	5.3%	73	6.7%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of	133	12.1%	109	10.9%	93	9.2%	108	10.6%	122	11.3%
94103 South of Market	104	9.4%	88	8.8%	76	7.5%	81	8.0%	90	8.3%
94107 Potrero Hill	31	2.8%	26	2.6%	29	2.9%	28	2.8%	26	2.4%
94108 Chinatown	38	3.4%	32	3.2%	36	3.6%	29	2.9%	41	3.8%
94109 Polk/Russian Hill	80	7.3%	64	6.4%	66	6.5%	64	6.3%	84	7.7%
94110 Inner Mission/Bernal Heights	68	6.2%	52	5.2%	55	5.4%	46	4.5%	58	5.4%
94112 Ingleside/Excelsior/Outer Mission	108	9.8%	113	11.3%	119	11.8%	107	10.5%	99	9.1%
94115 Western Addition/Japantown	54	4.9%	50	5.0%	42	4.2%	51	5.0%	61	5.6%
94116 Parkside	47	4.3%	42	4.2%	45	4.4%	49	4.8%	52	4.8%
94118 Inner Richmond	31	2.8%	30	3.0%	32	3.2%	31	3.0%	25	2.3%
94121 Outer Richmond	49	4.4%	40	4.0%	46	4.5%	26	2.6%	43	4.0%
94122 Sunset	36	3.3%	47	4.7%	51	5.0%	43	4.2%	60	5.5%
94124 Bayview/Hunters Point	86	7.8%	82	8.2%	90	8.9%	87	8.6%	75	6.9%
94132 Lake Merced/Stonestown	27	2.5%	33	3.3%	27	2.7%	20	2.0%	32	3.0%
94133 North Beach/Chinatown	53	4.8%	49	4.9%	48	4.7%	81	8.0%	52	4.8%
94134 Visitacion Valley/Sunnydale	68	6.2%	73	7.3%	77	7.6%	75	7.4%	94	8.7%
Others	89	8.1%	70	7.0%	80	7.9%	91	8.9%	70	6.5%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

In Home Supportive Services Six-Month Update

Services for Active Caseload	Jun-17		Dec-17		Jun-18		Dec-18		Jun-19	
	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized
Domestic Services (D&R)	94%	0.86	94%	0.86	94%	0.85	94%	0.85	94%	0.85
Routine Laundry (D&R)	95%	1.75	94%	1.75	94%	1.74	94%	1.69	94%	1.69
Grocery Shopping (D&R)	89%	0.70	89%	0.70	89%	0.70	90%	0.70	90%	0.70
Errands & Other Shopping (D&R)	94%	0.72	93%	0.73	93%	0.74	93%	0.75	93%	0.75
Meal Clean Up (D&R)	88%	2.30	88%	2.30	88%	2.30	88%	2.30	89%	2.30
Preparation of Meals (D&R)	88%	5.35	88%	5.36	88%	5.38	89%	5.40	89%	5.40
Accompaniment to Medical Appointment (D&R)	90%	1.01	89%	1.03	86%	1.04	83%	0.97	81%	0.97
Bathing, Oral Hygiene, Grooming	89%	2.61	89%	2.62	89%	2.67	90%	2.74	90%	2.74
Dressing	78%	1.67	79%	1.67	80%	1.70	81%	1.74	82%	1.74
Prosthesis Assistance	78%	0.82	77%	0.82	77%	0.81	78%	0.81	78%	0.81
Ambulation	71%	2.08	73%	2.07	76%	2.05	79%	2.06	81%	2.06
Moving In/Out of Bed	62%	1.42	63%	1.41	64%	1.42	66%	1.44	68%	1.44
Bowel & Bladder Care	55%	2.72	57%	2.72	58%	2.81	59%	2.94	61%	2.94
Repositioning/Rubbing	54%	1.83	54%	1.86	55%	1.87	56%	1.89	57%	1.89
Feeding	28%	2.85	28%	2.87	28%	2.92	29%	2.97	30%	2.97
Routine Bed Baths	9%	1.72	8%	1.75	8%	1.88	8%	2.05	7%	2.05
Paramedical Services	7%	3.79	7%	3.89	7%	4.10	7%	4.18	7%	4.18
Respiration	4%	1.17	5%	1.17	5%	1.18	5%	1.24	5%	1.24
Protective Supervision	2%	36.68	2%	36.78	2%	36.66	2%	36.36	2%	36.36
Menstrual Care	2%	0.63	2%	0.62	2%	0.60	2%	0.60	1%	0.60
Accompaniment to Alternative Resources (D&R)	1%	2.30	1%	2.38	1%	2.39	1%	2.40	1%	2.40
Heavy Cleaning	0%	14.61	0%	0.00	0%	0.00	0%	0.00	0%	0.00
Total Weekly Authorized Hours	507,353		513,151		519,629		528,782		535,099	
Average Weekly Hours per Recipient	22.6		22.8		23.1		23.5		23.8	
Total Weekly Auth Domestic & Related Hours	256,461		257,797		257,734		256,051		253,093	

