



Service List

FY 2025-26

This resource provides a brief description of services directly provided or administered by the San Francisco Department of Disability and Aging Services (DAS) through partnerships with community-based organizations. This list reflects updates through August 2025.

All DAS programs are included in this list to provide a full picture of the Department's operations, including services that are eligible for support through the Dignity Fund. The tables below indicate whether services are Dignity Fund eligible.

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DAS Service List

The table below lists DAS services alphabetically and identifies which one of seven broad service areas each service falls into. It also indicates which services are Dignity Fund-eligible.

Table 1. DAS Service List

Service	Service Area	DF Eligible
Adult Day Health Centers (ADHCs)	Community Connection & Engagement	Y
Adult Day Programs	Caregiver Support	Y
Adult Protective Services (APS)	Self-Care & Safety	N
Advocacy: Home Care	Access & Empowerment	Y
Advocacy: Housing	Access & Empowerment	Y
Advocacy: Long-Term Care	Access & Empowerment	Y
Aging and Disability Resource Centers (ADRCs)	Access & Empowerment	Y
Assisted Living Facilities (ALF) Support	Housing Support	N
CalFresh Healthy Living	Nutrition & Wellness	Y
CalFresh Outreach	Access & Empowerment	Y
Caregiver Respite	Caregiver Support	Y
Case Management	Case Management & Care Navigation	Y
Chronic Disease Management Programs	Nutrition & Wellness	Y
Community Bridge	Community Connection & Engagement	Y
Community Connector	Community Connection & Engagement	Y
Community Living Fund (CLF)	Case Management & Care Navigation	Y
Community Service Centers	Community Connection & Engagement	Y
Congregate Meals	Nutrition & Wellness	Y
County Veterans Service Office (CVSO)	Access & Empowerment	N
Creative Arts for Older Adults and Adults with Disabilities	Community Connection & Engagement	Y
Culturally Responsive Nutrition Services	Nutrition & Wellness	Y
DAS Intake	Access & Empowerment	Y
Disability Cultural Center	Access & Empowerment	Y
Elder Abuse Prevention Services	Self-Care & Safety	Y
Employment Navigation and Benefits Support	Access & Empowerment	Y
Employment Support	Community Connection & Engagement	Y
Empowerment Programs	Access & Empowerment	Y

Service	Service Area	DF Eligible
Family Caregiver Support Program	Caregiver Support	Y
Food Pantry	Nutrition & Wellness	Y
Health Insurance Counseling and Advocacy Program (HICAP)	Access & Empowerment	Y
Health Promotion – Physical Fitness	Nutrition & Wellness	Y
Home-Delivered Groceries	Nutrition & Wellness	Y
Home-Delivered Meals	Nutrition & Wellness	Y
Housing Subsidies	Housing Support	Y
In-Home Supportive Services (IHSS)	Self-Care & Safety	N
Intergenerational Programs	Community Connection & Engagement	Y
Legal Assistance	Access & Empowerment	Y
LGBTQ+ Care Navigation	Case Management & Care Navigation	Y
LGBTQ+ Community Services in Adult Day Health Centers (ADHCs)	Community Connection & Engagement	Y
LGBTQ+ Cultural Competency Trainings	Access & Empowerment	Y
LGBTQ+ Financial Literacy	Access & Empowerment	Y
LGBTQ+ Legal & Life Planning	Access & Empowerment	Y
LGBTQ+ Mental Health Connections	Community Connection & Engagement	Y
Long-Term Care Ombudsman	Self-Care & Safety	Y
Money Management	Case Management & Care Navigation	Y
Naturalization	Access & Empowerment	Y
Neighborhood Choirs	Community Connection & Engagement	Y
Neighborhood-Based Programs	Community Connection & Engagement	Y
Nutrition as Health	Nutrition & Wellness	Y
Nutrition Education	Nutrition & Wellness	Y
Peer Ambassadors	Access & Empowerment	Y
Public Administrator	Self-Care & Safety	N
Public Conservator	Self-Care & Safety	N
Public Guardian	Self-Care & Safety	N
Rental Assistance Demonstration	Housing Support	Y
Representative Payee	Self-Care & Safety	N
Scattered Site Housing	Housing Support	Y
Senior Companion	Community Connection & Engagement	Y
Senior Escorts	Self-Care & Safety	Y
Senior Ex-Offender Program	Community Connection & Engagement	Y

Service	Service Area	DF Eligible
SF Connected	Community Connection & Engagement	Y
Short-Term Home Care for Seniors	Self-Care & Safety	Y
Suicide Prevention and Emotional Support	Self-Care & Safety	Y
Support at Home	Self-Care & Safety	Y
Support Services for People with Collecting Behaviors	Self-Care & Safety	Y
Technology at Home	Community Connection & Engagement	Y
Transgender and Gender Non-Conforming (TGNC) Supports	Community Connection & Engagement	Y
Transportation	Access & Empowerment	Y
Veterans Drop-In Center	Community Connection & Engagement	Y
Veterans Justice Court Case Management	Case Management & Care Navigation	Y
Veterans Services Connect	Housing Support	Y
Video Doorbells	Self-Care & Safety	Y
Village Programs	Community Connection & Engagement	Y
Volunteer Visitors	Community Connection & Engagement	Y
Wheelchair Repair	Self-Care & Safety	Y
Workforce Support	Self-Care & Safety	Y

DAS Service Descriptions by Service Area

The following sections provide a brief description of DAS services, organized by seven broad service areas: (1) Access & Empowerment, (2) Caregiver Support, (3) Case Management & Care Navigation, (4) Community Connection & Engagement, (5) Housing Support, (6) Nutrition & Wellness, and (7) Self-Care & Safety.

Access & Empowerment

Access & Empowerment services educate, empower, and support older adults and adults with disabilities to access needed benefits and participate in services.

Table 2. Access & Empowerment Service Descriptions

Service	Description	DF Eligible
Advocacy: Home Care	Home care advocacy services provide systems-level advocacy to maintain a seamless and responsive home care system for meeting the in-home and personal care needs of older adults and people with disabilities. Services include facilitating a task force responsible for addressing issues such as systemic gaps in service access and coordinating responses to state policy and budget changes related to In-Home Supportive Services.	Y
Advocacy: Housing	Housing counseling and advocacy services help to improve housing conditions by providing both direct services, such as information and assistance for individuals at risk of eviction, and systems-level advocacy, such as training for individuals and groups to inform the public about the need for affordable and accessible housing in San Francisco.	Y
Advocacy: Long-Term Care	Long-term care advocacy services provide assistance and education to consumers to help them learn about long-term care services and understand the basic rights that are guaranteed to them by the various long-term care services in San Francisco.	Y
Aging and Disability Resource Centers (ADRCs)	Aging and Disability Resource Centers (ADRCs) are centralized resources for free information, service referral, and assistance on issues affecting old adults and people with disabilities, regardless of their income. These hubs are located throughout the city, with at least one ADRC located in each Supervisorial District; information, referral, and assistance are offered in multiple languages to meet the needs of non-English speaking residents.	Y