D&R = Domestic & Related services

Average hours = Weekly hours authorized for service

In Home Supportive Services Six-Month Update

Independent Providers	Jun-17		Dec-17		Jun-18		Dec-18		Jun-19	
	#	%	#	%	#	%	#	%	#	%
Total Providers with an Active Consumer	20,207		20,608		19,601		19,601		19,173	
Change from previous six months	157	0.8%	401	1.9%	(1,007)	-5.1%	0	0.0%	(428)	-2.2%
Change from previous year	468	2.3%	558	2.7%	(606)	-3.1%	(1,007)	-5.1%	(428)	-2.2%
Newly Enrolled Providers	1,413		1,281		1,215		1,215		1,034	
Providers with at least one relative consumer	12,440	61.6%	12,615	61.2%	11,984	61.1%	12,147	62.0%	11,654	60.8%
Providers serving more than one consumer	3,434	17.0%	3,471	16.8%	3,163	16.1%	3,248	16.6%	2,993	15.6%
Relationship to Consumer (providers may have more than one consumer)										
Relative - Spouse	549	2.7%	565	2.7%	520	2.7%	509	2.6%	491	2.6%
Relative - Parent	908	4.5%	938	4.6%	908	4.6%	919	4.7%	891	4.6%
Relative - Child	7,775	38.5%	7,932	38.5%	7,540	38.5%	7,764	39.6%	7,460	38.9%
Relative - Other	3,478	17.2%	3,457	16.8%	3,273	16.7%	3,234	16.5%	3,068	16.0%
Non-Relative - Friend	1,327	6.6%	1,302	6.3%	1,231	6.3%	1,216	6.2%	1,142	6.0%
Non-Relative - Neighbor	46	0.2%	45	0.2%	43	0.2%	43	0.2%	39	0.2%
Non-Relative - Landlord	1	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Housemate	29	0.1%	27	0.1%	26	0.1%	28	0.1%	26	0.1%
Non-Relative - Live-in Provider	16	0.1%	15	0.1%	15	0.1%	10	0.1%	10	0.1%
Non-Relative - Home Health Agency	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other Business	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other	7,297	36.1%	7,547	36.6%	7,147	36.5%	7,423	37.9%	7,108	37.1%
Ethnicity (providers with more than one consumer may have list more than one ethnicity)										
Chinese	5,650	28%	5,493	27%	5,253	27%	5,151	26%	4,938	26%
Caucasian	2,642	13%	2,605	13%	2,498	13%	2,458	13%	2,389	12%
African American	1,068	5%	1,061	5%	1,003	5%	957	5%	913	5%
Latino	1,036	5%	998	5%	949	5%	960	5%	920	5%
Filipino	578	3%	542	3%	500	3%	473	2%	445	2%
Vietnamese	112	1%	111	1%	108	1%	108	1%	107	1%
Korean	275	1%	273	1%	264	1%	258	1%	252	1%
Cambodian	18	0%	16	0%	16	0%	13	0%	13	0%
Other/Unknown	8,828	44%	9,509	46%	9,010	46%	9,621	49%	9,196	48%