Service	Description	DF Eligible
CalFresh Outreach	CalFresh Outreach services provide outreach and application assistance to encourage enrollment and participation in CalFresh benefits.	Y
County Veterans Service Office (CVSO)	The County Veterans Service Office (CVSO) supports veterans and their dependents to understand, apply for, and obtain benefits and entitlements from the U.S. Department of Veterans Affairs.	N
DAS Intake	DAS Intake serves as a centralized hub for accessing Department services. Through a single call or visit to the DAS Benefits and Resource Hub at 2 Gough, older adults and adults with disabilities may receive information about and assistance applying for various services, including Case Management, Community Living Fund, Home-Delivered Meals, and In-Home Supportive Services. Information, referral, and assistance services are offered in multiple languages to meet the needs of non-English speaking residents.	Y
Disability Cultural Center	The Disability Cultural Center brings diverse people with disabilities together to access resources, advance social justice, and foster Disability culture, community, and pride. Programming is available in a mix of in-person, virtual, and hybrid formats.	Y
Employment Navigation and Benefits Support	Employment Navigation and Benefits Support provides education and ongoing support in navigating means tested benefit rules for people interested in working but unsure how it will impact their benefits.	Y
Empowerment Programs	Empowerment Programs provide trainings on organizing, leadership, and civic engagement and advocacy. Participants have the opportunity to build tangible skills like conducting effective meetings and resolving conflict, and also learn how to access essential benefits and services in the community.	Y
Health Insurance Counseling and Advocacy Program (HICAP)	Health Insurance Counseling and Advocacy Program (HICAP) services support San Francisco residents receiving Medicare to maximize their health benefits. HICAP Counselors provide consumers with information and counseling about Medicare, supplemental health policies, and long-term care insurance, in addition to assistance with filing insurance claims and preparing appeals if their claims are denied.	Y

Service	Description	DF Eligible
Legal Assistance	Legal Assistance provides legal representation, counseling on legal issues, and drafting of legal documents. These legal services may address a variety of topics such as eviction prevention, financial and consumer issues, preparation of wills, disability planning and advance directives, and immigration matters.	Y
LGBTQ+ Cultural Competency Trainings	DAS funds two LGBTQ+ trainings for service providers. One is a cultural sensitivity training, focused on improving awareness of current issues faced by LGBTQ+ seniors and adults with disabilities. The other is an LGBTQ+ Dementia Care Training, focused on facilitating service provider efforts to assist LGBTQ+ persons with dementia and to connect these clients to needed services and supports.	Y
LGBTQ+ Financial Literacy	LGBTQ+ Financial Literacy provides one-on-one counseling to empower LGBTQ+ clients to manage their finances and achieve financial goals. Services are tailored to each client's needs and work toward countable outcomes, such as opening savings and/or checking accounts, establishing a safe and affordable banking account, decreasing debt by at least ten percent, and establishing or improving credit scores. This program was launched in response to a recommendation of the LGBT Aging Policy Task Force.	Y
LGBTQ+ Legal & Life Planning	LGBTQ+ Legal & Life Planning helps LGBTQ+ clients identify and memorialize their end-of-life decisions. The goal of this service is to support and protect chosen family relationships and individual preferences for care through formal legal documentation, such as wills and trusts, advanced care directives, and hospital visit authorizations. This program was launched in response to a recommendation of the LGBT Aging Policy Task Force.	Y
Naturalization	Naturalization services help older adults and adults with disabilities who are legal permanent residents to complete the process of becoming United States citizens. Services include citizenship and English as a Second Language classes to help clients successfully pass their naturalization tests; one-on-one counseling and support to prepare naturalization documents and navigate the citizenship process; and assistance with applications for disability and/or language waivers so clients may access the accommodations to which they are entitled.	Y

Service	Description	DF Eligible
Peer Ambassadors	Peer Ambassadors are older adults or adults with disabilities trained to conduct outreach and share information about DAS programs and services widely in the community. This program not only helps to raise consumer awareness of and connection to DAS services, but also offers seniors and disabled adults opportunities for meaningful employment.	Y
Transportation	DAS-funded Transportation services are designed to increase accessibility to services that support older adults and adults with disabilities. This includes group van services to community service centers and grocery stores, taxi vouchers for trips to vital services such as medical appointments, and assistance accessing reduced cost Paratransit and taxi services.	Y

Caregiver Support

Caregiver Support services strengthen the wellbeing of family and friend caregivers and their care recipients through education, counseling, resources, and connection.

Table 3. Caregiver Support Service Descriptions

Service	Description	DF Eligible
Adult Day Programs (Adult Social Day and Alzheimer's Day Care Resource Centers)	Adult Day Programs are hosted at state-licensed, community-based centers to provide social and recreational activities, nutrition, and personal care support for clients who require help with basic daily tasks. Serving clients who need supervision and thus are not able to independently participate in Community Service Centers, these programs provide respite for family and friend caregivers during daytime hours. Some sites have specialized programs for persons with moderate-to-late stage dementia and Alzheimer's disease.	Y
Caregiver Respite	Caregiver Respite provides in-home and out-of-home respite care, such as attendance at an Adult Day Program, to unpaid caregivers of older adults and adults with disabilities. Respite services may be provided for intermittent periods and/or in the event of an emergency. The program seeks to reduce caregiver burden and prevent or delay institutionalization of the care recipient, thereby enabling care recipients to live safely in their own homes and communities.	Y
Family Caregiver Support Program	The Family Caregiver Support Program provides a variety of services to unpaid caregivers, including counseling, caregiver training, and respite care. The program also provides caregivers with referrals to other supportive services, such as case management.	Y

Case Management & Care Navigation

Case Management & Care Navigation services facilitate service connections and support individuals with complex needs to navigate available resources that promote stability in the community.

Table 4. Case Management & Care Navigation Service Descriptions

Service	Description	DF Eligible
Case Management	Case Management services help clients navigate and access services needed to live safely in the community. Case managers provide a range of support to clients, including client needs assessment, service planning and monitoring, and coordination of services across providers.	Y
Community Living Fund (CLF)	The Community Living Fund (CLF) program provides a variety of services to support safety and stability in the community, as an alternative to institutionalization at a Skilled Nursing Facility. These services include intensive case management and purchase of goods and services that promote stability in the community. They also include CalAIM Enhanced Care Management and select CalAIM Community Supports services to help clients discharging from nursing facilities transition safely to community-based settings.	Y
LGBTQ+ Care Navigation	LGBTQ+ Care Navigation helps LGBTQ+ older adults and adults with disabilities navigate service systems to access healthcare resources and social supports. Peer volunteers visit clients regularly to reduce isolation, also helping them overcome barriers that may inhibit access to needed services. Many clients have pets that represent the only consistent source of compassion and unconditional love in their lives; for those struggling to care for their animal companion, this program also provides pet care resources to maintain this important source of support.	Y
Money Management	Money Management is a voluntary program that provides assistance to consumers in the management of income and assets. This may include, but is not limited to, payment of rent and utilities, purchase of food and other necessities, and payment of insurance premiums, deductibles and co-payments.	Y

Service	Description	DF Eligible
Veterans Justice Court Case Management	Veterans Justice Court Case Management provides specialized case management support to veterans facing criminal charges in San Francisco’s Veterans Justice Court, helping them access social service, education, and other supports they need to lead productive and independent lives.	Y

Community Connection & Engagement

Community Connection & Engagement services provide opportunities for older people and adults with disabilities to socialize, build community, and participate in a meaningful way in their community.

Table 5. Community Connection & Engagement Service Descriptions

Service	Description	DF Eligible
Adult Day Health Centers (ADHCs)	Adult Day Health Centers (ADHCs) are state-licensed, community-based facilities that provide social and recreational activities, supervision, physical and occupational therapy, and personal care support for clients with skilled nursing level of care needs and/or cognitive impairment (e.g., dementia). This program is a Medi-Cal benefit that also accepts private pay clients who can afford the daily rate.	Y
Community Bridge	Based out of a Community Service Center, the Community Bridge program blends off-site service coordination, development of social networks, and recruitment of volunteers with site-based activities. This program began as a pilot project 'hybrid' between the neighborhood-focused Village Model and site-based Community Service Center program.	Y
Community Connector	Community Connector services provide diffuse, neighborhood-based opportunities for community and social connection. These services are facilitated by a local resident and advisory board, and are an important means of supporting social engagement and inclusion in those neighborhoods not already being served by a Community Service Center.	Y
Community Service Centers	Community Service Centers provide a wealth of social activities and other programs to promote engagement and inclusion in the community. Across more than 40 service sites scattered throughout the city, participants are invited to join in programs like tai chi, painting, computer access and literacy, English as a Second Language classes, exercise classes, and many other events to participate meaningfully in their communities.	Y
Creative Arts for Older Adults and Adults with Disabilities	Creative Arts services include visual arts, music, and other arts programming designed to create opportunities for social connection, expression and exploration of ideas, and a sense of belonging.	Y

Service	Description	DF Eligible
Employment Support	Employment Support services include subsidized job placements and other job-related supports to older adults and adults with disabilities seeking work. These services not only help to supplement participants' incomes, but also offer opportunities for social engagement and greater inclusion in the community.	Y
Intergenerational Programs	Intergenerational Programs facilitate social engagement and exchange between older adults or adults with disabilities and individuals belonging to other generations.	Y
LGBTQ+ Community Services in Adult Day Health Centers (ADHCs)	LGBTQ+ Community Services in Adult Day Health Centers (ADHCs) provides community center activity programming in ADHC settings, with the intention of creating a welcoming and inclusive space for members of the LGBTQ+ community. Site staff are trained on LGBTQ+ topics to increase competency and ensure services are inclusive of the LGBTQ+ community. Program offerings, including social activities, educational presentations, and referral assistance are tailored to be relevant and engaging to LGBTQ+ identifying program participants.	Y
LGBTQ+ Mental Health Connections	The LGBTQ+ Mental Health Connections program connects older adults and adults with disabilities to culturally competent mental health services. The program engages licensed health providers through recruitment, training, and stipend support. The program also offers clients with technology support to help them access telehealth services, including tech training and even provision of digital devices. This program was launched in response to community research demonstrating the severe impact of the COVID-19 pandemic on the mental health and wellbeing of LGBTQ+ older adults.	Y
Neighborhood Choirs	Neighborhood Choirs are neighborhood-focused or neighborhood-based choirs designed to engage older adults and adults with disabilities. Participation in this type of program has been shown to build social supports and connection, provide an increased sense of belonging, reduce feelings of loneliness, and increase interest in life.	Y

Service	Description	DF Eligible
Neighborhood-Based Programs	Neighborhood-Based Programs are designed to engage older adults and adults with disabilities in underserved neighborhoods or districts. These programs use diverse approaches in delivering services and activities to help increase awareness of services, foster empowerment, support engagement and socialization, and reduce social isolation. Programs vary by neighborhood and can include activities like interactive arts, field trips, reading groups, cooking classes, housing-based supports, and many more.	Y
Senior Companion	Senior Companion services provide low-to-moderate income older adults with the opportunity to volunteer at local community organizations. In addition to providing a small stipend, this program enhances participants' feelings of self-worth and connection with the community. The organizations where these volunteers are placed benefit from their expanded capacity to deliver needed services.	Y
Senior Ex-Offender Program	The Senior Ex-Offender Program provides support and a new start for formerly incarcerated older adults. The program offers comprehensive services including counseling, case management, and housing assistance. DAS funding supports a portion of the overall program, including ex-offender focused community center programs such as social activities and support group programs.	Y
SF Connected	Located at sites throughout the city, including many DAS-funded Community Service Centers, the SF Connected program provides customized training and educational programs specifically for older persons and people with disabilities to learn and grow familiar with basic computer and internet skills. The program's goal is to address barriers to social connection and provide technology tools to help individuals overcome isolation and access resources for healthy aging.	Y
Technology at Home	Technology at Home seeks to reduce isolation and support self-management of health through the use of technology. The program provides participants with a long-term loan of a tablet computer or similar devices, trains clients one-on-one to use these devices, and provides ongoing technical and troubleshooting to support clients' self-sufficiency and social engagement.	Y

Service	Description	DF Eligible
Transgender and Gender Non-Conforming (TGNC) Supports	Transgender and Gender Nonconforming (TGNC) Supports provides programming and social services in a supportive and gender affirming environment. Activities focus on creating social connections, building community, and addressing unmet social service needs for TGNC older adults and adults with disabilities living in San Francisco.	Y
Veterans Drop-In Center	The Veterans Drop-In Center provides co-located DAS community center programs and veterans services in the South of Market neighborhood. DAS funding supports educational workshops, peer support groups, social activities, and a dedicated meditation space. The Veterans Drop-In Center site also provides multiple non-DAS funded services including case management, rapid re-housing and eviction prevention, legal services, benefits assistance, employment services, and more.	Y
Village Programs	Village Programs support members' ability to live independently in their homes, helping them to build and maintain meaningful relationships with other members of their community as part of a neighborhood network of support. These programs use a membership model in which paid staff and volunteers coordinate services and social activities for Village members.	Y
Volunteer Visitors	Volunteer Visitors matches volunteers with older adults and adults with disabilities who are socially isolated or at heightened risk of isolation, with the goal of reducing these individuals' feelings of loneliness and isolation. Volunteers visit client participants at least twice monthly for a period of six months or more, to support successful pairings and meaningful relationship building.	Y

Housing Support

Housing Support services help seniors and adults with disabilities to maintain stable housing through service connection and community engagement.

Table 6. Housing Support Service Descriptions

Service	Description	DF Eligible
Assisted Living Facilities (ALF) Support	Assisted Living Facilities (ALF) Support defrays costs and promotes sustainability of ALF operations. ALFs are an important long-term care option in the range of services designed to help people avoid institutionalization. By providing these funds, DAS seeks to slow the trend of ALF closures.	N
Housing Subsidies	The Housing Subsidies program seeks to prevent loss of housing by identifying currently-housed persons facing imminent eviction and helping to stabilize their housing situation through the use of a housing subsidy payment. The subsidy amount varies based on client income and rent amount, but with the universal goal to bring the rent burden to 30%. In addition to the rental subsidy, staff members provide clients with help connecting to other social services and resources that promote their housing stability.	Y
Rental Assistance Demonstration	Rental Assistance Demonstration provides supportive services to public housing residents to promote housing retention and community connection. Outreach and engagement efforts, such as tenant newsletters, monthly meetings, and onsite activities, aim to develop a sense of community. This program also provides health and wellness support and directly promotes housing stability by helping tenants address issues related to their housing, such as safety concerns and delinquent rent payments.	Y
Scattered Site Housing	The Scattered Site Housing and Rental Subsidy Program provides rental subsidies in private market housing and ongoing housing retention services to ensure clients are able to stay housed. This program is focused on supporting persons transitioning out of institutional care, such as nursing homes; their needs tend to be complex, and they benefit from ongoing support and connection to resources to maintain their housing.	Y

Service	Description	DF Eligible
Veterans Services Connect	Veterans Services Connect is based out of veterans housing developments, providing services that promote veteran residents' independence and ability to remain safely and stably housed in their community. Services include help connecting to supportive services and resources, as well as outreach and engagement to develop a sense of community at these housing sites.	Y

Nutrition & Wellness

Nutrition & Wellness services promote physical health and wellbeing for older adults and adults with disabilities by providing nutritious foods and supporting healthy lifestyles.

Table 7. Nutrition & Wellness Service Descriptions

Service	Description	DF Eligible
CalFresh Healthy Living	CalFresh Healthy Living provides evidence-based nutrition education and obesity prevention services. Services include direct education and environmental change approaches to increasing fruit and vegetable intake and increasing physical activity.	Y
Chronic Disease Management Programs	Chronic Disease Management Programs provide evidence-based education to older adults and adults with disabilities with ongoing health conditions that affect their quality of life, such as heart disease, chronic pain, depression, and HIV. Topics covered include setting achievable goals for managing chronic conditions; improving nutrition and eating healthier; relaxation and stress management skills; and communicating better with family, friends, and health care providers.	Y
Congregate Meals	Congregate Meals, sometimes known as community dining programs, provide lunch every day at various locations throughout the city. This program not only supports nutrition by providing healthy meals, but also offers diners with the opportunity to socialize with their peers and engage in community activities at meal sites.	Y
Culturally Responsive Nutrition Services	Culturally Responsive Nutrition Services provide tailored cultural groceries and meals to older adults and adults with disabilities. The program empowers participants to maintain cultural integrity and choice while accessing nutrition services that support their independence and wellbeing.	Y
Food Pantry	The Food Pantry program provides supplemental grocery bags to low-income older adults and adults with disabilities for pick-up at various pantry sites located throughout the city. This program reduces food insecurity and improves access to nutritious and culturally responsive foods.	Y

Service	Description	DF Eligible
Health Promotion - Physical Fitness	Health Promotion - Physical Fitness programs support older adults to exercise and maintain their health as they age. Using evidence-based programming, this service works to reduce risk of falls and prevent injury. Managed by a lead agency in the community, these classes are provided at various sites throughout the city and have a secondary effect of helping to build a sense of community among participants.	Y
Home-Delivered Groceries	The Home-Delivered Groceries program delivers groceries directly to the homes of older adults and adults with disabilities with limited mobility. This program not only helps seniors and people with disabilities to access fresh, nutritious produce, but also helps program participants to maintain their independence and quality of life.	Y
Home-Delivered Meals	The Home-Delivered Meals program delivers meals to homebound seniors and adults with disabilities who are unable to shop or prepare their own meals due to a physical or mental impairment. Emergency home-delivered meals are also available to clients who may have immediate, short-term need for these meals, such as those individuals discharging from the hospital and returning to the community.	Y
Nutrition as Health	Nutrition as Health services provide nutritious meals designed to meet dietary recommendations for disease management for people who are food insecure and have a chronic health condition (such as heart disease, diabetes, or HIV). These meals are supplemented with supportive services such as one-on-one nutrition counseling, nutrition education classes, and cooking demonstrations to support client outcomes.	Y
Nutrition Education	Nutrition Education provides nutrition clients with information to promote healthy food selection and eating habits. This service is primarily provided at Congregate Meal sites as public presentations or demonstrations, as well as small group discussions.	Y

Self-Care & Safety

Self-Care & Safety services help older adults and people with disabilities to meet their needs in the most independent setting, safe from abuse and self-neglect.

Table 8. Self-Care & Safety Service Descriptions

Service	Description	DF Eligible
Adult Protective Services (APS)	Adult Protective Services (APS) investigates possible abuse or neglect of older adults and adults with disabilities, including self-neglect. Protective service workers provide short-term intensive case management and help connect clients to other supportive services to promote their stability and mitigate risk of harm. Additionally, APS collaborates with community and government partners to address individual cases and systemic trends in abuse.	N
Elder Abuse Prevention Services	The Elder Abuse Prevention program provides outreach and educational trainings to professionals and the general public to prevent and mitigate abuse of older adults and adults with disabilities. The community-based service is supported by the Adult Protective Services program. Services also include coordination of the Adult Maltreatment Multi-Disciplinary Team (formerly known as the Forensic Center), whose members include legal, medical, law enforcement, and social service professionals who meet regularly to collaborate on complex cases and share expertise and resources.	Y
In-Home Supportive Services (IHSS)	In-Home Supportive Services (IHSS) is a Medi-Cal benefit that funds home care workers to care for low-income seniors and people with disabilities, to support these individuals to remain in their homes rather than reside in an institution. Homecare workers assist with household chores, non-medical personal care like bathing, grooming, feeding or dressing, cooking and more physically challenging home maintenance activities. IHSS consumers who are unable to oversee their own care are served through a home care agency.	N
Long-Term Care Ombudsman	The Long-Term Care Ombudsman is tasked to investigate allegations of abuse and neglect occurring in nursing homes, residential care facilities for the elderly, adult residential care facilities, and other settings, in accordance with California Law.	Y

Service	Description	DF Eligible
Public Administrator	The Public Administrator investigates and resolves the estates of persons who die with no known next of kin able to administer the estate, or who die without a will. In the event that attempts to locate next of kin or a will are unsuccessful, the Public Administrator will serve as the Court-appointed representative of the estate. The Public Administrator may also act as a neutral stakeholder in contested estates.	N
Public Conservator	The Public Conservator provides mental health conservatorship, a legal procedure that authorizes psychiatric treatment of a person who is found by the Court to be gravely disabled due to serious mental illness or severe substance use disorders, and who is unable or unwilling to accept voluntary treatment. In addition to supervising treatment of conservatees and providing reports for Court hearings related to conservatorship and placement, the Public Conservator serves as an advocate for the least restrictive placement of the conservatee.	N
Public Guardian	The Public Guardian provides conservatorship to people who are frail, elderly, and/or disabled, and who are substantially unable to provide for their own personal needs, manage their finances, or resist fraud or undue influence. The Public Guardian develops and executes a care plan for immediate and long-term care of conservatees. These tasks include procuring appropriate housing, medical, and social service supports for the conservatee, and managing their finances and estate to protect their assets.	N
Representative Payee	The Representative Payee manages money for older adults and adults with disabilities who cannot manage their own funds to ensure their daily living needs are met. The Representative Payee supports clients' wellbeing and independence by helping them to apply for and maintain government benefits, and by collaborating with case managers to issue appropriate spending allowances to clients for their personal use.	N

Service	Description	DF Eligible
Senior Escorts	Senior Escorts accompany older adults on errands such as trips to medical appointments, banks, and grocery stores. Trips may be individual or group trips. The program was designed and launched in response to the rise in public violence targeting Asian and Pacific Islander community members during the COVID-19 pandemic. Escorts help people feel safe and willing to venture out into the community. This program is open to anyone who feels unsafe or unsure about leaving their home.	Y
Short-Term Home Care for Seniors	Short-Term Home Care for Seniors provides time-limited help at home with personal care, homemaker, and chore needs to allow older adults to live safely in the community, thereby preventing premature institutionalization. A program model outlined by the California Department of Aging, services are focused on older adults discharging from the hospital and/or applying for In-Home Supportive Services (a Medi-Cal benefit).	Y
Suicide Prevention and Emotional Support	The Suicide Prevention and Emotional Support program includes a variety of services, such as peer and professional psychological counseling, and grief counseling and support groups, as well as information and referral services to help connect clients with other needed supportive services. The program also provides the Friendship Line, which serves as an emergency telephone hotline for crisis intervention services, and as a warmline to reduce callers' feelings of loneliness and social isolation.	Y
Support at Home	Support at Home provides home care subsidies for people who have too much income to qualify for In-Home Supportive Services (a Medi-Cal benefit) but not enough to afford to privately pay for home care.	Y
Support Services for People with Collecting Behaviors	Support Services for People with Collecting Behaviors facilitates support groups and psychoeducation for individuals who compulsively acquire possessions and are unable to discard them. The program also coordinates a citywide task force and provides education and training to professionals working with people with collecting behaviors (i.e., hoarding and cluttering).	Y

Service	Description	DF Eligible
Video Doorbells	The Video Doorbells program provides access to residential video doorbells to enhance safety and security. The program provides for acquisition, installation, and training on use of the video doorbell. Initially launched as a pilot program in District 4, it now offers services citywide.	Y
Wheelchair Repair	Wheelchair Repair provides wheelchair repairs, preventative maintenance, and opportunities to learn about upkeep and basic repairs. This pilot program seeks to decrease lengthy wheelchair repair times and the corresponding negative outcomes associated with out-of-service assistive equipment.	Y
Workforce Support	The Workforce Support program is designed to strengthen the competencies of paid caregivers and home care workers who provide care to older adults and adults with disabilities in San Francisco. In addition to building basic caregiving skills, knowledge, and abilities, the training offered by the program includes education on cultural sensitivity so that caregivers may serve diverse clients, such as those with limited English-speaking proficiency.	Y